Village Board

Village President
Frank DeSimone

Trustees
Rosa Carmona
Ann Franz
Agnieszka "Annie" Jaworska
McLane Lomax
Nicholas Panicola Jr.
Armando Perez

Village Clerk
Nancy Quinn

Village Manager
Evan K. Summers

BENSENVILLE
GATEWAY TO OPPORTUNITY

Village of Bensenville, Illinois
VILLAGE BOARD
COMMITTEE OF THE WHOLE
AGENDA
6:30 PM August 15, 2017

I. CALL TO ORDER

II. PLEDGE OF ALLEGIANCE

III. ROLL CALL

IV. PUBLIC COMMENT (3 minutes per person with a 30 minute meeting limitation)

V. APPROVAL OF MINUTES

1. *July 18, 2017 Committee of the Whole Minutes*

VI. **REPORTS OF VILLAGE DEPARTMENTS**

A. Administration – No Report

B. Community and Economic Development

1. *Presentation of the 2016 Bensenville Business Survey by the ETC Institute*

2. *Consideration of a Ordinance Granting a Variance for the Construction of a Shed (size) for the Applicant Holy Trinity Ukrainian Orthodox Church, Located at 1009 South Church Road, Bensenville, Illinois*

3. *Consideration of an Ordinance Approving Variances for the Construction of a Front Porch for the Applicant Pawel Gieraltowski, Located at 44 Jacquelyn Drive, Bensenville, Illinois*

4. *Second Quarter 2017 Development Report Review.*

C. Finance – No Report

D. Police Department – No Report

E. Public Works

1. *Consideration of a Resolution Rejecting All Bids for the Village of Bensenville 2017 Stamped Concrete Sealing Project*

2. *Consideration to Approve a Resolution Authorizing the 2017 MFT Sidewalk*

Removal & Replacement Program with Globe Construction, Inc of Addison, IL in the Not-to-Exceed Amount of $50,000.00

3. *Consideration of a Resolution to Approve the Final Balancing Change Order with Hoerr Construction, Inc for the 2017 Sanitary Sewer Lining Program in a Credit of $37,341.85 for a Revised Contract Cost of $145,434.65*

4. *Consideration of a Resolution Authorizing a Construction Award to Utility Dynamics, Inc of Oswego, IL for 2017 CDBG Annual Residential Streetlight Project in the Not-to-Exceed Amount of $188,241.00*

5. *Recommendation to Award a Contract for Engineering Design Services for the 2018 Village Watermain Improvements Project to James J. Benes & Associates, Inc. in the Amount of $44,576.00*

F. Recreation

1. *Consideration of a Resolution Authorizing the Execution of a Services Agreement with Golden Nest Restaurants, Inc. dba Bella Vista Banquets*

VII. INFORMATIONAL ITEMS

VIII. UNFINISHED BUSINESS

IX. EXECUTIVE SESSION

A. Review of Executive Session Minutes [5 ILCS 120/2 (C) (21)]
B. Personnel [5 ILCS 120/2 (C) (1)]
C. Collective Bargaining [5 ILCS 120/2 (C) (2)]
D. Property Acquisition [5 ILCS 120/2 (C) (5)]
E. Litigation [5 ILCS 120/2 (C) (11)]

X. ADJOURNMENT

TYPE:	SUBMITTED BY:	DEPARTMENT:	DATE:
Minutes	Corey Williamsen	Village Clerk's Office	August 15, 2017

DESCRIPTION:
July 18, 2017 Committee of the Whole Minutes

SUPPORTS THE FOLLOWING APPLICABLE VILLAGE GOALS:

COMMITTEE ACTION: **DATE:**

BACKGROUND:

KEY ISSUES:

ALTERNATIVES:

RECOMMENDATION:

BUDGET IMPACT:

ACTION REQUIRED:

ATTACHMENTS:

Description	Upload Date	Type
DRAFT_170718_COW	8/9/2017	Cover Memo

Village of Bensenville
Village Board Room
12 South Center Street
Bensenville, Illinois 60106
Counties of DuPage and Cook

MINUTES OF THE COMMITTEE OF THE WHOLE
July 18, 2017

CALL TO ORDER: President DeSimone called the meeting to order at 6:00 p.m.

PRESENT: Upon roll call by Deputy Village Clerk, Corey Williamsen, the following Board Members were present:

President DeSimone, Franz, Lomax, Panicola

Absent: Carmona, Jaworska, Perez

Village Clerk, Nancy Quinn, was also present.

A quorum was present.

Staff Present: E. Summers, J. Caracci, T. Finner, F. Kosman, A. Thakkar, S. Viger, C. Williamsen

Public Comment: There was no public comment.

Approval of Minutes: The June 20, 2017 Community and Economic Development Committee Meeting minutes were presented.

Motion: Trustee Lomax made a motion to approve the minutes as presented. Trustee Franz seconded the motion.

All were in favor. Motion carried.

The June 20, 2017 Admiration, Finance and Legislation Committee Meeting minutes were presented.

Motion: Trustee Panicola made a motion to approve the minutes as presented. Trustee Lomax seconded the motion.

All were in favor. Motion carried.

DRAFT

The April 21, 2015 O'Hare Impact Committee Meeting minutes were presented.

Motion: Trustee Franz made a motion to approve the minutes as presented. Trustee Panicola seconded the motion.

All were in favor. Motion carried.

The May 15, 2017 Public Safety Committee Meeting minutes were presented.

Motion: Trustee Lomax made a motion to approve the minutes as presented. Trustee Franz seconded the motion.

All were in favor. Motion carried.

The June 20, 2017 Infrastructure and Environment Committee Meeting minutes were presented.

Motion: Trustee Lomax made a motion to approve the minutes as presented. Trustee Panicola seconded the motion.

All were in favor. Motion carried.

The June 20, 2017 Recreation and Community Building Committee Meeting minutes were presented.

Motion: Trustee Lomax made a motion to approve the minutes as presented. Trustee Franz seconded the motion.

All were in favor. Motion carried.

The November 17, 2015 Technology Committee Meeting minutes were presented.

Motion: Trustee Franz made a motion to approve the minutes as presented. Trustee Panicola seconded the motion.

All were in favor. Motion carried.

DRAFT

Alfred G. Ronan: Village Manager, Evan Summers, presented a Resolution Approving a Lobbying Services Agreement between Alfred G. Ronan and the Village of Bensenville.

There were no questions from the Committee.

Motion: Trustee Lomax made a motion to approve this item for placement on a future Village Board Meeting Agenda for action. Trustee Franz seconded the motion.

All were in favor. Motion Carried.

Trustee Perez entered the meeting at 6:04 p.m.

SOC Membership: Village Manager, Evan Summers, presented a Resolution Authorizing the Annual Membership of the Suburban O'Hare Commission (SOC) for the Village of Bensenville.

There were no questions from the Committee.

Motion: Trustee Panicola made a motion to approve this item for placement on a future Village Board Meeting Agenda for action. Trustee Lomax seconded the motion.

All were in favor. Motion Carried.

SOC Contribution: Village Manager, Evan Summers, presented a Resolution Authorizing Payment to the Suburban O'Hare Commission.

There were no questions from the Committee.

Motion: Trustee Franz made a motion to approve this item for placement on a future Village Board Meeting Agenda for action. Trustee Perez seconded the motion.

All were in favor. Motion Carried.

434 S. Barron St.: Village Manager, Evan Summers, presented an Ordinance Denying a Variance for the Construction of a Concrete Pad for Additional Parking for the Applicant Noelia Hernandez, Located at 434 South Barron Street, Bensenville, Illinois.

DRAFT

There were no questions from the Committee.

Motion: Trustee Lomax made a motion to approve this item for placement on a future Village Board Meeting Agenda for action. Trustee Panicola seconded the motion.

All were in favor. Motion Carried.

311 Diana Ct.: Village Manager, Evan Summers, presented an Ordinance Approving a Variance for construction of a fence in the corner side yard for the applicant Fernando Lucero, located at 311 Diana Court.

There were no questions from the Committee.

Motion: Trustee Franz made a motion to approve this item for placement on a future Village Board Meeting Agenda for action. Trustee Perez seconded the motion.

All were in favor. Motion Carried.

211 Beeline Dr. Unit 11: Village Manager, Evan Summers, presented an Ordinance Denying a Conditional Use Permit to Allow Motor Vehicle Repair Major & Minor for the Applicant ABW Automotive, located at 211 Beeline Drive Unit 11, Bensenville, Illinois.

There were no questions from the Committee.

Motion: Trustee Perez made a motion to approve this item for placement on a future Village Board Meeting Agenda for action. Trustee Lomax seconded the motion.

All were in favor. Motion Carried.

735 E. Jefferson: Village Manager, Evan Summers, presented an Ordinance Approving Variances for Construction of a Wall Sign for the Applicant Village of Bensenville, located at 735 East Jefferson Street.

There were no questions from the Committee.

DRAFT

Motion: Trustee Perez made a motion to approve this item for placement on a future Village Board Meeting Agenda for action. Trustee Panicola seconded the motion.

All were in favor. Motion Carried.

NEDYFS 2017: Village Manager, Evan Summers, presented a Resolution to Pay the Annual Northeast DuPage Youth and Family Services (NEDYFS) Contribution of $18,925.

There were no questions from the Committee.

Motion: Trustee Lomax made a motion to approve this item for placement on a future Village Board Meeting Agenda for action. Trustee Franz seconded the motion.

All were in favor. Motion Carried.

BA Lighting: Village Manager, Evan Summers, presented a Resolution Authorizing a Direct Purchase of Streetlights and Associated Accessories from BA Lighting LLC to be Installed as Part of the 2017 Annual Residential Streetlight Project (CDBG) in the Not-to-Exceed Amount of $85,799.61.

There were no questions from the Committee.

Motion: Trustee Franz made a motion to approve this item for placement on a future Village Board Meeting Agenda for action. Trustee Perez seconded the motion.

All were in favor. Motion Carried.

NPDES Permit: Village Manager, Evan Summers, presented a Resolution Authorizing Payment to the Illinois Environmental Protection Agency for our Annual Wastewater Treatment Plant NPDES Operating and Stormwater Permit in the Amount of $18,500.

There were no questions from the Committee.

DRAFT

Motion: Trustee Perez made a motion to approve this item for placement on a future Village Board Meeting Agenda for action. Trustee Franz seconded the motion.

All were in favor. Motion Carried.

Fenwick High School Hockey: Village Manager, Evan Summers, presented a Resolution Authorizing the Execution of an Ice License and Facility Use Agreement with the Fenwick High School Hockey Club.

There were no questions from the Committee.

Motion: Trustee Panicola made a motion to approve this item for placement on a future Village Board Meeting Agenda for action. Trustee Franz seconded the motion.

All were in favor. Motion Carried.

AWFM High School Hockey: Village Manager, Evan Summers, presented a Resolution Authorizing the Execution of a Facility Usage License Agreement with AWFM, Inc., Otherwise Known as the Renegades Hockey Club.

There were no questions from the Committee.

Motion: Trustee Panicola made a motion to approve this item for placement on a future Village Board Meeting Agenda for action. Trustee Loax seconded the motion.

All were in favor. Motion Carried.

Informational Items: There were no informational items.

Unfinished Business: There was no unfinished business.

Executive Session: Village Manager, Evan Summers, stated there was not a need for executive session.

DRAFT

ADJOURNMENT: Trustee Franz made a motion to adjourn the meeting. Trustee Perez seconded the motion.

All were in favor. Motion carried.

President DeSimone adjourned the meeting at 6:21 p.m.

DRAFT

Corey Williamsen
Deputy Village Clerk
PASSED AND APPROVED by the President and Board of Trustees of the Village of Bensenville this ___day, August 2017

TYPE:	SUBMITTED BY:	DEPARTMENT:	DATE:
Presentation	S. Viger	Community & Economic Development	08.15.17

DESCRIPTION:
Presentation of the 2016 Bensenville Business Survey by the ETC Institute

SUPPORTS THE FOLLOWING APPLICABLE VILLAGE GOALS:

X	Financially Sound Village	X	Enrich the lives of Residents
X	Quality Customer Oriented Services	X	Major Business/Corporate Center
X	Safe and Beautiful Village	X	Vibrant Major Corridors

COMMITTEE ACTION:	DATE:
Committee of the Whole	08.15.17

BACKGROUND:
The Village has been utilizing the ETC Institute, an expert consulting firm to survey our businesses and residents. The previous survey of business was conducted in 2013. The 2016 survey compares responses between the 2013 and 2016 surveys to gauge our community's progress. Surveys of business and residents are conducted in alternate years.

KEY ISSUES:
The Survey can be divided into the following five general topical areas:

1. Characteristics of Businesses
2. Perceptions of the Village
3. Perceptions of the Village's Labor Pool
4. Satisfaction with Village Services
5. Reasons Businesses Located in Bensenville

ALTERNATIVES:
Discretion of the Committee.

RECOMMENDATION:
N/A

BUDGET IMPACT:
N/A

ACTION REQUIRED:
N/A

ATTACHMENTS:

Description	Upload Date	Type
ETC Institute Presentation	8/10/2017	Presentation

2016 Business Survey	8/8/2017	Backup Material
Map Appendix	8/8/2017	Backup Material

2016 Business Survey
Village of Bensenville, Illinois

Presented by

BENSENVILLE
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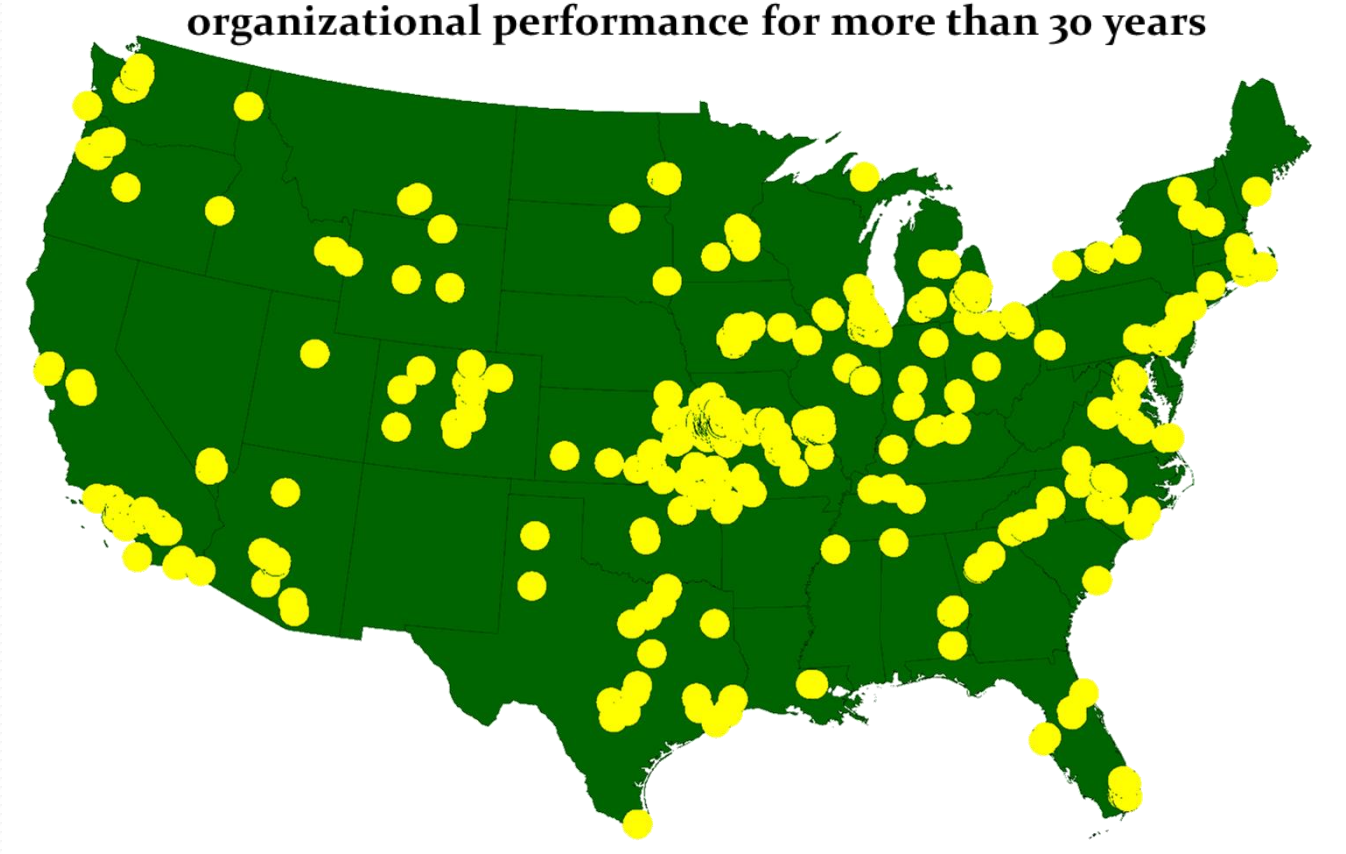
ETC INSTITUTE

August 2017

ETC Institute

A National Leader in Market Research for Local Governmental Organizations

...helping city and county governments gather and use survey data to enhance organizational performance for more than 30 years



More than 2,150,000 Persons Surveyed Since 2006 for more than 900 cities in 49 States

Agenda

- Purpose
- Methodology
- Survey Topics
  - Characteristics of Businesses
  - Perceptions of the Village
  - Perceptions of the Village's Labor Pool
  - Satisfaction with Village Services
  - Reasons Businesses Located in Bensenville
  - Moving Forward
- Summary
- Questions

Purpose

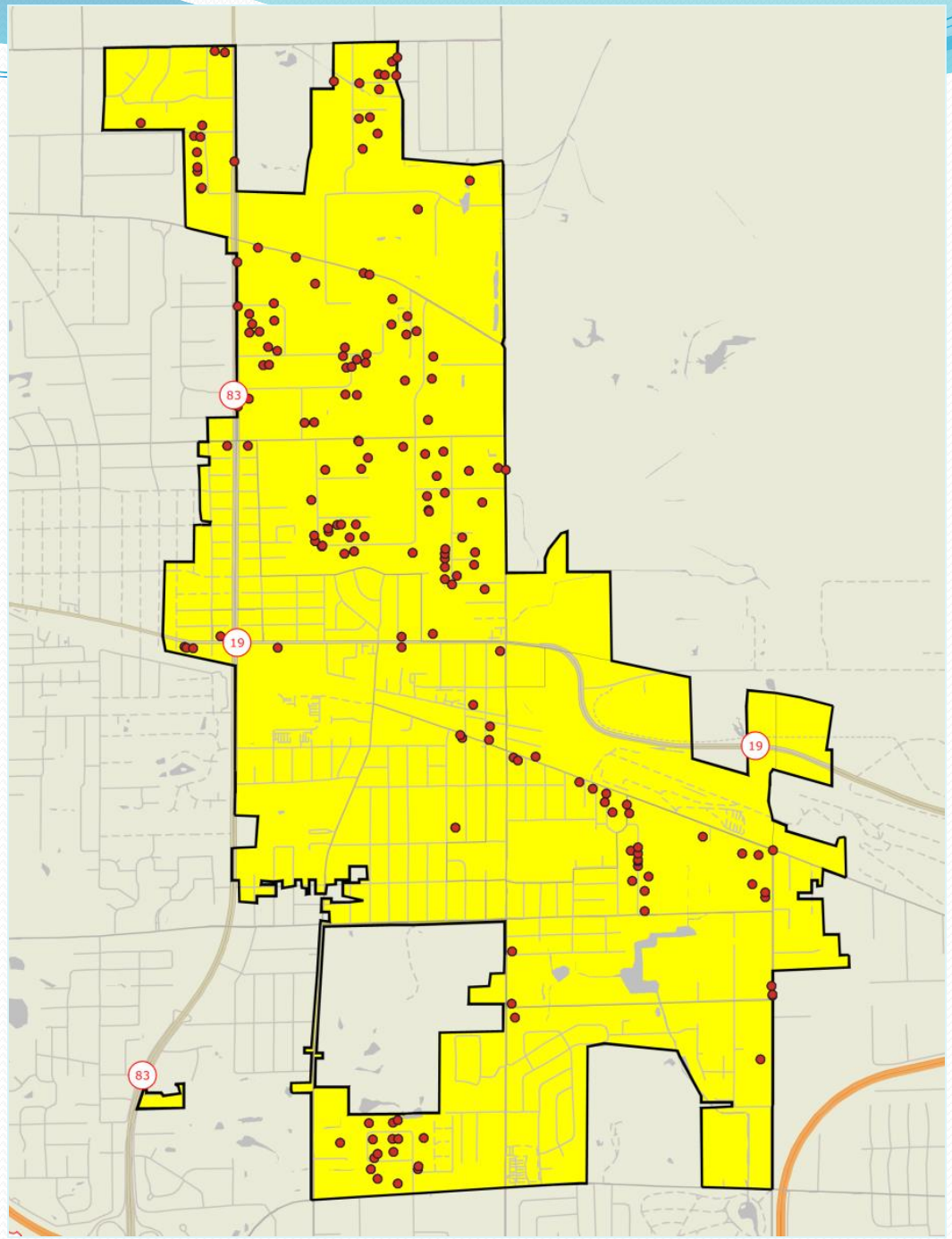
- To objectively assess the quality of Village services that are provided to businesses in Bensenville
- To identify ways to improve the quality of Village services that are provided to businesses in the community
- To measure trends from the 2013 survey

Methodology

- Five-page survey
- Took average respondent about 15 minutes to complete
- Administered by mail, online and phone
- A random sample of 202 business owners/senior managers completed the survey
- Many of the questions were similar to those asked in 2013

Location of Survey Respondents

Good Distribution Throughout the Village

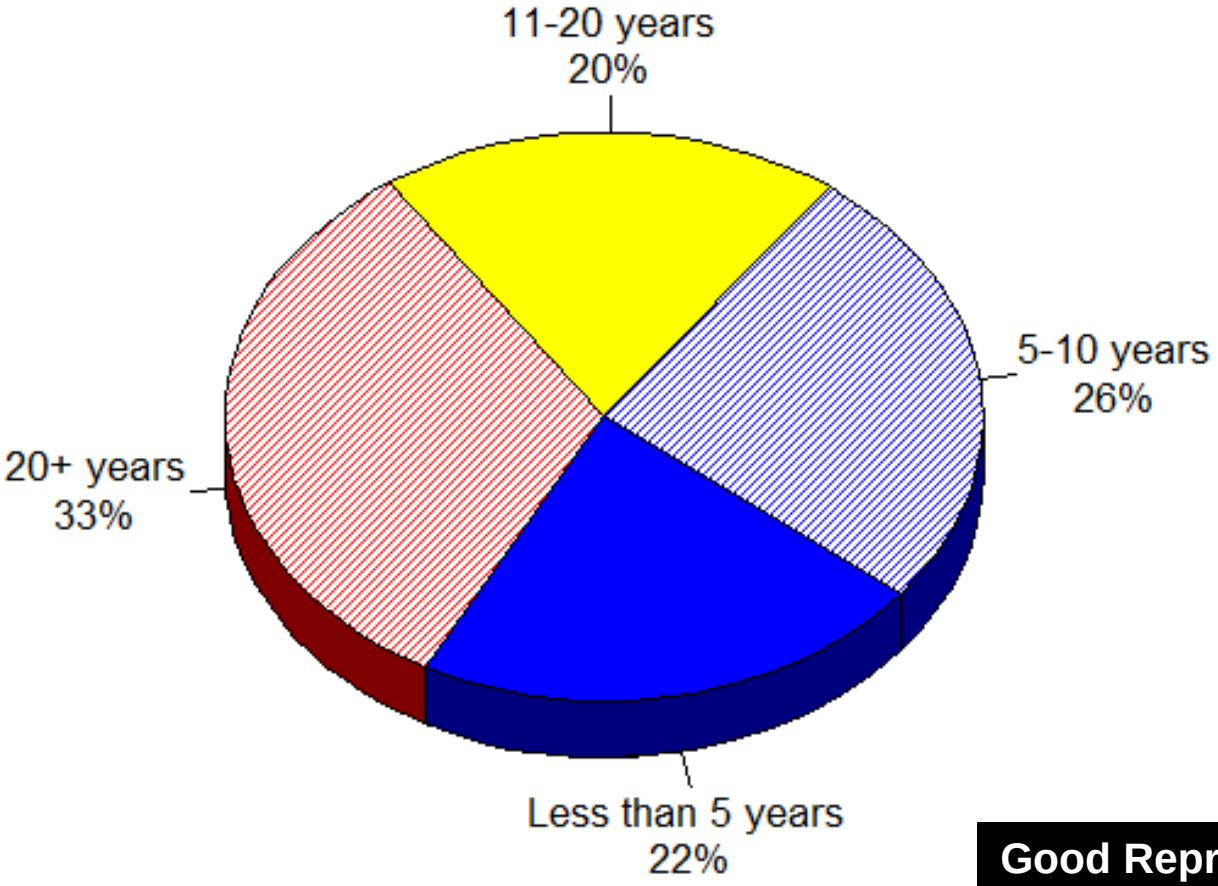


Topic #1

Characteristics of the Business Community

Q17. Approximately how many years has your business been operating in the Village?

by percentage of respondents

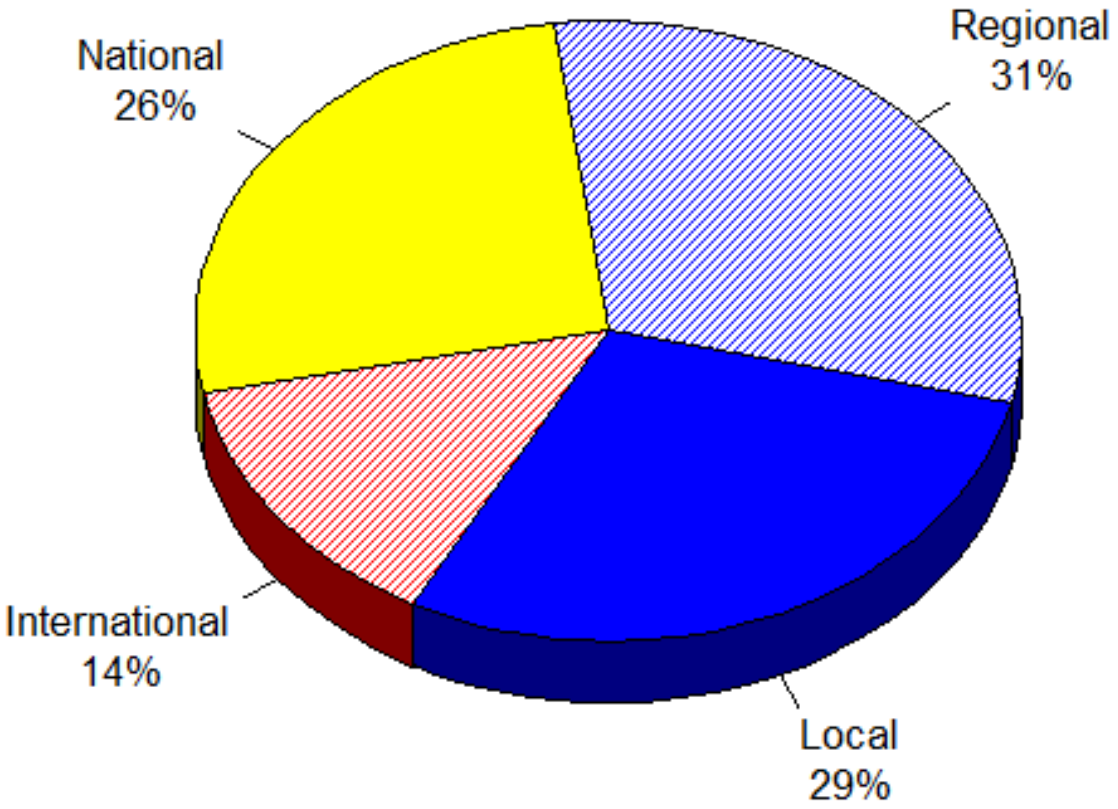


Good Representation by Number of Years in the Village

Source: ETC Institute (Bensenville Business Survey - 2016)

Q18. What is your company's primary market?

by percentage of respondents

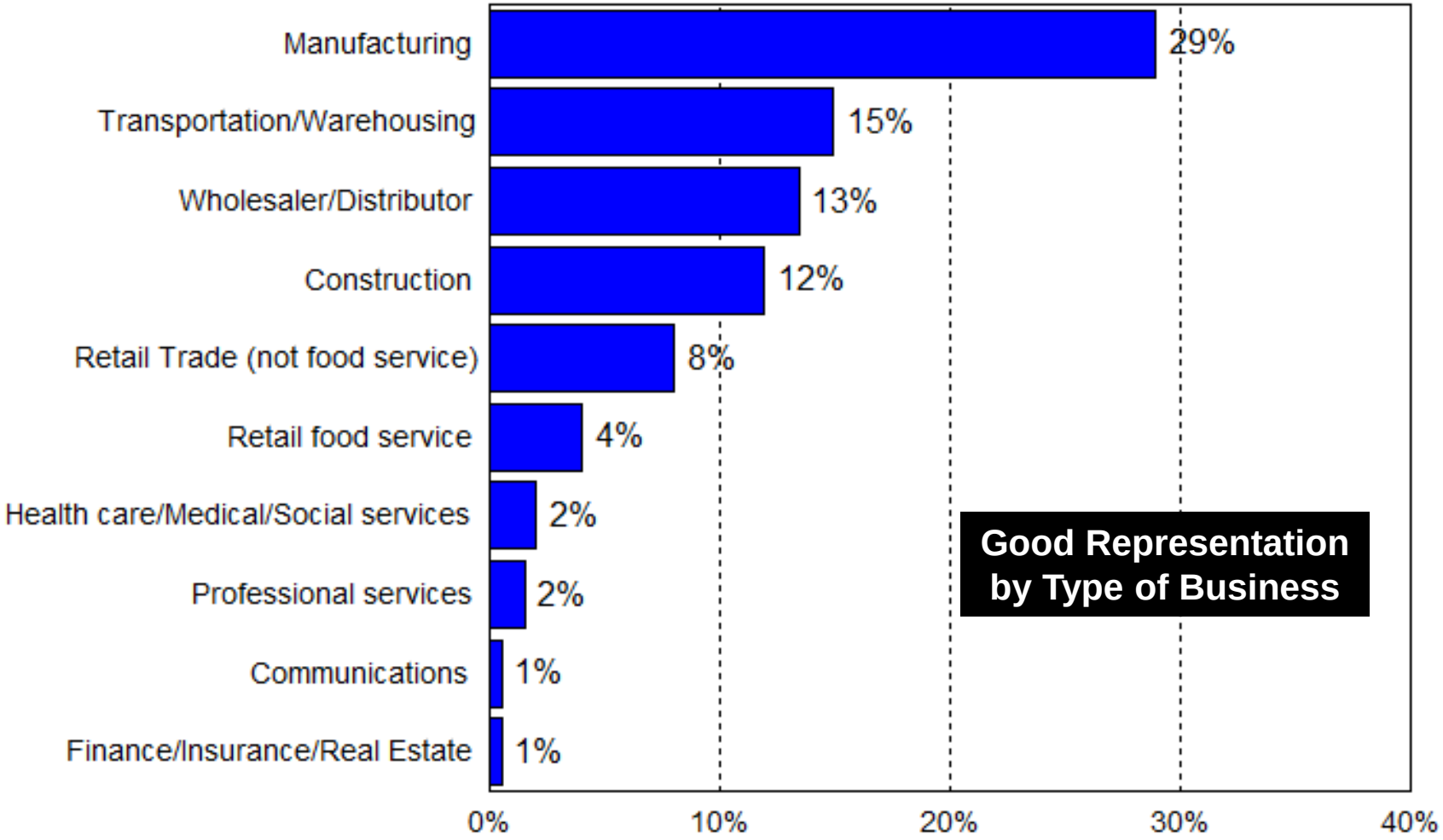


Good Representation by Type of Market

Source: ETC Institute (Bensenville Business Survey - 2016)

Q19. Which of the following best describes your business?

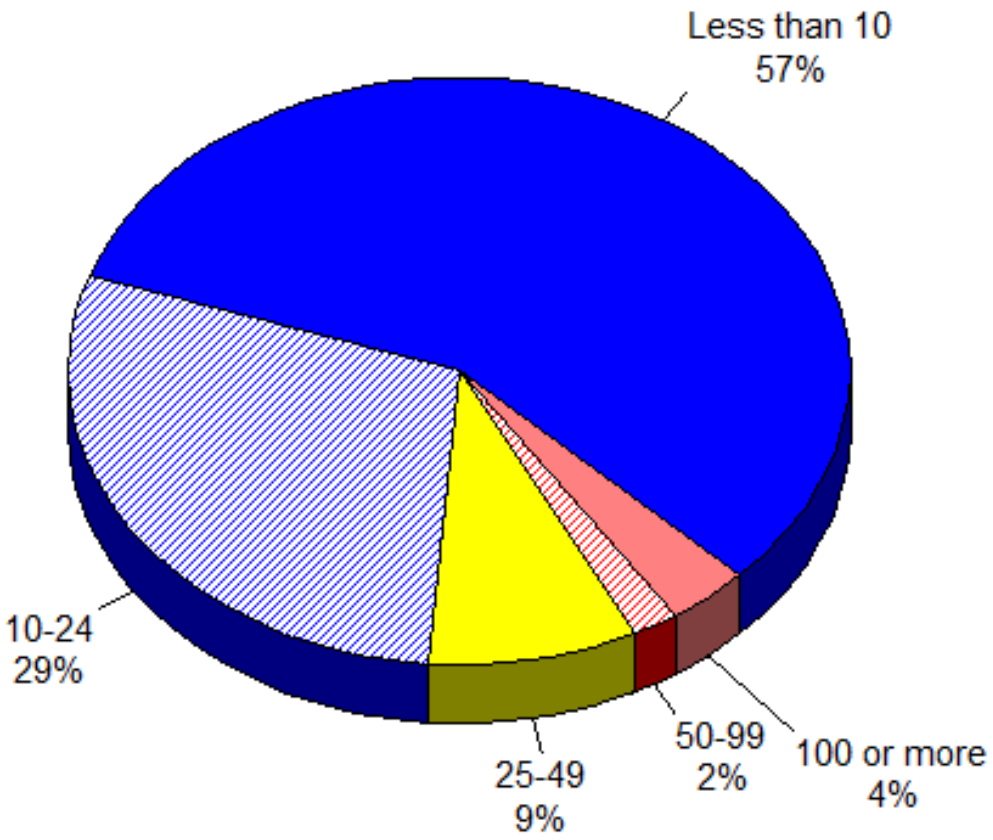
by percentage of respondents



Source: ETC Institute (Bensenville Business Survey - 2016)

Q21. Approximately how many employees do you employee in your Bensenville location?

by percentage of respondents

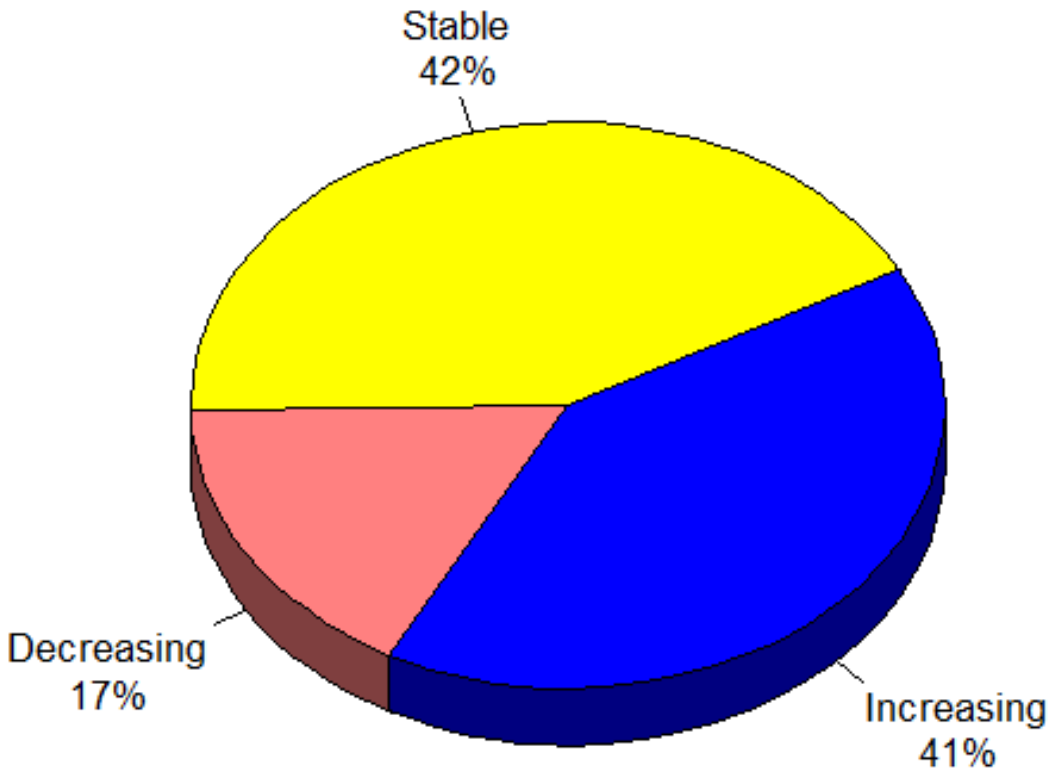


Source: ETC Institute (Bensenville Business Survey - 2016)

Good Representation by Size of Business

Q20. What is the current status of your company sales?

by percentage of respondents



Source: ETC Institute (Bensenville Business Survey - 2016)

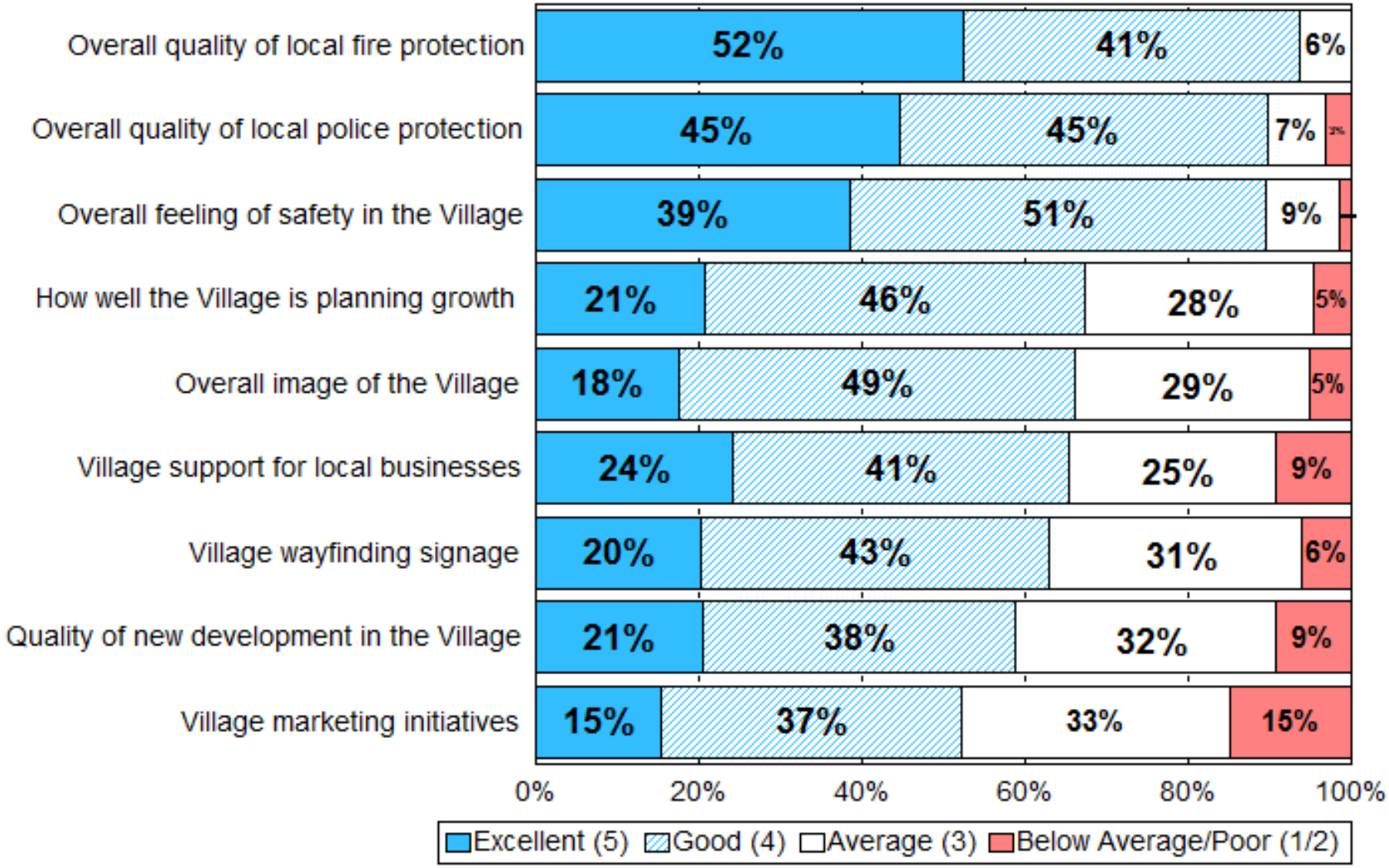
In 2016, 41% of Businesses Describe Company Sales as "Increasing", Compared to Only 32% in 2014

Topic #2

Perceptions of the Village

Q8. Perceptions of the Village

by percentage of respondents (excluding don't knows)

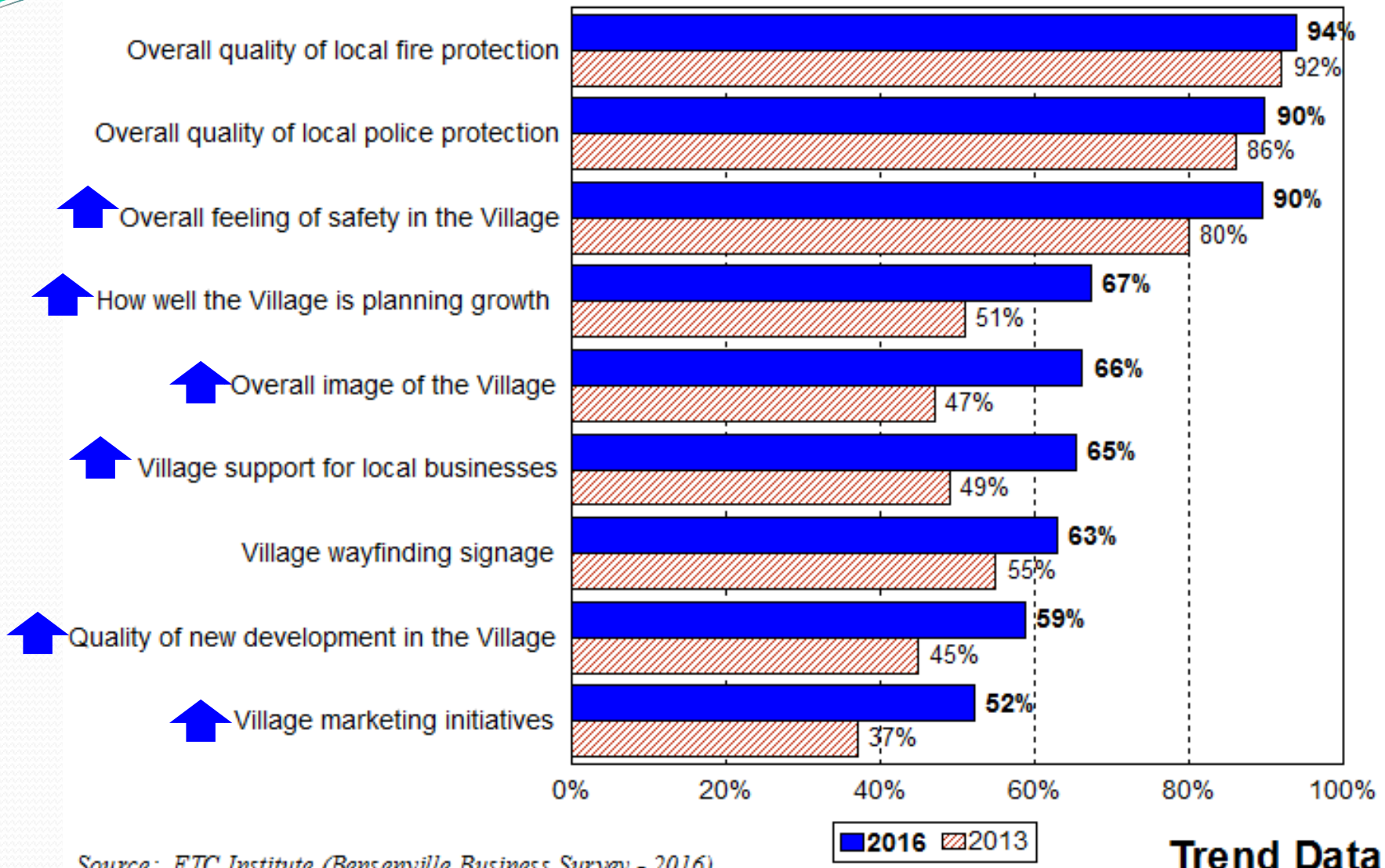


Source: ETC Institute (Bensenville Business Survey - 2016)

The Village Has Very Strong Brand Equity. Positive Ratings Are Significantly Higher Than The Negative Ratings in All Areas, Especially For Fire, Police, & Overall Feeling of Safety.

TRENDS: Perceptions of the Village - 2016 - 2013

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



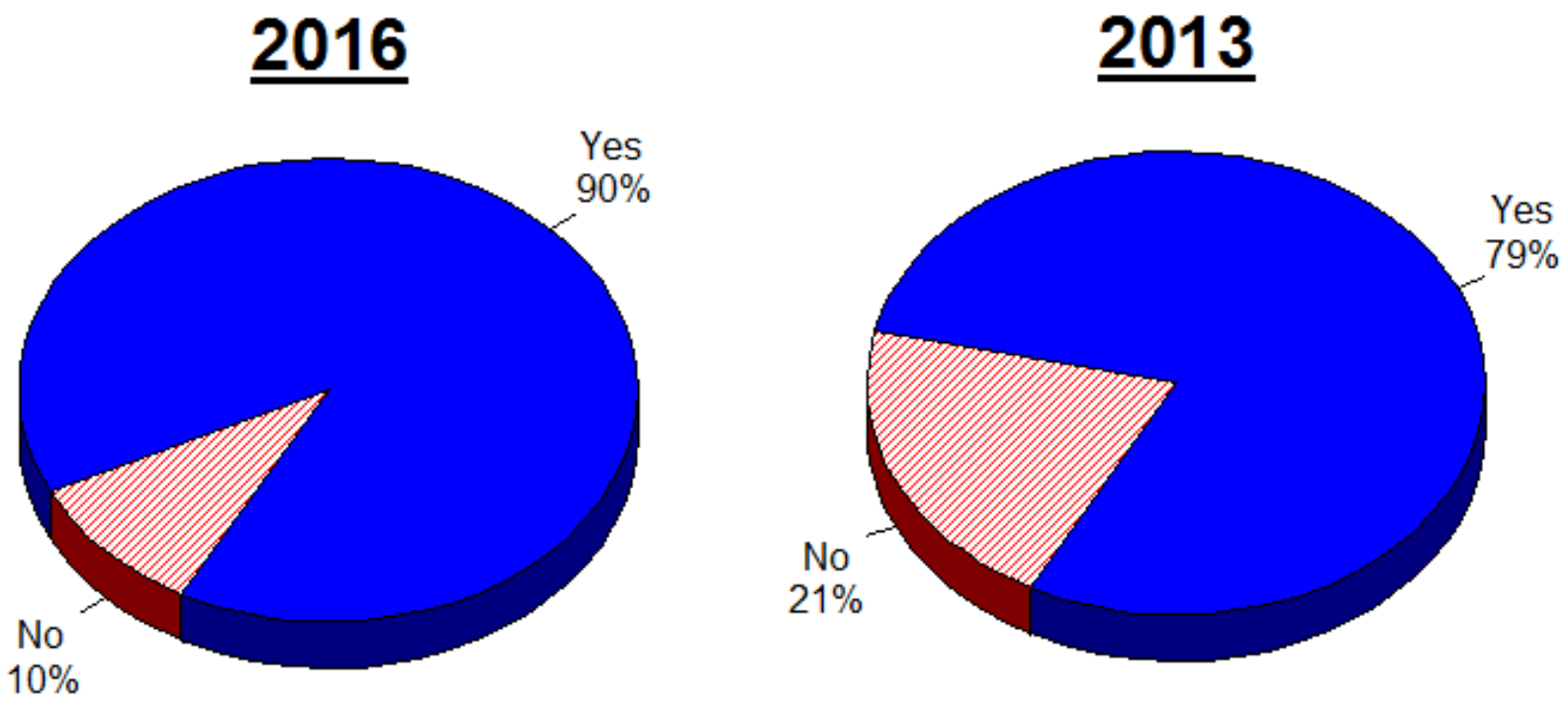
Source: ETC Institute (Bensenville Business Survey - 2016)

Trend Data

Perceptions Have Increased in All 9 Areas Since 2013; There's Been an Increase of at Least 10% in 6 Areas

Q4. Do You Think the Village Is a "Business Friendly" Community - 2016 - 2013

by percentage of respondents



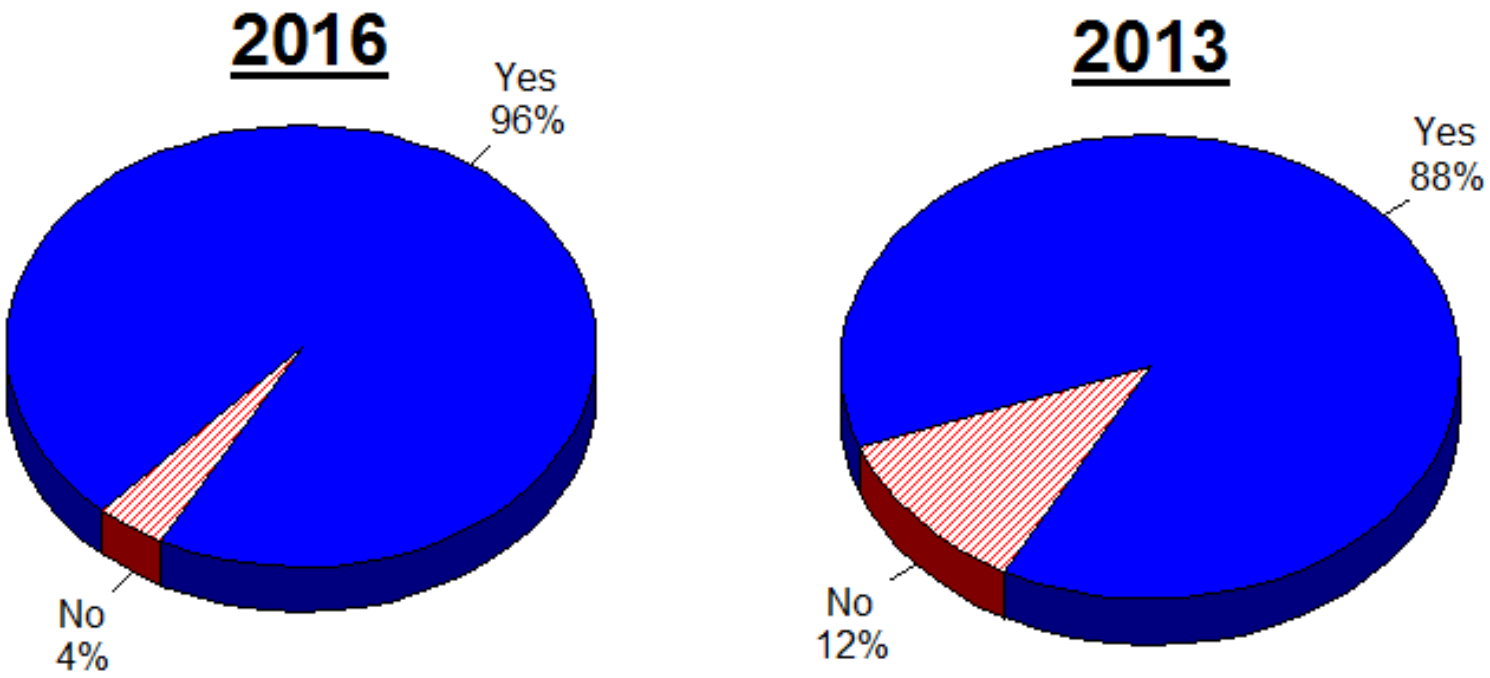
Source: ETC Institute (Bensenville Business Survey - 2016)

Trend Data

In 2016, 90% of Businesses Feel the Village Is a "Business Friendly" Community, Compared to 79% in 2013

Q7. Do you believe the Village is headed in the right direction with regard to being financially sound and having customer-friendly services? - 2016 - 2013

by percentage of respondents



Source: ETC Institute (Bensenville Business Survey - 2016)

Trend Data

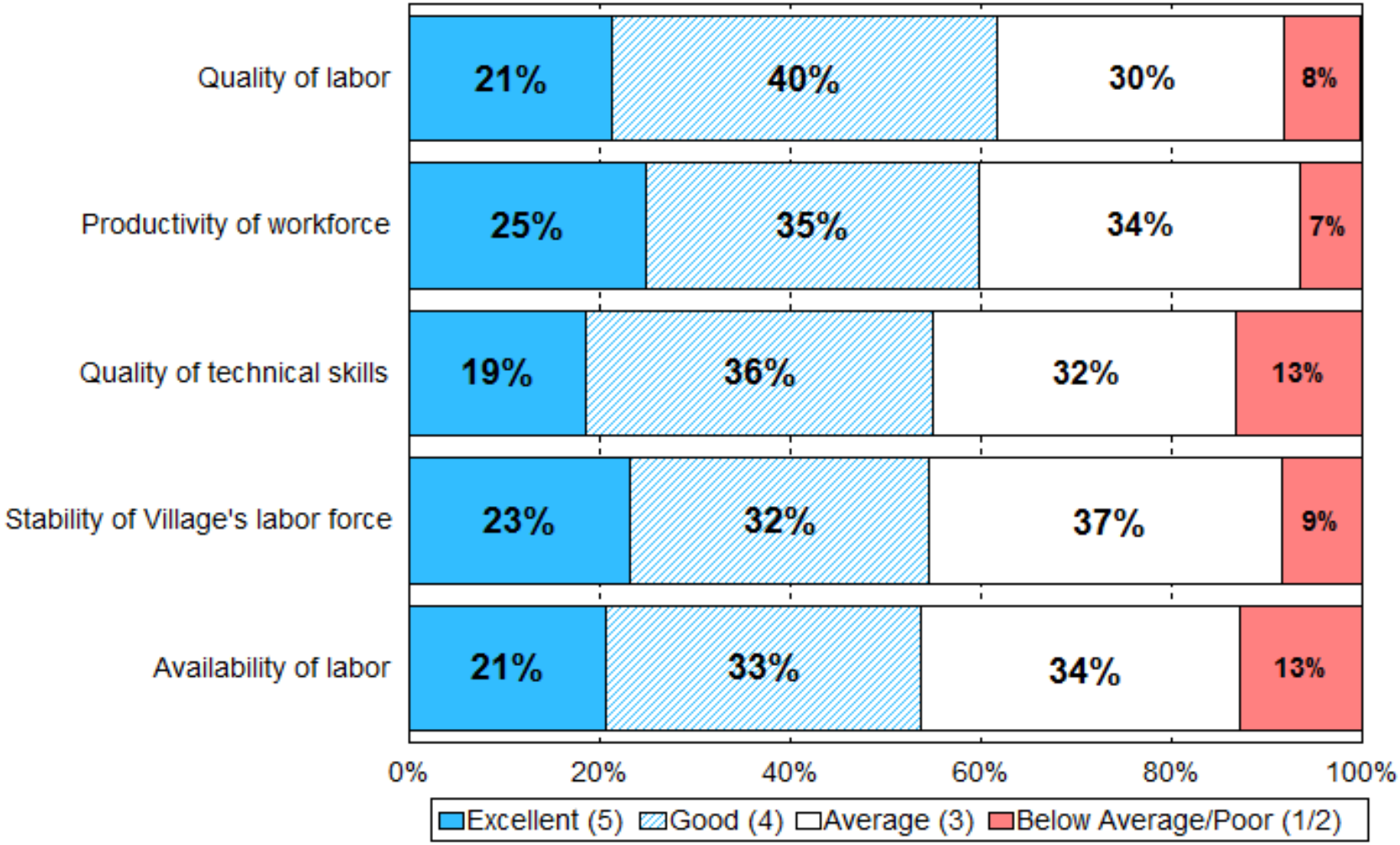
In 2016, 96% of Businesses Feel the Village Headed in the Right Direction, Compared to 88% in 2013

Topic #3

Perceptions of the Labor Pool in Bensenville

Q3. How Respondents Rate the Labor Pool in the Village

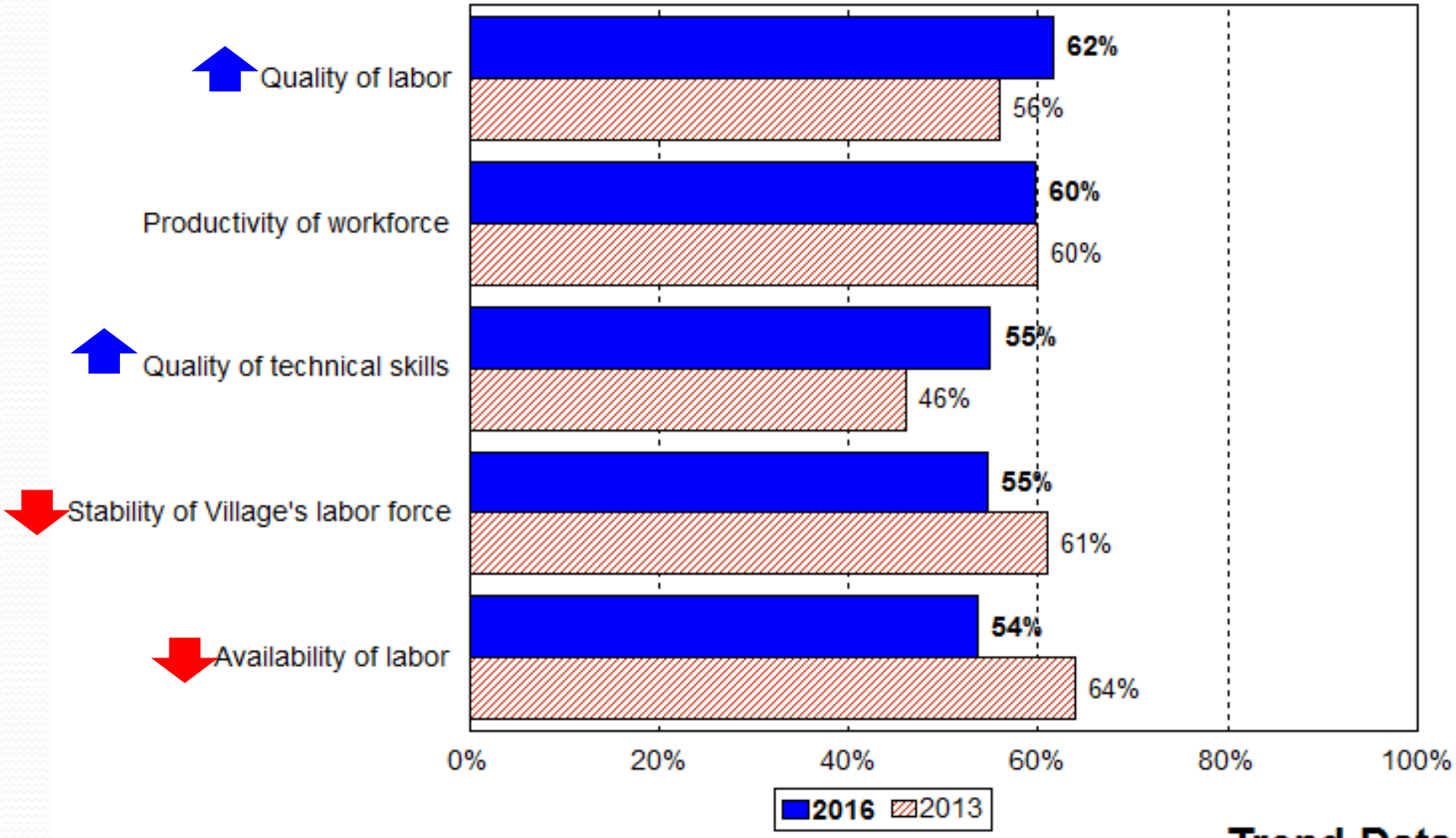
by percentage of respondents (excluding don't knows)



Source: ETC Institute (Bensenville Business Survey - 2016)

Q3. How Respondents Rate the Labor Pool in the Village - 2016 - 2013

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



Source: ETC Institute (Bensenville Business Survey - 2016)

Trend Data

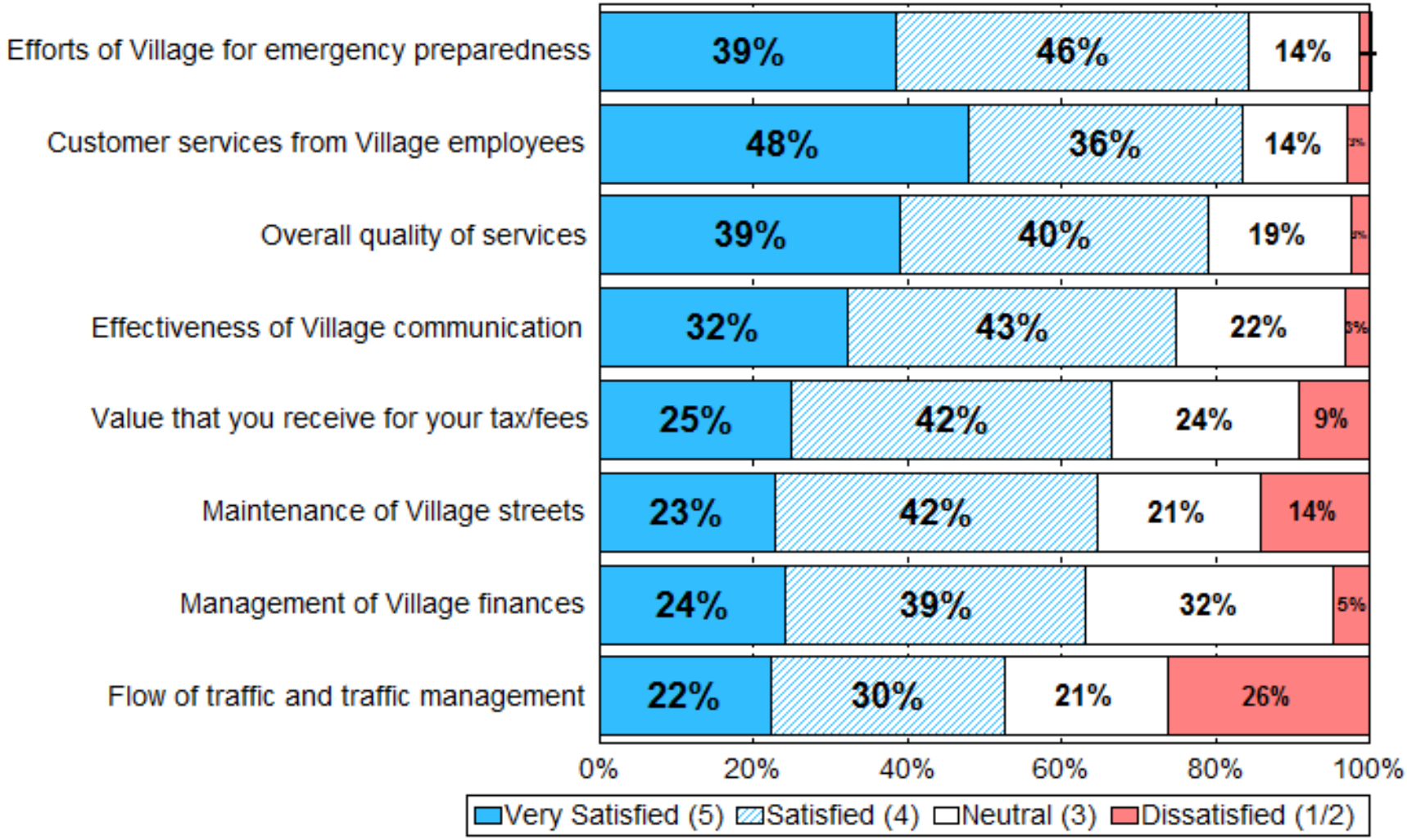
Perceptions of the Quality of Technical Skills and Labor Has Increased Since 2013, but There's Been a Decrease in the Stability and Availability of the Labor

Topic #4

Satisfaction with Village Services and Priorities for Improvement

Q1. Overall Satisfaction with Village Services by Major Category

by percentage of respondents (excluding don't knows)

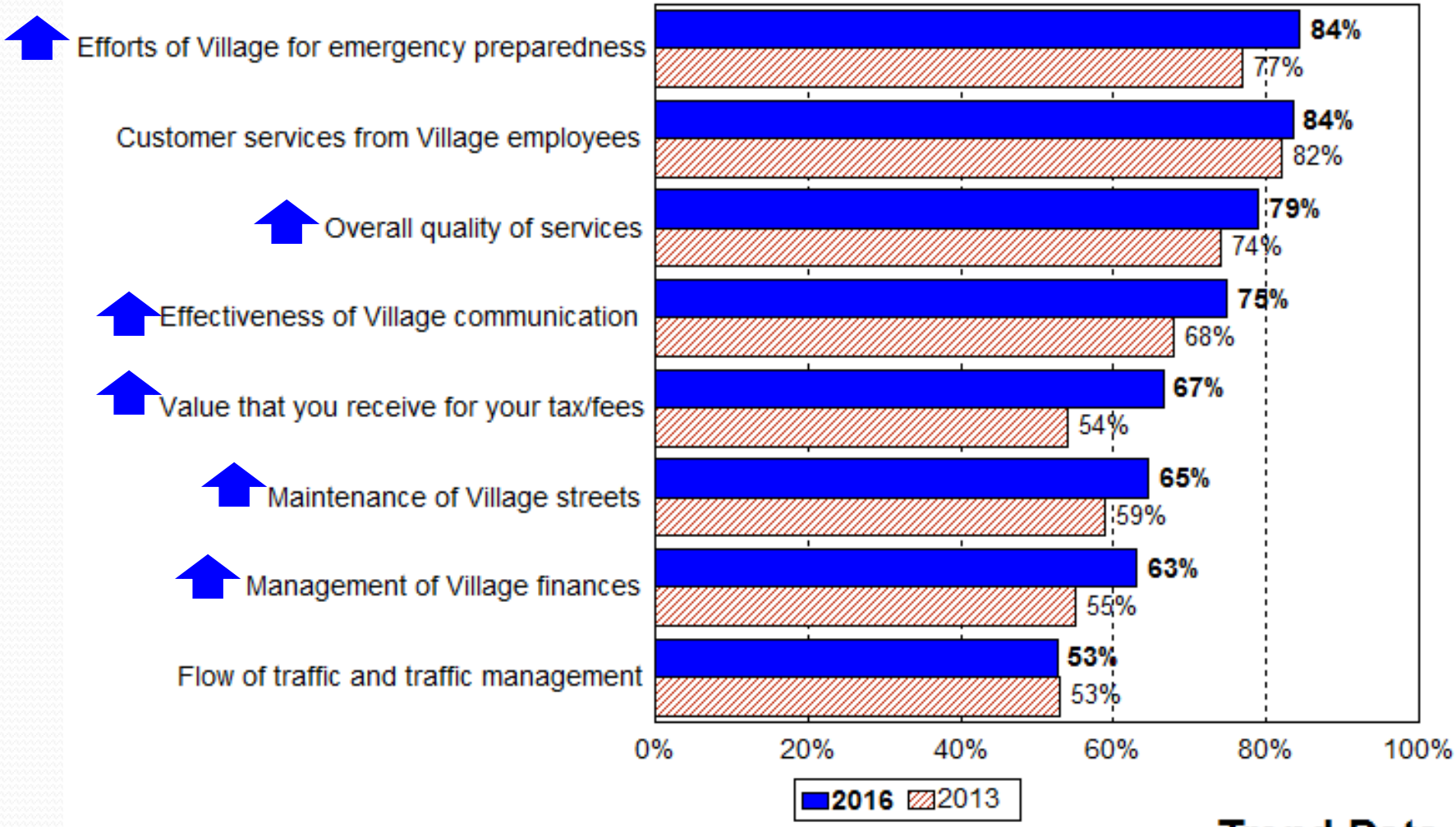


Source: ETC Institute (Bensenville Business Survey - 2016)

Satisfaction Is High for All Services

Q1. Overall Satisfaction With Village Services by Major Category - 2016 - 2013

by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)



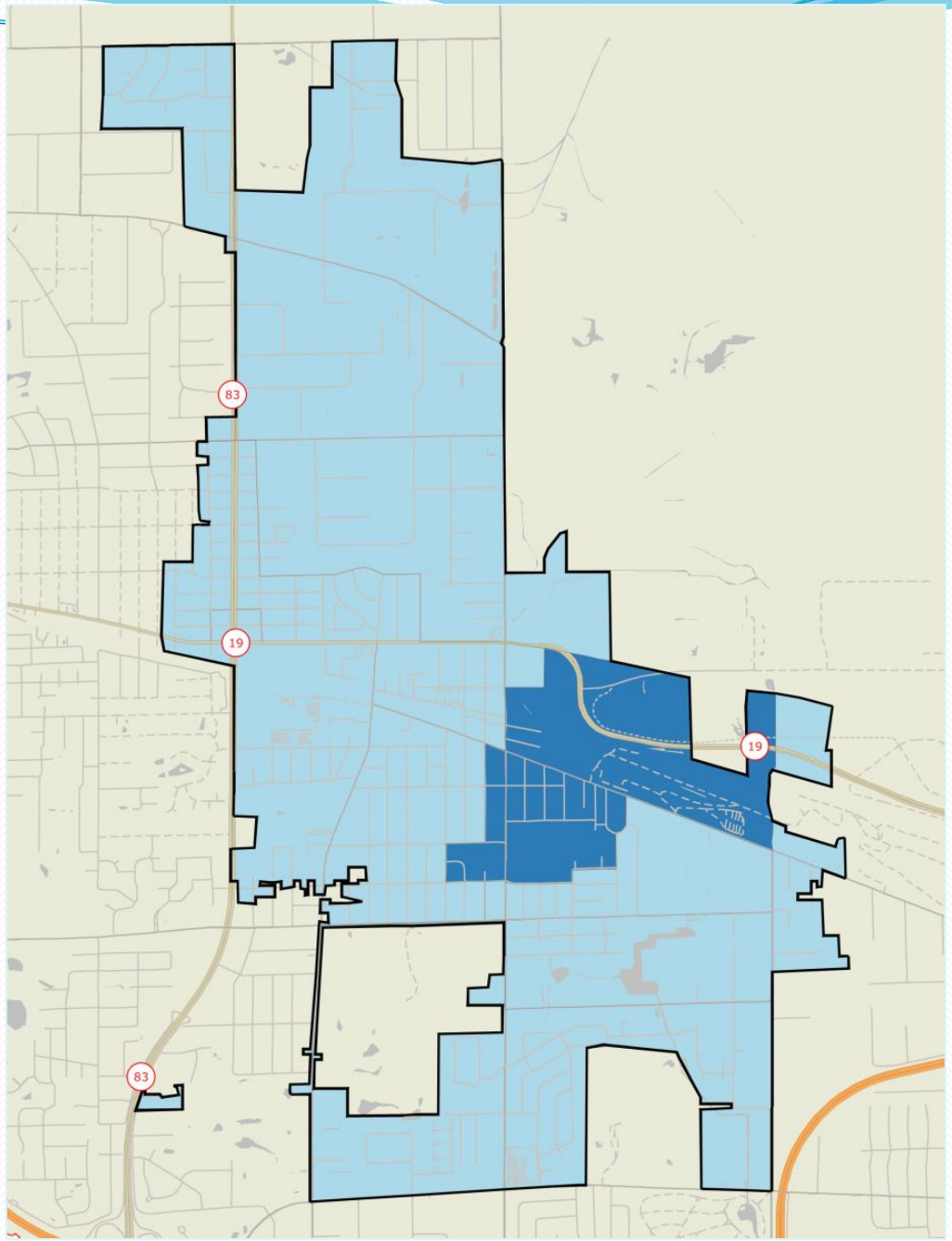
Source: ETC Institute (Bensenville Business Survey - 2016)

Trend Data

Satisfaction with Village Services Has Increased in 7 of 8 Areas Since 2013; There's Been an Increase of at Least 5% in 6 Areas.

Overall Quality of Services Provided by the Village

All areas are in BLUE, which indicates that businesses in all parts of the Village are satisfied



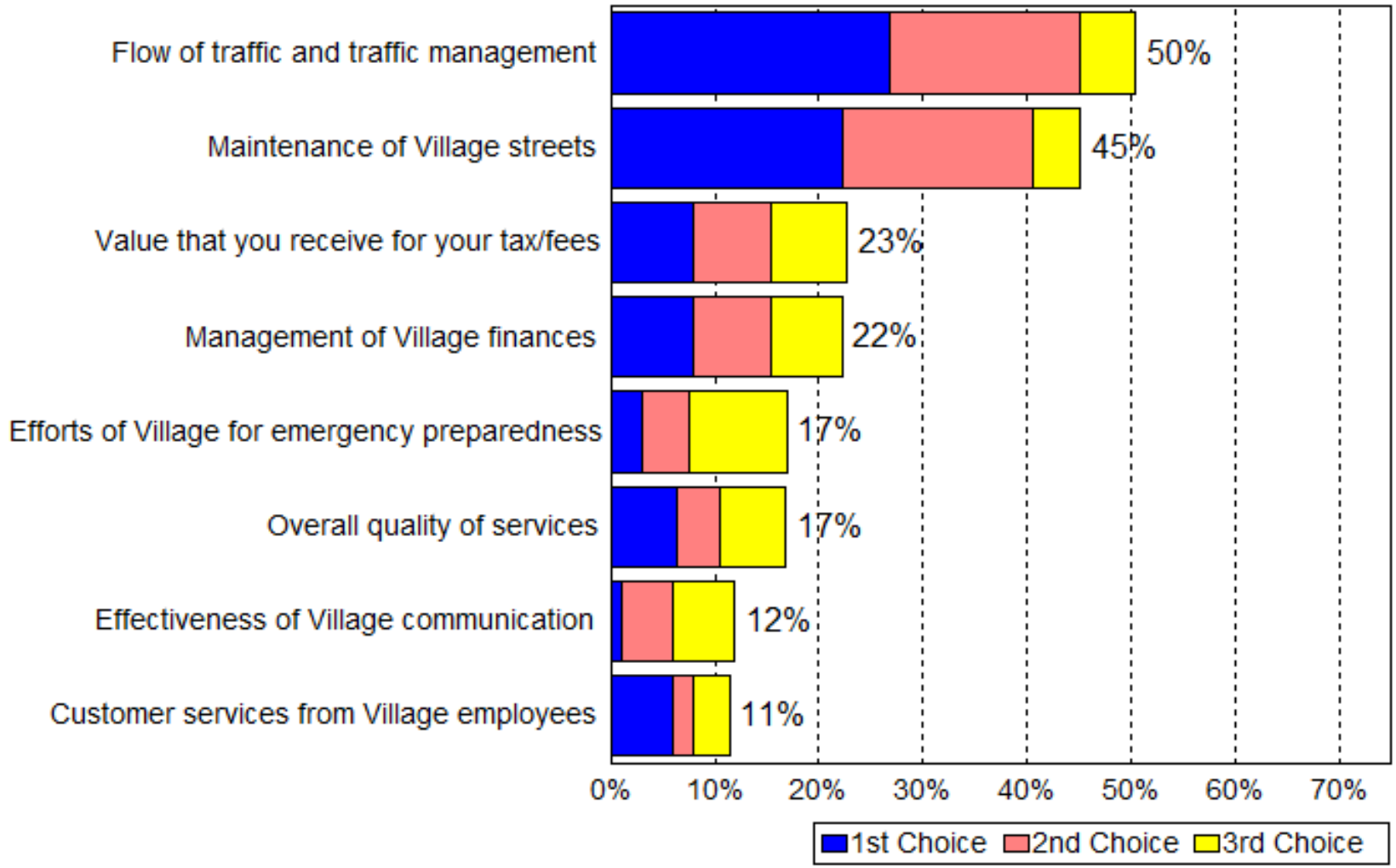
Legend
Mean rating on a 5-point scale

- 1.0-1.8 Very Dissatisfied
- 1.8-2.6 Dissatisfied
- 2.6-3.4 Neutral
- 3.4-4.2 Satisfied
- 4.2-5.0 Very Satisfied
- No Response

ETC INSTITUTE

Q2. Village Services That Should Receive the Most Emphasis from Village Leaders Over the Next Two Years

by percentage of respondents who selected the item as one of their top three choices



Source: ETC Institute (Bensenville Business Survey - 2016)

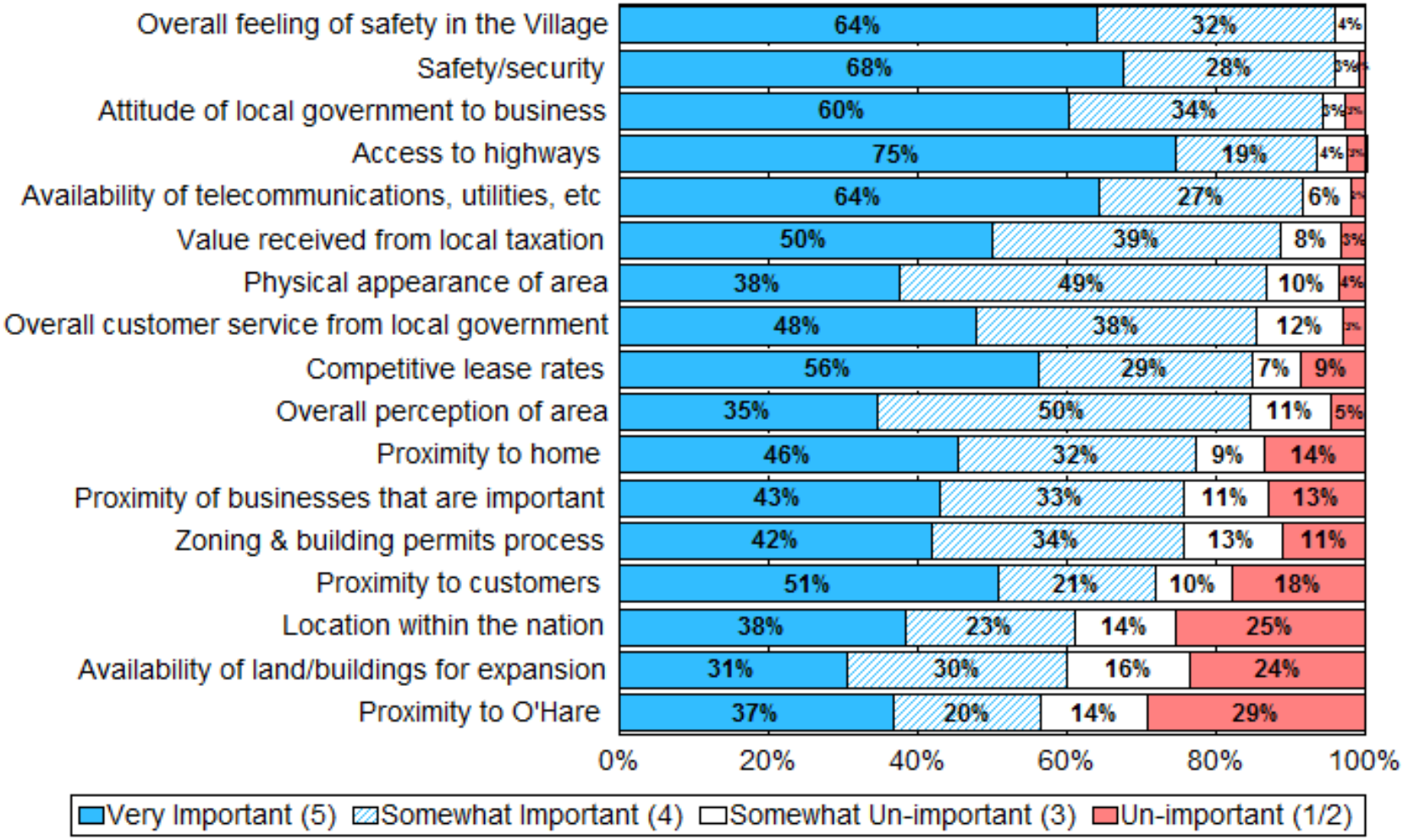
Flow of Traffic/Traffic Management and Maintenance of Village Streets Are the Top Priorities for Businesses Over the Next Two Years

Major Finding #5

Reasons Businesses Decided to Locate in Bensenville

Q14. How Important Was Each of the Following in Deciding to Locate in Your Current Location

by percentage of respondents (excluding don't knows)

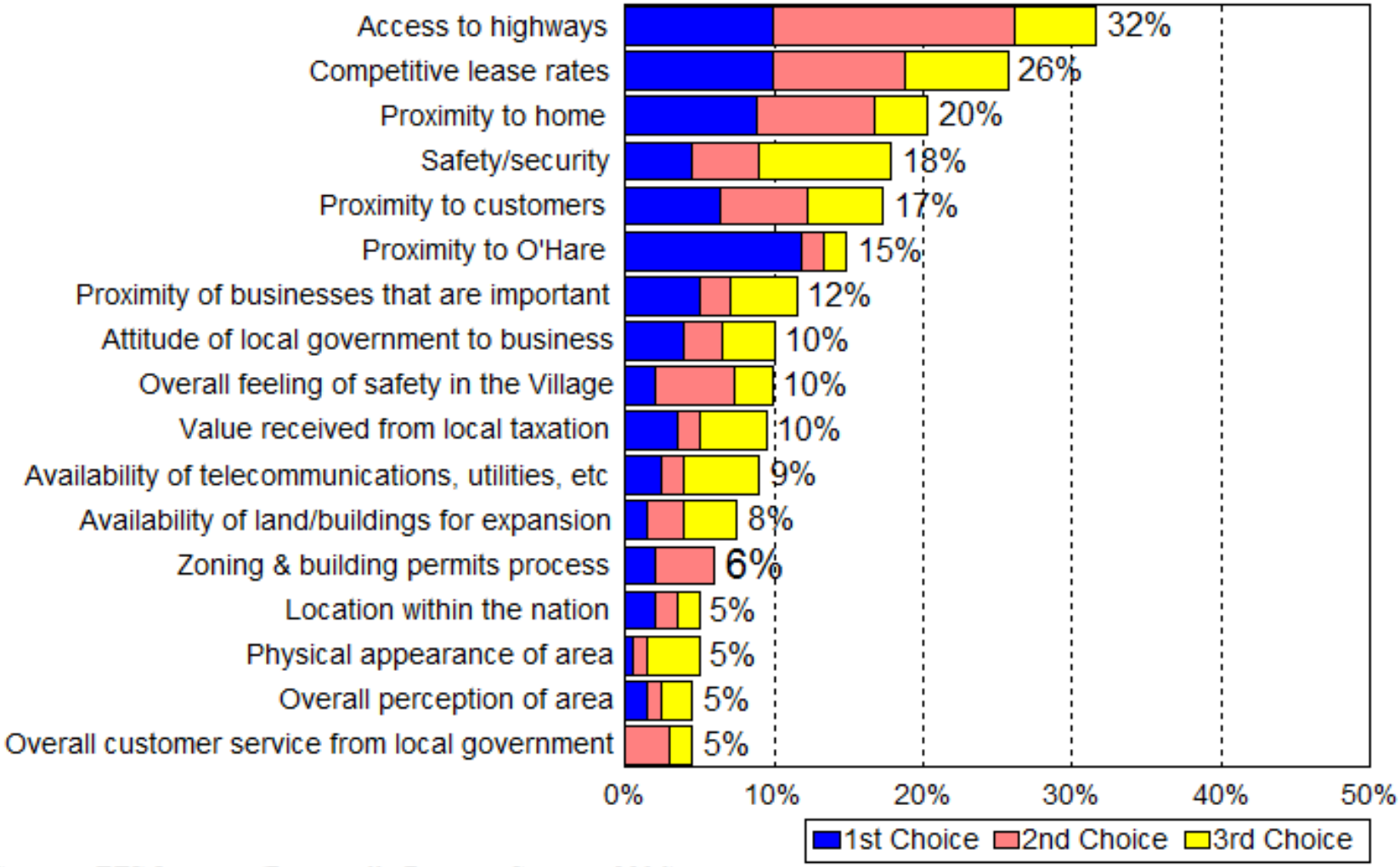


Source: ETC Institute (Bensenville Business Survey - 2016)

The Most Important Reasons That Businesses Decided to Locate in Their Current Location Are: Safety, Attitude of Local Government Toward Businesses & Access to Highways

Q15. Reasons That Will Have the Most Impact on Your Decision to Stay in the Village for the Next 10 Years

by percentage of respondents who selected the item as one of their top three choices



Source: ETC Institute (Bensenville Business Survey - 2016)

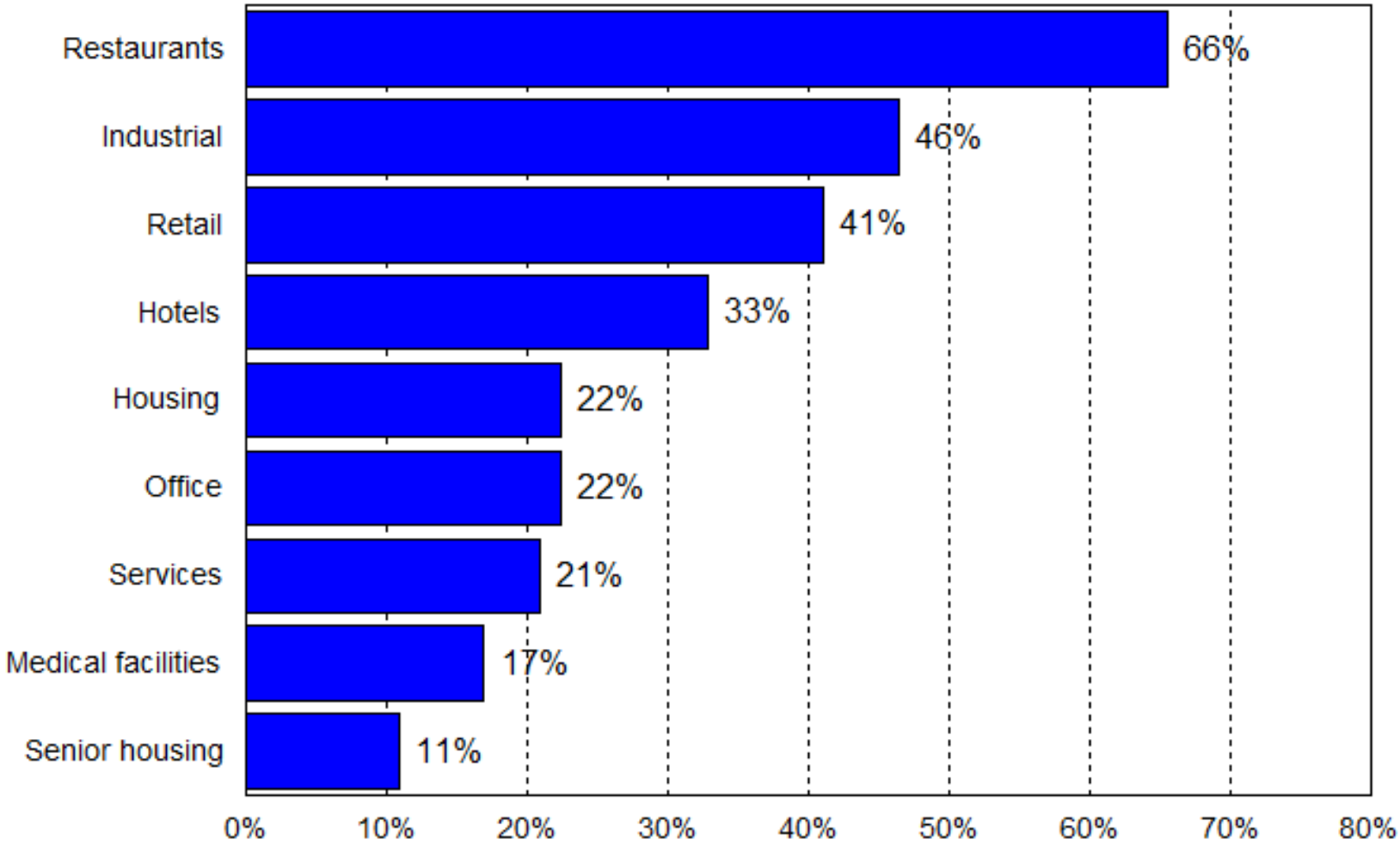
Reasons That Will Have the Biggest Impact on Businesses Staying in Bensenville for the Next 10 Years Are: Access to Highways and Competitive Lease Rates

Major Finding #6

Moving Forward

Q32 Type of Development That Businesses Would Most Like to See Added to the Community

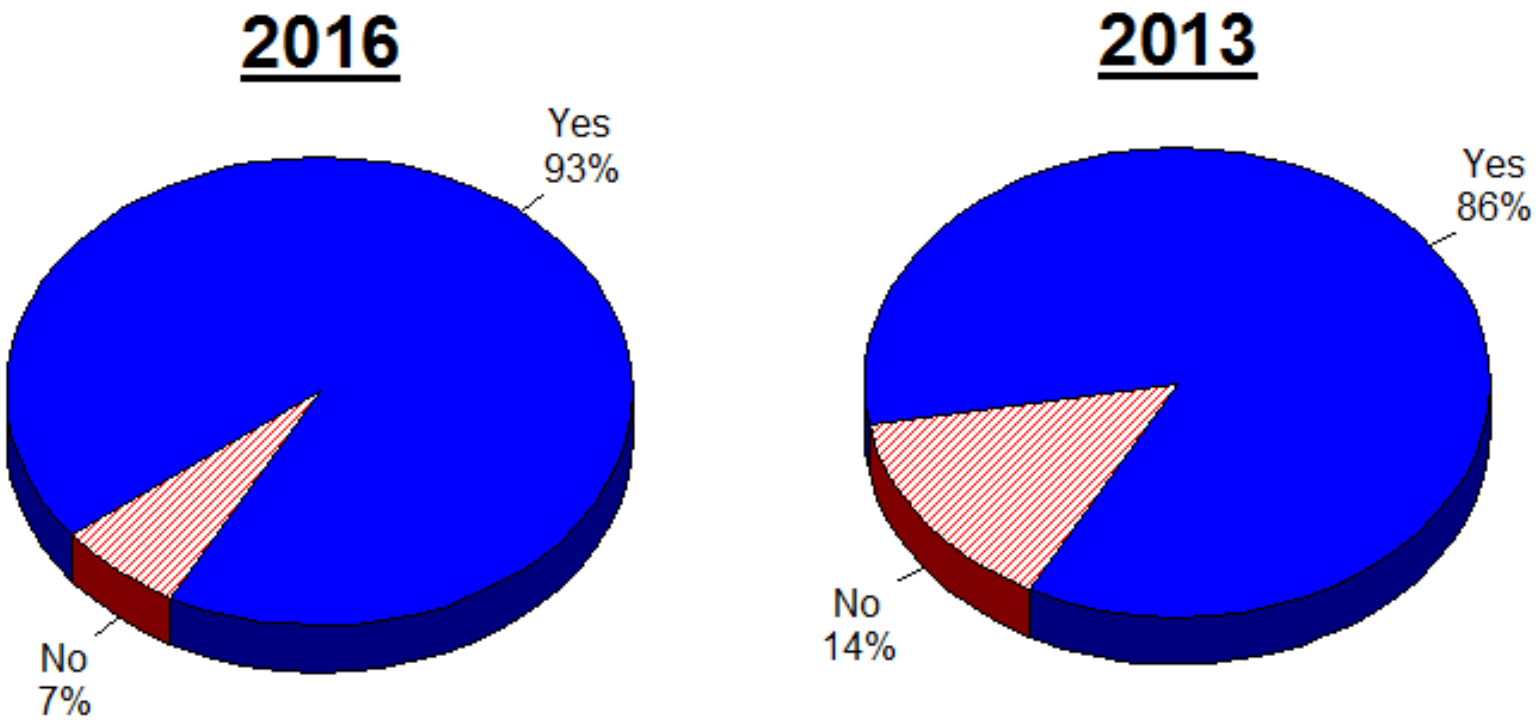
by percentage of respondents (multiple responses allowed)



Source: ETC Institute (Bensenville Business Survey - 2016)

Q35. Would you recommend Bensenville as a business location? - 2016 - 2013

by percentage of respondents



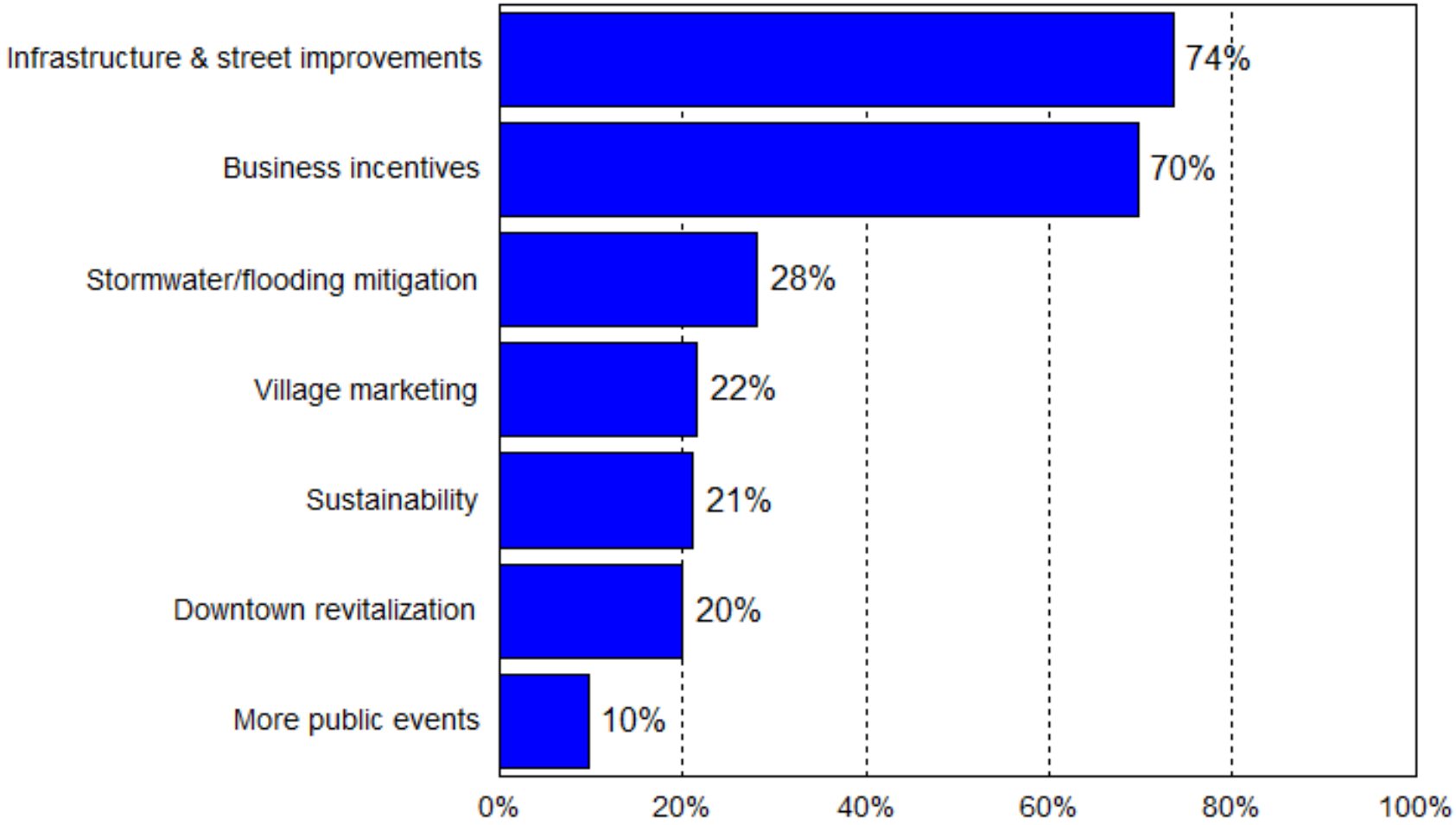
Source: ETC Institute (Bensenville Business Survey - 2016)

Trend Data

In 2016, 93% of Businesses Would Recommend Bensenville as a Business Location, Compared to 86% in 2013

Q36. What should be the highest priority for the Village to focus on for the next 5 years? - 2016 - 2013

by percentage of respondents (multiple responses allowed)

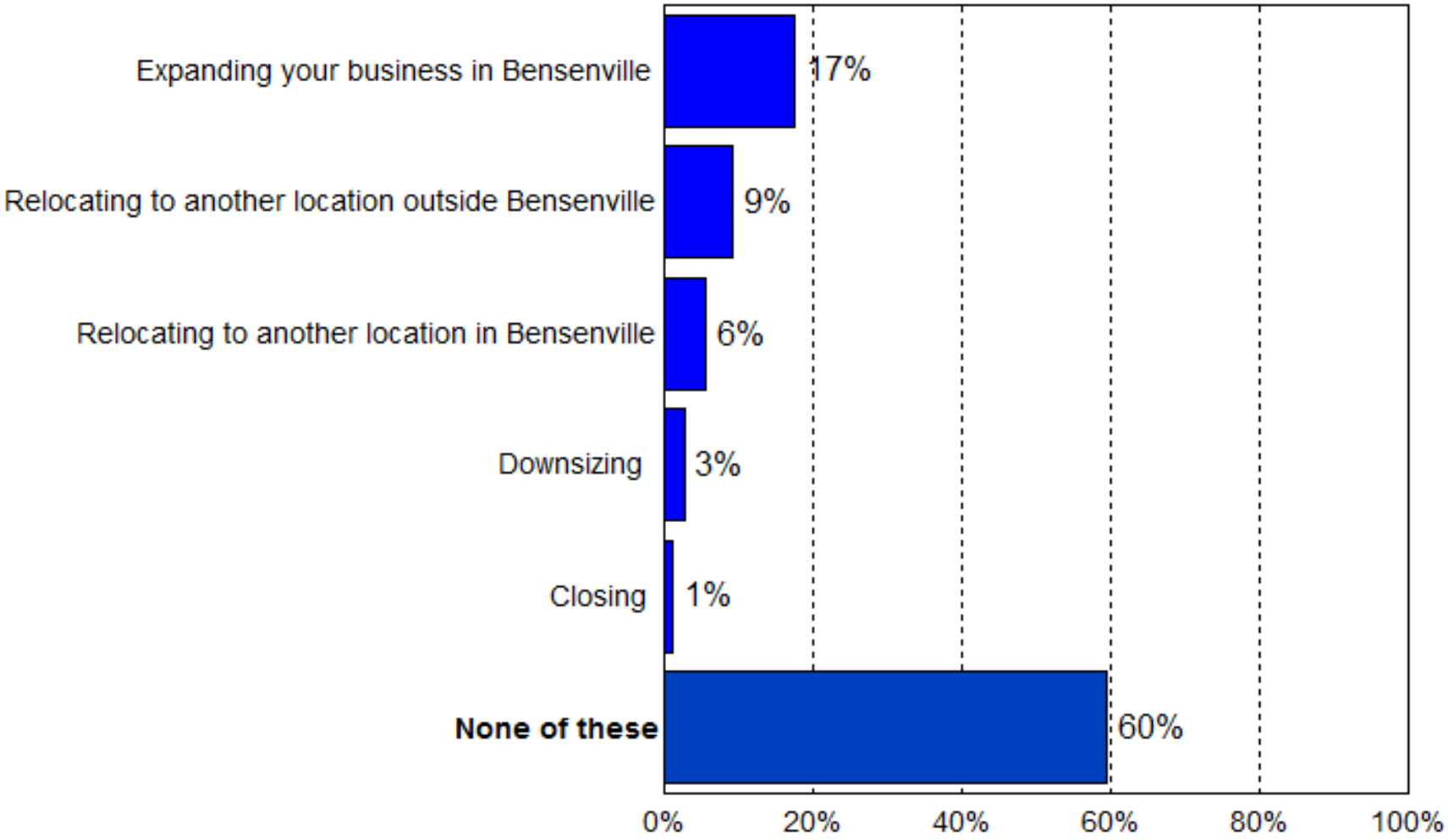


Source: ETC Institute (Bensenville Business Survey - 2016)

Businesses' Top Priorities for the Village for the Next 5 Years Are Infrastructure and Street Improvements and Business Incentives

Q38. In the next 12 months, is your business considering any of the following?

by percentage of respondents (multiple responses allowed)



Source: ETC Institute (Bensenville Business Survey - 2016)

Summary

- The Village of Bensenville has a very strong brand among businesses
- Businesses have a very positive perception of the Village
  - ✓ 96% feel the Village is headed in the right direction
  - ✓ 93% would recommend Bensenville as a business location
- Perceptions of the Village have improved significantly since 2013
- Traffic flow and the maintenance of Village streets are the top issues for the business community
- The top two reasons businesses plan to stay in Bensenville are: (1) access to highways and (2) availability of competitive leasing rates

Questions?

THANK YOU!!

Village of Bensenville Business Survey

2016

...helping organizations make better decisions since 1982

Findings Report

Submitted to the Village of Bensenville, Illinois:
ETC Institute
725 W. Frontier Lane,
Olathe, Kansas
66061
February 2017

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2016 Village of Bensenville Business Survey Executive Summary

Purpose and Methodology

ETC Institute administered a survey to businesses in the Village of Bensenville during the winter of 2016. The survey is part of Bensenville's ongoing strategic planning process which is designed to meet the needs of the community while providing the best services possible. The information collected will help the Village Board make important decisions regarding Bensenville services.

The five-page survey, cover letter and postage paid return envelope were mailed to a random sample of businesses in the Village of Bensenville. The cover letter explained the purpose of the survey and encouraged respondents to either return their survey by mail or complete the survey online at www.Bensenville2016BusinessSurvey.org. At the end of the online survey, businesses were asked to enter their address, this was done to ensure that only responses from businesses who were part of the random sample were included in the final survey database.

Ten days after the surveys were mailed, ETC Institute sent emails and placed phone calls to the businesses that received the survey to encourage participation. The emails contained a link to the on-line version of the survey to make it easy for respondents to complete the survey. To prevent businesses who are not located in Bensenville from participating, everyone who completed the survey on-line was required to enter their address prior to submitting the survey. ETC Institute then matched the addresses that were entered on-line with the addresses that were originally selected for the random sample. If the address from a survey completed on-line did not match one of the addresses selected for the sample, the on-line survey was not counted.

The goal was to obtain completed surveys from at least 200 businesses. The goal was accomplished with a total of 202 businesses completing the survey. The overall results for the sample of 202 businesses have a precision of at least up /-6.9% at the 95% level of confidence.

The percentage of "don't know" responses has been excluded from many of the graphs shown in this report. Since the number of "don't know" responses often reflects the utilization and awareness of Village services, the percentage of "don't know" responses has been provided in the tabular data section of this report. When the "don't know" responses have been excluded, the text of this report will indicate that the responses have been excluded with the phrase "*who had an opinion.*"

This report contains the following:

- an executive summary of the methodology and major findings,
- charts depicting the overall results of the survey and trends from the 2013 survey,
- importance-satisfaction analysis to help the Village use survey data to set priorities,
- tabular data for the overall results to each question of the survey,
- a copy of the survey instrument,

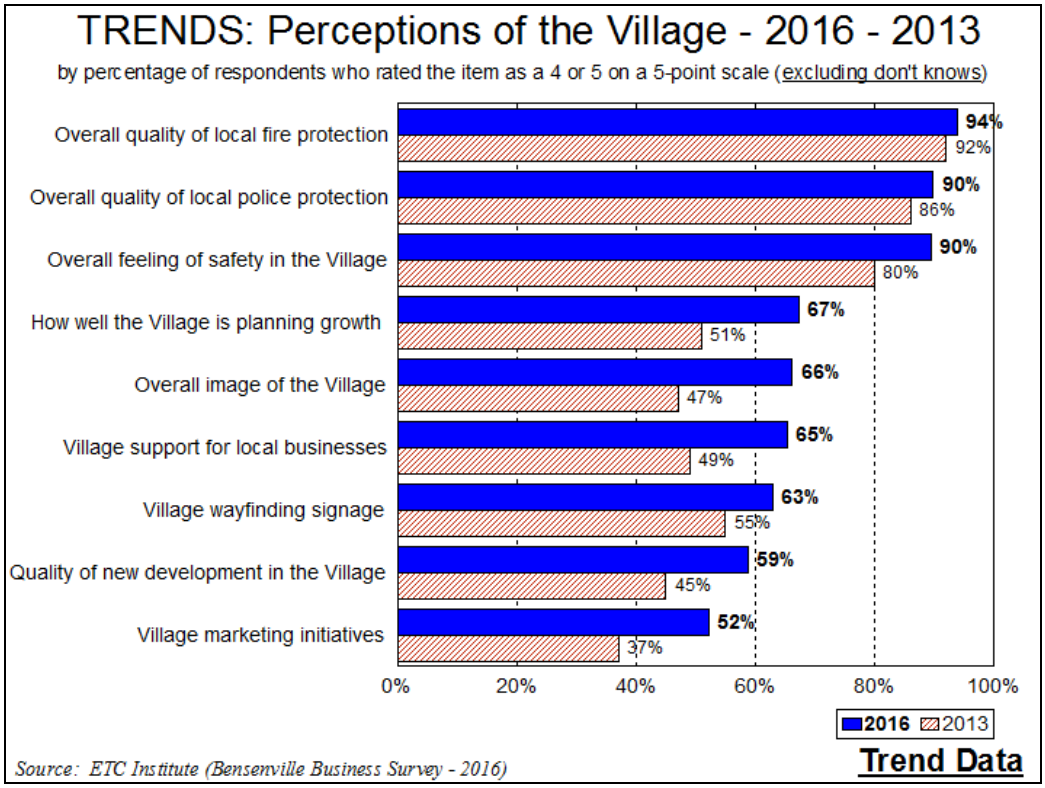
- cross-tabular data showing responses based on various characteristics.

Satisfaction With and Perceptions of the Village

Satisfaction with Village Services: Eighty-five percent (85%) of the businesses surveyed, who had an opinion, were either very satisfied or satisfied with the efforts by the Village for emergency preparedness. Eighty-four percent (84%) of the businesses surveyed, who had an opinion, were either very satisfied or satisfied with the overall quality of customer services received from Village employees, and 79% of businesses, who had an opinion, were very satisfied or satisfied with the overall quality of services provided by the Village. Businesses, who had an opinion, were generally more satisfied in 2016 with all eight major categories of Village services than they were in 2013.

Based on the sum of respondent's top three choices the flow of traffic and traffic management, the maintenance of Village streets, and the value received for tax dollars and fees are the three major categories of Village services that should receive the most emphasis from Village leaders over the next two years.

Overall Perceptions of the Village: Businesses were asked to rate various items that may influence their perceptions of the Village of Bensenville. The items that businesses were most satisfied with, based upon a combination of excellent and good responses, from those businesses who had an opinion, were: the overall quality of local fire protection (94%, **up 2% from 2013**), the overall quality of local police protection (90%, **up 4% from 2013**), and the overall feeling of safety in the Village (90%, **up 10% from 2013**). Overall, the Village saw significant increases in the number of excellent and good responses. The overall image of the village saw a 19% increase from 47% in 2013 to 66% in 2016. The chart below shows the perception trends between 2016 and 2016.



Reasons for Locating your Business in the Village: When asked to indicate which issues they felt were most important in their decision to locate their business in the Village of Bensenville, the items businesses identified as most important, based upon the combined percentage of very important and somewhat important responses, were:

- Overall feeling of safety in the Village (96%, **up 8% from 2013**)
- Safety/security (96%, **up 7% from 2013**)
- Attitude of local government to business (94%, **up 13% from 2013**)
- Access to highways (93%, **up 6% from 2013**)
- Availability of telecommunications, utilities, and other infrastructure (92%, **up 5% from 2013**)
- Value received from local taxation (89%, **up 13% from 2013**)

The three reasons that will have the most impact on respondent's decision to stay in the Village for the next three year, based upon the sum of their top three responses were: access to highways, competitive lease rates, and proximity to home.

Perceptions of the Village as a Business Friendly Community

Perceptions of the Village as a Business Friendly Community: Most respondents (90%) think that the Village is a business friendly community, this is an 11% increase from 2013. Only 15% of respondents believe there are any barriers to their business growth in the community, this is an 11% decrease from 2013. Knowing that the mission of the Village Government is to be financially sound and provide customer-friendly services of the highest quality an overwhelming majority (96%) of respondents believe the Village is headed in the right direction, an 8% increase from 2013.

Rating the Labor Pool in the Village: The items that businesses were most satisfied with, based upon a combination of excellent and good responses, from those businesses who had an opinion, were: the quality of labor (62%, **up 6% from 2013**), the productivity of the workforce (60%), and the quality of technical skills (55%, **up 9% from 2013**).

Importance of Village Goals: Based upon the sum of respondent's top three choices, the three goals that are most important for the Village at the present time are: being a financially sound Village (70%), being a major business/corporate center (55%), and being a safe and beautiful Village (54%).

Village Communication

Preferred Village Communication: Forty-seven percent (47%) of businesses surveyed indicated they prefer the Bensenville Newsletter for village communication, 42% prefer E-News emails, and 37% prefer the Village website. A majority (81%) of businesses currently do not pay their Village utility bills online. Forty-two percent (42%) of businesses would like to make more Village transactions online.

Investment Priorities

Recommended Priorities for the Next Two Years. In order to help the Village identify investment priorities for the next two years, ETC Institute conducted an Importance-Satisfaction (I-S) analysis. This analysis examined the importance businesses placed on each service and the level of satisfaction with each service. By identifying services of high importance and low satisfaction, the analysis identified which services will have the most impact on overall satisfaction with services over the next two years. If the Village wants to improve its overall satisfaction rating, the Village should prioritize investments in services with the highest Importance Satisfaction (I-S) ratings. Details regarding the methodology for the analysis are provided in Section 2 of this report.

Overall Priorities for the Village by Major Category. This analysis reviewed the importance of and satisfaction with major categories of Village services. This analysis was conducted to help set the overall priorities for the Village. Based on the results of this analysis, the major service that is recommended as the top priority for investment over the next two years in order to raise the Village's overall satisfaction rating is listed below:

- **Flow of traffic and traffic management** (IS Rating=0. 2389)
- **Maintenance of Village Streets** (IS Rating=0. 1597)

The table below shows the Importance-Satisfaction Ratings for all eight categories of major Village services that were rated.

2016 Importance-Satisfaction Rating
Village of Bensenville - Business Survey
Major City Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Very High Priority (IS > .20)						
Flow of traffic and traffic management	50%	1	53%	8	0.2389	1
High Priority (IS .10-.20)						
Maintenance of Village streets	45%	2	65%	6	0.1597	2
Medium Priority (IS <.10)						
Management of Village finances	22%	4	63%	7	0.0821	3
Value that you receive for your tax/fees	23%	3	67%	5	0.0760	4
Overall quality of services	17%	6	79%	3	0.0353	5
Effectiveness of Village communication	12%	7	75%	4	0.0299	6
Efforts of Village for emergency preparedness	17%	5	84%	1	0.0264	7
Customer services from Village employees	11%	8	84%	2	0.0188	8

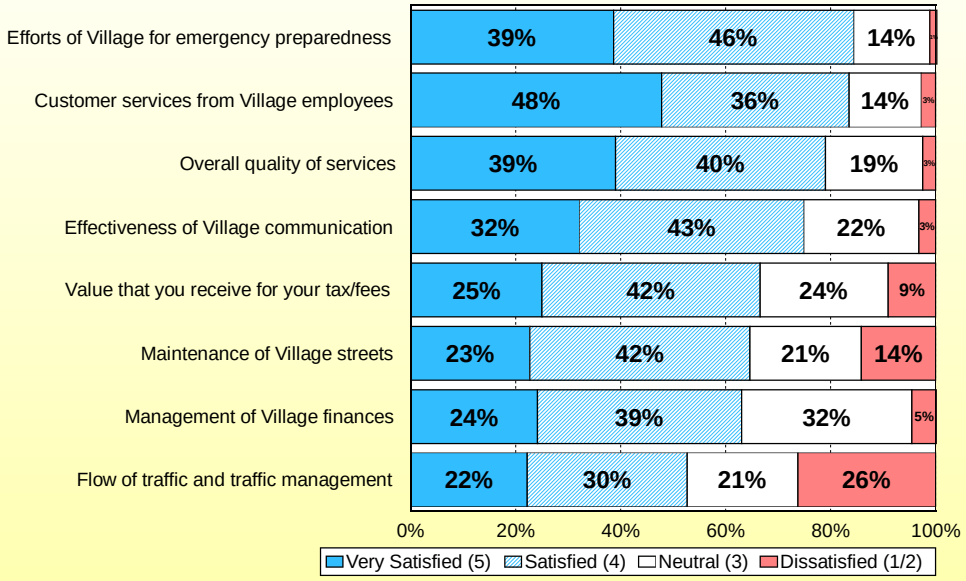
Section 1
Charts and Graphs

2016 Village of Bensenville Business Survey

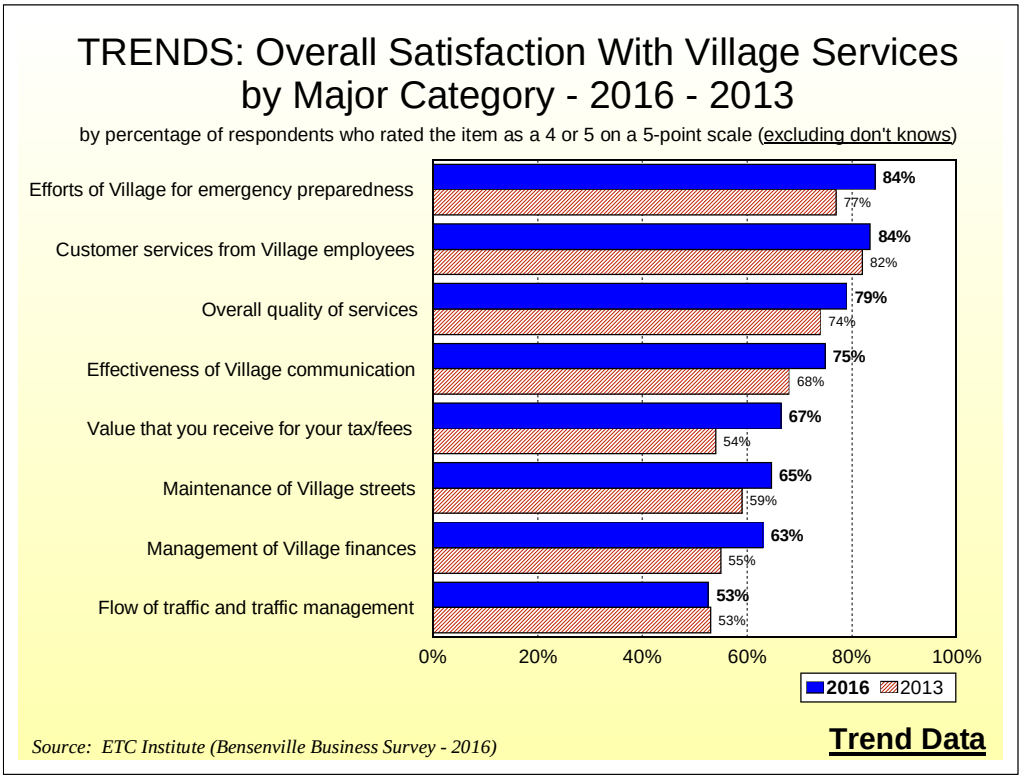
-OVERALL RATINGS-

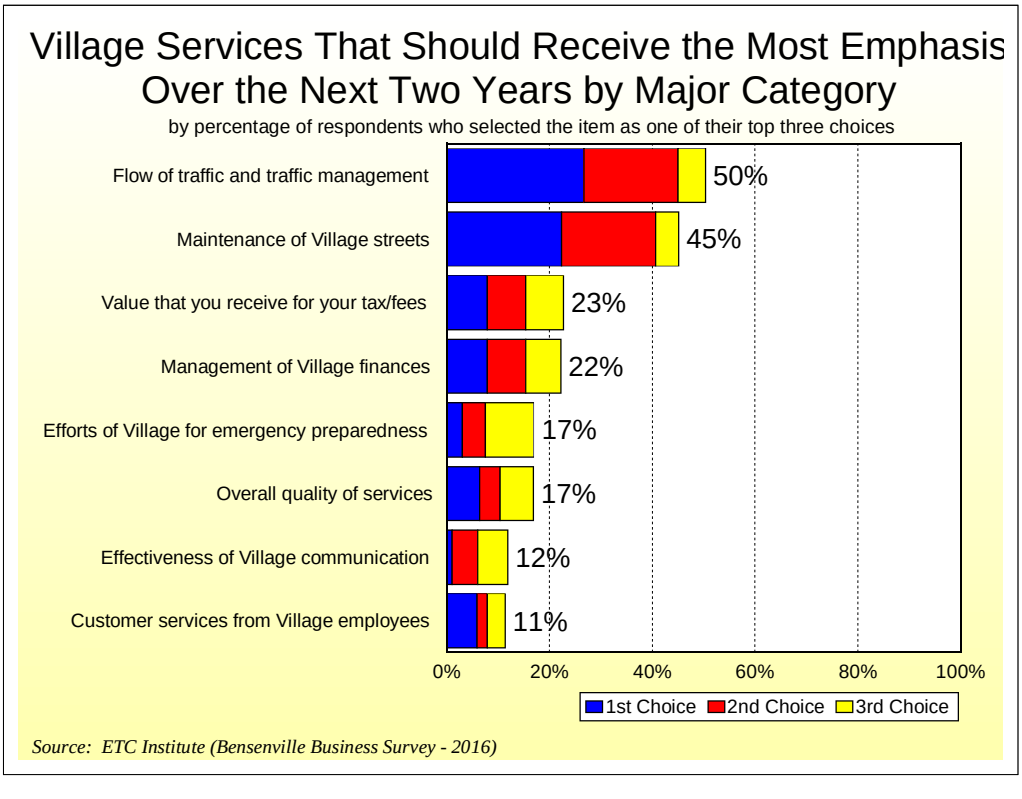
Overall Satisfaction With Village Services by Major Category

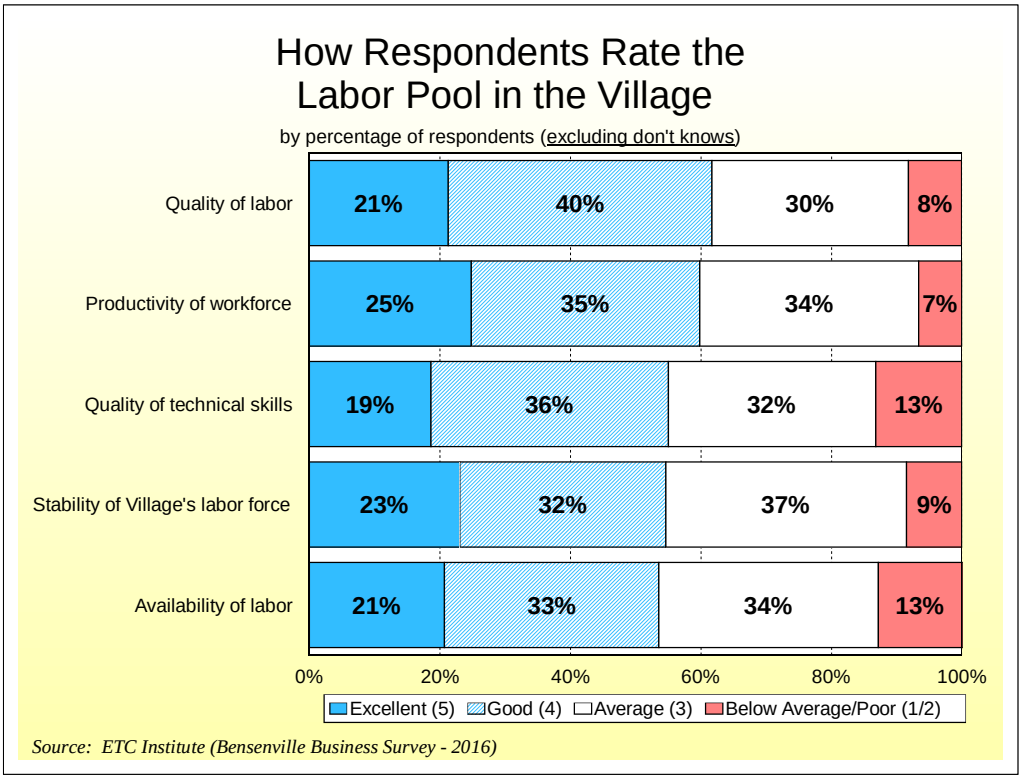
by percentage of respondents (excluding don't knows)

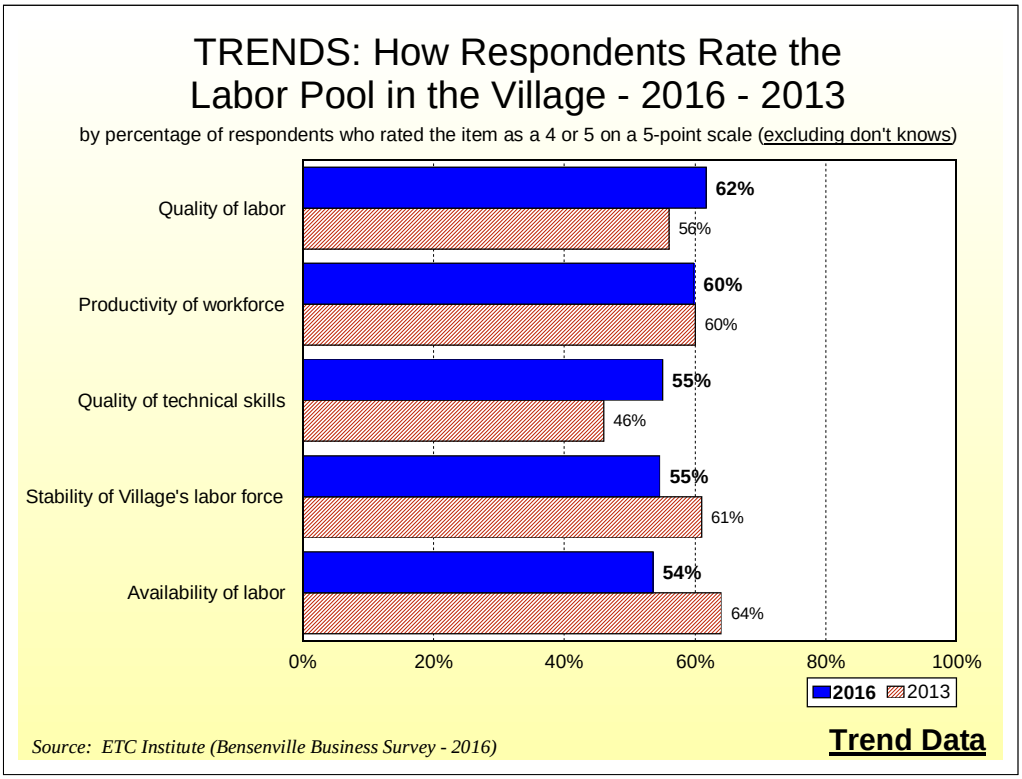


Source: ETC Institute (Bensenville Business Survey - 2016)


TRENDS: Overall Satisfaction With Village Services by Major Category - 2016 - 2013
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)
Efforts of Village for emergency preparedness
84%
77%
Customer services from Village employees
84%
82%
Overall quality of services
79%
74%
Effectiveness of Village communication
75%
68%
Value that you receive for your tax/fees
67%
54%
Maintenance of Village streets
65%
59%
Management of Village finances
63%
55%
Flow of traffic and traffic management
53%
53%
0%
20%
40%
60%
80%
100%
2016
2013
Source: ETC Institute (Bensenville Business Survey - 2016)
Trend Data


Village Services That Should Receive the Most Emphasis Over the Next Two Years by Major Category
by percentage of respondents who selected the item as one of their top three choices
Flow of traffic and traffic management
50%
Maintenance of Village streets
45%
Value that you receive for your tax/fees
23%
Management of Village finances
22%
Efforts of Village for emergency preparedness
17%
Overall quality of services
17%
Effectiveness of Village communication
12%
Customer services from Village employees
11%
0%
20%
40%
60%
80%
100%
1st Choice
2nd Choice
3rd Choice
Source: ETC Institute (Bensenville Business Survey - 2016)

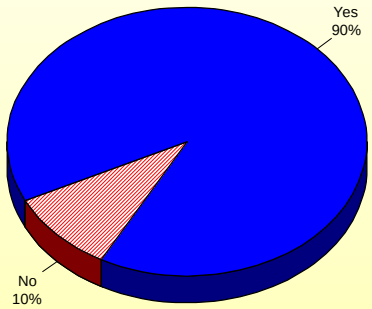

How Respondents Rate the Labor Pool in the Village
by percentage of respondents (excluding don't knows)
Quality of labor
21%
40%
30%
8%
Productivity of workforce
25%
35%
34%
7%
Quality of technical skills
19%
36%
32%
13%
Stability of Village's labor force
23%
32%
37%
9%
Availability of labor
21%
33%
34%
13%
0%
20%
40%
60%
80%
100%
Excellent (5)
Good (4)
Average (3)
Below Average/Poor (1/2)
Source: ETC Institute (Bensenville Business Survey - 2016)


TRENDS: How Respondents Rate the Labor Pool in the Village - 2016 - 2013
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)
Quality of labor
62%
56%
Productivity of workforce
60%
60%
Quality of technical skills
55%
46%
Stability of Village's labor force
55%
61%
Availability of labor
54%
64%
0%
20%
40%
60%
80%
100%
2016
2013
Source: ETC Institute (Bensenville Business Survey - 2016)
Trend Data

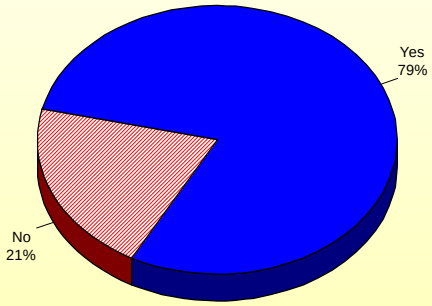
TRENDS: Do You Think the Village is a "Business Friendly" Community - 2016 - 2013

by percentage of respondents

2016



2013



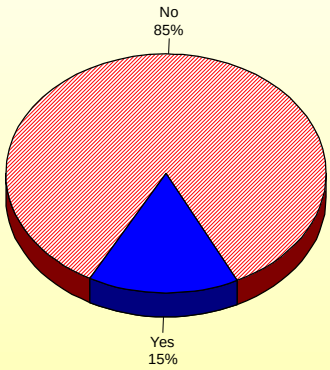
Source: ETC Institute (Bensenville Business Survey - 2016)

Trend Data

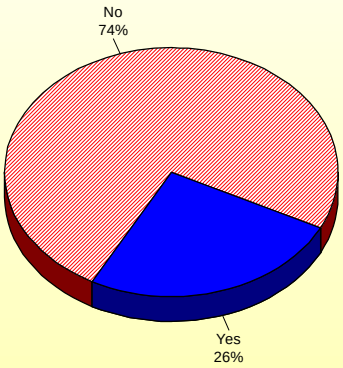
TRENDS: Are There Any Barriers to Your Business Growth in this Community - 2016 - 2013

by percentage of respondents

2016

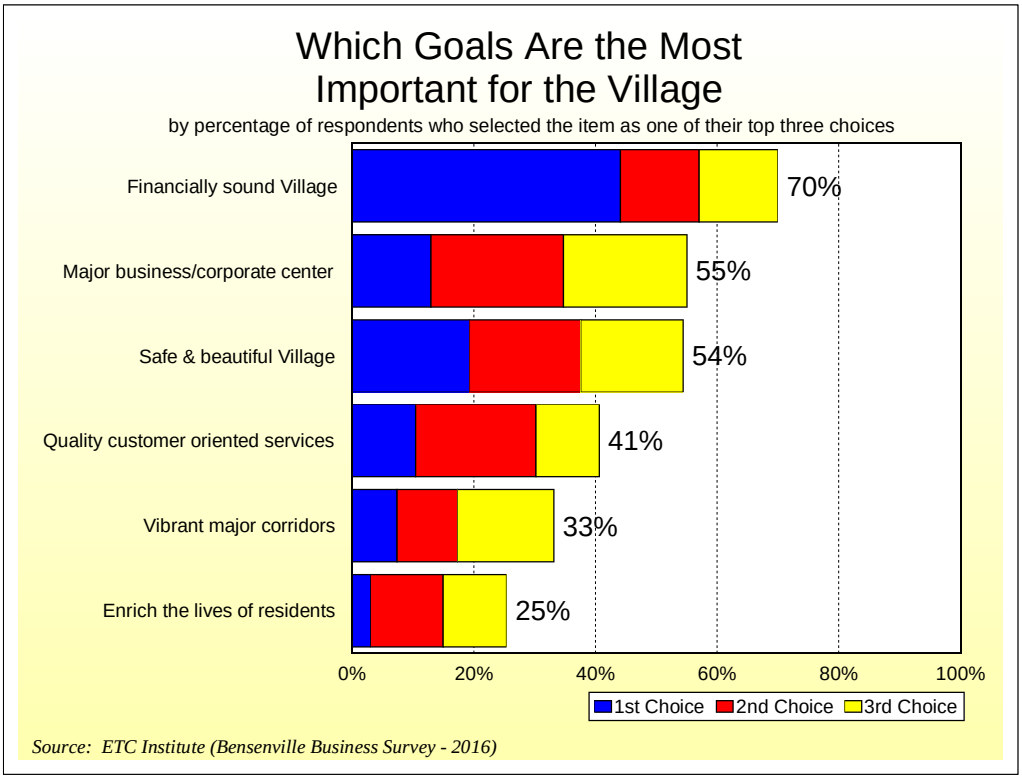


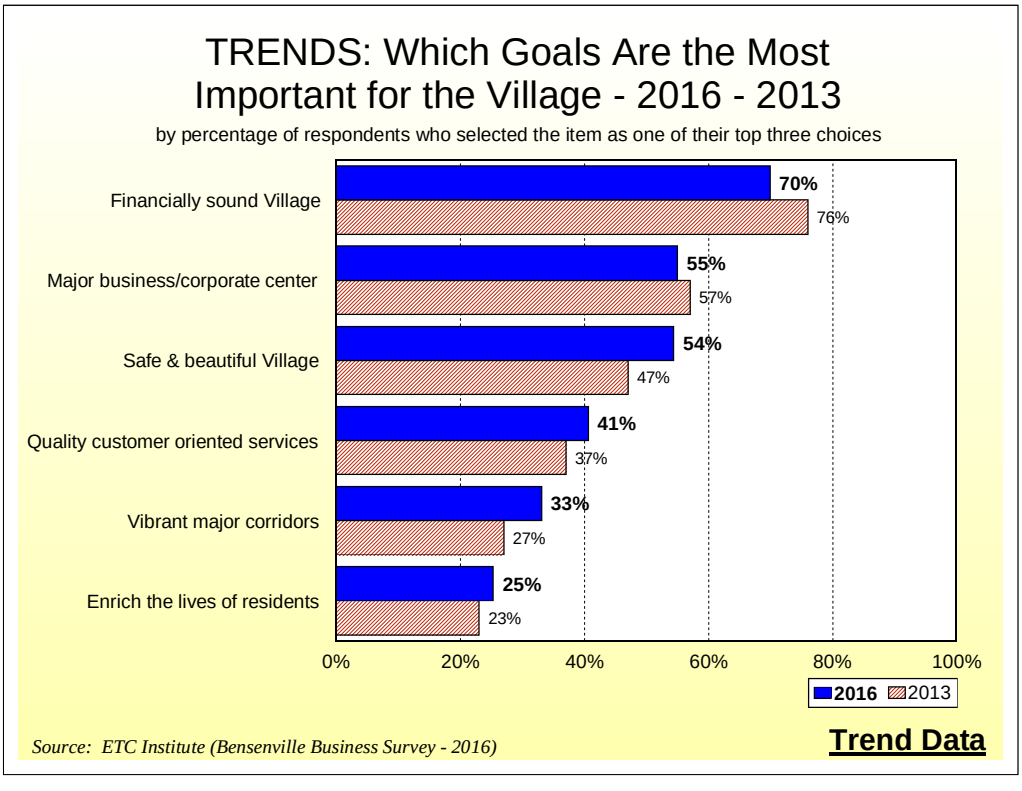
2013

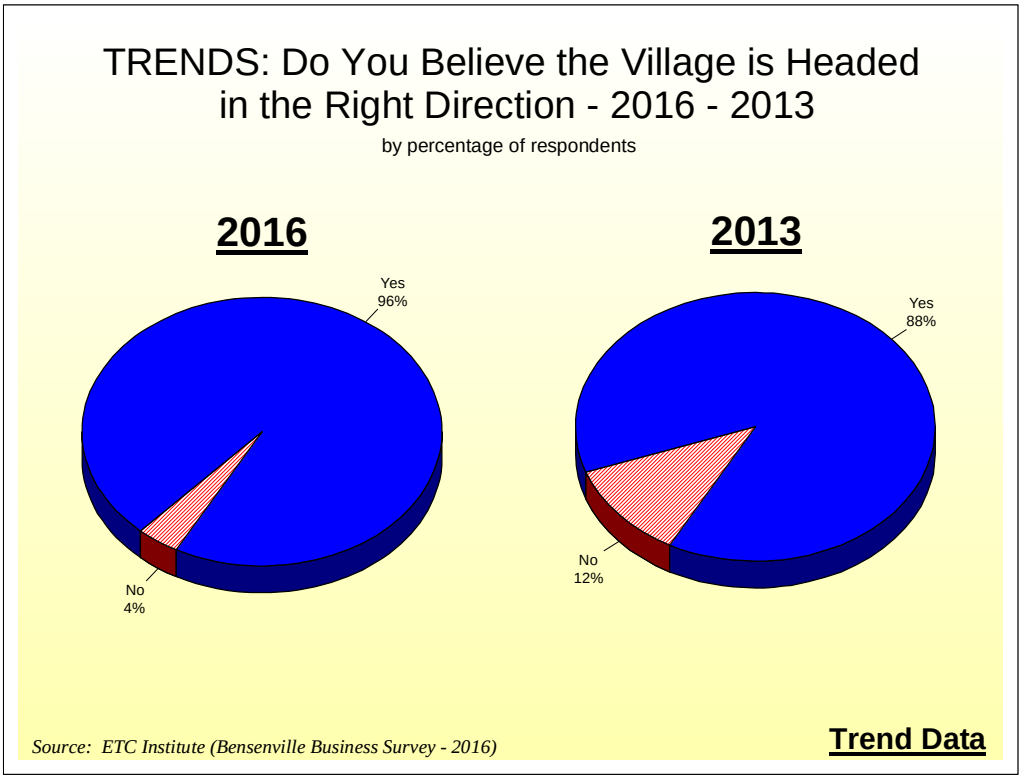


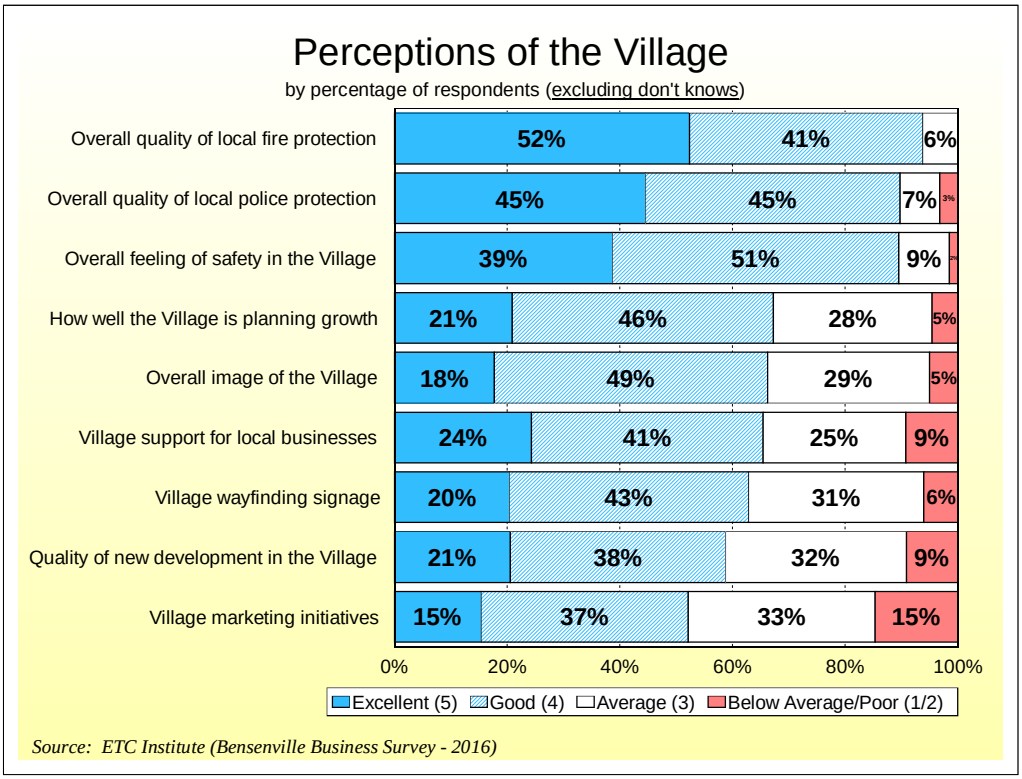
Source: ETC Institute (Bensenville Business Survey - 2016)

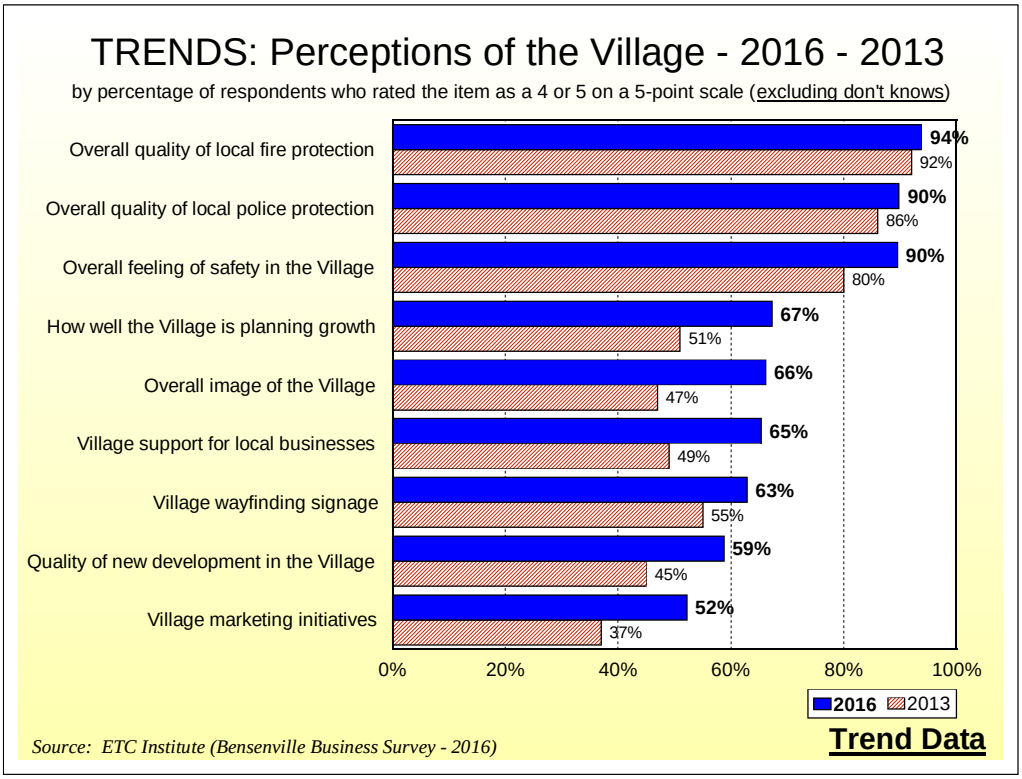
Trend Data

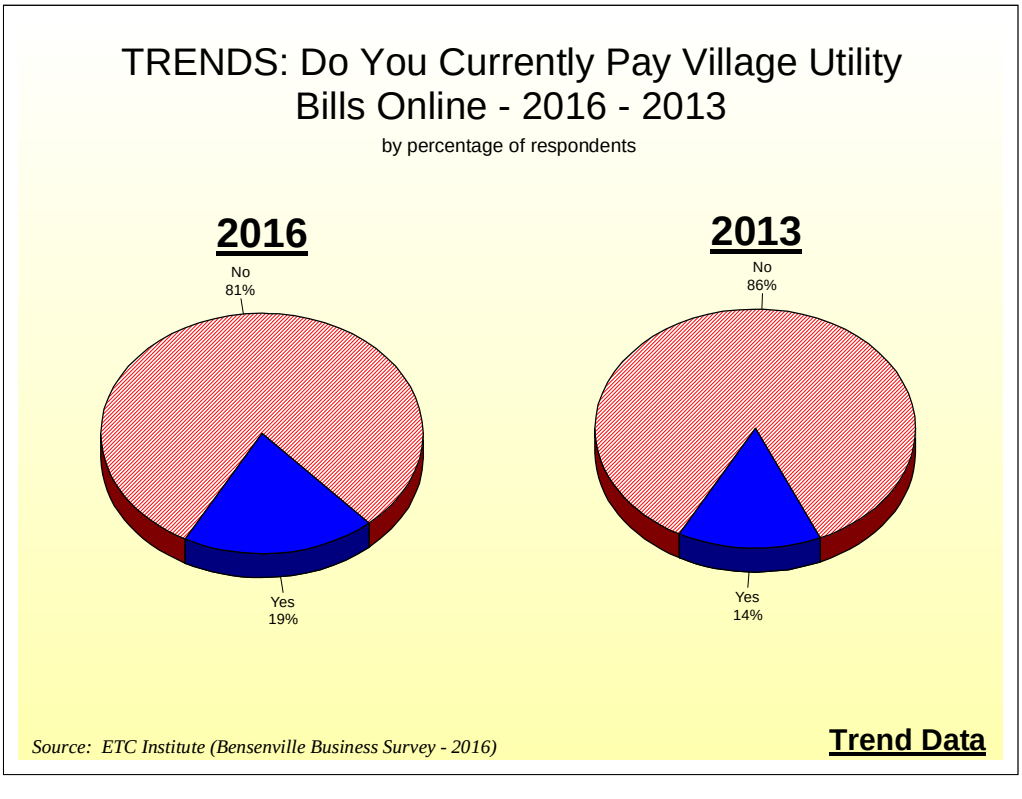

Which Goals Are the Most Important for the Village
by percentage of respondents who selected the item as one of their top three choices
Financially sound Village
Major business/corporate center
Safe & beautiful Village
Quality customer oriented services
Vibrant major corridors
Enrich the lives of residents
70%
55%
54%
41%
33%
25%
0%
20%
40%
60%
80%
100%
1st Choice
2nd Choice
3rd Choice
Source: ETC Institute (Bensenville Business Survey - 2016)


TRENDS: Which Goals Are the Most Important for the Village - 2016 - 2013
by percentage of respondents who selected the item as one of their top three choices
Financially sound Village
Major business/corporate center
Safe & beautiful Village
Quality customer oriented services
Vibrant major corridors
Enrich the lives of residents
70%
76%
55%
57%
54%
47%
41%
37%
33%
27%
25%
23%
0%
20%
40%
60%
80%
100%
2016
2013
Source: ETC Institute (Bensenville Business Survey - 2016)
Trend Data


TRENDS: Do You Believe the Village is Headed in the Right Direction - 2016 - 2013
by percentage of respondents
2016
Yes 96%
No 4%
2013
Yes 88%
No 12%
Source: ETC Institute (Bensenville Business Survey - 2016)
Trend Data

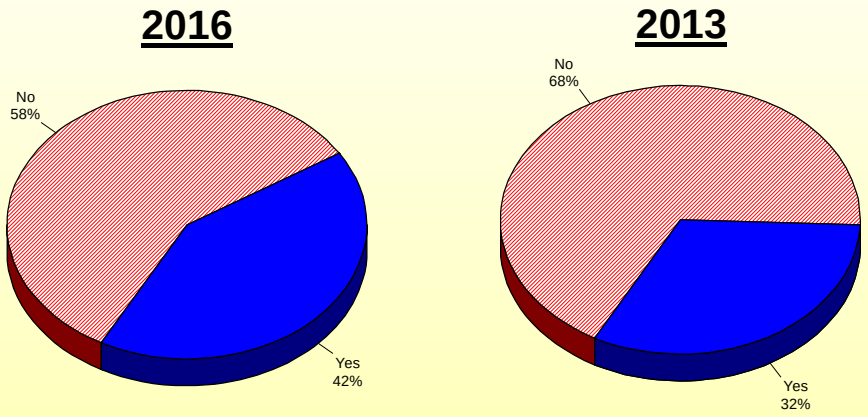

Perceptions of the Village
by percentage of respondents (excluding don't knows)
Overall quality of local fire protection 52% 41% 6%
Overall quality of local police protection 45% 45% 7% 3%
Overall feeling of safety in the Village 39% 51% 9%
How well the Village is planning growth 21% 46% 28% 5%
Overall image of the Village 18% 49% 29% 5%
Village support for local businesses 24% 41% 25% 9%
Village wayfinding signage 20% 43% 31% 6%
Quality of new development in the Village 21% 38% 32% 9%
Village marketing initiatives 15% 37% 33% 15%
0% 20% 40% 60% 80% 100%
Excellent (5) Good (4) Average (3) Below Average/Poor (1/2)
Source: ETC Institute (Bensenville Business Survey - 2016)


TRENDS: Perceptions of the Village - 2016 - 2013
by percentage of respondents who rated the item as a 4 or 5 on a 5-point scale (excluding don't knows)
Overall quality of local fire protection
94%
92%
Overall quality of local police protection
90%
86%
Overall feeling of safety in the Village
90%
80%
How well the Village is planning growth
67%
51%
Overall image of the Village
66%
47%
Village support for local businesses
65%
49%
Village wayfinding signage
63%
55%
Quality of new development in the Village
59%
45%
Village marketing initiatives
52%
37%
0%
20%
40%
60%
80%
100%
2016
2013
Source: ETC Institute (Bensenville Business Survey - 2016)
Trend Data


TRENDS: Do You Currently Pay Village Utility Bills Online - 2016 - 2013
by percentage of respondents
2016
No
81%
Yes
19%
2013
No
86%
Yes
14%
Source: ETC Institute (Bensenville Business Survey - 2016)
Trend Data

TRENDS: Would You Like to Make More Village Transactions Online - 2016 - 2013

by percentage of respondents

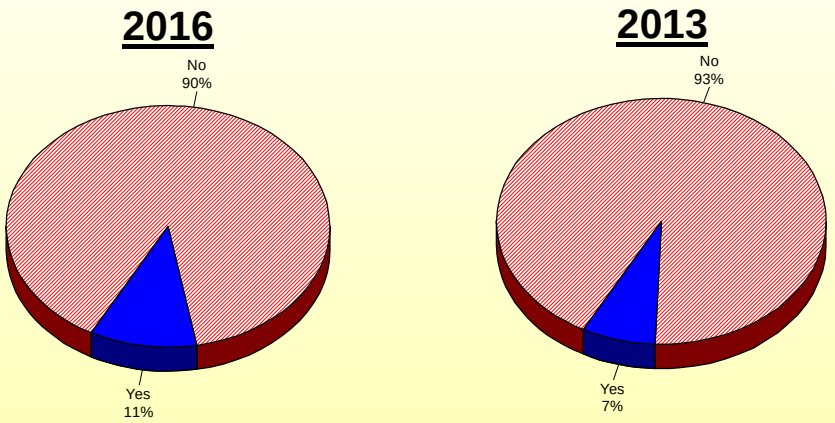


Source: ETC Institute (Bensenville Business Survey - 2016)

Trend Data

TRENDS: Do Your Employees Regularly Use Metra Train Service - 2016 - 2013

by percentage of respondents

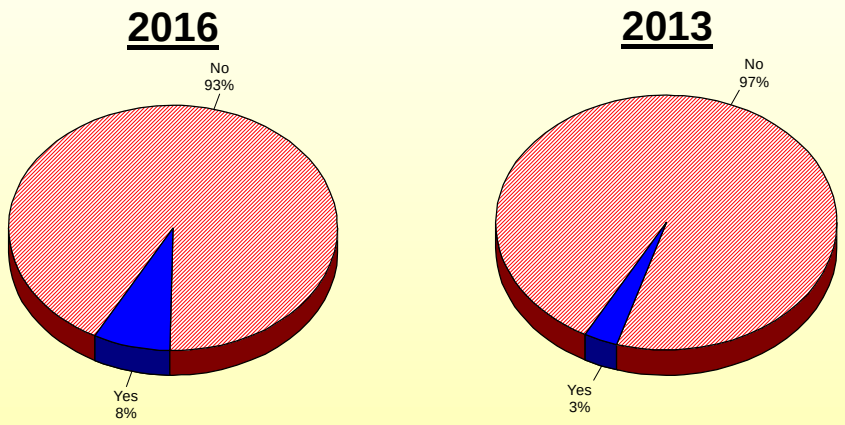


Source: ETC Institute (Bensenville Business Survey - 2016)

Trend Data

TRENDS: Do Your Employees Regularly Use the Pace Dial-A-Bus Transit Service - 2016 - 2013

by percentage of respondents

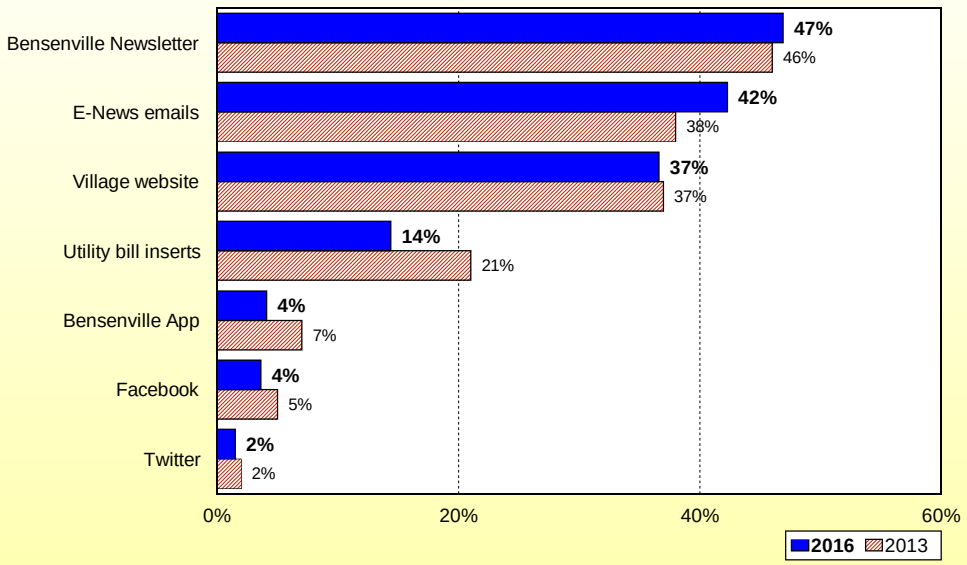


Source: ETC Institute (Bensenville Business Survey - 2016)

Trend Data

TRENDS: Preferred Method for Communication with the Village - 2016 - 2013

by percentage of respondents (multiple responses allowed)

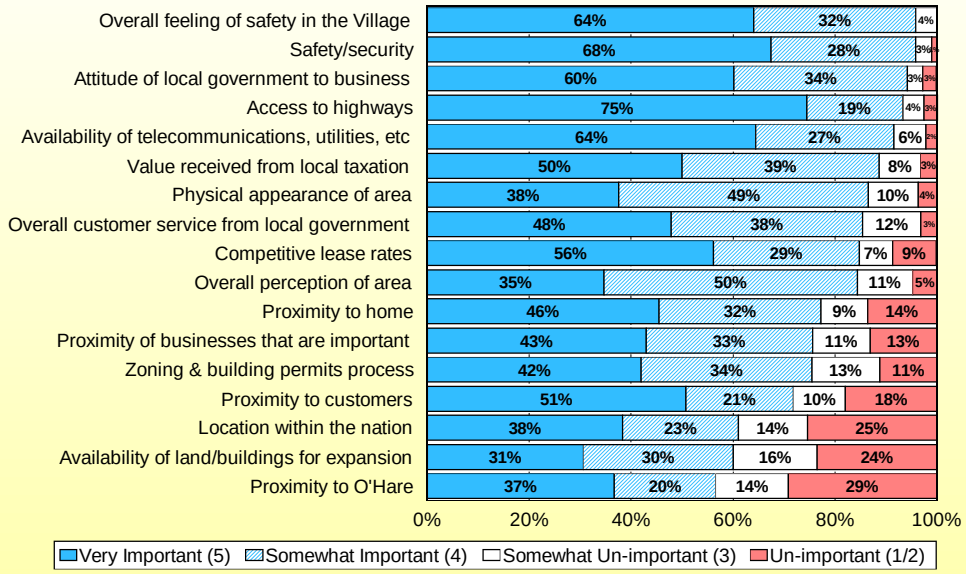


Source: ETC Institute (Bensenville Business Survey - 2016)

Trend Data

How Important is Each of the Following in Your Decision to Locate in Your Current Location

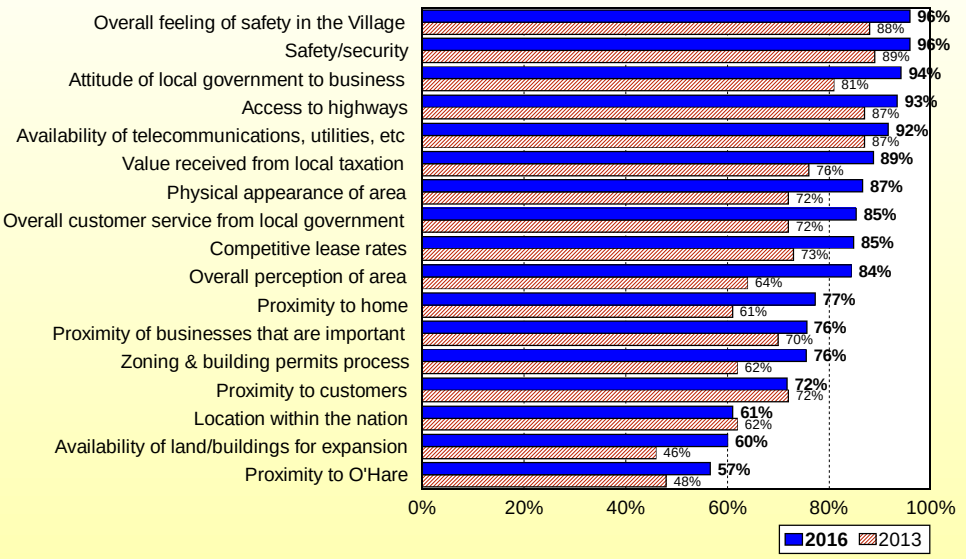
by percentage of respondents (excluding don't knows)



Source: ETC Institute (Bensenville Business Survey - 2016)

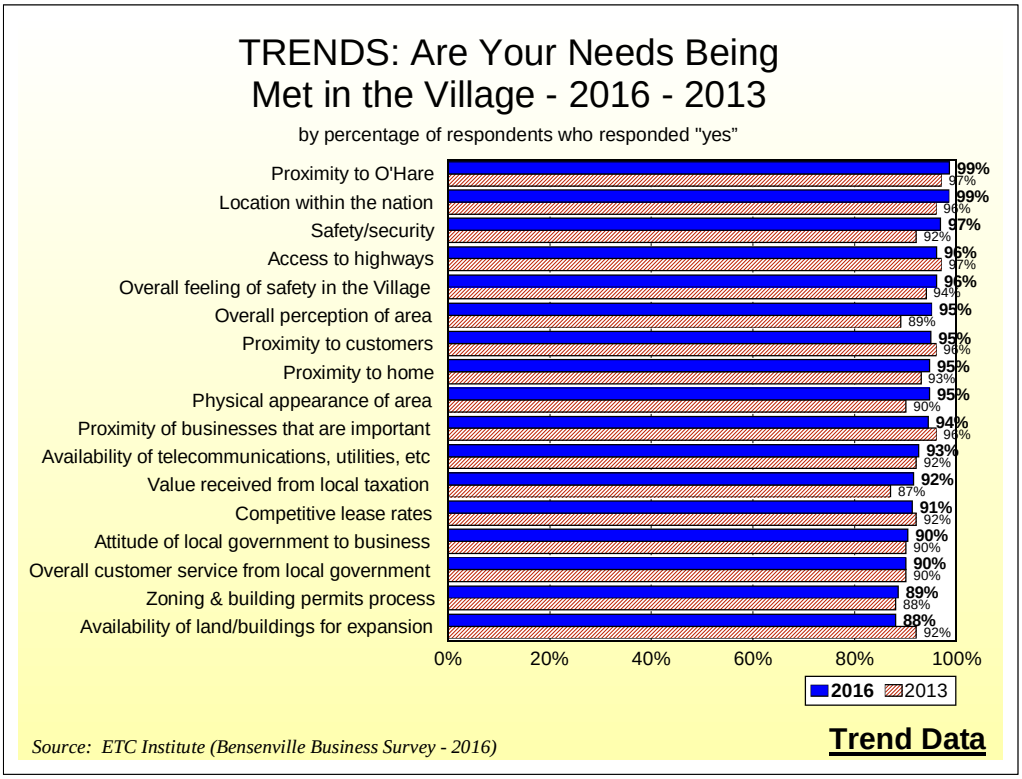
TRENDS: How Important is Each of the Following in Your Decision to Location in Your Current Location - 2016 - 2013

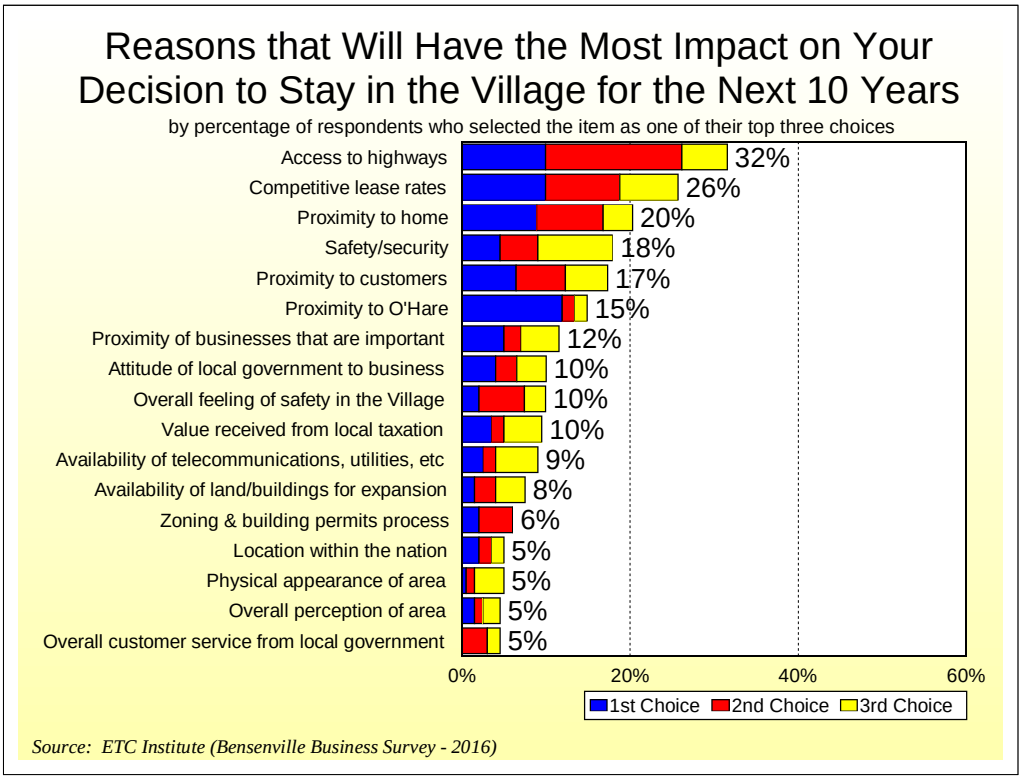
by percentage of respondents who rated the item as a 3 or 4 on a 4-point scale



Source: ETC Institute (Bensenville Business Survey - 2016)

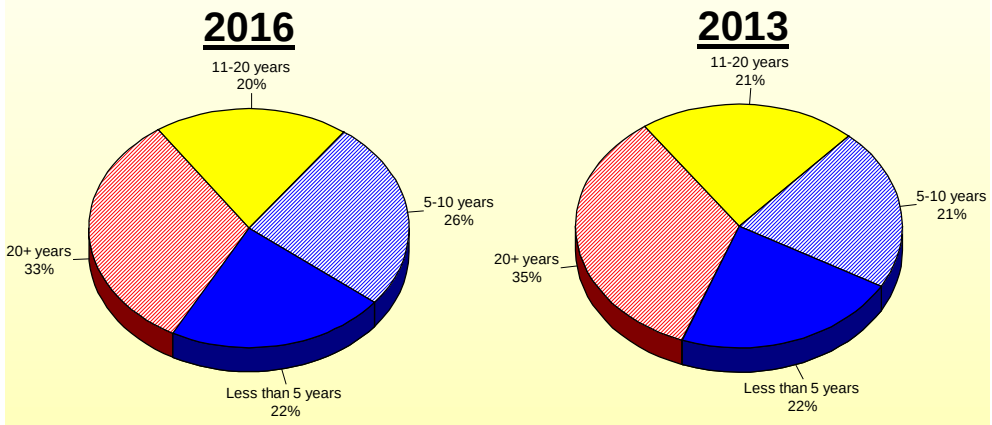
Trend Data


TRENDS: Are Your Needs Being Met in the Village - 2016 - 2013
by percentage of respondents who responded "yes"
Proximity to O'Hare 99% 97%
Location within the nation 99% 96%
Safety/security 97% 92%
Access to highways 96% 97%
Overall feeling of safety in the Village 96% 94%
Overall perception of area 95% 89%
Proximity to customers 95% 96%
Proximity to home 95% 93%
Physical appearance of area 95% 90%
Proximity of businesses that are important 94% 96%
Availability of telecommunications, utilities, etc 93% 92%
Value received from local taxation 92% 87%
Competitive lease rates 91% 92%
Attitude of local government to business 90% 90%
Overall customer service from local government 90% 90%
Zoning & building permits process 89% 88%
Availability of land/buildings for expansion 88% 92%
0% 20% 40% 60% 80% 100%
2016 2013
Source: ETC Institute (Bensenville Business Survey - 2016)
Trend Data


Reasons that Will Have the Most Impact on Your Decision to Stay in the Village for the Next 10 Years
by percentage of respondents who selected the item as one of their top three choices
Access to highways 32%
Competitive lease rates 26%
Proximity to home 20%
Safety/security 18%
Proximity to customers 17%
Proximity to O'Hare 15%
Proximity of businesses that are important 12%
Attitude of local government to business 10%
Overall feeling of safety in the Village 10%
Value received from local taxation 10%
Availability of telecommunications, utilities, etc 9%
Availability of land/buildings for expansion 8%
Zoning & building permits process 6%
Location within the nation 5%
Physical appearance of area 5%
Overall perception of area 5%
Overall customer service from local government 5%
0% 20% 40% 60%
1st Choice 2nd Choice 3rd Choice
Source: ETC Institute (Bensenville Business Survey - 2016)

TRENDS: Approximately how many years has your business been operating in the Village - 2016 - 2013

by percentage of respondents

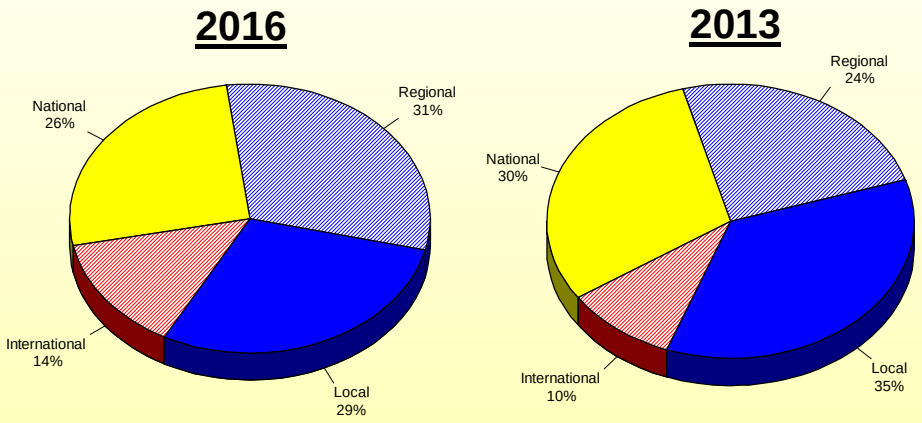


Source: ETC Institute (Bensenville Business Survey - 2016)

Trend Data

TRENDS: What is Your Company's Primary Market - 2016 - 2013

by percentage of respondents

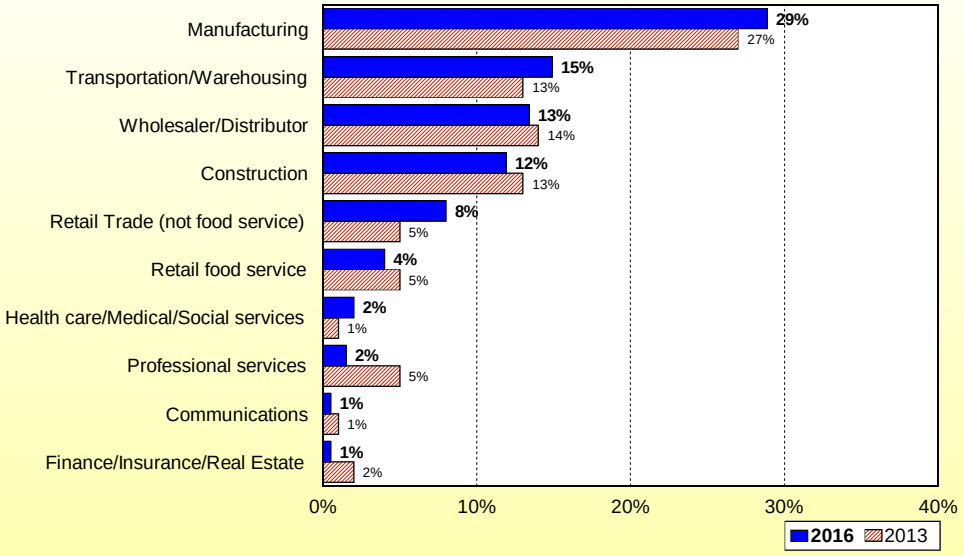


Source: ETC Institute (Bensenville Business Survey - 2016)

Trend Data

TRENDS: Which of the Following Best Describes your Business - 2016 - 2013

by percentage of respondents

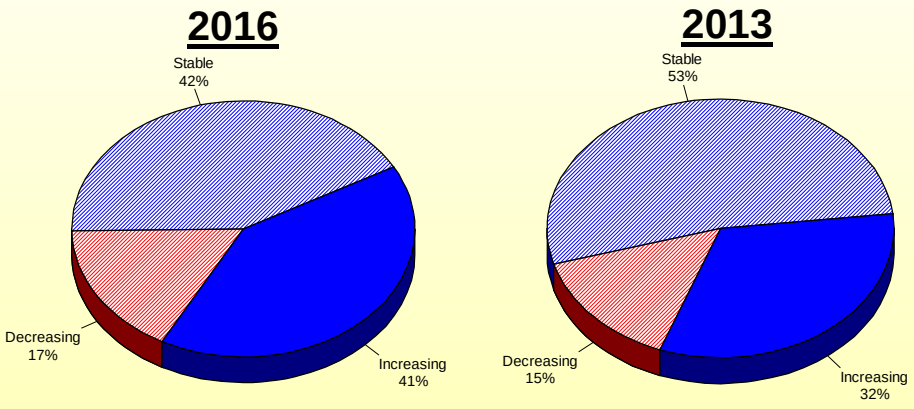


Source: ETC Institute (Bensenville Business Survey - 2016)

Trend Data

TRENDS: What is the Current Status of Your Company Sales - 2016 - 2013

by percentage of respondents



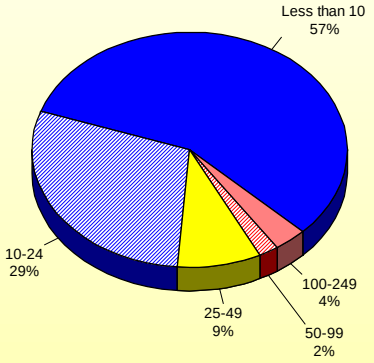
Source: ETC Institute (Bensenville Business Survey - 2016)

Trend Data

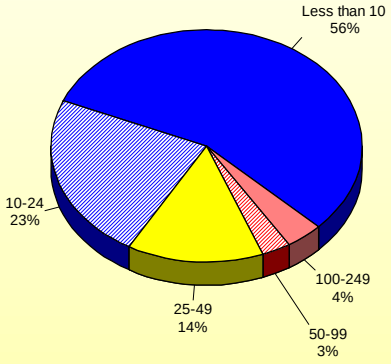
TRENDS: Approximately How Many Employees Do You Employee in Your Bensenville Location - 2016 - 2013

by percentage of respondents

2016



2013



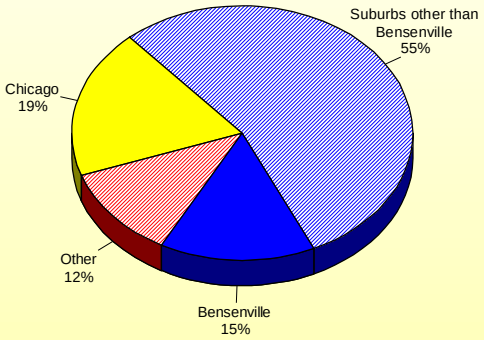
Source: ETC Institute (Bensenville Business Survey - 2016)

Trend Data

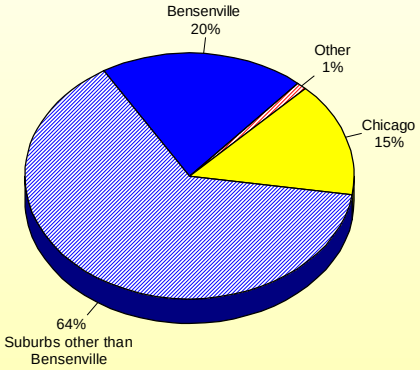
TRENDS: What Percentage of Your Employees Live in the Following Areas - 2016 - 2013

by percentage of respondents

2016



2013



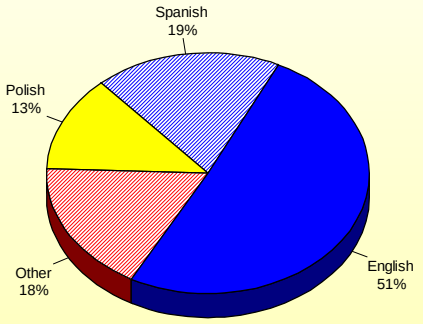
Source: ETC Institute (Bensenville Business Survey - 2016)

Trend Data

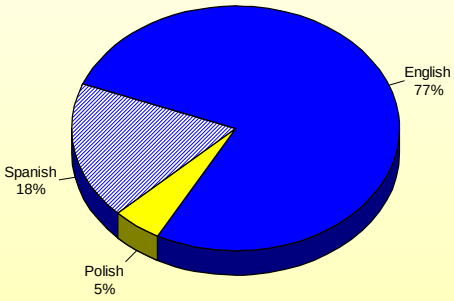
TRENDS: Approximately What Percentage of Your Employees Speak the Following Primary Language - 2016 - 2013

by percentage of respondents

2016



2013



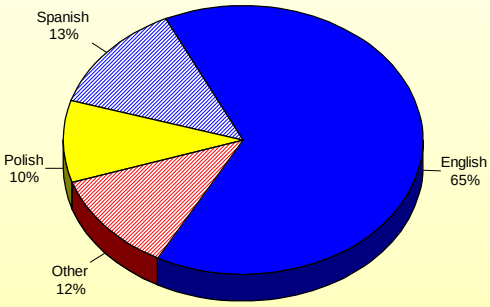
Source: ETC Institute (Bensenville Business Survey - 2016)

Trend Data

TRENDS: Approximately What Percentage of Your Customers Speak the Following Primary Language - 2016 - 2013

by percentage of respondents

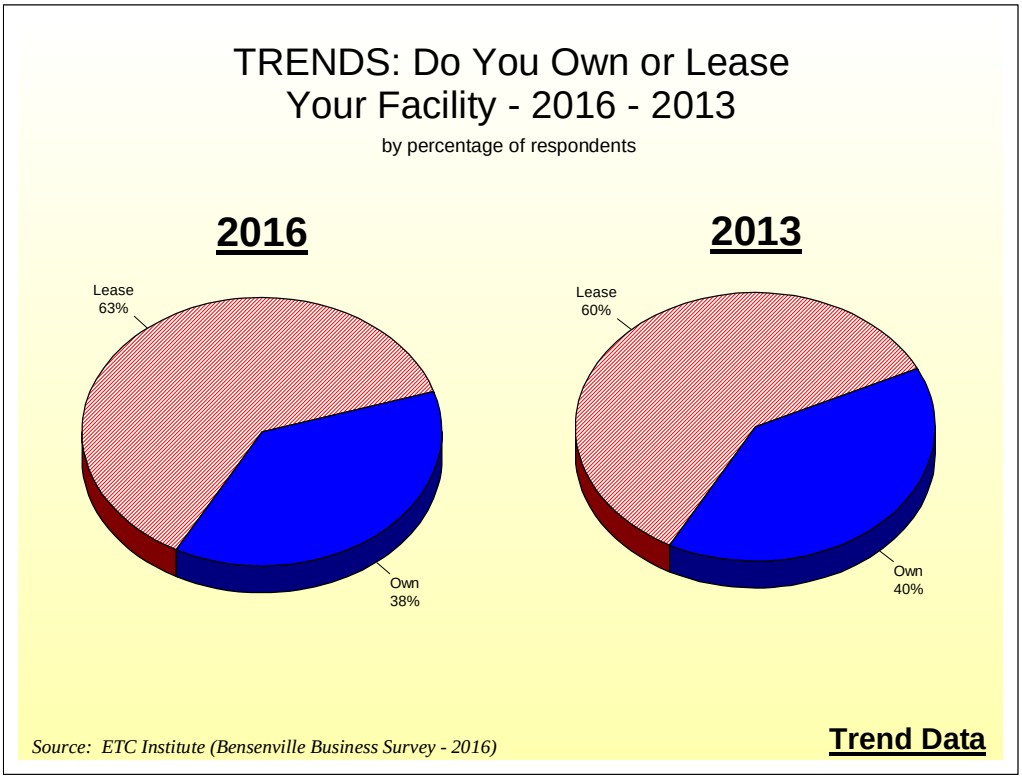
2016

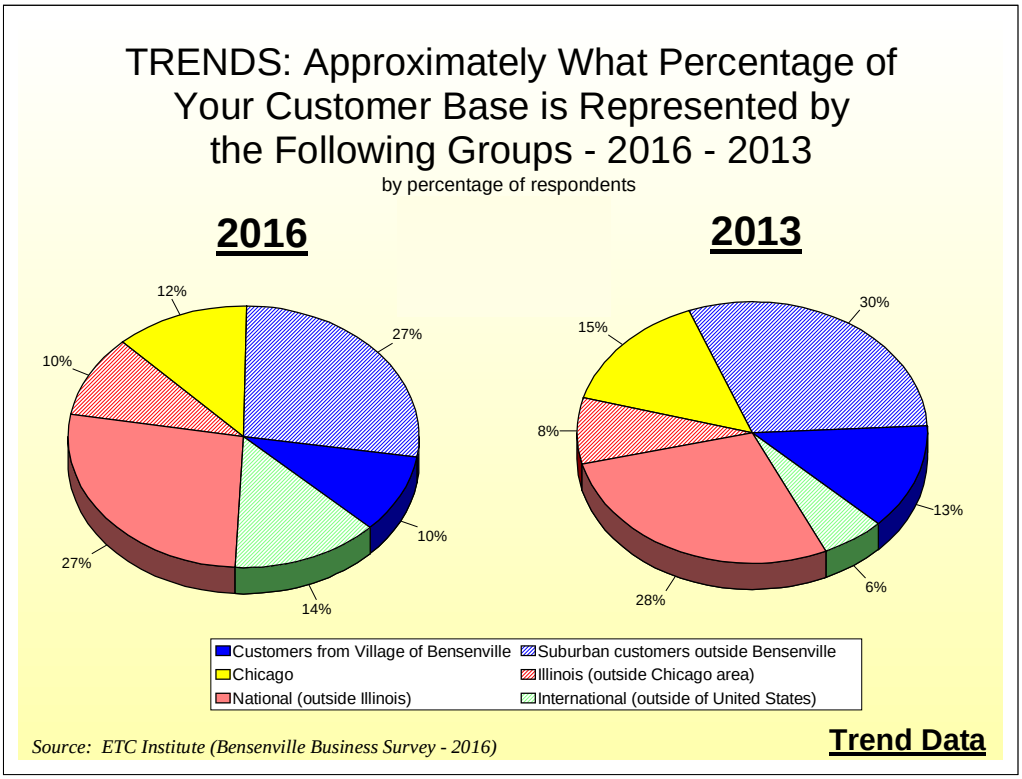


2013

Source: ETC Institute (Bensenville Business Survey - 2016)

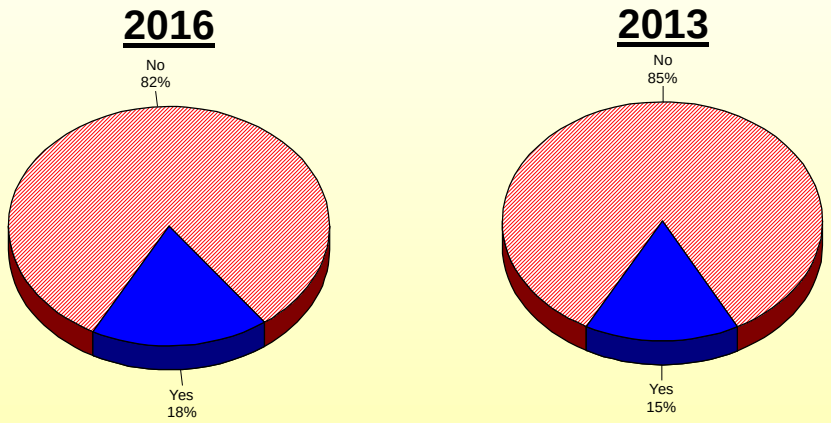
Trend Data


TRENDS: Do You Own or Lease Your Facility - 2016 - 2013
by percentage of respondents
2016
2013
Lease 63%
Own 38%
Lease 60%
Own 40%
Source: ETC Institute (Bensenville Business Survey - 2016)
Trend Data


TRENDS: Approximately What Percentage of Your Customer Base is Represented by the Following Groups - 2016 - 2013
by percentage of respondents
2016
2013
12%
27%
10%
10%
27%
14%
30%
15%
8%
13%
28%
6%
Customers from Village of Bensenville
Suburban customers outside Bensenville
Chicago
Illinois (outside Chicago area)
National (outside Illinois)
International (outside of United States)
Source: ETC Institute (Bensenville Business Survey - 2016)
Trend Data

TRENDS: Is Your Business a Member of Bensenville's Chamber of Commerce - 2016 - 2013

by percentage of respondents

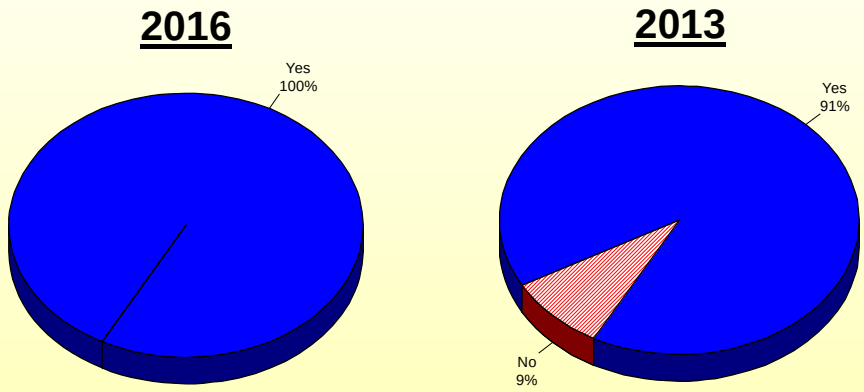


Source: ETC Institute (Bensenville Business Survey - 2016)

Trend Data

TRENDS: Are You Satisfied With the Bensenville Chamber of Commerce - 2016 - 2013

by percentage of respondents who are members of Bensenville's Chamber of Commerce

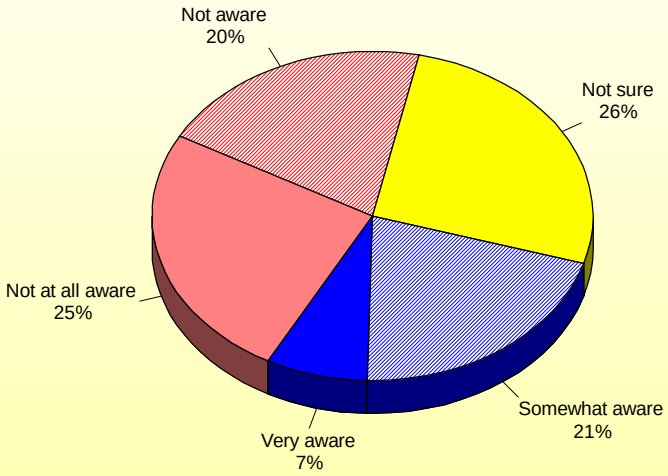


Source: ETC Institute (Bensenville Business Survey - 2016)

Trend Data

How Would You Rate Your Level of Awareness of the Benefits of Being a Member of Bensenville's Chamber of Commerce

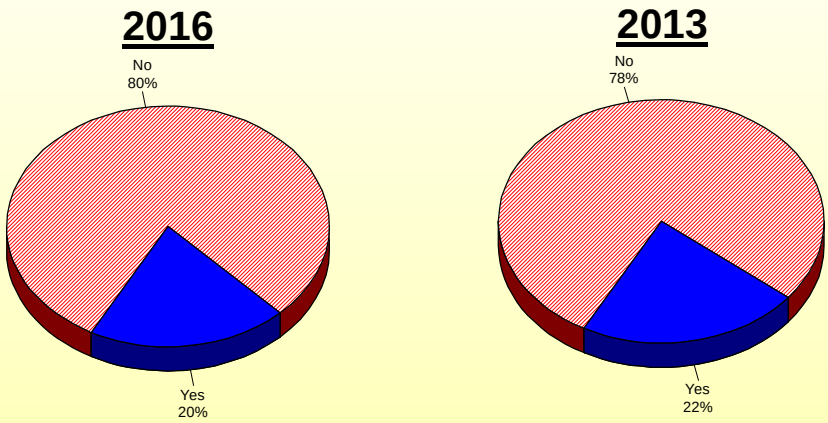
by percentage of respondents



Source: ETC Institute (Bensenville Business Survey - 2016)

TRENDS: Does Your Business Have Occasion to Use Hotel and/or Conference Center Services - 2016 - 2013

by percentage of respondents

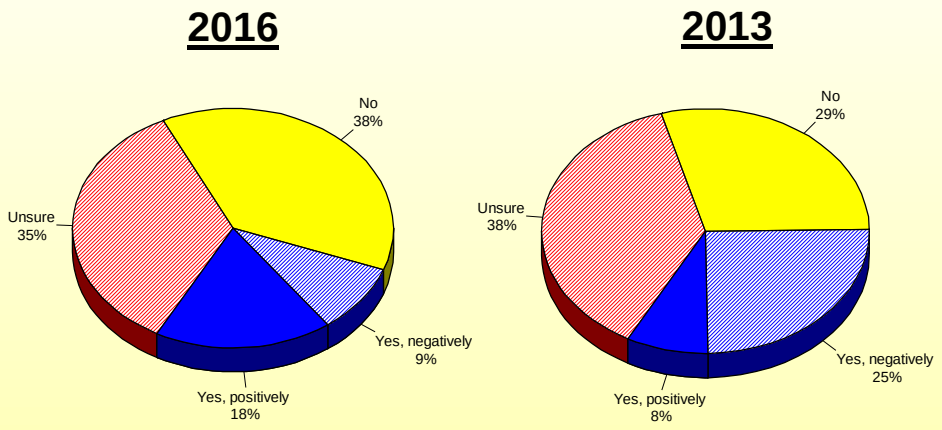


Source: ETC Institute (Bensenville Business Survey - 2016)

Trend Data

TRENDS: Do You Anticipate Any Federal, State, or Local Legislation Changes that Will Affect Your Business in the Next 5 Years - 2016 - 2013

by percentage of respondents

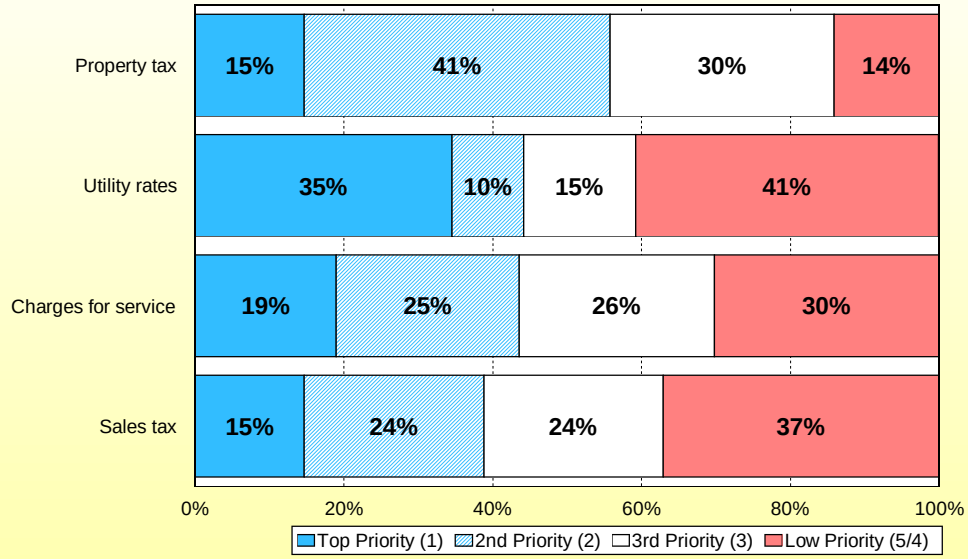


Source: ETC Institute (Bensenville Business Survey - 2016)

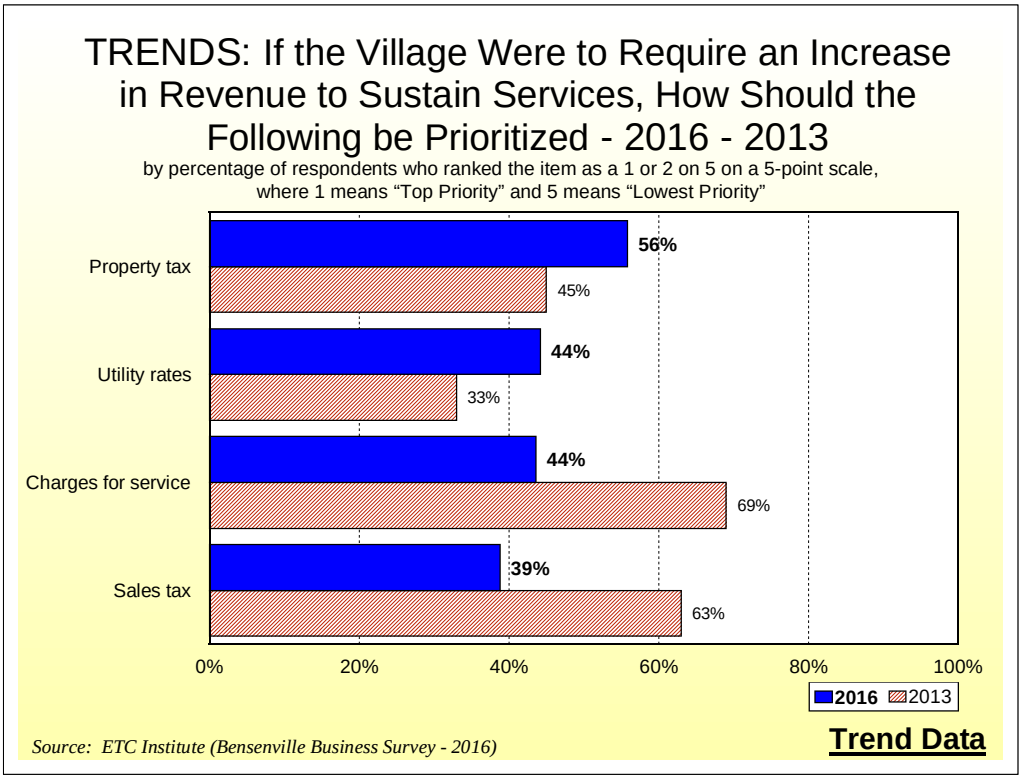
Trend Data

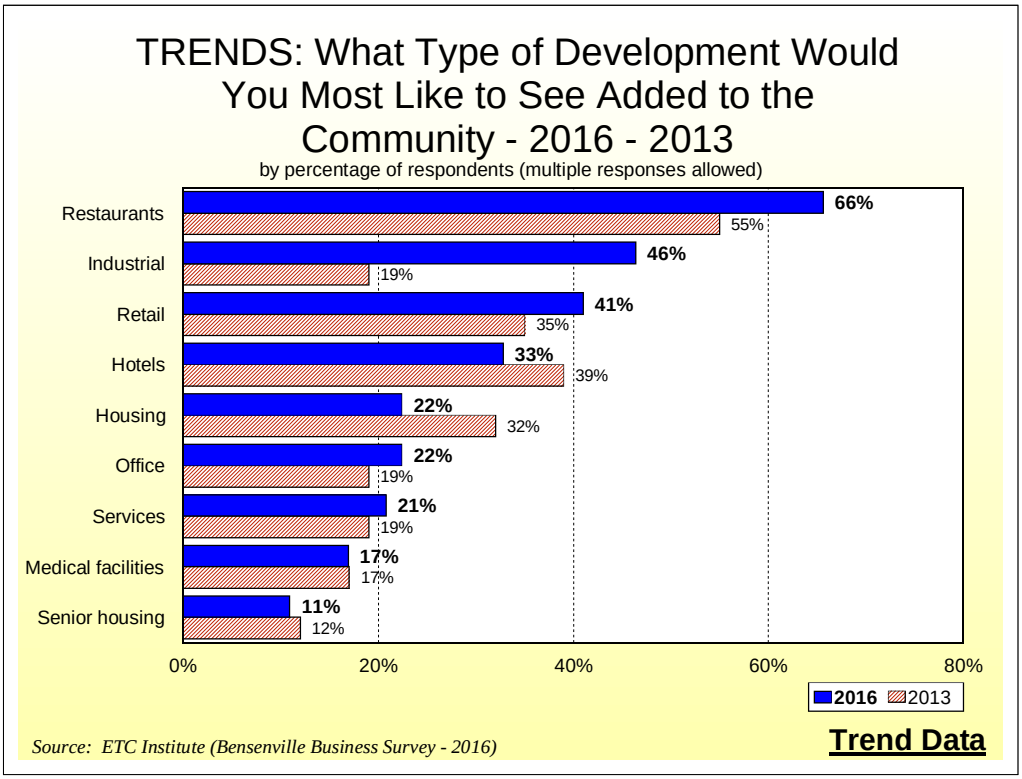
If the Village Were to Require an Increase in Revenue to Sustain Services, How Should the Following be Prioritized

by percentage of respondents who ranked the item as a 1 to 5 on a 5-point scale, where 1 means "Top Priority" and 5 means "Lowest Priority"



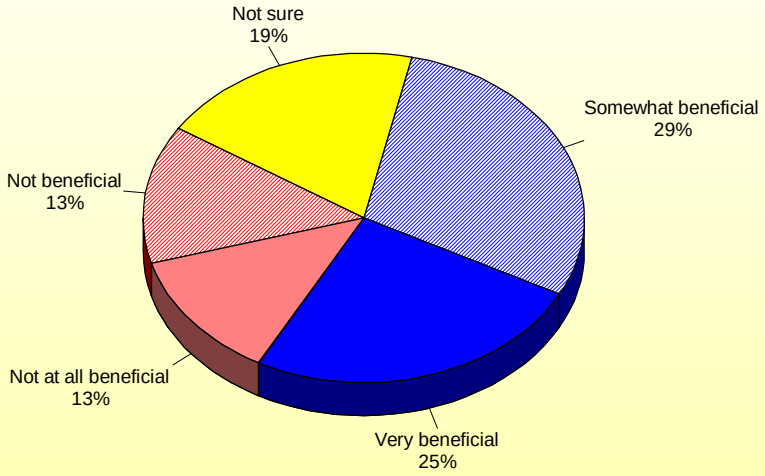
Source: ETC Institute (Bensenville Business Survey - 2016)


TRENDS: If the Village Were to Require an Increase in Revenue to Sustain Services, How Should the Following be Prioritized - 2016 - 2013
by percentage of respondents who ranked the item as a 1 or 2 on 5 on a 5-point scale, where 1 means "Top Priority" and 5 means "Lowest Priority"
Property tax
56%
45%
Utility rates
44%
33%
Charges for service
44%
69%
Sales tax
39%
63%
0%
20%
40%
60%
80%
100%
2016
2013
Source: ETC Institute (Bensenville Business Survey - 2016)
Trend Data


TRENDS: What Type of Development Would You Most Like to See Added to the Community - 2016 - 2013
by percentage of respondents (multiple responses allowed)
Restaurants
66%
55%
Industrial
46%
19%
Retail
41%
35%
Hotels
33%
39%
Housing
22%
32%
Office
22%
19%
Services
21%
19%
Medical facilities
17%
17%
Senior housing
11%
12%
0%
20%
40%
60%
80%
2016
2013
Source: ETC Institute (Bensenville Business Survey - 2016)
Trend Data

How Beneficial Would Western Access to O'Hare Airport be to Your Business

by percentage of respondents

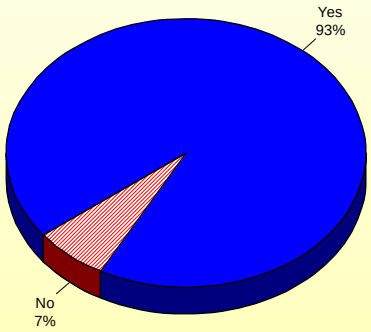


Source: ETC Institute (Bensenville Business Survey - 2016)

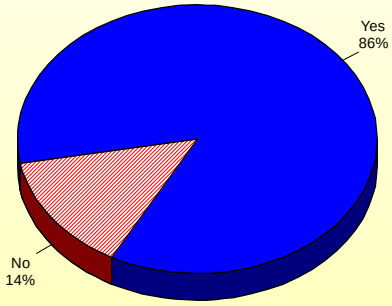
TRENDS: Would You Recommend Bensenville as a Business Location - 2016 - 2013

by percentage of respondents

2016

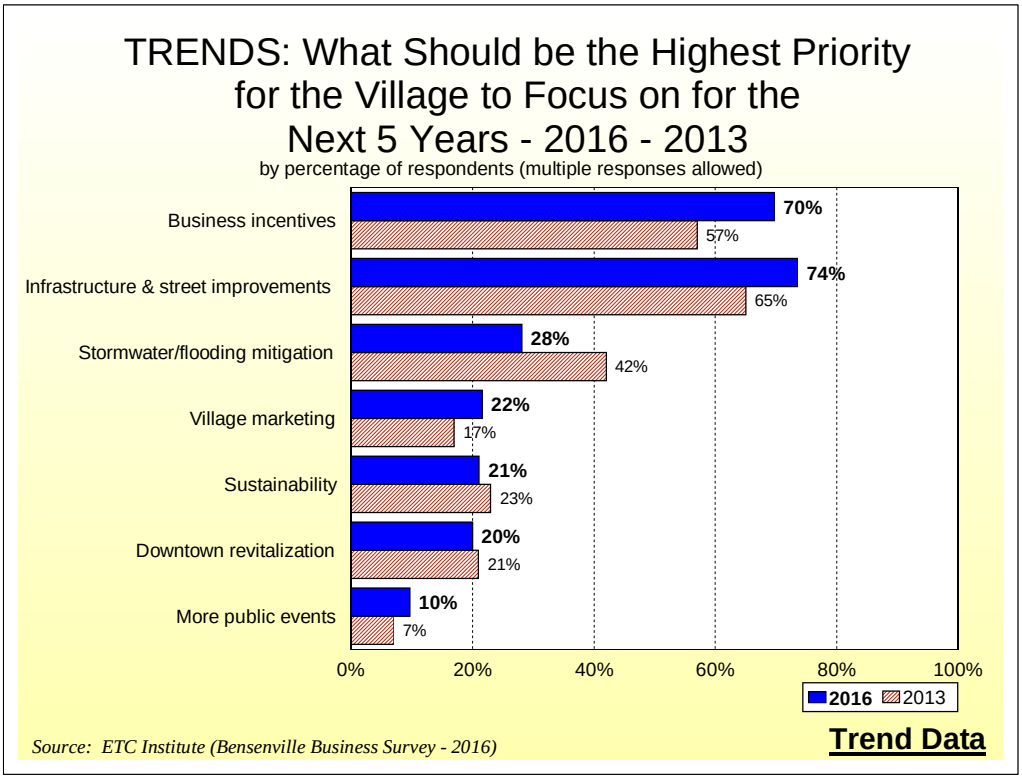


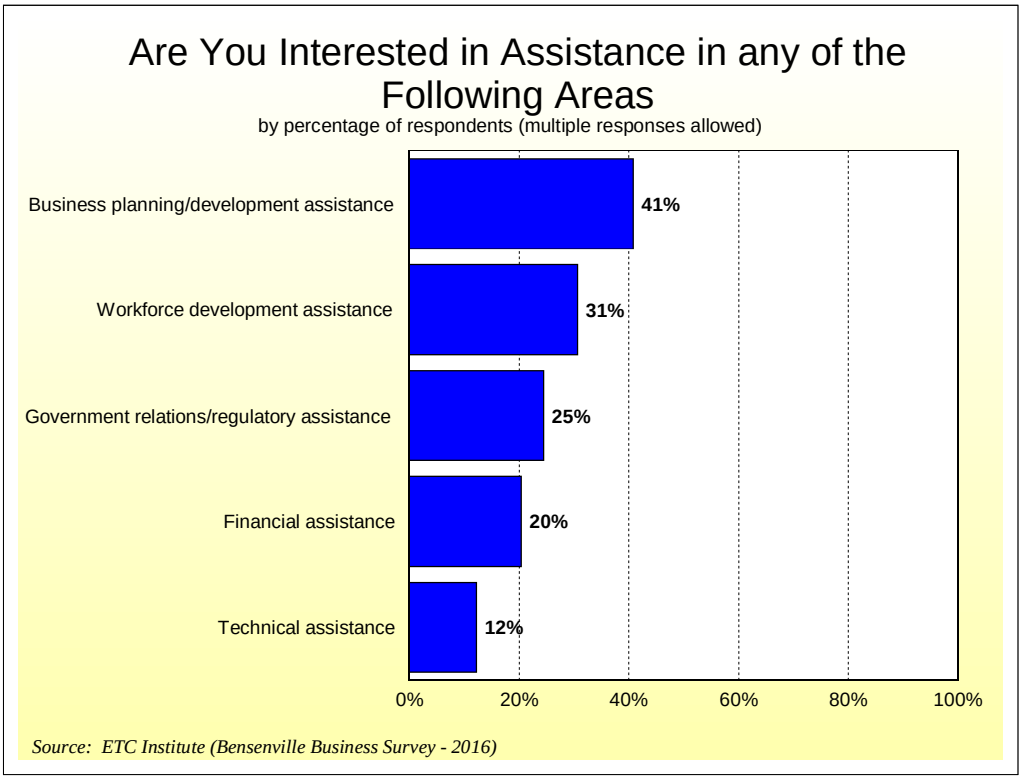
2013



Source: ETC Institute (Bensenville Business Survey - 2016)

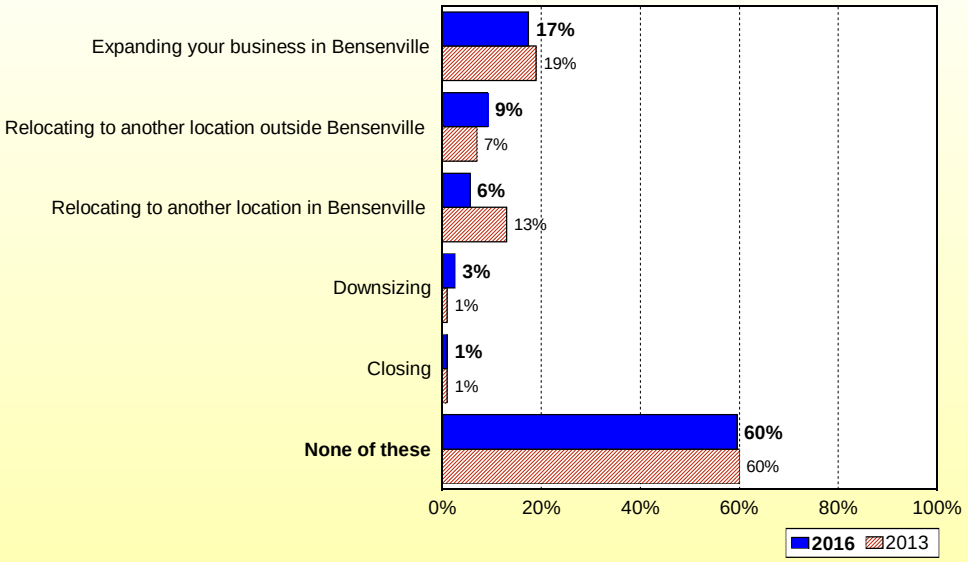
Trend Data


TRENDS: What Should be the Highest Priority for the Village to Focus on for the Next 5 Years - 2016 - 2013
by percentage of respondents (multiple responses allowed)
Business incentives
70%
57%
Infrastructure & street improvements
74%
65%
Stormwater/flooding mitigation
28%
42%
Village marketing
22%
17%
Sustainability
21%
23%
Downtown revitalization
20%
21%
More public events
10%
7%
0%
20%
40%
60%
80%
100%
2016
2013
Source: ETC Institute (Bensenville Business Survey - 2016)
Trend Data


Are You Interested in Assistance in any of the Following Areas
by percentage of respondents (multiple responses allowed)
Business planning/development assistance
41%
Workforce development assistance
31%
Government relations/regulatory assistance
25%
Financial assistance
20%
Technical assistance
12%
0%
20%
40%
60%
80%
100%
Source: ETC Institute (Bensenville Business Survey - 2016)

TRENDS: In the Next 12 Months, is Your Business Considering any of the Following - 2016 - 2013

by percentage of respondents (multiple responses allowed)

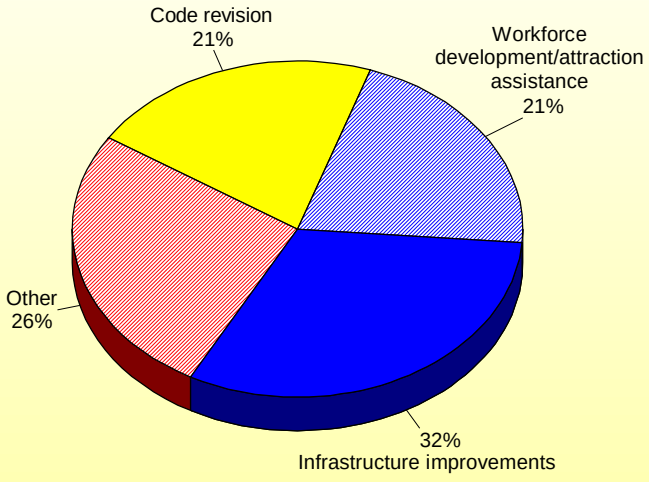


Source: ETC Institute (Bensenville Business Survey - 2016)

Trend Data

If Your Business is Considering a Relocation, What is the Most Important Improvement/Assistance Needed to Retain Your Business in Bensenville

by percentage of respondents



Source: ETC Institute (Bensenville Business Survey - 2016)

Section 2
Importance-Satisfaction Analysis

Importance-Satisfaction Analysis

Village of Bensenville, Iowa

Overview

Today, Village officials have limited resources which need to be targeted to activities that are of the most benefit to their citizens. Two of the most important criteria for decision making are (1) to target resources toward services of the highest importance to citizens; and (2) to target resources toward those services where citizens are the least satisfied.

The Importance-Satisfaction (IS) rating is a unique tool that allows public officials to better understand both of these highly important decision making criteria for each of the services they are providing. The Importance-Satisfaction rating is based on the concept that public agencies will maximize overall customer satisfaction by emphasizing improvements in those areas where the level of satisfaction is relatively low and the perceived importance of the service is relatively high.

Overview

The rating is calculated by summing the percentage of responses for items selected as the first, second, and third most important services for the Village to provide. The sum is then multiplied by 1 minus the percentage of respondents who indicated they were positively satisfied with the Village's performance in the related area (the sum of the ratings of 4 and 5 on a 5-point scale excluding "Don't Know" responses). "Don't Know" responses are excluded from the calculation to ensure the satisfaction ratings among service categories are comparable. [IS=Importance x (1-Satisfaction)].

Example of the Calculation: Respondents were asked to identify the major Village services they thought should receive the most emphasis over the next two years. Fifty percent (50%) of respondents selected *the flow of traffic and traffic management* as one of the most important community development services for the Village to provide.

With regard to satisfaction, 53% of respondents surveyed rated the Village's overall performance in *the flow of traffic and traffic management* as a "4" or "5" on a 5-point scale (where "5" means "Very Satisfied") excluding "Don't Know" responses. The I-S rating for *the flow of traffic and traffic management* was calculated by multiplying the sum of the most important percentages by 1 minus the sum of the satisfaction percentages. In this example 50% was multiplied by 47% (1-0.53). This calculation yielded an I-S rating of 0.2389 which ranked first out of eight major Village service categories.

The maximum rating is 1.00 and would be achieved when 100% of the respondents select an item as one of their top three choices to emphasize over the next two years and 0% indicate they are positively satisfied with the delivery of the service.

The lowest rating is 0.00 and could be achieved under either of the following two situations:

- If 100% of the respondents were positively satisfied with the delivery of the service
- If none (0%) of the respondents selected the service as one for the three most important areas for the Village to emphasize over the next two years.

Interpreting the Ratings

Ratings that are greater than or equal to 0.20 identify areas that should receive significantly more emphasis over the next two years. Ratings from 0.10 to 0.20 identify service areas that should receive increased emphasis. Ratings less than 0.10 should continue to receive the current level of emphasis.

- *Definitely Increase Emphasis* (IS>=0.20)
- *Increase Current Emphasis* (0.10<=IS<0.20)
- *Maintain Current Emphasis* (IS<0.10)

The results for the Village of Bensenville are provided on the following page.

2016 Importance-Satisfaction Rating
Village of Bensenville - Business Survey
Major City Services

Category of Service	Most Important %	Most Important Rank	Satisfaction %	Satisfaction Rank	Importance-Satisfaction Rating	I-S Rating Rank
Very High Priority (IS > .20)						
Flow of traffic and traffic management	50%	1	53%	8	0.2389	1
High Priority (IS .10-.20)						
Maintenance of Village streets	45%	2	65%	6	0.1597	2
Medium Priority (IS <.10)						
Management of Village finances	22%	4	63%	7	0.0821	3
Value that you receive for your tax/fees	23%	3	67%	5	0.0760	4
Overall quality of services	17%	6	79%	3	0.0353	5
Effectiveness of Village communication	12%	7	75%	4	0.0299	6
Efforts of Village for emergency preparedness	17%	5	84%	1	0.0264	7
Customer services from Village employees	11%	8	84%	2	0.0188	8

Note: The I-S Rating is calculated by multiplying the "Most Important" % by (1-'Satisfaction' %)

Most Important %: The "Most Important" percentage represents the sum of the first, second, and third most important responses for each item. Respondents were asked to identify the items they thought should be the City's top priorities.

Satisfaction %: The "Satisfaction" percentage represents the sum of the ratings "5" and "4" excluding 'don't knows.' Respondents ranked their level of satisfaction with each of the items on a scale of 1 to 5 with "5" being Very Satisfied and "1" being Very Dissatisfied.

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Importance-Satisfaction Matrix Analysis.

The Importance-Satisfaction rating is based on the concept that public agencies will maximize overall customer satisfaction by emphasizing improvements in those areas where the level of satisfaction is relatively low and the perceived importance of the service is relatively high. ETC Institute developed an Importance-Satisfaction Matrix to display the perceived importance of major services that were assessed on the survey against the perceived quality of service delivery. The two axes on the matrix represent Satisfaction (vertical) and relative Importance (horizontal).

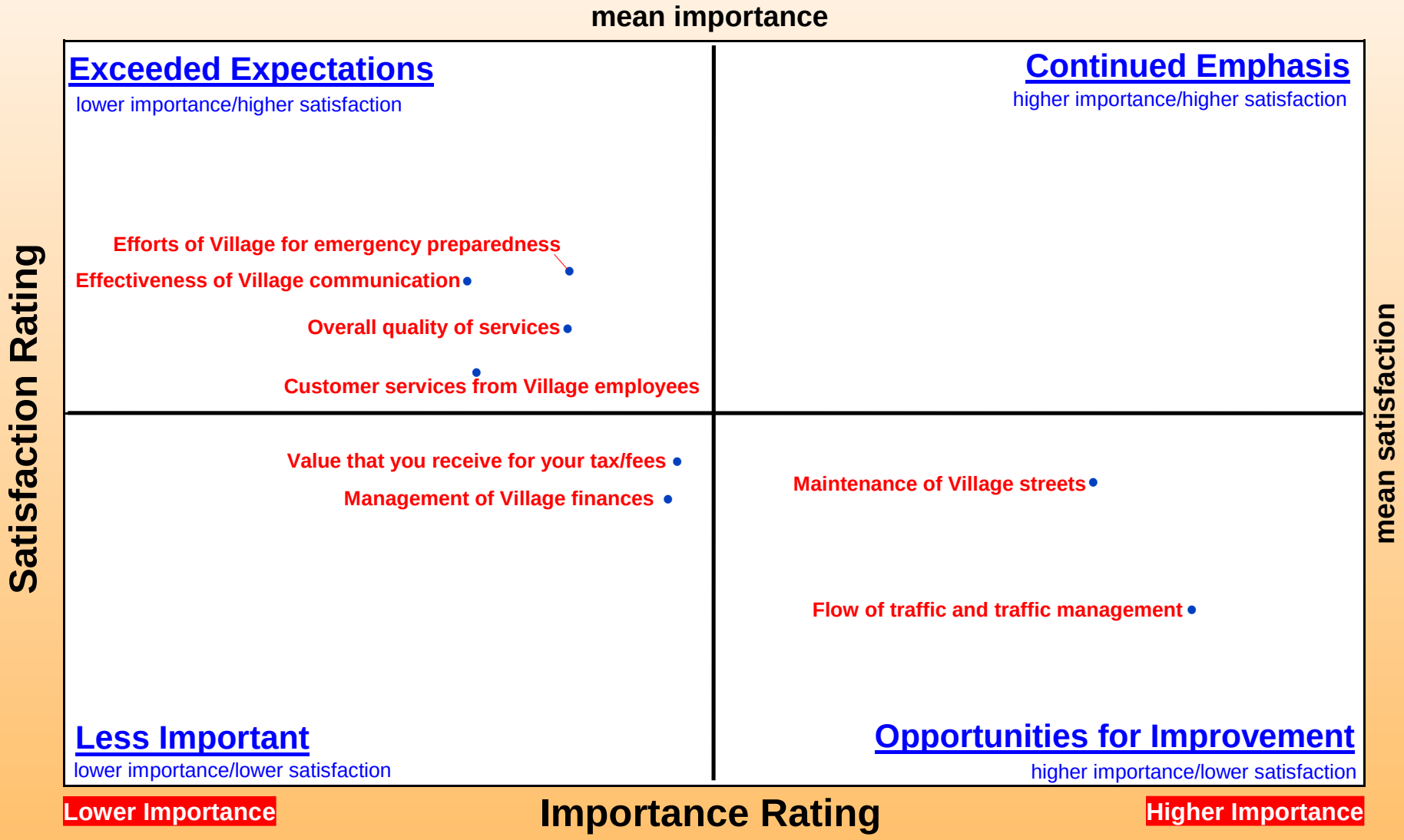
The I-S (Importance-Satisfaction) matrix should be interpreted as follows.

- **Continued Emphasis (above average importance and above average satisfaction).** This area shows where the Village is meeting customer expectations. Items in this area have a significant impact on the customer's overall level of satisfaction. The Village should maintain (or slightly increase) emphasis on items in this area.
- **Exceeding Expectations (below average importance and above average satisfaction).** This area shows where the Village is performing significantly better than customers expect the Village to perform. Items in this area do not significantly affect the overall level of satisfaction that residents have with Village services. The Village should maintain (or slightly decrease) emphasis on items in this area.
- **Opportunities for Improvement (above average importance and below average satisfaction).** This area shows where the Village is not performing as well as residents expect the Village to perform. This area has a significant impact on customer satisfaction, and the Village should DEFINITELY increase emphasis on items in this area.
- **Less Important (below average importance and below average satisfaction).** This area shows where the Village is not performing well relative to the Village's performance in other areas; however, this area is generally considered to be less important to residents. This area does not significantly affect overall satisfaction with Village services because the items are less important to residents. The agency should maintain current levels of emphasis on items in this area.

A matrix showing the results for the Village of Bensenville is provided on the following page.

2016 Village of Bensenville Business Survey
Importance-Satisfaction Assessment Matrix
-Major Village Services-

(points on the graph show deviations from the mean importance and satisfaction ratings given by respondents to the survey)



Source: ETC Institute (2017)

Section 3
Tabular Data

Q1. Please rate your overall satisfaction with major services by the Village of Bensenville on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."

(N=202)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied	Don't know
Q1a. Overall quality of services provided by Village of Bensenville	37.6%	38.6%	17.8%	1.5%	1.0%	3.5%
Q1b. Overall quality of customer services you receive from Village employees	43.1%	32.2%	12.4%	2.0%	0.5%	9.9%
Q1c. Overall maintenance of Village streets	22.3%	41.1%	20.8%	8.9%	5.0%	2.0%
Q1d. Overall flow of traffic & traffic management in the Village	21.3%	29.2%	20.3%	18.3%	6.9%	4.0%
Q1e. Overall effectiveness of Village communication with the public	29.7%	39.6%	20.3%	3.0%	0.0%	7.4%
Q1f. Overall value that you receive for your Village tax & fees	21.8%	36.1%	21.3%	5.4%	2.5%	12.9%
Q1g. Overall management of Village finances	12.9%	20.8%	17.3%	1.5%	1.0%	46.5%
Q1h. Overall efforts of the Village for emergency preparedness	29.2%	34.7%	10.9%	0.5%	0.5%	24.3%

WITHOUT "DON'T KNOW"

Q1. Please rate your overall satisfaction with major services by the Village of Bensenville on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

(N=202)

	Very satisfied	Satisfied	Neutral	Dissatisfied	Very dissatisfied
Q1a. Overall quality of services provided by Village of Bensenville	39.0%	40.0%	18.5%	1.5%	1.0%
Q1b. Overall quality of customer services you receive from Village employees	47.8%	35.7%	13.7%	2.2%	0.5%
Q1c. Overall maintenance of Village streets	22.7%	41.9%	21.2%	9.1%	5.1%
Q1d. Overall flow of traffic & traffic management in the Village	22.2%	30.4%	21.1%	19.1%	7.2%
Q1e. Overall effectiveness of Village communication with the public	32.1%	42.8%	21.9%	3.2%	0.0%
Q1f. Overall value that you receive for your Village tax & fees	25.0%	41.5%	24.4%	6.3%	2.8%
Q1g. Overall management of Village finances	24.1%	38.9%	32.4%	2.8%	1.9%
Q1h. Overall efforts of the Village for emergency preparedness	38.6%	45.8%	14.4%	0.7%	0.7%

Q2. Which THREE of the Overall Village Services listed in Question 1 above do you think should receive the MOST EMPHASIS from Village leaders over the next two years?

Q2. Top choice	Number	Percent
Overall quality of services provided by Village of Bensenville	13	6.4 %
Overall quality of customer services you receive from Village employees	12	5.9 %
Overall maintenance of Village streets	45	22.3 %
Overall flow of traffic & traffic management in the Village	54	26.7 %
Overall effectiveness of Village communication with the public	2	1.0 %
Overall value that you receive for your Village tax & fees	16	7.9 %
Overall management of Village finances	16	7.9 %
Overall efforts of the Village for emergency preparedness	6	3.0 %
None chosen	38	18.8 %
Total	202	100.0 %

Q2. Which THREE of the Overall Village Services listed in Question 1 above do you think should receive the MOST EMPHASIS from Village leaders over the next two years?

Q2. 2nd choice	Number	Percent
Overall quality of services provided by Village of Bensenville	8	4.0 %
Overall quality of customer services you receive from Village employees	4	2.0 %
Overall maintenance of Village streets	37	18.3 %
Overall flow of traffic & traffic management in the Village	37	18.3 %
Overall effectiveness of Village communication with the public	10	5.0 %
Overall value that you receive for your Village tax & fees	15	7.4 %
Overall management of Village finances	15	7.4 %
Overall efforts of the Village for emergency preparedness	9	4.5 %
None chosen	67	33.2 %
Total	202	100.0 %

Q2. Which THREE of the Overall Village Services listed in Question 1 above do you think should receive the MOST EMPHASIS from Village leaders over the next two years?

Q2. 3rd choice	Number	Percent
Overall quality of services provided by Village of Bensenville	13	6.4 %
Overall quality of customer services you receive from Village employees	7	3.5 %
Overall maintenance of Village streets	9	4.5 %
Overall flow of traffic & traffic management in the Village	11	5.4 %
Overall effectiveness of Village communication with the public	12	5.9 %
Overall value that you receive for your Village tax & fees	15	7.4 %
Overall management of Village finances	14	6.9 %
Overall efforts of the Village for emergency preparedness	19	9.4 %
None chosen	102	50.5 %
Total	202	100.0 %

Q2. Which THREE of the Overall Village Services listed in Question 1 above do you think should receive the MOST EMPHASIS from Village leaders over the next two years?

Q2. Sum of top 3 choices	Number	Percent
Overall quality of services provided by Village of Bensenville	34	16.8 %
Overall quality of customer services you receive from Village employees	23	11.4 %
Overall maintenance of Village streets	91	45.0 %
Overall flow of traffic & traffic management in the Village	102	50.5 %
Overall effectiveness of Village communication with the public	24	11.9 %
Overall value that you receive for your Village tax & fees	46	22.8 %
Overall management of Village finances	45	22.3 %
Overall efforts of the Village for emergency preparedness	34	16.8 %
None chosen	38	18.8 %
Total	437	

Q3. Please rate the labor pool in the Village of Bensenville in the following areas:

(N=202)

	Excellent	Good	Average	Below Average	Poor	Don't Know
Q3a. Quality of labor	14.4%	27.2%	20.3%	4.0%	1.5%	32.7%
Q3b. Availability of labor	14.4%	22.8%	23.3%	5.9%	3.0%	30.7%
Q3c. Stability of Village's labor force	14.9%	20.3%	23.8%	4.0%	1.5%	35.6%
Q3d. Productivity of workforce	16.8%	23.8%	22.8%	3.5%	1.0%	32.2%
Q3e. Quality of technical skills	11.9%	23.3%	20.3%	5.9%	2.5%	36.1%

WITHOUT "DON'T KNOW"

Q3. Please rate the labor pool in the Village of Bensenville in the following areas: (without "don't know")

(N=202)

	Excellent	Good	Average	Below Average	Poor
Q3a. Quality of labor	21.3%	40.4%	30.1%	5.9%	2.2%
Q3b. Availability of labor	20.7%	32.9%	33.6%	8.6%	4.3%
Q3c. Stability of Village's labor force	23.1%	31.5%	36.9%	6.2%	2.3%
Q3d. Productivity of workforce	24.8%	35.0%	33.6%	5.1%	1.5%
Q3e. Quality of technical skills	18.6%	36.4%	31.8%	9.3%	3.9%

Q4. Do you think that the Village of Bensenville is a "Business Friendly" community?

Q4. Is Village of Bensenville a "Business Friendly" community	Number	Percent
Yes	179	88.6 %
No	20	9.9 %
Not provided	3	1.5 %
Total	202	100.0 %

WITHOUT "NOT PROVIDED"

Q4. Do you think that the Village of Bensenville is a "Business Friendly" community? (without "not provided")

Q4. Is Village of Bensenville a "Business Friendly" community	Number	Percent
Yes	179	89.9 %
No	20	10.1 %
Total	199	100.0 %

Q5. Are there any barriers to your business growth in this community?

Q5. Are there any barriers to your business growth in this community	Number	Percent
Yes	30	14.9 %
No	170	84.2 %
Not provided	2	1.0 %
Total	202	100.0 %

WITHOUT "NOT PROVIDED"

Q5. Are there any barriers to your business growth in this community? (without "not provided")

Q5. Are there any barriers to your business growth in this community	Number	Percent
Yes	30	15.0 %
No	170	85.0 %
Total	200	100.0 %

Q6. Please review the list of Village goals below. Which of the following goals do you believe to be the most important, second most important, and third most important for Bensenville at the present time?

Q6. Top choice	Number	Percent
Financially sound Village	89	44.1 %
Quality customer oriented services	21	10.4 %
Safe & beautiful Village	39	19.3 %
Enrich the lives of residents	6	3.0 %
Major business/corporate center	26	12.9 %
Vibrant major corridors	15	7.4 %
None chosen	6	3.0 %
Total	202	100.0 %

Q6. Please review the list of Village goals below. Which of the following goals do you believe to be the most important, second most important, and third most important for Bensenville at the present time?

Q6. 2nd choice	Number	Percent
Financially sound Village	26	12.9 %
Quality customer oriented services	40	19.8 %
Safe & beautiful Village	37	18.3 %
Enrich the lives of residents	24	11.9 %
Major business/corporate center	44	21.8 %
Vibrant major corridors	20	9.9 %
None chosen	11	5.4 %
Total	202	100.0 %

Q6. Please review the list of Village goals below. Which of the following goals do you believe to be the most important, second most important, and third most important for Bensenville at the present time?

Q6. 3rd choice	Number	Percent
Financially sound Village	26	12.9 %
Quality customer oriented services	21	10.4 %
Safe & beautiful Village	34	16.8 %
Enrich the lives of residents	21	10.4 %
Major business/corporate center	41	20.3 %
Vibrant major corridors	32	15.8 %
None chosen	27	13.4 %
Total	202	100.0 %

Q6. Please review the list of Village goals below. Which of the following goals do you believe to be the most important, second most important, and third most important for Bensenville at the present time?

Q6. Sum of top 3 choices	Number	Percent
Financially sound Village	141	69.8 %
Quality customer oriented services	82	40.6 %
Safe & beautiful Village	110	54.5 %
Enrich the lives of residents	51	25.2 %
Major business/corporate center	111	55.0 %
Vibrant major corridors	67	33.2 %
None chosen	6	3.0 %
Total	568	

Q7. The mission of the Village Government is to be financially sound and provide customer-friendly services of the highest quality. Based on this mission, do you believe the Village is headed in the right direction?

Q7. Is the Village headed in the right direction	Number	Percent
Yes	170	84.2 %
No	7	3.5 %
Not provided	25	12.4 %
Total	202	100.0 %

WITHOUT "NOT PROVIDED"

Q7. The mission of the Village Government is to be financially sound and provide customer-friendly services of the highest quality. Based on this mission, do you believe the Village is headed in the right direction? (without "not provided")

Q7. Is the Village headed in the right direction	Number	Percent
Yes	170	96.0 %
No	7	4.0 %
Total	177	100.0 %

Q8. Several items that may influence your perception of the Village of Bensenville are listed below. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor," please rate the Village with regard to the following:

(N=202)

	Excellent	Good	Average	Below Average	Poor	Don't Know
Q8a. Overall image of the Village	17.3%	47.5%	28.2%	4.5%	0.5%	2.0%
Q8b. How well the Village is planning growth	15.8%	35.1%	21.3%	3.0%	0.5%	24.3%
Q8c. Quality of new development in the Village	16.8%	31.2%	26.2%	6.9%	0.5%	18.3%
Q8d. Village marketing initiatives	10.4%	24.8%	22.3%	8.4%	1.5%	32.7%
Q8e. Village wayfinding signage	16.8%	35.1%	25.7%	3.0%	2.0%	17.3%
Q8f. Village support for local businesses	22.3%	37.6%	23.3%	3.5%	5.0%	8.4%
Q8g. Overall quality of local police protection	41.1%	41.6%	6.4%	2.5%	0.5%	7.9%
Q8h. Overall quality of local fire protection	49.5%	39.1%	5.9%	0.0%	0.0%	5.4%
Q8i. Overall feeling of safety in the Village	38.1%	50.0%	8.9%	0.5%	1.0%	1.5%

WITHOUT "DON'T KNOW"

Q8. Several items that may influence your perception of the Village of Bensenville are listed below. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor," please rate the Village with regard to the following: (without "don't know")

(N=202)

	Excellent	Good	Average	Below Average	Poor
Q8a. Overall image of the Village	17.7%	48.5%	28.8%	4.5%	0.5%
Q8b. How well the Village is planning growth	20.9%	46.4%	28.1%	3.9%	0.7%
Q8c. Quality of new development in the Village	20.6%	38.2%	32.1%	8.5%	0.6%
Q8d. Village marketing initiatives	15.4%	36.8%	33.1%	12.5%	2.2%
Q8e. Village wayfinding signage	20.4%	42.5%	31.1%	3.6%	2.4%
Q8f. Village support for local businesses	24.3%	41.1%	25.4%	3.8%	5.4%
Q8g. Overall quality of local police protection	44.6%	45.2%	7.0%	2.7%	0.5%
Q8h. Overall quality of local fire protection	52.4%	41.4%	6.3%	0.0%	0.0%
Q8i. Overall feeling of safety in the Village	38.7%	50.8%	9.0%	0.5%	1.0%

Q9. Do you currently pay Village utility bills online?

Q9. Do you currently pay Village utility bills online	Number	Percent
Yes	39	19.3 %
No	163	80.7 %
Total	202	100.0 %

Q10. Would you like to make more Village transactions online?

Q10. Would you like to make more Village transactions online	Number	Percent
Yes	79	39.1 %
No	111	55.0 %
Not provided	12	5.9 %
Total	202	100.0 %

WITHOUT "NOT PROVIDED"

Q10. Would you like to make more Village transactions online? (without "not provided")

Q10. Would you like to make more Village transactions online	Number	Percent
Yes	79	41.6 %
No	111	58.4 %
Total	190	100.0 %

Q11. Do your employees regularly use the Metra train service?

Q11. Do your employees regularly use the Metra train service	Number	Percent
Yes	20	9.9 %
No	171	84.7 %
Don't know	11	5.4 %
Total	202	100.0 %

WITHOUT "DON'T KNOW"

Q11. Do your employees regularly use the Metra train service? (without "don't know")

Q11. Do your employees regularly use the Metra train service	Number	Percent
Yes	20	10.5 %
No	171	89.5 %
Total	191	100.0 %

Q12. Do your employees regularly use the Pace Dial-A-Bus transit service?

Q12. Do your employees regularly use the Pace Dial-A-Bus transit service	Number	Percent
Yes	14	6.9 %
No	173	85.6 %
Don't know	15	7.4 %
Total	202	100.0 %

Q12. Do your employees regularly use the Pace Dial-A-Bus transit service? (without "don't know")

Q12. Do your employees regularly use the Pace Dial-A-Bus transit service	Number	Percent
Yes	14	7.5 %
No	173	92.5 %
Total	187	100.0 %

Q13. What is your preferred method of communication with the Village?

Q13. Your preferred method of communication with the Village	Number	Percent
Village website	71	36.6 %
E-News emails	82	42.3 %
Utility bill inserts	28	14.4 %
Bensenville Newsletter	91	46.9 %
Bensenville App	8	4.1 %
Facebook	7	3.6 %
Twitter	3	1.5 %
Other	26	13.4 %
Total	316	

Q13. Other

Q13. Other	Number	Percent
Phone	15	57.7 %
Face to face	3	11.5 %
Mail	2	7.7 %
Phone and email	1	3.8 %
Auto calls	1	3.8 %
In person or phone	1	3.8 %
In person	1	3.8 %
Word of mouth	1	3.8 %
Phone and mail	1	3.8 %
Total	26	100.0 %

Q14. Please indicate how important the following factors were in your decision to locate in your current location:

(N=202)

	Very important	Somewhat important	Somewhat unimportant	Unimportant	Not provided
Q14a. Proximity to O'Hare	35.6%	19.3%	13.9%	28.2%	3.0%
Q14b. Proximity to home	44.6%	31.2%	8.9%	13.4%	2.0%
Q14c. Access to highways	72.3%	18.3%	4.0%	2.5%	3.0%
Q14d. Location within the nation	36.6%	21.8%	12.9%	24.3%	4.5%
Q14e. Overall perception of area	33.2%	47.5%	10.4%	4.5%	4.5%
Q14f. Physical appearance of area	36.1%	47.0%	9.4%	3.5%	4.0%
Q14g. Proximity to customers	49.0%	20.3%	9.9%	17.3%	3.5%
Q14h. Overall feeling of safety in the Village	61.9%	30.7%	4.0%	0.0%	3.5%
Q14i. Proximity of businesses that are important to your business	41.1%	31.2%	10.9%	12.4%	4.5%
Q14j. Competitive lease rates	51.5%	26.2%	5.9%	7.9%	8.4%
Q14k. Availability of land/buildings for expansion	27.7%	26.7%	14.9%	21.3%	9.4%
Q14l. Safety/security	64.9%	27.2%	3.0%	1.0%	4.0%
Q14m. Zoning & building permits process	39.1%	31.2%	12.4%	10.4%	6.9%
Q14n. Overall customer service from local government	45.5%	35.6%	10.9%	3.0%	5.0%
Q14o. Value received from local taxation	46.0%	35.6%	7.4%	3.0%	7.9%
Q14p. Attitude of local government to business	56.9%	32.2%	3.0%	2.5%	5.4%
Q14q. Availability of telecommunications, utilities & other infrastructure	60.9%	25.7%	5.9%	2.0%	5.4%
Q14r. Other	87.5%	0.0%	0.0%	12.5%	0.0%

WITHOUT "NOT PROVIDED"

Q14. Please indicate how important the following factors were in your decision to locate in your current location: (without "not provided")

(N=202)

	Very important	Somewhat important	Somewhat unimportant	Unimportant
Q14a. Proximity to O'Hare	36.7%	19.9%	14.3%	29.1%
Q14b. Proximity to home	45.5%	31.8%	9.1%	13.6%
Q14c. Access to highways	74.5%	18.9%	4.1%	2.6%
Q14d. Location within the nation	38.3%	22.8%	13.5%	25.4%
Q14e. Overall perception of area	34.7%	49.7%	10.9%	4.7%
Q14f. Physical appearance of area	37.6%	49.0%	9.8%	3.6%
Q14g. Proximity to customers	50.8%	21.0%	10.3%	17.9%
Q14h. Overall feeling of safety in the Village	64.1%	31.8%	4.1%	0.0%
Q14i. Proximity of businesses that are important to your business	43.0%	32.6%	11.4%	13.0%
Q14j. Competitive lease rates	56.2%	28.6%	6.5%	8.6%
Q14k. Availability of land/buildings for expansion	30.6%	29.5%	16.4%	23.5%
Q14l. Safety/security	67.5%	28.4%	3.1%	1.0%
Q14m. Zoning & building permits process	42.0%	33.5%	13.3%	11.2%
Q14n. Overall customer service from local government	47.9%	37.5%	11.5%	3.1%
Q14o. Value received from local taxation	50.0%	38.7%	8.1%	3.2%
Q14p. Attitude of local government to business	60.2%	34.0%	3.1%	2.6%
Q14q. Availability of telecommunications, utilities & other infrastructure	64.4%	27.2%	6.3%	2.1%
Q14r. Other	87.5%	0.0%	0.0%	12.5%

Q14. Please indicate if your needs are met:

(N=202)

	Yes	No	Not provided
Q14a. Proximity to O'Hare	68.8%	1.0%	30.2%
Q14b. Proximity to home	70.3%	4.0%	25.7%
Q14c. Access to highways	73.8%	3.0%	23.3%
Q14d. Location within the nation	63.4%	1.0%	35.6%
Q14e. Overall perception of area	67.8%	3.5%	28.7%
Q14f. Physical appearance of area	70.3%	4.0%	25.7%
Q14g. Proximity to customers	63.9%	3.5%	32.7%
Q14h. Overall feeling of safety in the Village	72.3%	3.0%	24.8%
Q14i. Proximity of businesses that are important to your business	66.3%	4.0%	29.7%
Q14j. Competitive lease rates	62.4%	5.9%	31.7%
Q14k. Availability of land/buildings for expansion	54.5%	7.4%	38.1%
Q14l. Safety/security	74.3%	2.5%	23.3%
Q14m. Zoning & building permits process	60.9%	7.9%	31.2%
Q14n. Overall customer service from local government	62.4%	6.9%	30.7%
Q14o. Value received from local taxation	64.4%	5.9%	29.7%
Q14p. Attitude of local government to business	65.3%	6.9%	27.7%
Q14q. Availability of telecommunications, utilities & other infrastructure	66.8%	5.4%	27.7%
Q14r. Other	5.9%	4.5%	89.6%

WITHOUT "NOT PROVIDED"

Q14. Please indicate if your needs are met: (without "not provided")

(N=202)

	Yes	No
Q14a. Proximity to O'Hare	98.6%	1.4%
Q14b. Proximity to home	94.7%	5.3%
Q14c. Access to highways	96.1%	3.9%
Q14d. Location within the nation	98.5%	1.5%
Q14e. Overall perception of area	95.1%	4.9%
Q14f. Physical appearance of area	94.7%	5.3%
Q14g. Proximity to customers	94.9%	5.1%
Q14h. Overall feeling of safety in the Village	96.1%	3.9%
Q14i. Proximity of businesses that are important to your business	94.4%	5.6%
Q14j. Competitive lease rates	91.3%	8.7%
Q14k. Availability of land/buildings for expansion	88.0%	12.0%
Q14l. Safety/security	96.8%	3.2%
Q14m. Zoning & building permits process	88.5%	11.5%
Q14n. Overall customer service from local government	90.0%	10.0%
Q14o. Value received from local taxation	91.5%	8.5%
Q14p. Attitude of local government to business	90.4%	9.6%
Q14q. Availability of telecommunications, utilities & other infrastructure	92.5%	7.5%
Q14r. Other	57.1%	42.9%

Q14. Other

Q14r. Other	Number	Percent
tax level	5	31.3 %
Few retail and dining options	1	6.3 %
Postal service	1	6.3 %
Power	1	6.3 %
signage	1	6.3 %
DuPage County	1	6.3 %
similar businesses	1	6.3 %
taxes	1	6.3 %
communication in Village	1	6.3 %
reliable electricity	1	6.3 %
Air quality	1	6.3 %
Regulations	1	6.3 %
Total	16	100.0 %

Q15. Which THREE of these reasons listed in Question 14 will have the MOST IMPACT on your decision to stay in the Village of Bensenville for the next 10 years?

Q15. Top choice	Number	Percent
Proximity to O'Hare	24	11.9 %
Proximity to home	18	8.9 %
Access to highways	20	9.9 %
Location within the nation	4	2.0 %
Overall perception of area	3	1.5 %
Physical appearance of area	1	0.5 %
Proximity to customers	13	6.4 %
Overall feeling of safety in the Village	4	2.0 %
Proximity of businesses that are important to your business	10	5.0 %
Competitive lease rates	20	9.9 %
Availability of land/buildings for expansion	3	1.5 %
Safety/security	9	4.5 %
Zoning & building permits process	4	2.0 %
Value received from local taxation	7	3.5 %
Attitude of local government to business	8	4.0 %
Availability of telecommunications, utilities & other infrastructure	5	2.5 %
Other	6	3.0 %
None chosen	43	21.3 %
Total	202	100.0 %

Q15. Which THREE of these reasons listed in Question 14 will have the MOST IMPACT on your decision to stay in the Village of Bensenville for the next 10 years?

Q15. 2nd choice	Number	Percent
Proximity to O'Hare	3	1.5 %
Proximity to home	16	7.9 %
Access to highways	33	16.3 %
Location within the nation	3	1.5 %
Overall perception of area	2	1.0 %
Physical appearance of area	2	1.0 %
Proximity to customers	12	5.9 %
Overall feeling of safety in the Village	11	5.4 %
Proximity of businesses that are important to your business	4	2.0 %
Competitive lease rates	18	8.9 %
Availability of land/buildings for expansion	5	2.5 %
Safety/security	9	4.5 %
Zoning & building permits process	8	4.0 %
Overall customer service from local government	6	3.0 %
Value received from local taxation	3	1.5 %
Attitude of local government to business	5	2.5 %
Availability of telecommunications, utilities & other infrastructure	3	1.5 %
Other	3	1.5 %
None chosen	56	27.7 %
Total	202	100.0 %

Q15. Which THREE of these reasons listed in Question 14 will have the MOST IMPACT on your decision to stay in the Village of Bensenville for the next 10 years?

Q15. 3rd choice	Number	Percent
Proximity to O'Hare	3	1.5 %
Proximity to home	7	3.5 %
Access to highways	11	5.4 %
Location within the nation	3	1.5 %
Overall perception of area	4	2.0 %
Physical appearance of area	7	3.5 %
Proximity to customers	10	5.0 %
Overall feeling of safety in the Village	5	2.5 %
Proximity of businesses that are important to your business	9	4.5 %
Competitive lease rates	14	6.9 %
Availability of land/buildings for expansion	7	3.5 %
Safety/security	18	8.9 %
Overall customer service from local government	3	1.5 %
Value received from local taxation	9	4.5 %
Attitude of local government to business	7	3.5 %
Availability of telecommunications, utilities & other infrastructure	10	5.0 %
Other	1	0.5 %
None chosen	74	36.6 %
Total	202	100.0 %

Q15. Which THREE of these reasons listed in Question 14 will have the MOST IMPACT on your decision to stay in the Village of Bensenville for the next 10 years?

Q15. Sum of top 3 choices	Number	Percent
Proximity to O'Hare	30	14.9 %
Proximity to home	41	20.3 %
Access to highways	64	31.7 %
Location within the nation	10	5.0 %
Overall perception of area	9	4.5 %
Physical appearance of area	10	5.0 %
Proximity to customers	35	17.3 %
Overall feeling of safety in the Village	20	9.9 %
Proximity of businesses that are important to your business	23	11.4 %
Competitive lease rates	52	25.7 %
Availability of land/buildings for expansion	15	7.4 %
Safety/security	36	17.8 %
Zoning & building permits process	12	5.9 %
Overall customer service from local government	9	4.5 %
Value received from local taxation	19	9.4 %
Attitude of local government to business	20	9.9 %
Availability of telecommunications, utilities & other infrastructure	18	8.9 %
Other	10	5.0 %
None chosen	43	21.3 %
Total	476	

Q17. Approximately how many years has your business been operating in the Village of Bensenville?

Q17. How many years has your business been operating in Village of Bensenville	Number	Percent
Less than 5 years	44	21.8 %
5-10 years	51	25.2 %
11-20 years	39	19.3 %
20+ years	65	32.2 %
Not provided	3	1.5 %
Total	202	100.0 %

WITHOUT "NOT PROVIDED"

Q17. Approximately how many years has your business been operating in the Village of Bensenville? (without "not provided")

Q17. How many years has your business been operating in Village of Bensenville	Number	Percent
Less than 5 years	44	22.1 %
5-10 years	51	25.6 %
11-20 years	39	19.6 %
20+ years	65	32.7 %
Total	199	100.0 %

Q18. What is your company's primary market?

Q18. What is your company's primary market	Number	Percent
Local	58	28.7 %
Regional	61	30.2 %
National	52	25.7 %
International	28	13.9 %
Not provided	3	1.5 %
Total	202	100.0 %

WITHOUT "NOT PROVIDED"

Q18. What is your company's primary market? (without "not provided")

Q18. What is your company's primary market	Number	Percent
Local	58	29.1 %
Regional	61	30.7 %
National	52	26.1 %
International	28	14.1 %
Total	199	100.0 %

Q19. Which of the following best describes your business?

Q19. What best describes your business	Number	Percent
Manufacturing	58	28.7 %
Retail Trade (not food service)	16	7.9 %
Retail food service	8	4.0 %
Transportation/Warehousing	30	14.9 %
Communications	1	0.5 %
Finance/Insurance/Real Estate	1	0.5 %
Wholesaler/Distributor	27	13.4 %
Construction	24	11.9 %
Health care/Medical/Social services	4	2.0 %
Professional services (law, consulting, architecture, engineers, etc.)	3	1.5 %
Other	29	14.4 %
Not provided	1	0.5 %
Total	202	100.0 %

WITHOUT "NOT PROVIDED"

Q19. Which of the following best describes your business? (without "not provided")

Q19. What best describes your business	Number	Percent
Manufacturing	58	28.9 %
Retail Trade (not food service)	16	8.0 %
Retail food service	8	4.0 %
Transportation/Warehousing	30	14.9 %
Communications	1	0.5 %
Finance/Insurance/Real Estate	1	0.5 %
Wholesaler/Distributor	27	13.4 %
Construction	24	11.9 %
Health care/Medical/Social services	4	2.0 %
Professional services (law, consulting, architecture, engineers, etc.)	3	1.5 %
Other	29	14.4 %
Total	201	100.0 %

Q19. Other

Q19. Other	Number	Percent
Auto service	2	6.9 %
Distribution	1	3.4 %
Employment services	1	3.4 %
Commercial cleaning services	1	3.4 %
Customs broker	1	3.4 %
Gas station convenience store	1	3.4 %
Educational test publishing	1	3.4 %
Online sales	1	3.4 %
Aviation logistics	1	3.4 %
Customer service	1	3.4 %
College	1	3.4 %
Marketing	1	3.4 %
Staffing	1	3.4 %
Repair	1	3.4 %
Design POP Displays	1	3.4 %
Service installation	1	3.4 %
Repair trucks	1	3.4 %
Hair salon	1	3.4 %
Logistics	1	3.4 %
Machine shop	1	3.4 %
International freight	1	3.4 %
Disaster restoration	1	3.4 %
Repair cranes	1	3.4 %
Service	1	3.4 %
Machine shop repairs	1	3.4 %
Developer/real estate	1	3.4 %
Elevator	1	3.4 %
Recording studio	1	3.4 %
Total	29	100.0 %

Q20. Please indicate the status of your current company sales.

Q20. Status of your current company sales	Number	Percent
Increasing	79	39.1 %
Stable	82	40.6 %
Decreasing	33	16.3 %
Not provided	8	4.0 %
Total	202	100.0 %

WITHOUT "NOT PROVIDED"

Q20. Please indicate the status of your current company sales. (without "not provided")

Q20. Status of your current company sales	Number	Percent
Increasing	79	40.7 %
Stable	82	42.3 %
Decreasing	33	17.0 %
Total	194	100.0 %

Q21. Approximately how many employees do you employ in your Bensenville location?

Q21. How many employees do you employ in your Bensenville location	Number	Percent
Less than 10	114	56.4 %
10-24	58	28.7 %
25-49	17	8.4 %
50-99	4	2.0 %
100-249	7	3.5 %
Not provided	2	1.0 %
Total	202	100.0 %

WITHOUT "NOT PROVIDED"

Q21. Approximately how many employees do you employ in your Bensenville location? (without "not provided")

Q21. How many employees do you employ in your Bensenville location	Number	Percent
Less than 10	114	57.0 %
10-24	58	29.0 %
25-49	17	8.5 %
50-99	4	2.0 %
100-249	7	3.5 %
Total	200	100.0 %

Q22. What percentage of your employees live in the following areas?

	Mean
Bensenville	21.40
Suburbs other than Bensenville	80.40
Chicago	27.73
Other	17.55

Q22. Other

Q22. Other	Number	Percent
outside Chicago	2	20.0 %
Wisconsin	2	20.0 %
Springfield, West Brooklyn, Diamond	1	10.0 %
Varies	1	10.0 %
Indiana	1	10.0 %
one employee in Wisconsin	1	10.0 %
Buffalo Grove, Naperville	1	10.0 %
Glendale Heights	1	10.0 %
Total	10	100.0 %

Q23. Approximately what percent of your employees speak the following as a primary language?

	Mean
English	82.52
Spanish	30.34
Polish	21.04
Other	28.93

Q23. Other

Q23. Other	Number	Percent
Indian	3	13.6 %
Japanese	2	9.1 %
Korean	2	9.1 %
Filipino	2	9.1 %
Greek	1	4.5 %
Romanian	1	4.5 %
Japanese, Chinese	1	4.5 %
Eastern European	1	4.5 %
Ukraine	1	4.5 %
Arabic	1	4.5 %
Italian	1	4.5 %
Tagalog (Phillipines)	1	4.5 %
Hebrew	1	4.5 %
Bulgarian, Mongolian	1	4.5 %
Greek and Indian	1	4.5 %
Russian, Ukraninian	1	4.5 %
Mixed	1	4.5 %
Total	22	100.0 %

Q24. Approximately what percent of your customers speak the following as a primary language?

	Mean
English	88.50
Spanish	18.35
Polish	13.17
Other	16.68

Q24. Other

Q24. Other	Number	Percent
Indian	5	23.8 %
Chinese	3	14.3 %
Japanese	2	9.5 %
Asian	1	4.8 %
Who knows	1	4.8 %
Chinese, Japanse	1	4.8 %
From all parts of the world	1	4.8 %
Iranian	1	4.8 %
Russian	1	4.8 %
Mid Eastern	1	4.8 %
Czech	1	4.8 %
Eastern European	1	4.8 %
Serbian/Bulgarian	1	4.8 %
Greek	1	4.8 %
Total	21	100.0 %

Q25. Do you own or lease your facility?

Q25. Do you own or lease your facility	Number	Percent
Own	69	34.2 %
Lease	115	56.9 %
Not provided	18	8.9 %
Total	202	100.0 %

WITHOUT "NOT PROVIDED"

Q25. Do you own or lease your facility? (without "not provided")

Q25. Do you own or lease your facility	Number	Percent
Own	69	37.5 %
Lease	115	62.5 %
Total	184	100.0 %

Q26. Approximately what percentage of your customer base is represented by the following groups?

	Mean
Customers from Village of Bensenville	18.05
Suburban customers outside Bensenville	49.65
Chicago	22.69
Illinois (outside Chicago area)	18.75
National (outside Illinois)	49.33
International (outside of United States)	24.83

Q27. Is your business currently a member of Bensenville's Chamber of Commerce?

Q27. Is your business currently a member of Bensenville's Chamber of Commerce	Number	Percent
Yes	35	17.3 %
No	161	79.7 %
Not provided	6	3.0 %
Total	202	100.0 %

WITHOUT "NOT PROVIDED"

Q27. Is your business currently a member of Bensenville's Chamber of Commerce? (without "not provided")

Q27. Is your business currently a member of Bensenville's Chamber of Commerce	Number	Percent
Yes	35	17.9 %
No	161	82.1 %
Total	196	100.0 %

Q27a. If YES to Question 27, are you satisfied with the Bensenville Chamber of Commerce?

Q27a. Are you satisfied with Bensenville Chamber of Commerce	Number	Percent
Yes	29	82.9 %
Not provided	6	17.1 %
Total	35	100.0 %

Q27a. If YES to Question 27, are you satisfied with the Bensenville Chamber of Commerce? (without "not provided")

Q27a. Are you satisfied with Bensenville Chamber of Commerce	Number	Percent
Yes	29	100.0 %
Total	29	100.0 %

Q28. How would you rate your level of awareness of the benefits of being a member of Bensenville's Chamber of Commerce?

Q28. Your level of awareness of the benefits of being a member of Bensenville's Chamber of Commerce	Number	Percent
Very aware	15	7.4 %
Somewhat aware	42	20.8 %
Not sure	53	26.2 %
Not aware	41	20.3 %
Not at all aware	51	25.2 %
Total	202	100.0 %

Q29. Does your business have occasion to use hotel and/or conference center services?

Q29. Does your business have occasion to use hotel and/or conference center services	Number	Percent
Yes	40	19.8 %
No	160	79.2 %
Not provided	2	1.0 %
Total	202	100.0 %

WITHOUT "NOT PROVIDED"

Q29. Does your business have occasion to use hotel and/or conference center services? (without "not provided")

Q29. Does your business have occasion to use hotel and/or conference center services	Number	Percent
Yes	40	20.0 %
No	160	80.0 %
Total	200	100.0 %

Q31. Do you anticipate any federal, state or local legislation changes that will affect your business in the next 5 years?

Q31. Do you anticipate any federal, state or local legislation changes that will affect your business in next 5 years	Number	Percent
Yes, positively	36	17.8 %
Yes, negatively	19	9.4 %
No	76	37.6 %
Unsure	71	35.1 %
Total	202	100.0 %

Q32. If the Village were to require an increase in revenue to sustain services, how should the following be prioritized for raising revenue?

(N=202)

	Top priority	2	3	4	Lowest priority
Q32a. Property tax	14.7%	41.1%	30.1%	4.3%	9.8%
Q32b. Charges for service (permits, licenses, fees, etc)	19.0%	24.6%	26.2%	25.4%	4.8%
Q32c. Sales tax	14.7%	24.1%	24.1%	30.2%	6.9%
Q32d. Utility rates	34.5%	9.7%	15.0%	34.5%	6.2%
Q32e. Other	34.0%	6.4%	12.8%	6.4%	40.4%

Q32. Other

Q32e. Other	Number	Percent
Tolls	2	8.7 %
Other taxes	1	4.3 %
Increase revenue by becoming more efficient with village services	1	4.3 %
Reduce spending on things that are not absolutly needed	1	4.3 %
tickets and fines	1	4.3 %
Charges for other services	1	4.3 %
Build income producing public facilities	1	4.3 %
Sell underutilized properties and holdings	1	4.3 %
Cut costs	1	4.3 %
Less government	1	4.3 %
A bond sale used for infrastructure, education, senior care, Police, & Firemen	1	4.3 %
Entertainment tax	1	4.3 %
Cut pensions	1	4.3 %
Any cost increase will hurt business	1	4.3 %
work with what we have	1	4.3 %
donation	1	4.3 %
Federal government	1	4.3 %
federal stimulus	1	4.3 %
bring in businesses	1	4.3 %
Attract more businesses	1	4.3 %
Streets	1	4.3 %
Residential property taxes	1	4.3 %
Total	23	100.0 %

Q33. Expansion of the Elgin-O'Hare Expressway and Western Access and a Western Terminal to O'Hare Airport would bring economic development opportunities to the Village. What type of development would you most like to see added to the community?

Q33. What type of development would you most like to see added to the community	Number	Percent
Housing	41	22.4 %
Senior housing	20	10.9 %
Retail	75	41.0 %
Medical facilities	31	16.9 %
Industrial	85	46.4 %
Restaurants	120	65.6 %
Office	41	22.4 %
Services	38	20.8 %
Hotels	60	32.8 %
Other	9	4.9 %
Total	520	

Q33. Other

Q33. Other	Number	Percent
Parking	2	22.2 %
Public Transportation	1	11.1 %
Hi-tech manufacturing companies	1	11.1 %
Entertainment	1	11.1 %
Grocery stores	1	11.1 %
R and D	1	11.1 %
Small shops	1	11.1 %
Recreation Ctr	1	11.1 %
Total	9	100.0 %

Q34. How beneficial would Western Access to O'Hare Airport be to your business?

Q34. How beneficial would Western Access to O'Hare Airport be to your business	Number	Percent
Very beneficial	51	25.2 %
Somewhat beneficial	59	29.2 %
Not sure	39	19.3 %
Not beneficial	27	13.4 %
Not at all beneficial	26	12.9 %
Total	202	100.0 %

Q35. Would you recommend Bensenville as a business location?

Q35. Would you recommend Bensenville as a business location	Number	Percent
Yes	179	88.6 %
No	13	6.4 %
Not provided	10	5.0 %
Total	202	100.0 %

WITHOUT "NOT PROVIDED"

Q35. Would you recommend Bensenville as a business location? (without "not provided")

Q35. Would you recommend Bensenville as a business location	Number	Percent
Yes	179	93.2 %
No	13	6.8 %
Total	192	100.0 %

Q35a. If NO to Question 35, why not?

Q35a. Why not	Number	Percent
No reason	1	9.1 %
The traffic is terrible and we seem to be in a period of transition	1	9.1 %
one sided giving special treatment	1	9.1 %
No commitment to long time owners	1	9.1 %
Construction and highway make Bensenville hard to get around	1	9.1 %
Taxes too high	1	9.1 %
Planes and traffic	1	9.1 %
too many similar businesses	1	9.1 %
Uncertainty in Chicago	1	9.1 %
Trust	1	9.1 %
Property tax	1	9.1 %
Total	11	100.0 %

Q36. What should be the priority for the Village to focus on for the next 5 years?

Q36. Priorities for the Village to focus on for next 5 years	Number	Percent
Business incentives	129	69.7 %
Village marketing	40	21.6 %
Infrastructure & street improvements	136	73.5 %
More public events	18	9.7 %
Downtown revitalization	37	20.0 %
Sustainability	39	21.1 %
Stormwater/flooding mitigation	52	28.1 %
Total	451	

Q37. Please indicate if you are interested in assistance in any of the following areas.

Q37. Areas that you are interested in assistance	Number	Percent
Technical assistance	6	12.2 %
Financial assistance	10	20.4 %
Workforce development assistance	15	30.6 %
Business planning/development assistance	20	40.8 %
Government relations/regulatory assistance	12	24.5 %
Other	3	6.1 %
Total	66	

Q37. Other

Q37. Other	Number	Percent
The Village staying business friendly as it is right now	1	33.3 %
International shipping	1	33.3 %
Assistance with state project	1	33.3 %
Total	3	100.0 %

Q38. In the next 12 months, is your business considering any of the following?

Q38. What is your business considering in next 12 months	Number	Percent
Expanding your business in Bensenville	34	17.4 %
Relocating to another location in Bensenville	11	5.6 %
Relocating to another location outside Bensenville	18	9.2 %
Downsizing	5	2.6 %
Closing	2	1.0 %
Don't know	24	12.3 %
None of these	116	59.5 %
Total	210	

Q39. If your business is considering a relocation, what is the MOST IMPORTANT improvement/assistance needed to retain your business in Bensenville?

Q39. What is the most important improvement/ assistance needed to retain your business in Bensenville	Number	Percent
Infrastructure improvements	6	27.3 %
Workforce development/attraction assistance	4	18.2 %
Code revision	4	18.2 %
Other	5	22.7 %
Not applicable	3	13.6 %
Total	22	100.0 %

WITHOUT "NOT APPLICABLE"

Q39. If your business is considering a relocation, what is the MOST IMPORTANT improvement/assistance needed to retain your business in Bensenville? (without "not applicable")

Q39. What is the most important improvement/ assistance needed to retain your business in Bensenville	Number	Percent
Infrastructure improvements	6	31.6 %
Workforce development/attraction assistance	4	21.1 %
Code revision	4	21.1 %
Other	5	26.3 %
Total	19	100.0 %

Q39. Other

Q39. Other	Number	Percent
Lease rate	1	10.0 %
Space I can afford	1	10.0 %
Need bigger space for same money	1	10.0 %
Improved postal services	1	10.0 %
Keep taxes in check	1	10.0 %
Lower property taxes and utility fees	1	10.0 %
Reduce taxes	1	10.0 %
Property tax reform	1	10.0 %
Space	1	10.0 %
Incentives	1	10.0 %
Total	10	100.0 %

Section 4
Survey Instrument

BENSENVILLE
GATEWAY TO OPPORTUNITY

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Bensenville, IL 60106

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VILLAGE BOARD

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Evan K. Summers

December 2016

Dear Bensenville Business Leader:

We appreciate your continued support and involvement in making the Village of Bensenville a wonderful community. This letter is a request for your assistance in continuing that legacy. Your input on the enclosed survey is extremely important. This survey is part of Bensenville's ongoing strategic planning process which is designed to meet the needs of our community while providing the best services possible. The information you provide will help the Village Board make important decisions regarding Bensenville services.

On behalf of the entire Village Board, I want to thank you in advance for taking the time to respond. We realize the survey takes a little time to complete, but every question is important. This survey will take approximately 10 minutes to complete, your answers are very important and I encourage you to answer every question. The time you invest in the survey will influence many of the decisions that will be made about the Village's future. Your responses will also allow Village leadership to identify and address many of the opportunities and challenges facing our community.

Please return your completed survey to ETC Institute, in the next few days if possible, in the enclosed postage-paid envelope. Your responses will remain **confidential**. ETC Institute will compile the results and present a report to the Village in the weeks ahead. This report will be a valuable resource as we work to provide you with the most responsive government possible. You may also look for a summary of survey results on the Village's website at www.bensenville.il.us If you prefer to complete the survey online, please go to www.bensenville2016business survey.org

If you have questions about this survey, please contact Jason Morado, Project Manager at 913-829-1215. Thank you for taking the time to build a better Bensenville.

Sincerely,

Evan K. Summers
Village Manager

Si usted no habla ingles y quiere participar en esta encuesta en español, por favor 1lame al/1-844-811-0411.

Village Initiatives/Perception

2016 Village of Bensenville Business Survey

Please take a few minutes to complete this survey. Your input is an important part of the Village's on-going effort to involve the business community in long-range planning decisions, and determine how well the Village is meeting your company's needs. You may return this survey in the enclosed postage-paid envelope or fax your answers to ETC Institute (FAX: 913-829-1591).

1. **Please rate your overall satisfaction with major services by the Village of Bensenville on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied."** (Please circle your answer)

How Satisfied Are You With:		*Very Satisfied*	*Satisfied*	*Neutral*	*Dissatisfied*	*Very Dissatisfied*	*Don't Know*
1.	Overall quality of services provided by the Village of Bensenville	5	4	3	2	1	9
2.	Overall quality of customer services you receive from Village employees	5	4	3	2	1	9
3.	Overall maintenance of Village streets	5	4	3	2	1	9
4.	Overall flow of traffic and traffic management in the Village	5	4	3	2	1	9
5.	Overall effectiveness of Village communication with the public	5	4	3	2	1	9
6.	Overall value that you receive for your Village tax dollars and fees	5	4	3	2	1	9
7.	Overall management of Village finances	5	4	3	2	1	9
8.	Overall efforts of the Village for emergency preparedness	5	4	3	2	1	9

2. **Which THREE of the <u>Overall Village Services</u> listed above do you think should receive the MOST EMPHASIS from Village leaders over the next two years?** [Write in the numbers below using the numbers from the list in Question 1 above.]

1st: _____ 2nd: _____ 3rd: _____

3. **Please rate the labor pool in the Village of Bensenville in the following areas:** (Please circle your answer)

Area Rated		*Excellent*	*Good*	*Average*	*Below Average*	*Poor*	*Don't Know*
1.	Quality of labor	5	4	3	2	1	9
2.	Availability of labor	5	4	3	2	1	9
3.	Stability of the Village's labor force	5	4	3	2	1	9
4.	Productivity of the workforce	5	4	3	2	1	9
5.	Quality of technical skills	5	4	3	2	1	9

4. **Do you think that the Village of Bensenville is a "Business Friendly" community?**

___ (1) Yes ___ (2) No

4a. If NO: Why not? _____

_____

5. **Are there any barriers to your business growth in this community?**

___ (1) Yes ___ (2) No

5a. If YES: What are they? _____

_____

6. **Please review the list of Village goals below. Which of the following goals do you believe to be the most important, second most important, and third most important for Bensenville at the present time?** (Please indicate your choice by putting the numbers in the spaces below.)

(1) Financially sound Village
(2) Quality customer oriented services
(3) Safe and beautiful Village
(4) Enrich the lives of the residents
(5) Major business/corporate center
(6) Vibrant major corridors

1st: Most Important _____ 2nd: Most Important _____ 3rd: Most Important _____

7. **The mission of the Village Government is to be financially sound and provide customer-friendly services of the highest quality. Based on this mission, do you believe the Village is headed in the right direction?**

____ (1) Yes ____ (2) No

8. **Several items that may influence your perception of the Village of Bensenville are listed below. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor," please rate the Village with regard to the following:** (Please circle your answer)

		Excellent	*Good*	*Neutral*	*Below Average*	*Poor*	*Don't Know*
1.	Overall image of the Village	5	4	3	2	1	9
2.	How well the Village is planning growth	5	4	3	2	1	9
3.	Quality of new development in the Village	5	4	3	2	1	9
4.	Village marketing initiatives	5	4	3	2	1	9
5.	Village wayfinding signage	5	4	3	2	1	9
6.	Village support for local businesses	5	4	3	2	1	9
7.	Overall quality of local police protection	5	4	3	2	1	9
8.	Overall quality of local fire protection	5	4	3	2	1	9
9.	Overall feeling of safety in the Village	5	4	3	2	1	9

9. **Do you currently pay Village utility bills online?**

___ (1) Yes ___ (2) No

10. **Would you like to make more Village transactions online?**

___ (1) Yes ___ (2) No

11. **Do your employees regularly use the Metra train service?**

___ (1) Yes ___ (2) No ___ (9) Don't know

12. **Do your employees regularly use the Pace Dial-A-Bus transit service?**

___ (1) Yes ___ (2) No ___ (9) Don't know

13. **What is your preferred method of communication with the Village?** (Check all that apply)

___ (1) Village website
___ (2) E-News emails
___ (3) Utility bill inserts
___ (4) Bensenville Newsletter
___ (5) Bensenville App
___ (6) Facebook
___ (7) Twitter
___ (8) Other: _____

14. Please indicate how important the following factors were in your decision to locate in your current location and indicate if your needs are met: (Please circle your answer)

	Reasons to Locate	Very Important	Somewhat Important	Somewhat Un-important	Un-Important	Are your needs being met in Bensenville? Yes	No
01.	Proximity to O'Hare	4	3	2	1	1	2
02.	Proximity to home	4	3	2	1	1	2
03.	Access to highways	4	3	2	1	1	2
04.	Location within the nation	4	3	2	1	1	2
05.	Overall perception of area	4	3	2	1	1	2
06.	Physical appearance of area	4	3	2	1	1	2
07.	Proximity to customers	4	3	2	1	1	2
08.	Overall feeling of safety in the Village	4	3	2	1	1	2
09.	Proximity of businesses that are important to your business	4	3	2	1	1	2
10.	Competitive lease rates	4	3	2	1	1	2
11.	Availability of land/buildings for expansion	4	3	2	1	1	2
12.	Safety/security	4	3	2	1	1	2
13.	Zoning and building permits process	4	3	2	1	1	2
14.	Overall customer service from local government	4	3	2	1	1	2
15.	Value received from local taxation	4	3	2	1	1	2
16.	Attitude of local government to business	4	3	2	1	1	2
17.	Availability of telecommunications, utilities and other infrastructure	4	3	2	1	1	2
18.	Other (Please specify): _____	4	3	2	1	1	2

15. Which THREE of these reasons listed in Question 15 will have the MOST IMPACT on your decision to stay in the Village of Bensenville for the next 10 years? (Use the numbers from the list in Question 15.)

1st: _____ 2nd: _____ 3rd: _____

16. If you responded that your needs were not met to any factor in Q15, please indicate why.

_____

DEMOGRAPHICS

17. Approximately how many years has your business been operating in the Village of Bensenville?

____ (1) Less than five years
____ (2) 5-10 years
____ (3) 11-20 years
____ (4) More than 20 years

18. What is your company's primary market? (Please check one)

____ (1) Local
____ (2) Regional
____ (3) National
____ (4) International

19. Which of the following best describes your business? (Please check one)

_____ (01) Manufacturing
_____ (02) Agriculture/Forestry
_____ (03) Retail Trade (not food service)
_____ (04) Retail food service
_____ (05) Transportation/Warehousing
_____ (06) Communications
_____ (07) Utilities
_____ (08) Finance/Insurance/Real Estate
_____ (09) Wholesaler/Distributor
_____ (10) Construction
_____ (11) Health care/Medical/Social services
_____ (12) Arts, entertainment, recreation
_____ (13) Professional services (law, consulting, architecture, engineers, etc.)
_____ (14) Other_____

20. Please indicate the status of your current company sales.
___ (1) Increasing ___ (2) Stable ___ (3) Decreasing

21. Approximately how many employees do you employ in your Bensenville location?
____ (1) Less than 10
____ (2) 10-24
____ (3) 25-49
____ (4) 50-99
____ (5) 100-249
____ (6) 250-499
____ (7) 500 or more

22. What percentage of your employees live in the following areas?
____% (1) Bensenville
____% (2) Suburbs other than Bensenville
____% (3) Chicago
____% (4) Other_____

23. Approximately what percent of your <u>employees</u> speak the following as a primary language?
____% (1) English ____% (2) Spanish ____% (3) Polish ____% (4) Other: _____

24. Approximately what percent of your <u>customers</u> speak the following as a primary language?
____% (1) English ____% (2) Spanish ____% (3) Polish ____% (4) Other: _____

25. Do you own or lease your facility? ____ (1) Own ____ (2) Lease

26. Approximately what percentage of your customer base is represented by the following groups?
(total should add to 100%)
_____% Customers from the Village of Bensenville
_____% Suburban customers outside Bensenville
_____% Chicago
_____% Illinois (outside Chicago area)
_____% National (outside of Illinois)
_____% International (outside of United States)
100% TOTAL

27. Is your business currently a member of Bensenville's Chamber of Commerce?
____ (1) Yes ____ (2) No

27a. If yes, are you satisfied with the Bensenville Chamber of Commerce?
____ (1) Yes ____ (2) No

28. How would you rate your level of awareness of the benefits of being a member of Bensenville's Chamber of Commerce?
____ (5) Very Aware
____ (4) Somewhat Aware
____ (3) Not Sure
____ (2) Not Aware
____ (1) Not at All Aware

29. Does your business have occasion to use hotel and/or conference center services?
____ (1) Yes ____ (2) No

30. What is your company's greatest achievement in the past 3 years?

_____

<u>MOVING FORWARD</u>

31. Do you anticipate any federal, state or local legislation changes that will affect your business in the next 5 years?
____ (1) Yes, Positively ____ (2) Yes, Negatively ____ (3) No ____ (4) Unsure

31a. If Yes, what changes and how will they affect the company? _____

_____

32. If the Village were to require an increase in revenue to sustain services, how should the following be prioritized for raising revenue? (Please write in a number 1 through 5, with 1 meaning top priority and 5 meaning lowest priority.)

____ (1) Property tax
____ (2) Charges for service (Permits, licenses, fees, etc.)
____ (3) Sales tax
____ (4) Utility rates
____ (5) Other (please specify) _____

33. Expansion of the Elgin-O'Hare Expressway and Western Access and a Western Terminal to O'Hare Airport would bring economic development opportunities to the Village. What type of development would you most like to see added to the community? (Check all that apply)

___ (01) Housing
___ (02) Senior Housing
___ (03) Retail
___ (04) Medical Facilities
___ (05) Industrial
___ (06) Restaurants
___ (07) Office
___ (08) Services
___ (09) Hotels
___ (10) Other (please specify) _____

34. How beneficial would Western Access to O'Hare Airport be to your business?

____ (5) Very Beneficial
____ (4) Somewhat Beneficial
____ (3) Not Sure
____ (2) Not Beneficial
____ (1) Not at All Beneficial

35. Would you recommend Bensenville as a business location?

____ (1) Yes (Skip to Q36)
____ (2) No (Answer Q35-1)

35-1. If "No" to Q35, Why Not? _____

36. What should be the priority for the Village to focus on for the next 5 years? (Please check THREE only)

___ (1) Business incentives
___ (2) Village marketing
___ (3) Infrastructure and street improvements
___ (4) More public events
___ (5) Downtown revitalization
___ (6) Sustainability
___ (7) Stormwater/flooding mitigation

37. Please indicate if you are interested in assistance in any of the following areas. (Check all that apply)

____ (1) Technical assistance
____ (2) Financial assistance
____ (3) Workforce development assistance
____ (4) Business planning/development assistance
____ (5) Government relations/regulatory assistance
____ (6) Other _____

38. In the next 12 months, is your business considering any of the following? (Check all that apply)

____ (1) Expanding your business in Bensenville
____ (2) Relocating to another location in Bensenville
____ (3) Relocating to another location outside Bensenville
____ (4) Downsizing
____ (5) Closing
____ (6) Don't know
____ (7) None of these

39. If your business is considering a relocation, what is the MOST IMPORTANT improvement/assistance needed to retain your business in Bensenville? (Please check only one.)

____ (1) Infrastructure improvements
____ (2) Workforce development / attraction assistance
____ (3) Technical assistance
____ (4) Safety improvements
____ (5) Code revision
____ (6) Other (please specify) _____
____ (7) Not applicable

THIS CONCLUDES THE SURVEY – THANK YOU FOR YOUR TIME!

Please return your completed survey in the enclosed postage-paid envelope to:
ETC Institute, 725 W. Frontier Circle, Olathe, KS 66061

Your responses will remain completely confidential. The information shown to the right will ONLY be used to help identify which areas of the Village are having problems. If your address is not correct, please provide the correct information. Thank you.

Section 5
Cross-Tabular Data

Section 5.1
Number of Employees & Chamber of Commerce Membership

Q21. Approximately how many employees do you employ in your Bensenville location?

Q21. How many employees do you employ in your Bensenville location	Number	Percent
Less than 10	114	57.0 %
10-24	58	29.0 %
25+	28	14.0 %
Total	200	100.0 %

Q27. Is your business currently a member of Bensenville's Chamber of Commerce?

Q27. Is your business currently a member of Bensenville's Chamber of Commerce	Number	Percent
Yes	35	17.9 %
No	161	82.1 %
Total	196	100.0 %

Q1. Please rate your overall satisfaction with major services by the Village of Bensenville on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q1a. Overall quality of services provided by Village of Bensenville						
Very satisfied	41.3%	28.1%	50.0%	40.0%	38.3%	39.0%
Satisfied	33.9%	49.1%	46.4%	40.0%	40.3%	40.0%
Neutral	21.1%	21.1%	3.6%	17.1%	18.8%	18.5%
Dissatisfied	1.8%	1.8%	0.0%	0.0%	1.9%	1.5%
Very dissatisfied	1.8%	0.0%	0.0%	2.9%	0.6%	1.0%
Q1b. Overall quality of customer services you receive from Village employees						
Very satisfied	49.5%	38.2%	57.7%	56.3%	46.2%	47.8%
Satisfied	35.4%	38.2%	34.6%	31.3%	36.6%	35.7%
Neutral	12.1%	20.0%	7.7%	12.5%	13.8%	13.7%
Dissatisfied	3.0%	1.8%	0.0%	0.0%	2.8%	2.2%
Very dissatisfied	0.0%	1.8%	0.0%	0.0%	0.7%	0.5%

Q1. Please rate your overall satisfaction with major services by the Village of Bensenville on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q1c. Overall maintenance of Village streets						
Very satisfied	20.7%	17.5%	39.3%	22.9%	21.7%	22.7%
Satisfied	44.1%	42.1%	32.1%	28.6%	45.2%	41.9%
Neutral	19.8%	28.1%	14.3%	22.9%	21.0%	21.2%
Dissatisfied	8.1%	10.5%	10.7%	14.3%	8.3%	9.1%
Very dissatisfied	7.2%	1.8%	3.6%	11.4%	3.8%	5.1%
Q1d. Overall flow of traffic & traffic management in the Village						
Very satisfied	23.1%	22.4%	18.5%	22.9%	22.2%	22.2%
Satisfied	30.6%	31.0%	25.9%	34.3%	30.1%	30.4%
Neutral	20.4%	24.1%	18.5%	25.7%	19.6%	21.1%
Dissatisfied	19.4%	19.0%	18.5%	8.6%	20.9%	19.1%
Very dissatisfied	6.5%	3.4%	18.5%	8.6%	7.2%	7.2%

Q1. Please rate your overall satisfaction with major services by the Village of Bensenville on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q1e. Overall effectiveness of Village communication with the public						
Very satisfied	32.7%	28.6%	36.0%	31.3%	32.0%	32.1%
Satisfied	45.2%	37.5%	44.0%	37.5%	43.3%	42.8%
Neutral	21.2%	26.8%	16.0%	28.1%	21.3%	21.9%
Dissatisfied	1.0%	7.1%	4.0%	3.1%	3.3%	3.2%
Q1f. Overall value that you receive for your Village tax & fees						
Very satisfied	26.8%	20.0%	30.4%	32.3%	22.9%	25.0%
Satisfied	38.1%	41.8%	52.2%	32.3%	42.9%	41.5%
Neutral	26.8%	25.5%	13.0%	19.4%	26.4%	24.4%
Dissatisfied	4.1%	10.9%	4.3%	12.9%	5.0%	6.3%
Very dissatisfied	4.1%	1.8%	0.0%	3.2%	2.9%	2.8%

Q1. Please rate your overall satisfaction with major services by the Village of Bensenville on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q1g. Overall management of Village finances						
Very satisfied	25.4%	14.3%	42.9%	23.5%	23.9%	24.1%
Satisfied	37.3%	42.9%	35.7%	29.4%	39.8%	38.9%
Neutral	33.9%	34.3%	21.4%	41.2%	31.8%	32.4%
Dissatisfied	1.7%	5.7%	0.0%	0.0%	3.4%	2.8%
Very dissatisfied	1.7%	2.9%	0.0%	5.9%	1.1%	1.9%
Q1h. Overall efforts of the Village for emergency preparedness						
Very satisfied	43.4%	28.3%	43.5%	35.5%	39.3%	38.6%
Satisfied	39.8%	54.3%	47.8%	48.4%	44.4%	45.8%
Neutral	14.5%	17.4%	8.7%	12.9%	15.4%	14.4%
Dissatisfied	1.2%	0.0%	0.0%	3.2%	0.0%	0.7%
Very dissatisfied	1.2%	0.0%	0.0%	0.0%	0.9%	0.7%

Q2. Which THREE of the Overall Village Services listed in Question 1 above do you think should receive the MOST EMPHASIS from Village leaders over the next two years?

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q2. Sum of top 3 choices						
Overall quality of services provided by Village of Bensenville	16.7%	19.0%	14.3%	11.4%	18.6%	16.8%
Overall quality of customer services you receive from Village employees	9.6%	13.8%	14.3%	20.0%	9.9%	11.4%
Overall maintenance of Village streets	48.2%	48.3%	28.6%	51.4%	44.1%	45.0%
Overall flow of traffic & traffic management in the Village	44.7%	55.2%	67.9%	42.9%	52.2%	50.5%
Overall effectiveness of Village communication with the public	11.4%	10.3%	17.9%	17.1%	11.2%	11.9%
Overall value that you receive for your Village tax & fees	18.4%	31.0%	25.0%	17.1%	24.8%	22.8%
Overall management of Village finances	19.3%	29.3%	21.4%	20.0%	23.6%	22.3%

Q2. Which THREE of the Overall Village Services listed in Question 1 above do you think should receive the MOST EMPHASIS from Village leaders over the next two years?

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q2. Sum of top 3 choices (Cont.)						
Overall efforts of the Village for emergency preparedness	15.8%	19.0%	17.9%	14.3%	18.0%	16.8%
None chosen	21.9%	12.1%	14.3%	11.4%	19.3%	18.8%

Q3. Please rate the labor pool in the Village of Bensenville in the following areas: (without "don't know")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q3a. Quality of labor						
Excellent	23.9%	17.8%	20.0%	20.8%	21.5%	21.3%
Good	43.7%	35.6%	40.0%	45.8%	39.3%	40.4%
Average	26.8%	35.6%	30.0%	25.0%	31.8%	30.1%
Below Average	4.2%	6.7%	10.0%	8.3%	4.7%	5.9%
Poor	1.4%	4.4%	0.0%	0.0%	2.8%	2.2%
Q3b. Availability of labor						
Excellent	19.2%	20.0%	27.3%	25.9%	19.4%	20.7%
Good	37.0%	37.8%	9.1%	40.7%	31.5%	32.9%
Average	37.0%	26.7%	36.4%	22.2%	36.1%	33.6%
Below Average	4.1%	6.7%	27.3%	11.1%	7.4%	8.6%
Poor	2.7%	8.9%	0.0%	0.0%	5.6%	4.3%

Q3. Please rate the labor pool in the Village of Bensenville in the following areas: (without "don't know")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q3c. Stability of Village's labor force						
Excellent	21.5%	25.6%	22.7%	33.3%	21.8%	23.1%
Good	38.5%	23.3%	27.3%	37.5%	29.7%	31.5%
Average	33.8%	41.9%	36.4%	25.0%	39.6%	36.9%
Below Average	4.6%	4.7%	13.6%	4.2%	5.9%	6.2%
Poor	1.5%	4.7%	0.0%	0.0%	3.0%	2.3%
Q3d. Productivity of workforce						
Excellent	27.5%	21.7%	22.7%	29.6%	23.8%	24.8%
Good	40.6%	32.6%	22.7%	33.3%	35.2%	35.0%
Average	29.0%	34.8%	45.5%	29.6%	35.2%	33.6%
Below Average	1.4%	8.7%	9.1%	7.4%	3.8%	5.1%
Poor	1.4%	2.2%	0.0%	0.0%	1.9%	1.5%

Q3. Please rate the labor pool in the Village of Bensenville in the following areas: (without "don't know")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q3e. Quality of technical skills						
Excellent	17.6%	22.0%	15.0%	16.7%	18.8%	18.6%
Good	42.6%	31.7%	25.0%	41.7%	35.6%	36.4%
Average	29.4%	34.1%	35.0%	41.7%	29.7%	31.8%
Below Average	5.9%	7.3%	25.0%	0.0%	10.9%	9.3%
Poor	4.4%	4.9%	0.0%	0.0%	5.0%	3.9%

Q4. Do you think that the Village of Bensenville is a "Business Friendly" community? (without "not provided")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q4. Is Village of Bensenville a "Business Friendly" community						
Yes	95.5%	79.3%	89.3%	82.9%	91.1%	89.9%
No	4.5%	20.7%	10.7%	17.1%	8.9%	10.1%

Q5. Are there any barriers to your business growth in this community? (without "not provided")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q5. Are there any barriers to your business growth in this community						
Yes	8.0%	27.6%	17.9%	8.6%	17.0%	15.0%
No	92.0%	72.4%	82.1%	91.4%	83.0%	85.0%

Q6. Please review the list of Village goals below. Which of the following goals do you believe to be the most important, second most important, and third most important for Bensenville at the present time?

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q6. Sum of top 3 choices						
Financially sound Village	64.0%	72.4%	89.3%	74.3%	69.6%	69.8%
Quality customer oriented services	40.4%	46.6%	32.1%	48.6%	37.9%	40.6%
Safe & beautiful Village	57.0%	51.7%	50.0%	42.9%	56.5%	54.5%
Enrich the lives of residents	28.1%	24.1%	17.9%	25.7%	26.1%	25.2%
Major business/corporate center	55.3%	56.9%	50.0%	60.0%	54.0%	55.0%
Vibrant major corridors	29.8%	31.0%	53.6%	28.6%	34.2%	33.2%
None chosen	4.4%	0.0%	0.0%	2.9%	3.1%	3.0%

Q7. The mission of the Village Government is to be financially sound and provide customer-friendly services of the highest quality. Based on this mission, do you believe the Village is headed in the right direction? (without "not provided")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q7. Is the Village headed in the right direction						
Yes	95.9%	94.2%	100.0%	96.7%	95.8%	96.0%
No	4.1%	5.8%	0.0%	3.3%	4.2%	4.0%

Q8. Several items that may influence your perception of the Village of Bensenville are listed below. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor," please rate the Village with regard to the following: (without "don't know")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q8a. Overall image of the Village						
Excellent	17.0%	15.5%	25.9%	22.9%	16.6%	17.7%
Good	50.0%	44.8%	48.1%	42.9%	51.0%	48.5%
Average	29.5%	29.3%	25.9%	28.6%	27.4%	28.8%
Below Average	2.7%	10.3%	0.0%	5.7%	4.5%	4.5%
Poor	0.9%	0.0%	0.0%	0.0%	0.6%	0.5%
Q8b. How well the Village is planning growth						
Excellent	21.8%	17.0%	26.3%	20.8%	21.1%	20.9%
Good	48.3%	42.6%	47.4%	41.7%	48.8%	46.4%
Average	26.4%	34.0%	21.1%	29.2%	26.0%	28.1%
Below Average	3.4%	4.3%	5.3%	8.3%	3.3%	3.9%
Poor	0.0%	2.1%	0.0%	0.0%	0.8%	0.7%

Q8. Several items that may influence your perception of the Village of Bensenville are listed below. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor," please rate the Village with regard to the following: (without "don't know")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q8c. Quality of new development in the Village						
Excellent	22.8%	15.1%	25.0%	15.4%	21.6%	20.6%
Good	38.0%	37.7%	40.0%	46.2%	36.6%	38.2%
Average	33.7%	32.1%	25.0%	23.1%	33.6%	32.1%
Below Average	5.4%	13.2%	10.0%	15.4%	7.5%	8.5%
Poor	0.0%	1.9%	0.0%	0.0%	0.7%	0.6%
Q8d. Village marketing initiatives						
Excellent	15.2%	14.6%	18.8%	9.5%	15.8%	15.4%
Good	38.0%	36.6%	31.3%	28.6%	38.6%	36.8%
Average	32.9%	29.3%	43.8%	38.1%	32.5%	33.1%
Below Average	12.7%	14.6%	6.3%	19.0%	11.4%	12.5%
Poor	1.3%	4.9%	0.0%	4.8%	1.8%	2.2%

Q8. Several items that may influence your perception of the Village of Bensenville are listed below. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor," please rate the Village with regard to the following: (without "don't know")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q8e. Village wayfinding signage						
Excellent	23.2%	17.3%	15.0%	23.3%	19.8%	20.4%
Good	42.1%	42.3%	45.0%	30.0%	45.0%	42.5%
Average	29.5%	34.6%	30.0%	40.0%	29.8%	31.1%
Below Average	3.2%	1.9%	10.0%	3.3%	3.1%	3.6%
Poor	2.1%	3.8%	0.0%	3.3%	2.3%	2.4%
Q8f. Village support for local businesses						
Excellent	24.5%	25.0%	20.0%	23.3%	24.5%	24.3%
Good	41.2%	35.7%	52.0%	30.0%	43.7%	41.1%
Average	29.4%	19.6%	24.0%	30.0%	23.8%	25.4%
Below Average	2.0%	7.1%	4.0%	3.3%	4.0%	3.8%
Poor	2.9%	12.5%	0.0%	13.3%	4.0%	5.4%

Q8. Several items that may influence your perception of the Village of Bensenville are listed below. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor," please rate the Village with regard to the following: (without "don't know")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q8g. Overall quality of local police protection						
Excellent	43.1%	40.7%	53.6%	44.1%	44.5%	44.6%
Good	45.1%	48.1%	42.9%	47.1%	44.5%	45.2%
Average	9.8%	5.6%	0.0%	5.9%	7.5%	7.0%
Below Average	2.0%	3.7%	3.6%	2.9%	2.7%	2.7%
Poor	0.0%	1.9%	0.0%	0.0%	0.7%	0.5%
Q8h. Overall quality of local fire protection						
Excellent	53.7%	47.2%	53.6%	54.5%	52.0%	52.4%
Good	39.8%	45.3%	42.9%	39.4%	41.4%	41.4%
Average	6.5%	7.5%	3.6%	6.1%	6.6%	6.3%

Q8. Several items that may influence your perception of the Village of Bensenville are listed below. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor," please rate the Village with regard to the following: (without "don't know")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q8i. Overall feeling of safety in the Village						
Excellent	42.3%	31.0%	39.3%	37.1%	38.6%	38.7%
Good	47.7%	56.9%	50.0%	48.6%	51.3%	50.8%
Average	8.1%	10.3%	10.7%	14.3%	8.2%	9.0%
Below Average	0.9%	0.0%	0.0%	0.0%	0.6%	0.5%
Poor	0.9%	1.7%	0.0%	0.0%	1.3%	1.0%

Q9. Do you currently pay Village utility bills online?

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q9. Do you currently pay Village utility bills online						
Yes	14.0%	31.0%	14.3%	25.7%	18.0%	19.3%
No	86.0%	69.0%	85.7%	74.3%	82.0%	80.7%

Q10. Would you like to make more Village transactions online? (without "not provided")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q10. Would you like to make more Village transactions online						
Yes	37.0%	50.0%	42.3%	46.9%	40.8%	41.6%
No	63.0%	50.0%	57.7%	53.1%	59.2%	58.4%

Q11. Do your employees regularly use the Metra train service? (without "don't know")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q11. Do your employees regularly use the Metra train service						
Yes	9.3%	8.9%	19.2%	14.7%	9.9%	10.5%
No	90.7%	91.1%	80.8%	85.3%	90.1%	89.5%

Q12. Do your employees regularly use the Pace Dial-A-Bus transit service? (without "don't know")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q12. Do your employees regularly use the Pace Dial-A-Bus transit service						
Yes	6.4%	3.8%	20.0%	21.2%	4.7%	7.5%
No	93.6%	96.2%	80.0%	78.8%	95.3%	92.5%

Q13. What is your preferred method of communication with the Village?

N=194

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q13. Your preferred method of communication with the Village						
Village website	34.3%	35.7%	46.4%	33.3%	37.4%	36.6%
E-News emails	43.5%	42.9%	39.3%	48.5%	41.3%	42.3%
Utility bill inserts	8.3%	25.0%	14.3%	15.2%	14.8%	14.4%
Bensenville Newsletter	45.4%	44.6%	57.1%	45.5%	47.1%	46.9%
Bensenville App	2.8%	1.8%	14.3%	3.0%	4.5%	4.1%
Facebook	4.6%	1.8%	3.6%	0.0%	4.5%	3.6%
Twitter	1.9%	1.8%	0.0%	0.0%	1.9%	1.5%
Other	13.0%	17.9%	7.1%	18.2%	12.9%	13.4%

Q14. Please indicate how important the following factors were in your decision to locate in your current location: (without "not provided")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q14a. Proximity to O'Hare						
Very important	35.1%	36.8%	42.9%	41.2%	35.3%	36.7%
Somewhat important	18.9%	29.8%	3.6%	14.7%	20.5%	19.9%
Somewhat unimportant	14.4%	14.0%	14.3%	11.8%	14.7%	14.3%
Unimportant	31.5%	19.3%	39.3%	32.4%	29.5%	29.1%
Q14b. Proximity to home						
Very important	43.2%	41.4%	60.7%	47.1%	44.9%	45.5%
Somewhat important	36.0%	32.8%	14.3%	23.5%	34.2%	31.8%
Somewhat unimportant	8.1%	12.1%	7.1%	11.8%	8.2%	9.1%
Unimportant	12.6%	13.8%	17.9%	17.6%	12.7%	13.6%

Q14. Please indicate how important the following factors were in your decision to locate in your current location: (without "not provided")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q14c. Access to highways						
Very important	69.4%	77.6%	88.9%	78.8%	72.6%	74.5%
Somewhat important	23.4%	17.2%	3.7%	15.2%	20.4%	18.9%
Somewhat unimportant	3.6%	5.2%	3.7%	3.0%	4.5%	4.1%
Unimportant	3.6%	0.0%	3.7%	3.0%	2.5%	2.6%
Q14d. Location within the nation						
Very important	38.5%	36.8%	40.7%	44.1%	37.3%	38.3%
Somewhat important	25.7%	21.1%	14.8%	20.6%	23.5%	22.8%
Somewhat unimportant	11.9%	17.5%	11.1%	14.7%	13.1%	13.5%
Unimportant	23.9%	24.6%	33.3%	20.6%	26.1%	25.4%

Q14. Please indicate how important the following factors were in your decision to locate in your current location: (without "not provided")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q14e. Overall perception of area						
Very important	35.8%	33.3%	33.3%	35.3%	34.6%	34.7%
Somewhat important	48.6%	50.9%	51.9%	61.8%	46.4%	49.7%
Somewhat unimportant	11.9%	8.8%	11.1%	2.9%	13.1%	10.9%
Unimportant	3.7%	7.0%	3.7%	0.0%	5.9%	4.7%
Q14f. Physical appearance of area						
Very important	42.3%	29.8%	34.6%	39.4%	35.5%	37.6%
Somewhat important	44.1%	54.4%	57.7%	51.5%	49.7%	49.0%
Somewhat unimportant	9.9%	12.3%	3.8%	6.1%	11.0%	9.8%
Unimportant	3.6%	3.5%	3.8%	3.0%	3.9%	3.6%

Q14. Please indicate how important the following factors were in your decision to locate in your current location: (without "not provided")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q14g. Proximity to customers						
Very important	52.3%	50.9%	42.3%	51.5%	50.6%	50.8%
Somewhat important	22.5%	24.6%	7.7%	15.2%	23.1%	21.0%
Somewhat unimportant	11.7%	10.5%	3.8%	12.1%	8.3%	10.3%
Unimportant	13.5%	14.0%	46.2%	21.2%	17.9%	17.9%
Q14h. Overall feeling of safety in the Village						
Very important	64.5%	64.9%	59.3%	57.6%	64.1%	64.1%
Somewhat important	30.9%	33.3%	33.3%	36.4%	32.1%	31.8%
Somewhat unimportant	4.5%	1.8%	7.4%	6.1%	3.8%	4.1%

Q14. Please indicate how important the following factors were in your decision to locate in your current location: (without "not provided")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q14i. Proximity of businesses that are important to your business						
Very important	44.5%	42.1%	36.0%	33.3%	44.8%	43.0%
Somewhat important	33.6%	38.6%	16.0%	33.3%	33.1%	32.6%
Somewhat unimportant	11.8%	7.0%	20.0%	12.1%	11.0%	11.4%
Unimportant	10.0%	12.3%	28.0%	21.2%	11.0%	13.0%
Q14j. Competitive lease rates						
Very important	62.3%	45.5%	54.2%	43.8%	58.5%	56.2%
Somewhat important	27.4%	32.7%	25.0%	28.1%	29.3%	28.6%
Somewhat unimportant	4.7%	10.9%	4.2%	12.5%	4.8%	6.5%
Unimportant	5.7%	10.9%	16.7%	15.6%	7.5%	8.6%

Q14. Please indicate how important the following factors were in your decision to locate in your current location: (without "not provided")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q14k. Availability of land/buildings for expansion						
Very important	30.8%	24.5%	43.5%	29.0%	31.5%	30.6%
Somewhat important	29.9%	34.0%	17.4%	29.0%	28.1%	29.5%
Somewhat unimportant	17.8%	18.9%	4.3%	22.6%	15.1%	16.4%
Unimportant	21.5%	22.6%	34.8%	19.4%	25.3%	23.5%
Q14l. Safety/security						
Very important	66.4%	67.9%	74.1%	69.7%	66.5%	67.5%
Somewhat important	29.1%	26.8%	25.9%	24.2%	29.7%	28.4%
Somewhat unimportant	3.6%	3.6%	0.0%	6.1%	2.6%	3.1%
Unimportant	0.9%	1.8%	0.0%	0.0%	1.3%	1.0%

Q14. Please indicate how important the following factors were in your decision to locate in your current location: (without "not provided")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q14m. Zoning & building permits process						
Very important	35.8%	49.1%	50.0%	54.5%	37.6%	42.0%
Somewhat important	33.0%	36.4%	30.8%	33.3%	34.2%	33.5%
Somewhat unimportant	17.9%	7.3%	7.7%	6.1%	15.4%	13.3%
Unimportant	13.2%	7.3%	11.5%	6.1%	12.8%	11.2%
Q14n. Overall customer service from local government						
Very important	42.6%	53.6%	55.6%	54.8%	45.2%	47.9%
Somewhat important	40.7%	35.7%	29.6%	29.0%	40.0%	37.5%
Somewhat unimportant	13.9%	7.1%	11.1%	6.5%	12.9%	11.5%
Unimportant	2.8%	3.6%	3.7%	9.7%	1.9%	3.1%

Q14. Please indicate how important the following factors were in your decision to locate in your current location: (without "not provided")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q14o. Value received from local taxation						
Very important	45.2%	54.5%	57.7%	50.0%	50.0%	50.0%
Somewhat important	43.3%	32.7%	34.6%	39.3%	38.2%	38.7%
Somewhat unimportant	7.7%	9.1%	7.7%	3.6%	9.2%	8.1%
Unimportant	3.8%	3.6%	0.0%	7.1%	2.6%	3.2%
Q14p. Attitude of local government to business						
Very important	56.6%	66.7%	59.3%	56.3%	60.8%	60.2%
Somewhat important	36.8%	29.8%	33.3%	34.4%	34.0%	34.0%
Somewhat unimportant	2.8%	1.8%	7.4%	3.1%	3.3%	3.1%
Unimportant	3.8%	1.8%	0.0%	6.3%	2.0%	2.6%

Q14. Please indicate how important the following factors were in your decision to locate in your current location: (without "not provided")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q14q. Availability of telecommunications, utilities & other infrastructure						
Very important	62.4%	67.3%	66.7%	43.8%	68.6%	64.4%
Somewhat important	27.5%	27.3%	25.9%	43.8%	23.5%	27.2%
Somewhat unimportant	8.3%	3.6%	3.7%	9.4%	5.9%	6.3%
Unimportant	1.8%	1.8%	3.7%	3.1%	2.0%	2.1%
Q14r. Other						
Very important	88.9%	83.3%	100.0%	100.0%	83.3%	87.5%
Unimportant	11.1%	16.7%	0.0%	0.0%	16.7%	12.5%

Q14. Please indicate if your needs are met: (without "not provided")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q14a. Proximity to O'Hare						
Yes	100.0%	97.7%	94.4%	92.0%	100.0%	98.6%
No	0.0%	2.3%	5.6%	8.0%	0.0%	1.4%
Q14b. Proximity to home						
Yes	95.3%	93.0%	95.0%	92.3%	95.0%	94.7%
No	4.7%	7.0%	5.0%	7.7%	5.0%	5.3%
Q14c. Access to highways						
Yes	97.8%	93.2%	95.0%	100.0%	95.2%	96.1%
No	2.2%	6.8%	5.0%	0.0%	4.8%	3.9%
Q14d. Location within the nation						
Yes	100.0%	94.7%	100.0%	92.0%	100.0%	98.5%
No	0.0%	5.3%	0.0%	8.0%	0.0%	1.5%

Q14. Please indicate if your needs are met: (without "not provided")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q14e. Overall perception of area						
Yes	96.6%	90.0%	100.0%	92.0%	95.6%	95.1%
No	3.4%	10.0%	0.0%	8.0%	4.4%	4.9%
Q14f. Physical appearance of area						
Yes	96.7%	92.7%	88.9%	88.5%	95.8%	94.7%
No	3.3%	7.3%	11.1%	11.5%	4.2%	5.3%
Q14g. Proximity to customers						
Yes	92.8%	97.3%	100.0%	87.0%	96.4%	94.9%
No	7.2%	2.7%	0.0%	13.0%	3.6%	5.1%
	Less than 10	10-24	25 or more	Yes	No	
Q14h. Overall feeling of safety in the Village						
Yes	95.7%	95.1%	100.0%	100.0%	95.1%	96.1%
No	4.3%	4.9%	0.0%	0.0%	4.9%	3.9%

Q14. Please indicate if your needs are met: (without "not provided")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q14i. Proximity of businesses that are important to your business						
Yes	96.5%	87.2%	100.0%	91.7%	94.8%	94.4%
No	3.5%	12.8%	0.0%	8.3%	5.2%	5.6%
Q14j. Competitive lease rates						
Yes	91.8%	88.2%	94.7%	95.2%	90.2%	91.3%
No	8.2%	11.8%	5.3%	4.8%	9.8%	8.7%
Q14k. Availability of land/buildings for expansion						
Yes	87.2%	87.5%	93.3%	91.3%	86.7%	88.0%
No	12.8%	12.5%	6.7%	8.7%	13.3%	12.0%
Q14l. Safety/security						
Yes	96.8%	95.2%	100.0%	100.0%	96.0%	96.8%
No	3.2%	4.8%	0.0%	0.0%	4.0%	3.2%

Q14. Please indicate if your needs are met: (without "not provided")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q14m. Zoning & building permits process						
Yes	90.2%	81.6%	94.4%	84.0%	89.0%	88.5%
No	9.8%	18.4%	5.6%	16.0%	11.0%	11.5%
Q14n. Overall customer service from local government						
Yes	91.8%	84.2%	93.8%	90.9%	89.4%	90.0%
No	8.2%	15.8%	6.3%	9.1%	10.6%	10.0%
Q14o. Value received from local taxation						
Yes	96.4%	80.5%	94.1%	95.7%	90.4%	91.5%
No	3.6%	19.5%	5.9%	4.3%	9.6%	8.5%
Q14p. Attitude of local government to business						
Yes	94.3%	80.0%	94.4%	88.0%	90.5%	90.4%
No	5.7%	20.0%	5.6%	12.0%	9.5%	9.6%

Q14. Please indicate if your needs are met: (without "not provided")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q14q. Availability of telecommunications, utilities & other infrastructure						
Yes	94.4%	84.6%	100.0%	88.0%	93.1%	92.5%
No	5.6%	15.4%	0.0%	12.0%	6.9%	7.5%
Q14r. Other						
Yes	54.5%	57.1%	66.7%	0.0%	66.7%	57.1%
No	45.5%	42.9%	33.3%	100.0%	33.3%	42.9%

Q15. Which THREE of these reasons listed in Question 14 will have the MOST IMPACT on your decision to stay in the Village of Bensenville for the next 10 years?

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q15. Sum of top 3 choices						
Proximity to O'Hare	16.7%	13.8%	10.7%	20.0%	14.3%	14.9%
Proximity to home	22.8%	15.5%	21.4%	17.1%	21.7%	20.3%
Access to highways	32.5%	27.6%	39.3%	31.4%	32.3%	31.7%
Location within the nation	4.4%	5.2%	7.1%	5.7%	4.3%	5.0%
Overall perception of area	3.5%	8.6%	0.0%	2.9%	5.0%	4.5%
Physical appearance of area	4.4%	6.9%	3.6%	11.4%	3.7%	5.0%
Proximity to customers	16.7%	20.7%	14.3%	20.0%	17.4%	17.3%
Overall feeling of safety in the Village	11.4%	6.9%	7.1%	14.3%	8.7%	9.9%
Proximity of businesses that are important to your business	9.6%	15.5%	7.1%	0.0%	14.3%	11.4%
Competitive lease rates	28.1%	17.2%	35.7%	11.4%	29.2%	25.7%
Availability of land/buildings for expansion	7.0%	6.9%	10.7%	14.3%	6.2%	7.4%

Q15. Which THREE of these reasons listed in Question 14 will have the MOST IMPACT on your decision to stay in the Village of Bensenville for the next 10 years?

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q15. Sum of top 3 choices (Cont.)						
Safety/security	21.1%	15.5%	10.7%	8.6%	18.6%	17.8%
Zoning & building permits process	3.5%	10.3%	7.1%	11.4%	5.0%	5.9%
Overall customer service from local government	4.4%	5.2%	3.6%	5.7%	4.3%	4.5%
Value received from local taxation	7.9%	13.8%	7.1%	5.7%	10.6%	9.4%
Attitude of local government to business	8.8%	12.1%	7.1%	11.4%	9.9%	9.9%
Availability of telecommunications, utilities & other infrastructure	4.4%	15.5%	14.3%	2.9%	9.9%	8.9%
Other	4.4%	6.9%	3.6%	5.7%	5.0%	5.0%
None chosen	21.1%	19.0%	25.0%	25.7%	19.9%	21.3%

Q17. Approximately how many years has your business been operating in the Village of Bensenville? (without "not provided")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q17. How many years has your business been operating in Village of Bensenville						
Less than 5 years	26.5%	17.2%	14.8%	11.8%	23.9%	22.1%
5-10 years	27.4%	29.3%	11.1%	32.4%	24.5%	25.6%
11-20 years	21.2%	17.2%	18.5%	20.6%	18.9%	19.6%
20+ years	24.8%	36.2%	55.6%	35.3%	32.7%	32.7%

Q18. What is your company's primary market? (without "not provided")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q18. What is your company's primary market						
Local	26.8%	37.9%	17.9%	38.2%	27.7%	29.1%
Regional	35.7%	25.9%	21.4%	26.5%	30.8%	30.7%
National	21.4%	24.1%	50.0%	17.6%	28.3%	26.1%
International	16.1%	12.1%	10.7%	17.6%	13.2%	14.1%

Q19. Which of the following best describes your business? (without "not provided")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q19. What best describes your business						
Manufacturing	24.8%	24.1%	53.6%	25.7%	30.0%	28.9%
Retail Trade (not food service)	11.5%	5.2%	0.0%	8.6%	7.5%	8.0%
Retail food service	2.7%	6.9%	0.0%	5.7%	3.8%	4.0%
Transportation/Warehousing	16.8%	13.8%	10.7%	22.9%	12.5%	14.9%
Communications	0.9%	0.0%	0.0%	0.0%	0.6%	0.5%
Finance/Insurance/Real Estate	0.0%	1.7%	0.0%	0.0%	0.6%	0.5%
Wholesaler/Distributor	15.0%	15.5%	3.6%	2.9%	15.6%	13.4%
Construction	8.8%	19.0%	10.7%	17.1%	10.6%	11.9%
Health care/Medical/Social services	1.8%	1.7%	3.6%	2.9%	1.9%	2.0%
Professional services (law, consulting, architecture, engineers, etc.)	1.8%	0.0%	3.6%	0.0%	1.9%	1.5%
Other	15.9%	12.1%	14.3%	14.3%	15.0%	14.4%

Q20. Please indicate the status of your current company sales. (without "not provided")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q20. Status of your current company sales						
Increasing	36.7%	47.4%	42.9%	45.5%	39.7%	40.7%
Stable	42.2%	40.4%	46.4%	39.4%	42.9%	42.3%
Decreasing	21.1%	12.3%	10.7%	15.2%	17.3%	17.0%

Q21. Approximately how many employees do you employ in your Bensenville location? (without "not provided")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q21. How many employees do you employ in your Bensenville location						
Less than 10	100.0%	0.0%	0.0%	35.3%	61.3%	57.0%
10-24	0.0%	100.0%	0.0%	41.2%	26.9%	29.0%
25-49	0.0%	0.0%	60.7%	14.7%	7.5%	8.5%
50-99	0.0%	0.0%	14.3%	2.9%	1.9%	2.0%
100-249	0.0%	0.0%	25.0%	5.9%	2.5%	3.5%

Q25. Do you own or lease your facility? (without "not provided")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q25. Do you own or lease your facility						
Own	26.9%	54.9%	40.7%	60.0%	33.6%	37.5%
Lease	73.1%	45.1%	59.3%	40.0%	66.4%	62.5%

Q27. Is your business currently a member of Bensenville's Chamber of Commerce? (without "not provided")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q27. Is your business currently a member of Bensenville's Chamber of Commerce						
Yes	10.9%	24.6%	29.6%	100.0%	0.0%	17.9%
No	89.1%	75.4%	70.4%	0.0%	100.0%	82.1%

Q27a. If YES to Question 27, are you satisfied with the Bensenville Chamber of Commerce? (without "not provided")

N=35

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a me...	Total
	Less than 10	10-24	25 or more	Yes	
Q27a. Are you satisfied with Bensenville Chamber of Commerce					
Yes	100.0%	100.0%	100.0%	100.0%	100.0%

Q28. How would you rate your level of awareness of the benefits of being a member of Bensenville's Chamber of Commerce?

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q28. Your level of awareness of the benefits of being a member of Bensenville's Chamber of Commerce						
Very aware	7.0%	6.9%	10.7%	22.9%	4.3%	7.4%
Somewhat aware	14.0%	32.8%	25.0%	48.6%	15.5%	20.8%
Not sure	27.2%	17.2%	35.7%	14.3%	26.7%	26.2%
Not aware	22.8%	19.0%	14.3%	8.6%	23.6%	20.3%
Not at all aware	28.9%	24.1%	14.3%	5.7%	29.8%	25.2%

Q29. Does your business have occasion to use hotel and/or conference center services? (without "not provided")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q29. Does your business have occasion to use hotel and/or conference center services						
Yes	14.9%	21.4%	39.3%	25.7%	18.2%	20.0%
No	85.1%	78.6%	60.7%	74.3%	81.8%	80.0%

Q31. Do you anticipate any federal, state or local legislation changes that will affect your business in the next 5 years?

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q31. Do you anticipate any federal, state or local legislation changes that will affect your business in next 5 years						
Yes, positively	14.9%	17.2%	32.1%	17.1%	18.6%	17.8%
Yes, negatively	7.0%	17.2%	3.6%	11.4%	8.1%	9.4%
No	41.2%	36.2%	25.0%	40.0%	36.6%	37.6%
Unsure	36.8%	29.3%	39.3%	31.4%	36.6%	35.1%

Q32. If the Village were to require an increase in revenue to sustain services, how should the following be prioritized for raising revenue?

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q32a. Property tax						
Top priority	18.5%	10.0%	10.0%	20.0%	14.0%	14.7%
2	43.5%	38.0%	40.0%	36.7%	41.9%	41.1%
3	26.1%	36.0%	30.0%	23.3%	31.8%	30.1%
4	5.4%	2.0%	5.0%	6.7%	3.1%	4.3%
Lowest priority	6.5%	14.0%	15.0%	13.3%	9.3%	9.8%
Q32b. Charges for service (permits, licenses, fees, etc)						
Top priority	17.4%	20.5%	22.2%	9.1%	20.8%	19.0%
2	21.7%	30.8%	22.2%	22.7%	24.8%	24.6%
3	29.0%	15.4%	38.9%	31.8%	24.8%	26.2%
4	27.5%	28.2%	11.1%	31.8%	24.8%	25.4%
Lowest priority	4.3%	5.1%	5.6%	4.5%	5.0%	4.8%

Q32. If the Village were to require an increase in revenue to sustain services, how should the following be prioritized for raising revenue?

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q32c. Sales tax						
Top priority	17.7%	10.5%	12.5%	4.8%	17.2%	14.7%
2	24.2%	23.7%	25.0%	33.3%	21.5%	24.1%
3	25.8%	23.7%	18.8%	14.3%	26.9%	24.1%
4	30.6%	31.6%	25.0%	38.1%	28.0%	30.2%
Lowest priority	1.6%	10.5%	18.8%	9.5%	6.5%	6.9%
Q32d. Utility rates						
Top priority	30.5%	44.7%	25.0%	55.0%	29.7%	34.5%
2	11.9%	7.9%	6.3%	5.0%	11.0%	9.7%
3	18.6%	10.5%	12.5%	15.0%	14.3%	15.0%
4	32.2%	34.2%	43.8%	20.0%	38.5%	34.5%
Lowest priority	6.8%	2.6%	12.5%	5.0%	6.6%	6.2%

Q32. If the Village were to require an increase in revenue to sustain services, how should the following be prioritized for raising revenue?

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q32e. Other						
Top priority	34.8%	28.6%	40.0%	50.0%	32.6%	34.0%
2	8.7%	0.0%	10.0%	0.0%	7.0%	6.4%
3	8.7%	28.6%	0.0%	0.0%	14.0%	12.8%
4	8.7%	0.0%	10.0%	0.0%	7.0%	6.4%
Lowest priority	39.1%	42.9%	40.0%	50.0%	39.5%	40.4%

Q33. Expansion of the Elgin-O'Hare Expressway and Western Access and a Western Terminal to O'Hare Airport would bring economic development opportunities to the Village. What type of development would you most like to see added to the community?

N=183

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q33. What type of development would you most like to see added to the community						
Housing	19.0%	28.3%	20.8%	31.0%	20.1%	22.4%
Senior housing	10.5%	13.2%	8.3%	17.2%	10.1%	10.9%
Retail	37.1%	47.2%	45.8%	34.5%	42.3%	41.0%
Medical facilities	15.2%	18.9%	20.8%	13.8%	17.4%	16.9%
Industrial	44.8%	52.8%	37.5%	44.8%	48.3%	46.4%
Restaurants	61.0%	66.0%	87.5%	69.0%	64.4%	65.6%
Office	15.2%	34.0%	29.2%	27.6%	21.5%	22.4%
Services	12.4%	37.7%	20.8%	24.1%	20.8%	20.8%
Hotels	32.4%	32.1%	37.5%	34.5%	32.2%	32.8%
Other	4.8%	3.8%	8.3%	3.4%	5.4%	4.9%

Q34. How beneficial would Western Access to O'Hare Airport be to your business?

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q34. How beneficial would Western Access to O'Hare Airport be to your business						
Very beneficial	22.8%	31.0%	21.4%	28.6%	24.2%	25.2%
Somewhat beneficial	30.7%	27.6%	28.6%	28.6%	30.4%	29.2%
Not sure	20.2%	17.2%	17.9%	14.3%	19.9%	19.3%
Not beneficial	13.2%	13.8%	14.3%	20.0%	11.8%	13.4%
Not at all beneficial	13.2%	10.3%	17.9%	8.6%	13.7%	12.9%

Q35. Would you recommend Bensenville as a business location? (without "not provided")

N=202

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q35. Would you recommend Bensenville as a business location						
Yes	95.4%	87.3%	96.3%	93.9%	92.9%	93.2%
No	4.6%	12.7%	3.7%	6.1%	7.1%	6.8%

Q36. What should be the priority for the Village to focus on for the next 5 years?

N=185

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q36. Priorities for the Village to focus on for next 5 years						
Business incentives	68.0%	78.2%	57.7%	73.3%	69.3%	69.7%
Village marketing	23.3%	21.8%	11.5%	26.7%	20.7%	21.6%
Infrastructure & street improvements	69.9%	72.7%	92.3%	63.3%	76.7%	73.5%
More public events	11.7%	10.9%	0.0%	10.0%	8.7%	9.7%
Downtown revitalization	20.4%	14.5%	30.8%	30.0%	18.7%	20.0%
Sustainability	20.4%	25.5%	15.4%	20.0%	22.0%	21.1%
Stormwater/flooding mitigation	27.2%	27.3%	30.8%	30.0%	27.3%	28.1%

Q37. Please indicate if you are interested in assistance in any of the following areas.

N=49

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q37. Areas that you are interested in assistance						
Technical assistance	13.0%	10.5%	14.3%	0.0%	12.8%	12.2%
Financial assistance	30.4%	15.8%	0.0%	0.0%	21.3%	20.4%
Workforce development assistance	4.3%	52.6%	57.1%	50.0%	29.8%	30.6%
Business planning/development assistance	39.1%	42.1%	42.9%	50.0%	40.4%	40.8%
Government relations/regulatory assistance	26.1%	21.1%	28.6%	0.0%	25.5%	24.5%
Other	8.7%	5.3%	0.0%	0.0%	6.4%	6.1%

Q38. In the next 12 months, is your business considering any of the following?

N=195

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q38. What is your business considering in next 12 months						
Expanding your business in Bensenville	14.7%	21.1%	21.4%	14.7%	18.1%	17.4%
Relocating to another location in Bensenville	4.6%	8.8%	3.6%	5.9%	5.8%	5.6%
Relocating to another location outside Bensenville	6.4%	12.3%	14.3%	5.9%	10.3%	9.2%
Downsizing	2.8%	1.8%	3.6%	5.9%	1.9%	2.6%
Closing	1.8%	0.0%	0.0%	2.9%	0.6%	1.0%
Don't know	11.9%	14.0%	10.7%	2.9%	13.5%	12.3%
None of these	64.2%	49.1%	60.7%	70.6%	57.4%	59.5%

Q39. If your business is considering a relocation, what is the MOST IMPORTANT improvement/assistance needed to retain your business in Bensenville? (without "not applicable")

N=22

	Q21. How many employees do you employ in your Bensenville location			Q27. Is your business currently a member of Bensenville's Chamber of Commerce		Total
	Less than 10	10-24	25 or more	Yes	No	
Q39. What is the most important improvement/assistance needed to retain your business in Bensenville						
Infrastructure improvements	50.0%	22.2%	25.0%	33.3%	31.3%	31.6%
Workforce development/attraction assistance	0.0%	22.2%	50.0%	33.3%	18.8%	21.1%
Code revision	33.3%	22.2%	0.0%	33.3%	18.8%	21.1%
Other	16.7%	33.3%	25.0%	0.0%	31.3%	26.3%

Section 5.2

Number of Years Located in the Village

Q17. Approximately how many years has your business been operating in the Village of Bensenville?

Q17. How many years has your business been operating in Village of Bensenville	Number	Percent
Less than 5 years	44	22.1 %
5-10 years	51	25.6 %
11-20 years	39	19.6 %
20+ years	65	32.7 %
Total	199	100.0 %

Q1. Please rate your overall satisfaction with major services by the Village of Bensenville on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q1a. Overall quality of services provided by Village of Bensenville					
Very satisfied	41.9%	48.0%	36.8%	31.1%	39.0%
Satisfied	34.9%	38.0%	36.8%	45.9%	40.0%
Neutral	20.9%	12.0%	21.1%	21.3%	18.5%
Dissatisfied	2.3%	2.0%	2.6%	0.0%	1.5%
Very dissatisfied	0.0%	0.0%	2.6%	1.6%	1.0%
Q1b. Overall quality of customer services you receive from Village employees					
Very satisfied	48.7%	54.2%	42.4%	44.1%	47.8%
Satisfied	41.0%	35.4%	39.4%	30.5%	35.7%
Neutral	7.7%	10.4%	18.2%	18.6%	13.7%
Dissatisfied	0.0%	0.0%	0.0%	6.8%	2.2%
Very dissatisfied	2.6%	0.0%	0.0%	0.0%	0.5%

Q1. Please rate your overall satisfaction with major services by the Village of Bensenville on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q1c. Overall maintenance of Village streets					
Very satisfied	26.2%	33.3%	10.5%	20.3%	22.7%
Satisfied	35.7%	43.1%	39.5%	43.8%	41.9%
Neutral	28.6%	11.8%	31.6%	18.8%	21.2%
Dissatisfied	7.1%	9.8%	15.8%	6.3%	9.1%
Very dissatisfied	2.4%	2.0%	2.6%	10.9%	5.1%
Q1d. Overall flow of traffic & traffic management in the Village					
Very satisfied	20.9%	30.0%	18.4%	20.0%	22.2%
Satisfied	27.9%	32.0%	26.3%	33.3%	30.4%
Neutral	18.6%	20.0%	21.1%	23.3%	21.1%
Dissatisfied	23.3%	16.0%	23.7%	16.7%	19.1%
Very dissatisfied	9.3%	2.0%	10.5%	6.7%	7.2%

Q1. Please rate your overall satisfaction with major services by the Village of Bensenville on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q1e. Overall effectiveness of Village communication with the public					
Very satisfied	29.3%	42.9%	22.2%	32.8%	32.1%
Satisfied	39.0%	36.7%	44.4%	48.3%	42.8%
Neutral	29.3%	18.4%	27.8%	15.5%	21.9%
Dissatisfied	2.4%	2.0%	5.6%	3.4%	3.2%
Q1f. Overall value that you receive for your Village tax & fees					
Very satisfied	31.6%	34.9%	11.4%	22.8%	25.0%
Satisfied	39.5%	44.2%	45.7%	36.8%	41.5%
Neutral	26.3%	16.3%	25.7%	28.1%	24.4%
Dissatisfied	0.0%	4.7%	14.3%	7.0%	6.3%
Very dissatisfied	2.6%	0.0%	2.9%	5.3%	2.8%

Q1. Please rate your overall satisfaction with major services by the Village of Bensenville on a scale of 1 to 5, where 5 means "Very Satisfied" and 1 means "Very Dissatisfied." (without "don't know")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q1g. Overall management of Village finances					
Very satisfied	19.0%	42.9%	8.7%	22.9%	24.1%
Satisfied	42.9%	35.7%	47.8%	31.4%	38.9%
Neutral	38.1%	21.4%	34.8%	37.1%	32.4%
Dissatisfied	0.0%	0.0%	8.7%	2.9%	2.8%
Very dissatisfied	0.0%	0.0%	0.0%	5.7%	1.9%
Q1h. Overall efforts of the Village for emergency preparedness					
Very satisfied	40.0%	56.4%	32.3%	26.7%	38.6%
Satisfied	48.6%	41.0%	38.7%	51.1%	45.8%
Neutral	11.4%	2.6%	29.0%	17.8%	14.4%
Dissatisfied	0.0%	0.0%	0.0%	2.2%	0.7%
Very dissatisfied	0.0%	0.0%	0.0%	2.2%	0.7%

Q2. Which THREE of the Overall Village Services listed in Question 1 above do you think should receive the MOST EMPHASIS from Village leaders over the next two years?

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q2. Sum of top 3 choices					
Overall quality of services provided by Village of Bensenville	11.4%	7.8%	35.9%	15.4%	16.8%
Overall quality of customer services you receive from Village employees	11.4%	7.8%	5.1%	18.5%	11.4%
Overall maintenance of Village streets	50.0%	41.2%	51.3%	43.1%	45.0%
Overall flow of traffic & traffic management in the Village	65.9%	39.2%	53.8%	46.2%	50.5%
Overall effectiveness of Village communication with the public	15.9%	9.8%	12.8%	10.8%	11.9%
Overall value that you receive for your Village tax & fees	11.4%	27.5%	25.6%	26.2%	22.8%

Q2. Which THREE of the Overall Village Services listed in Question 1 above do you think should receive the MOST EMPHASIS from Village leaders over the next two years?

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q2. Sum of top 3 choices (Cont.)					
Overall management of Village finances	13.6%	23.5%	23.1%	27.7%	22.3%
Overall efforts of the Village for emergency preparedness	22.7%	15.7%	12.8%	16.9%	16.8%
None chosen	18.2%	23.5%	15.4%	16.9%	18.8%

Q3. Please rate the labor pool in the Village of Bensenville in the following areas: (without "don't know")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q3a. Quality of labor					
Excellent	25.0%	28.6%	14.3%	15.4%	21.3%
Good	37.5%	45.7%	42.9%	38.5%	40.4%
Average	34.4%	20.0%	28.6%	35.9%	30.1%
Below Average	3.1%	2.9%	14.3%	5.1%	5.9%
Poor	0.0%	2.9%	0.0%	5.1%	2.2%
Q3b. Availability of labor					
Excellent	27.3%	29.7%	3.6%	17.5%	20.7%
Good	27.3%	32.4%	46.4%	30.0%	32.9%
Average	36.4%	27.0%	35.7%	35.0%	33.6%
Below Average	6.1%	5.4%	14.3%	10.0%	8.6%
Poor	3.0%	5.4%	0.0%	7.5%	4.3%

Q3. Please rate the labor pool in the Village of Bensenville in the following areas: (without "don't know")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q3c. Stability of Village's labor force					
Excellent	17.9%	34.4%	10.7%	25.0%	23.1%
Good	28.6%	37.5%	35.7%	25.0%	31.5%
Average	46.4%	25.0%	39.3%	40.0%	36.9%
Below Average	3.6%	3.1%	14.3%	5.0%	6.2%
Poor	3.6%	0.0%	0.0%	5.0%	2.3%
Q3d. Productivity of workforce					
Excellent	26.7%	34.3%	10.0%	25.0%	24.8%
Good	33.3%	34.3%	43.3%	30.0%	35.0%
Average	36.7%	28.6%	36.7%	35.0%	33.6%
Below Average	3.3%	2.9%	10.0%	5.0%	5.1%
Poor	0.0%	0.0%	0.0%	5.0%	1.5%

Q3. Please rate the labor pool in the Village of Bensenville in the following areas: (without "don't know")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q3e. Quality of technical skills					
Excellent	25.0%	25.8%	10.3%	12.8%	18.6%
Good	39.3%	32.3%	41.4%	33.3%	36.4%
Average	32.1%	35.5%	37.9%	25.6%	31.8%
Below Average	3.6%	3.2%	10.3%	17.9%	9.3%
Poor	0.0%	3.2%	0.0%	10.3%	3.9%

Q4. Do you think that the Village of Bensenville is a "Business Friendly" community? (without "not provided")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q4. Is Village of Bensenville a "Business Friendly" community					
Yes	95.3%	96.1%	86.8%	82.8%	89.9%
No	4.7%	3.9%	13.2%	17.2%	10.1%

Q5. Are there any barriers to your business growth in this community? (without "not provided")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q5. Are there any barriers to your business growth in this community					
Yes	11.4%	15.7%	12.8%	19.0%	15.0%
No	88.6%	84.3%	87.2%	81.0%	85.0%

Q6. Please review the list of Village goals below. Which of the following goals do you believe to be the most important, second most important, and third most important for Bensenville at the present time?

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q6. Sum of top 3 choices					
Financially sound Village	56.8%	62.7%	74.4%	81.5%	69.8%
Quality customer oriented services	43.2%	37.3%	38.5%	44.6%	40.6%
Safe & beautiful Village	63.6%	60.8%	56.4%	43.1%	54.5%
Enrich the lives of residents	40.9%	27.5%	20.5%	16.9%	25.2%
Major business/corporate center	52.3%	60.8%	59.0%	50.8%	55.0%
Vibrant major corridors	25.0%	31.4%	30.8%	40.0%	33.2%
None chosen	4.5%	0.0%	2.6%	3.1%	3.0%

Q7. The mission of the Village Government is to be financially sound and provide customer-friendly services of the highest quality. Based on this mission, do you believe the Village is headed in the right direction? (without "not provided")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q7. Is the Village headed in the right direction					
Yes	97.5%	97.7%	96.9%	93.1%	96.0%
No	2.5%	2.3%	3.1%	6.9%	4.0%

Q8. Several items that may influence your perception of the Village of Bensenville are listed below. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor," please rate the Village with regard to the following: (without "don't know")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q8a. Overall image of the Village					
Excellent	20.9%	21.6%	10.3%	16.1%	17.7%
Good	46.5%	54.9%	48.7%	45.2%	48.5%
Average	30.2%	23.5%	30.8%	32.3%	28.8%
Below Average	2.3%	0.0%	10.3%	4.8%	4.5%
Poor	0.0%	0.0%	0.0%	1.6%	0.5%
Q8b. How well the Village is planning growth					
Excellent	28.1%	24.4%	9.7%	20.8%	20.9%
Good	43.8%	51.2%	45.2%	45.8%	46.4%
Average	25.0%	22.0%	45.2%	22.9%	28.1%
Below Average	3.1%	2.4%	0.0%	8.3%	3.9%
Poor	0.0%	0.0%	0.0%	2.1%	0.7%

Q8. Several items that may influence your perception of the Village of Bensenville are listed below. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor," please rate the Village with regard to the following: (without "don't know")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q8c. Quality of new development in the Village					
Excellent	31.6%	26.1%	5.9%	17.4%	20.6%
Good	26.3%	54.3%	47.1%	26.1%	38.2%
Average	34.2%	17.4%	38.2%	39.1%	32.1%
Below Average	7.9%	2.2%	8.8%	15.2%	8.5%
Poor	0.0%	0.0%	0.0%	2.2%	0.6%
Q8d. Village marketing initiatives					
Excellent	22.6%	19.4%	9.4%	12.2%	15.4%
Good	32.3%	38.7%	37.5%	36.6%	36.8%
Average	35.5%	29.0%	34.4%	34.1%	33.1%
Below Average	9.7%	12.9%	18.8%	9.8%	12.5%
Poor	0.0%	0.0%	0.0%	7.3%	2.2%

Q8. Several items that may influence your perception of the Village of Bensenville are listed below. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor," please rate the Village with regard to the following: (without "don't know")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q8e. Village wayfinding signage					
Excellent	31.6%	22.5%	10.3%	16.7%	20.4%
Good	34.2%	42.5%	38.5%	54.2%	42.5%
Average	26.3%	27.5%	43.6%	27.1%	31.1%
Below Average	7.9%	2.5%	5.1%	0.0%	3.6%
Poor	0.0%	5.0%	2.6%	2.1%	2.4%
Q8f. Village support for local businesses					
Excellent	31.7%	31.8%	16.2%	18.3%	24.3%
Good	39.0%	40.9%	35.1%	45.0%	41.1%
Average	24.4%	22.7%	35.1%	23.3%	25.4%
Below Average	2.4%	0.0%	10.8%	3.3%	3.8%
Poor	2.4%	4.5%	2.7%	10.0%	5.4%

Q8. Several items that may influence your perception of the Village of Bensenville are listed below. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor," please rate the Village with regard to the following: (without "don't know")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q8g. Overall quality of local police protection					
Excellent	58.3%	46.8%	35.9%	41.0%	44.6%
Good	27.8%	48.9%	48.7%	49.2%	45.2%
Average	8.3%	2.1%	12.8%	6.6%	7.0%
Below Average	2.8%	2.1%	2.6%	3.3%	2.7%
Poor	2.8%	0.0%	0.0%	0.0%	0.5%
Q8h. Overall quality of local fire protection					
Excellent	62.5%	58.7%	34.2%	53.1%	52.4%
Good	30.0%	41.3%	50.0%	42.2%	41.4%
Average	7.5%	0.0%	15.8%	4.7%	6.3%

Q8. Several items that may influence your perception of the Village of Bensenville are listed below. Using a scale of 1 to 5, where 5 means "Excellent" and 1 means "Poor," please rate the Village with regard to the following: (without "don't know")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q8i. Overall feeling of safety in the Village					
Excellent	54.8%	44.0%	25.6%	33.8%	38.7%
Good	40.5%	54.0%	59.0%	47.7%	50.8%
Average	2.4%	2.0%	15.4%	15.4%	9.0%
Below Average	0.0%	0.0%	0.0%	1.5%	0.5%
Poor	2.4%	0.0%	0.0%	1.5%	1.0%

Q9. Do you currently pay Village utility bills online?

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q9. Do you currently pay Village utility bills online					
Yes	18.2%	33.3%	15.4%	12.3%	19.3%
No	81.8%	66.7%	84.6%	87.7%	80.7%

Q10. Would you like to make more Village transactions online? (without "not provided")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q10. Would you like to make more Village transactions online					
Yes	56.1%	51.1%	39.5%	24.2%	41.6%
No	43.9%	48.9%	60.5%	75.8%	58.4%

Q11. Do your employees regularly use the Metra train service? (without "don't know")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q11. Do your employees regularly use the Metra train service					
Yes	12.8%	6.3%	21.1%	6.3%	10.5%
No	87.2%	93.8%	78.9%	93.7%	89.5%

Q12. Do your employees regularly use the Pace Dial-A-Bus transit service? (without "don't know")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q12. Do your employees regularly use the Pace Dial-A-Bus transit service					
Yes	2.7%	10.4%	13.9%	4.8%	7.5%
No	97.3%	89.6%	86.1%	95.2%	92.5%

Q13. What is your preferred method of communication with the Village?

N=194	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q13. Your preferred method of communication with the Village					
Village website	51.2%	29.2%	43.2%	27.0%	36.6%
E-News emails	41.9%	52.1%	43.2%	34.9%	42.3%
Utility bill inserts	7.0%	14.6%	8.1%	22.2%	14.4%
Bensenville Newsletter	30.2%	39.6%	54.1%	58.7%	46.9%
Bensenville App	4.7%	2.1%	0.0%	7.9%	4.1%
Facebook	4.7%	8.3%	2.7%	0.0%	3.6%
Twitter	2.3%	0.0%	5.4%	0.0%	1.5%
Other	7.0%	22.9%	13.5%	11.1%	13.4%

Q14. Please indicate how important the following factors were in your decision to locate in your current location: (without "not provided")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q14a. Proximity to O'Hare					
Very important	39.5%	42.0%	28.9%	35.9%	36.7%
Somewhat important	27.9%	10.0%	18.4%	23.4%	19.9%
Somewhat unimportant	14.0%	12.0%	18.4%	14.1%	14.3%
Unimportant	18.6%	36.0%	34.2%	26.6%	29.1%
Q14b. Proximity to home					
Very important	37.2%	50.0%	38.5%	50.8%	45.5%
Somewhat important	37.2%	26.0%	33.3%	32.3%	31.8%
Somewhat unimportant	9.3%	8.0%	17.9%	4.6%	9.1%
Unimportant	16.3%	16.0%	10.3%	12.3%	13.6%

Q14. Please indicate how important the following factors were in your decision to locate in your current location: (without "not provided")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q14c. Access to highways					
Very important	67.4%	70.0%	73.7%	82.8%	74.5%
Somewhat important	25.6%	20.0%	23.7%	10.9%	18.9%
Somewhat unimportant	7.0%	2.0%	2.6%	4.7%	4.1%
Unimportant	0.0%	8.0%	0.0%	1.6%	2.6%
Q14d. Location within the nation					
Very important	50.0%	42.9%	21.6%	37.5%	38.3%
Somewhat important	19.0%	18.4%	29.7%	25.0%	22.8%
Somewhat unimportant	14.3%	16.3%	16.2%	7.8%	13.5%
Unimportant	16.7%	22.4%	32.4%	29.7%	25.4%

Q14. Please indicate how important the following factors were in your decision to locate in your current location: (without "not provided")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q14e. Overall perception of area					
Very important	39.5%	35.4%	21.6%	37.5%	34.7%
Somewhat important	44.2%	56.3%	51.4%	48.4%	49.7%
Somewhat unimportant	11.6%	4.2%	18.9%	10.9%	10.9%
Unimportant	4.7%	4.2%	8.1%	3.1%	4.7%
Q14f. Physical appearance of area					
Very important	39.5%	40.8%	30.8%	38.7%	37.6%
Somewhat important	46.5%	51.0%	46.2%	50.0%	49.0%
Somewhat unimportant	11.6%	8.2%	17.9%	4.8%	9.8%
Unimportant	2.3%	0.0%	5.1%	6.5%	3.6%

Q14. Please indicate how important the following factors were in your decision to locate in your current location: (without "not provided")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q14g. Proximity to customers					
Very important	55.8%	44.9%	53.8%	50.8%	50.8%
Somewhat important	25.6%	20.4%	17.9%	20.6%	21.0%
Somewhat unimportant	2.3%	20.4%	10.3%	7.9%	10.3%
Unimportant	16.3%	14.3%	17.9%	20.6%	17.9%
Q14h. Overall feeling of safety in the Village					
Very important	53.5%	66.0%	57.9%	73.0%	64.1%
Somewhat important	41.9%	30.0%	34.2%	25.4%	31.8%
Somewhat unimportant	4.7%	4.0%	7.9%	1.6%	4.1%

Q14. Please indicate how important the following factors were in your decision to locate in your current location: (without "not provided")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q14i. Proximity of businesses that are important to your business					
Very important	48.8%	39.6%	43.6%	41.9%	43.0%
Somewhat important	23.3%	37.5%	35.9%	32.3%	32.6%
Somewhat unimportant	16.3%	12.5%	10.3%	8.1%	11.4%
Unimportant	11.6%	10.4%	10.3%	17.7%	13.0%
Q14j. Competitive lease rates					
Very important	65.0%	68.0%	50.0%	44.6%	56.2%
Somewhat important	27.5%	24.0%	34.2%	28.6%	28.6%
Somewhat unimportant	7.5%	6.0%	5.3%	7.1%	6.5%
Unimportant	0.0%	2.0%	10.5%	19.6%	8.6%

Q14. Please indicate how important the following factors were in your decision to locate in your current location: (without "not provided")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q14k. Availability of land/buildings for expansion					
Very important	46.2%	32.7%	18.4%	26.8%	30.6%
Somewhat important	28.2%	30.6%	39.5%	21.4%	29.5%
Somewhat unimportant	15.4%	16.3%	18.4%	16.1%	16.4%
Unimportant	10.3%	20.4%	23.7%	35.7%	23.5%
Q14l. Safety/security					
Very important	65.1%	70.0%	55.3%	75.8%	67.5%
Somewhat important	27.9%	24.0%	42.1%	22.6%	28.4%
Somewhat unimportant	7.0%	2.0%	2.6%	1.6%	3.1%
Unimportant	0.0%	4.0%	0.0%	0.0%	1.0%

Q14. Please indicate how important the following factors were in your decision to locate in your current location: (without "not provided")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q14m. Zoning & building permits process					
Very important	40.0%	44.9%	37.8%	44.3%	42.0%
Somewhat important	37.5%	38.8%	18.9%	34.4%	33.5%
Somewhat unimportant	15.0%	8.2%	29.7%	6.6%	13.3%
Unimportant	7.5%	8.2%	13.5%	14.8%	11.2%
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q14n. Overall customer service from local government					
Very important	57.1%	40.0%	51.4%	46.8%	47.9%
Somewhat important	28.6%	42.0%	27.0%	45.2%	37.5%
Somewhat unimportant	14.3%	10.0%	18.9%	6.5%	11.5%
Unimportant	0.0%	8.0%	2.7%	1.6%	3.1%

Q14. Please indicate how important the following factors were in your decision to locate in your current location: (without "not provided")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q14o. Value received from local taxation					
Very important	50.0%	51.0%	47.2%	50.0%	50.0%
Somewhat important	30.0%	42.9%	41.7%	40.0%	38.7%
Somewhat unimportant	20.0%	2.0%	8.3%	5.0%	8.1%
Unimportant	0.0%	4.1%	2.8%	5.0%	3.2%
Q14p. Attitude of local government to business					
Very important	61.0%	61.2%	55.3%	62.9%	60.2%
Somewhat important	36.6%	34.7%	34.2%	30.6%	34.0%
Somewhat unimportant	2.4%	0.0%	5.3%	4.8%	3.1%
Unimportant	0.0%	4.1%	5.3%	1.6%	2.6%

Q14. Please indicate how important the following factors were in your decision to locate in your current location: (without "not provided")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q14q. Availability of telecommunications, utilities & other infrastructure					
Very important	64.3%	60.0%	62.2%	68.9%	64.4%
Somewhat important	28.6%	28.0%	27.0%	26.2%	27.2%
Somewhat unimportant	7.1%	8.0%	8.1%	3.3%	6.3%
Unimportant	0.0%	4.0%	2.7%	1.6%	2.1%
Q14r. Other					
Very important	66.7%	100.0%	100.0%	85.7%	87.5%
Unimportant	33.3%	0.0%	0.0%	14.3%	12.5%

Q14. Please indicate if your needs are met: (without "not provided")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q14a. Proximity to O'Hare					
Yes	100.0%	97.1%	96.0%	100.0%	98.6%
No	0.0%	2.9%	4.0%	0.0%	1.4%
Q14b. Proximity to home					
Yes	96.7%	92.1%	86.7%	100.0%	94.7%
No	3.3%	7.9%	13.3%	0.0%	5.3%
Q14c. Access to highways					
Yes	94.3%	97.3%	89.7%	100.0%	96.1%
No	5.7%	2.7%	10.3%	0.0%	3.9%
Q14d. Location within the nation					
Yes	100.0%	97.0%	100.0%	97.6%	98.5%
No	0.0%	3.0%	0.0%	2.4%	1.5%

Q14. Please indicate if your needs are met: (without "not provided")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q14e. Overall perception of area					
Yes	100.0%	97.1%	92.6%	91.7%	95.1%
No	0.0%	2.9%	7.4%	8.3%	4.9%
Q14f. Physical appearance of area					
Yes	100.0%	94.7%	93.1%	91.7%	94.7%
No	0.0%	5.3%	6.9%	8.3%	5.3%
Q14g. Proximity to customers					
Yes	96.9%	93.8%	92.9%	95.3%	94.9%
No	3.1%	6.3%	7.1%	4.7%	5.1%
Q14h. Overall feeling of safety in the Village					
Yes	97.1%	97.3%	100.0%	92.0%	96.1%
No	2.9%	2.7%	0.0%	8.0%	3.9%

Q14. Please indicate if your needs are met: (without "not provided")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q14i. Proximity of businesses that are important to your business					
Yes	96.9%	94.3%	92.6%	93.6%	94.4%
No	3.1%	5.7%	7.4%	6.4%	5.6%
Q14j. Competitive lease rates					
Yes	94.1%	92.1%	96.4%	83.8%	91.3%
No	5.9%	7.9%	3.6%	16.2%	8.7%
Q14k. Availability of land/buildings for expansion					
Yes	96.6%	90.6%	92.3%	75.7%	88.0%
No	3.4%	9.4%	7.7%	24.3%	12.0%
Q14l. Safety/security					
Yes	97.2%	100.0%	100.0%	91.8%	96.8%
No	2.8%	0.0%	0.0%	8.2%	3.2%

Q14. Please indicate if your needs are met: (without "not provided")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q14m. Zoning & building permits process					
Yes	93.9%	88.2%	84.6%	86.7%	88.5%
No	6.1%	11.8%	15.4%	13.3%	11.5%
Q14n. Overall customer service from local government					
Yes	97.0%	90.9%	88.5%	85.1%	90.0%
No	3.0%	9.1%	11.5%	14.9%	10.0%
Q14o. Value received from local taxation					
Yes	97.1%	100.0%	85.2%	84.4%	91.5%
No	2.9%	0.0%	14.8%	15.6%	8.5%
Q14p. Attitude of local government to business					
Yes	97.1%	94.3%	85.7%	85.1%	90.4%
No	2.9%	5.7%	14.3%	14.9%	9.6%

Q14. Please indicate if your needs are met: (without "not provided")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q14q. Availability of telecommunications, utilities & other infrastructure					
Yes	100.0%	92.1%	89.3%	88.9%	92.5%
No	0.0%	7.9%	10.7%	11.1%	7.5%
Q14r. Other					
Yes	100.0%	33.3%	33.3%	37.5%	57.1%
No	0.0%	66.7%	66.7%	62.5%	42.9%

Q15. Which THREE of these reasons listed in Question 14 will have the MOST IMPACT on your decision to stay in the Village of Bensenville for the next 10 years?

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q15. Sum of top 3 choices					
Proximity to O'Hare	15.9%	13.7%	17.9%	13.8%	14.9%
Proximity to home	20.5%	17.6%	15.4%	26.2%	20.3%
Access to highways	25.0%	31.4%	35.9%	33.8%	31.7%
Location within the nation	6.8%	7.8%	0.0%	4.6%	5.0%
Overall perception of area	4.5%	5.9%	2.6%	4.6%	4.5%
Physical appearance of area	4.5%	3.9%	2.6%	7.7%	5.0%
Proximity to customers	18.2%	11.8%	15.4%	23.1%	17.3%
Overall feeling of safety in the Village	6.8%	7.8%	15.4%	10.8%	9.9%
Proximity of businesses that are important to your business	11.4%	11.8%	12.8%	10.8%	11.4%
Competitive lease rates	29.5%	23.5%	41.0%	16.9%	25.7%

Q15. Which THREE of these reasons listed in Question 14 will have the MOST IMPACT on your decision to stay in the Village of Bensenville for the next 10 years?

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q15. Sum of top 3 choices (Cont.)					
Availability of land/buildings for expansion	9.1%	5.9%	5.1%	9.2%	7.4%
Safety/security	20.5%	17.6%	17.9%	16.9%	17.8%
Zoning & building permits process	4.5%	9.8%	7.7%	3.1%	5.9%
Overall customer service from local government	4.5%	2.0%	5.1%	6.2%	4.5%
Value received from local taxation	4.5%	7.8%	12.8%	12.3%	9.4%
Attitude of local government to business	6.8%	13.7%	12.8%	7.7%	9.9%
Availability of telecommunications, utilities & other infrastructure	9.1%	5.9%	7.7%	10.8%	8.9%
Other	4.5%	3.9%	2.6%	7.7%	5.0%
None chosen	22.7%	27.5%	15.4%	16.9%	21.3%

Q17. Approximately how many years has your business been operating in the Village of Bensenville? (without "not provided")

N=202

	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q17. How many years has your business been operating in Village of Bensenville					
Less than 5 years	100.0%	0.0%	0.0%	0.0%	22.1%
5-10 years	0.0%	100.0%	0.0%	0.0%	25.6%
11-20 years	0.0%	0.0%	100.0%	0.0%	19.6%
20+ years	0.0%	0.0%	0.0%	100.0%	32.7%

Q18. What is your company's primary market? (without "not provided")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q18. What is your company's primary market					
Local	23.3%	35.3%	35.9%	23.1%	29.1%
Regional	32.6%	23.5%	30.8%	35.4%	30.7%
National	30.2%	19.6%	20.5%	32.3%	26.1%
International	14.0%	21.6%	12.8%	9.2%	14.1%

Q19. Which of the following best describes your business? (without "not provided")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q19. What best describes your business					
Manufacturing	13.6%	23.5%	35.9%	38.5%	28.9%
Retail Trade (not food service)	6.8%	7.8%	5.1%	10.8%	8.0%
Retail food service	6.8%	3.9%	5.1%	1.5%	4.0%
Transportation/Warehousing	20.5%	19.6%	12.8%	9.2%	14.9%
Communications	0.0%	2.0%	0.0%	0.0%	0.5%
Finance/Insurance/Real Estate	0.0%	0.0%	2.6%	0.0%	0.5%
Wholesaler/Distributor	13.6%	11.8%	12.8%	15.4%	13.4%
Construction	15.9%	9.8%	15.4%	7.7%	11.9%
Health care/Medical/Social services	2.3%	2.0%	0.0%	3.1%	2.0%
Professional services (law, consulting, architecture, engineers, etc.)	4.5%	2.0%	0.0%	0.0%	1.5%
Other	15.9%	17.6%	10.3%	13.8%	14.4%

Q20. Please indicate the status of your current company sales. (without "not provided")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q20. Status of your current company sales					
Increasing	42.9%	50.0%	39.5%	30.6%	40.7%
Stable	33.3%	44.0%	47.4%	45.2%	42.3%
Decreasing	23.8%	6.0%	13.2%	24.2%	17.0%

Q21. Approximately how many employees do you employ in your Bensenville location? (without "not provided")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q21. How many employees do you employ in your Bensenville location					
Less than 10	68.2%	60.8%	61.5%	43.8%	57.0%
10-24	22.7%	33.3%	25.6%	32.8%	29.0%
25-49	4.5%	2.0%	10.3%	15.6%	8.5%
50-99	4.5%	0.0%	0.0%	3.1%	2.0%
100-249	0.0%	3.9%	2.6%	4.7%	3.5%

Q25. Do you own or lease your facility? (without "not provided")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q25. Do you own or lease your facility					
Own	17.1%	19.5%	47.2%	54.0%	37.5%
Lease	82.9%	80.5%	52.8%	46.0%	62.5%

Q27. Is your business currently a member of Bensenville's Chamber of Commerce? (without "not provided")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q27. Is your business currently a member of Bensenville's Chamber of Commerce					
Yes	9.5%	22.0%	18.9%	18.8%	17.9%
No	90.5%	78.0%	81.1%	81.3%	82.1%

Q27a. If YES to Question 27, are you satisfied with the Bensenville Chamber of Commerce? (without "not provided")

N=35	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q27a. Are you satisfied with Bensenville Chamber of Commerce					
Yes	100.0%	100.0%	100.0%	100.0%	100.0%

Q28. How would you rate your level of awareness of the benefits of being a member of Bensenville's Chamber of Commerce?

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q28. Your level of awareness of the benefits of being a member of Bensenville's Chamber of Commerce					
Very aware	9.1%	13.7%	2.6%	4.6%	7.4%
Somewhat aware	15.9%	11.8%	28.2%	27.7%	20.8%
Not sure	27.3%	21.6%	35.9%	20.0%	26.2%
Not aware	20.5%	21.6%	12.8%	24.6%	20.3%
Not at all aware	27.3%	31.4%	20.5%	23.1%	25.2%

Q29. Does your business have occasion to use hotel and/or conference center services? (without "not provided")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q29. Does your business have occasion to use hotel and/or conference center services					
Yes	25.6%	23.5%	23.1%	12.5%	20.0%
No	74.4%	76.5%	76.9%	87.5%	80.0%

Q31. Do you anticipate any federal, state or local legislation changes that will affect your business in the next 5 years?

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q31. Do you anticipate any federal, state or local legislation changes that will affect your business in next 5 years					
Yes, positively	9.1%	15.7%	23.1%	23.1%	17.8%
Yes, negatively	13.6%	7.8%	7.7%	9.2%	9.4%
No	31.8%	45.1%	43.6%	32.3%	37.6%
Unsure	45.5%	31.4%	25.6%	35.4%	35.1%

Q32. If the Village were to require an increase in revenue to sustain services, how should the following be prioritized for raising revenue?

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q32a. Property tax					
Top priority	17.1%	26.2%	5.9%	7.8%	14.7%
2	42.9%	28.6%	44.1%	49.0%	41.1%
3	31.4%	33.3%	35.3%	23.5%	30.1%
4	5.7%	4.8%	0.0%	5.9%	4.3%
Lowest priority	2.9%	7.1%	14.7%	13.7%	9.8%
Q32b. Charges for service (permits, licenses, fees, etc)					
Top priority	27.6%	21.9%	13.6%	14.3%	19.0%
2	20.7%	28.1%	31.8%	19.0%	24.6%
3	24.1%	12.5%	31.8%	35.7%	26.2%
4	17.2%	37.5%	18.2%	26.2%	25.4%
Lowest priority	10.3%	0.0%	4.5%	4.8%	4.8%

Q32. If the Village were to require an increase in revenue to sustain services, how should the following be prioritized for raising revenue?

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q32c. Sales tax					
Top priority	10.7%	20.0%	17.6%	12.2%	14.7%
2	28.6%	30.0%	23.5%	17.1%	24.1%
3	17.9%	30.0%	17.6%	26.8%	24.1%
4	35.7%	20.0%	35.3%	31.7%	30.2%
Lowest priority	7.1%	0.0%	5.9%	12.2%	6.9%
Q32d. Utility rates					
Top priority	28.6%	24.1%	43.8%	42.5%	34.5%
2	7.1%	13.8%	6.3%	10.0%	9.7%
3	17.9%	24.1%	0.0%	12.5%	15.0%
4	39.3%	31.0%	43.8%	30.0%	34.5%
Lowest priority	7.1%	6.9%	6.3%	5.0%	6.2%

Q32. If the Village were to require an increase in revenue to sustain services, how should the following be prioritized for raising revenue?

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q32e. Other					
Top priority	23.1%	33.3%	50.0%	38.1%	34.0%
2	7.7%	11.1%	0.0%	4.8%	6.4%
3	23.1%	11.1%	0.0%	9.5%	12.8%
4	7.7%	11.1%	0.0%	4.8%	6.4%
Lowest priority	38.5%	33.3%	50.0%	42.9%	40.4%

Q33. Expansion of the Elgin-O'Hare Expressway and Western Access and a Western Terminal to O'Hare Airport would bring economic development opportunities to the Village. What type of development would you most like to see added to the community?

N=183	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q33. What type of development would you most like to see added to the community					
Housing	22.5%	23.9%	11.1%	27.1%	22.4%
Senior housing	12.5%	15.2%	5.6%	8.5%	10.9%
Retail	42.5%	37.0%	44.4%	42.4%	41.0%
Medical facilities	15.0%	15.2%	8.3%	25.4%	16.9%
Industrial	42.5%	41.3%	44.4%	54.2%	46.4%
Restaurants	57.5%	69.6%	63.9%	71.2%	65.6%
Office	25.0%	28.3%	13.9%	22.0%	22.4%
Services	15.0%	23.9%	19.4%	23.7%	20.8%
Hotels	35.0%	32.6%	30.6%	33.9%	32.8%
Other	5.0%	0.0%	8.3%	5.1%	4.9%

Q34. How beneficial would Western Access to O'Hare Airport be to your business?

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q34. How beneficial would Western Access to O'Hare Airport be to your business					
Very beneficial	34.1%	31.4%	10.3%	24.6%	25.2%
Somewhat beneficial	25.0%	19.6%	38.5%	35.4%	29.2%
Not sure	20.5%	19.6%	25.6%	12.3%	19.3%
Not beneficial	13.6%	13.7%	17.9%	10.8%	13.4%
Not at all beneficial	6.8%	15.7%	7.7%	16.9%	12.9%

Q35. Would you recommend Bensenville as a business location? (without "not provided")

N=202	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q35. Would you recommend Bensenville as a business location					
Yes	95.1%	100.0%	91.9%	87.3%	93.2%
No	4.9%	0.0%	8.1%	12.7%	6.8%

Q36. What should be the priority for the Village to focus on for the next 5 years?

N=185	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q36. Priorities for the Village to focus on for next 5 years					
Business incentives	75.0%	72.5%	77.1%	59.6%	69.7%
Village marketing	27.5%	17.6%	25.7%	19.3%	21.6%
Infrastructure & street improvements	80.0%	70.6%	71.4%	71.9%	73.5%
More public events	12.5%	11.8%	8.6%	7.0%	9.7%
Downtown revitalization	7.5%	21.6%	22.9%	24.6%	20.0%
Sustainability	15.0%	23.5%	25.7%	21.1%	21.1%
Stormwater/flooding mitigation	25.0%	17.6%	22.9%	40.4%	28.1%

Q37. Please indicate if you are interested in assistance in any of the following areas.

N=49	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q37. Areas that you are interested in assistance					
Technical assistance	25.0%	0.0%	8.3%	14.3%	12.2%
Financial assistance	16.7%	30.0%	25.0%	14.3%	20.4%
Workforce development assistance	25.0%	30.0%	41.7%	28.6%	30.6%
Business planning/development assistance	50.0%	40.0%	50.0%	21.4%	40.8%
Government relations/regulatory assistance	8.3%	30.0%	16.7%	35.7%	24.5%
Other	0.0%	0.0%	8.3%	14.3%	6.1%

Q38. In the next 12 months, is your business considering any of the following?

N=195	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q38. What is your business considering in next 12 months					
Expanding your business in Bensenville	14.3%	18.0%	27.0%	12.5%	17.4%
Relocating to another location in Bensenville	2.4%	8.0%	5.4%	6.3%	5.6%
Relocating to another location outside Bensenville	11.9%	6.0%	10.8%	9.4%	9.2%
Downsizing	2.4%	2.0%	2.7%	3.1%	2.6%
Closing	0.0%	2.0%	0.0%	1.6%	1.0%
Don't know	19.0%	8.0%	10.8%	12.5%	12.3%
None of these	57.1%	64.0%	48.6%	64.1%	59.5%

Q39. If your business is considering a relocation, what is the MOST IMPORTANT improvement/assistance needed to retain your business in Bensenville? (without "not applicable")

N=22	Q17. How many years has your business been operating in Village of Bensenville				Total
	Less than 5 years	5-10 years	11-20 years	20+ years	
Q39. What is the most important improvement/assistance needed to retain your business in Bensenville					
Infrastructure improvements	50.0%	25.0%	0.0%	42.9%	31.6%
Workforce development/attraction assistance	0.0%	25.0%	50.0%	14.3%	21.1%
Code revision	25.0%	0.0%	25.0%	28.6%	21.1%
Other	25.0%	50.0%	25.0%	14.3%	26.3%

Village of Bensenville Business Survey

2016

...helping organizations make better decisions since 1982

GIS Maps

Submitted to the Village of Bensenville, Illinois:
ETC Institute
725 W. Frontier Lane,
Olathe, Kansas
66061
February 2017

Interpreting GIS Maps

Village of Bensenville

The maps on the following pages show the mean ratings for several questions on the survey by Census Block Group. A Census Block Group is an area defined by the U.S Census Bureau, which is generally smaller than a zip code but larger than a neighborhood.

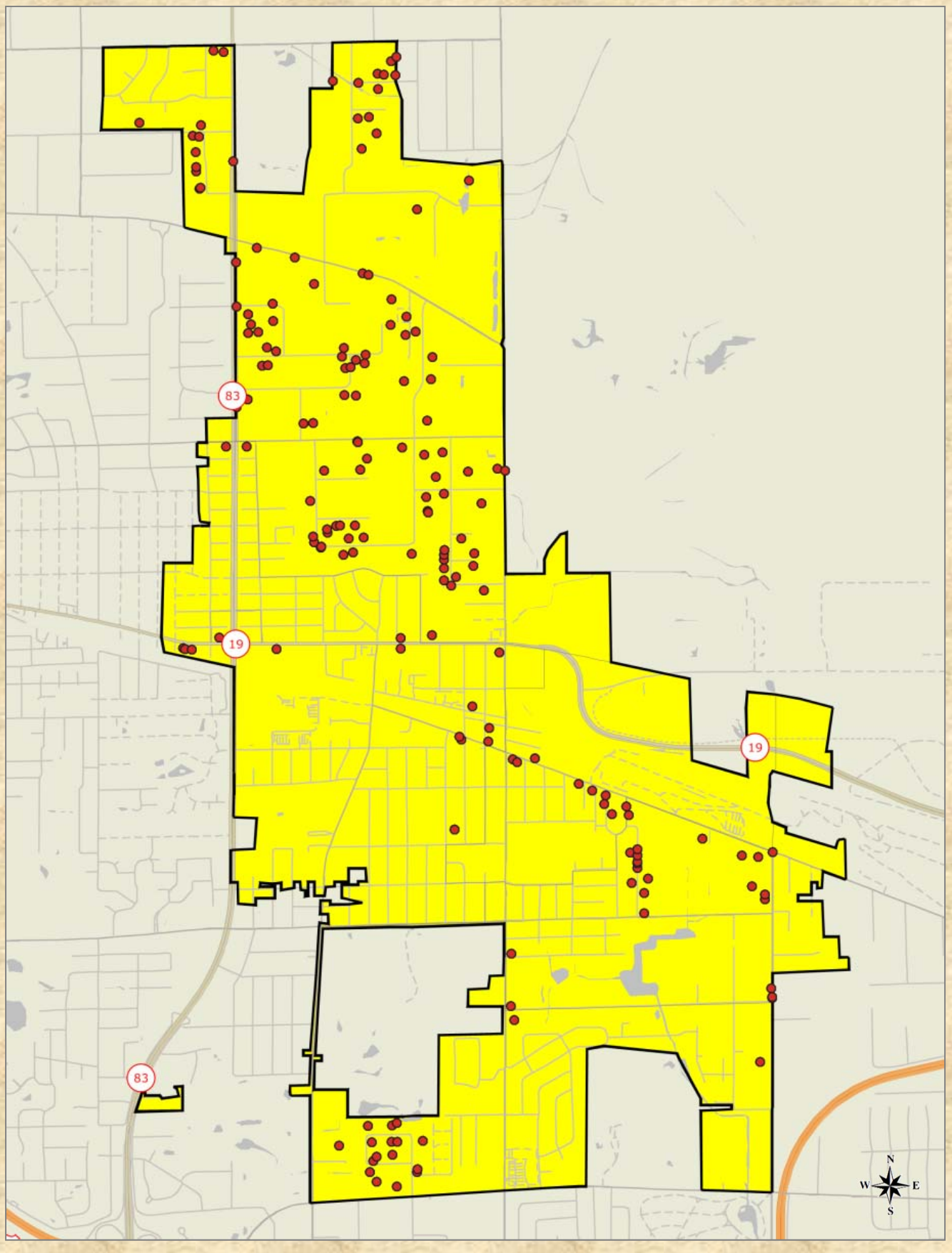
When reading the maps, please use the following color scheme as a guide:

- DARK/LIGHT BLUE shades indicate POSITIVE ratings. Shades of blue generally indicate satisfaction with a service, ratings of "excellent" or "good" and ratings of "very safe" or "safe."

- OFF-WHITE shades indicate NEUTRAL ratings. Shades of neutral generally indicate that residents thought the quality of service delivery is adequate.

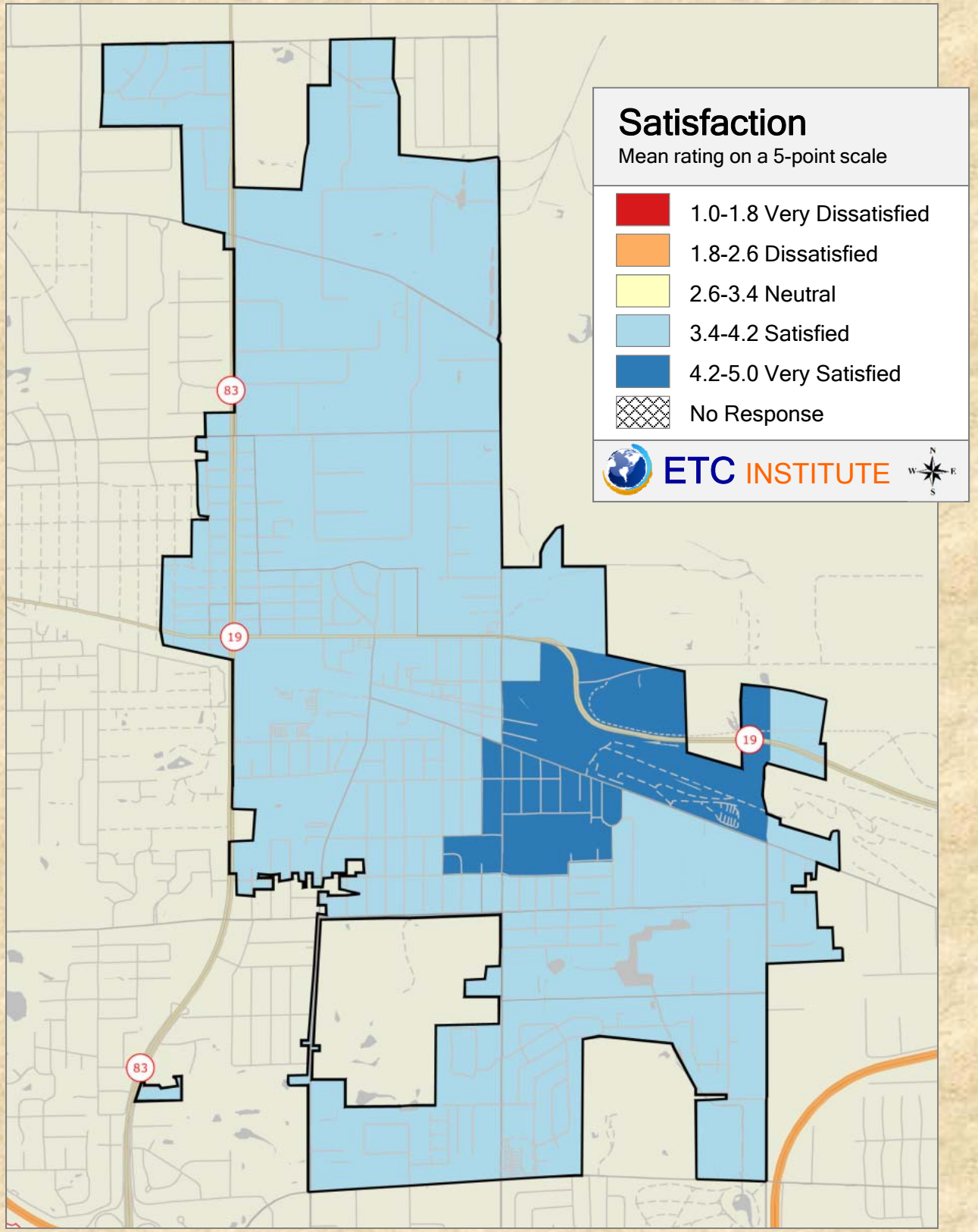
- ORANGE/RED shades indicate NEGATIVE ratings. Shades of orange/red generally indicate dissatisfaction with a service, ratings of "below average" or "poor" and ratings of "unsafe" or "very unsafe."

Location of Survey Respondents



2016 Village of Bensenville Business Survey

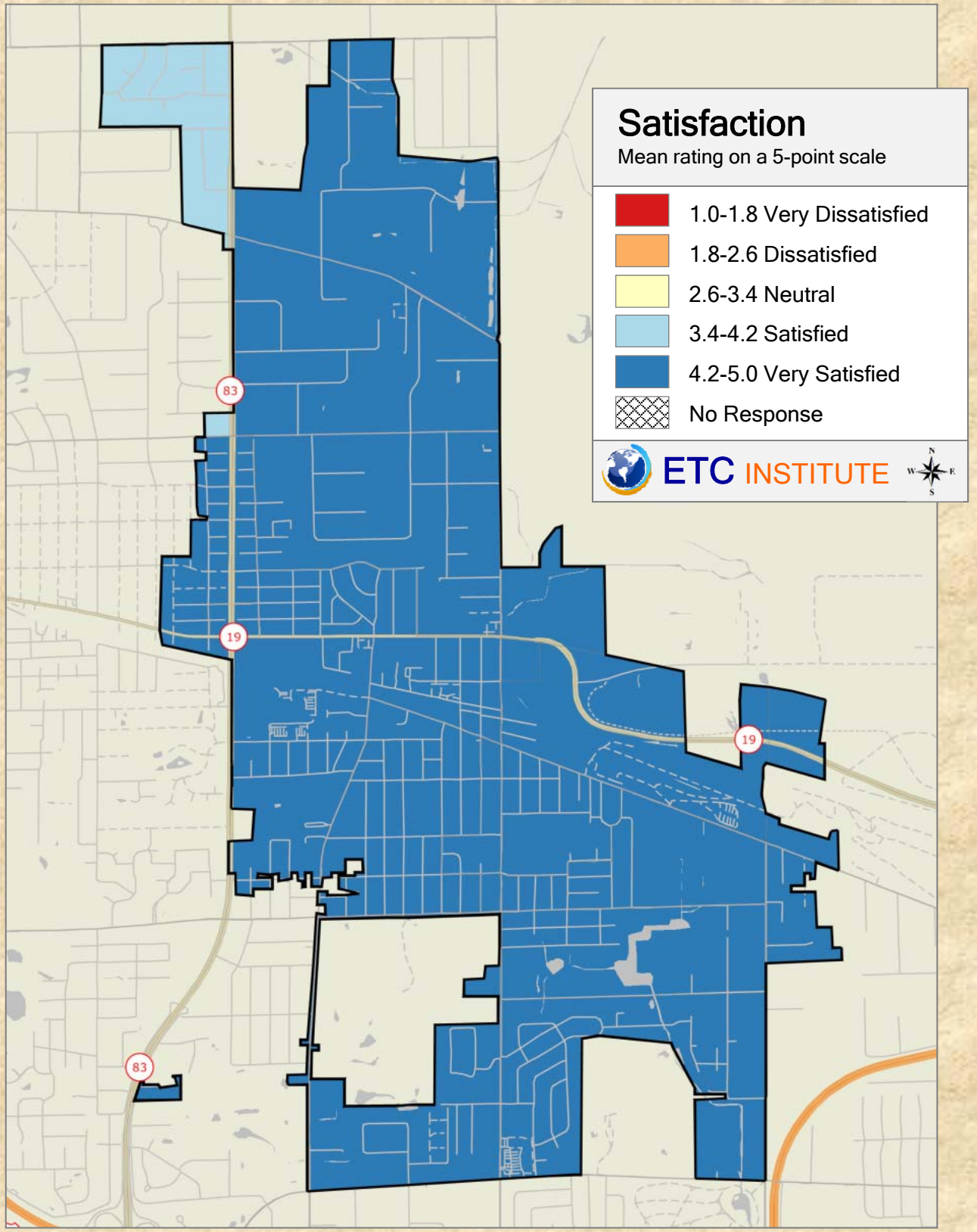
Q1.1 Satisfaction with: Overall quality of services provided by the Village of Bensenville



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

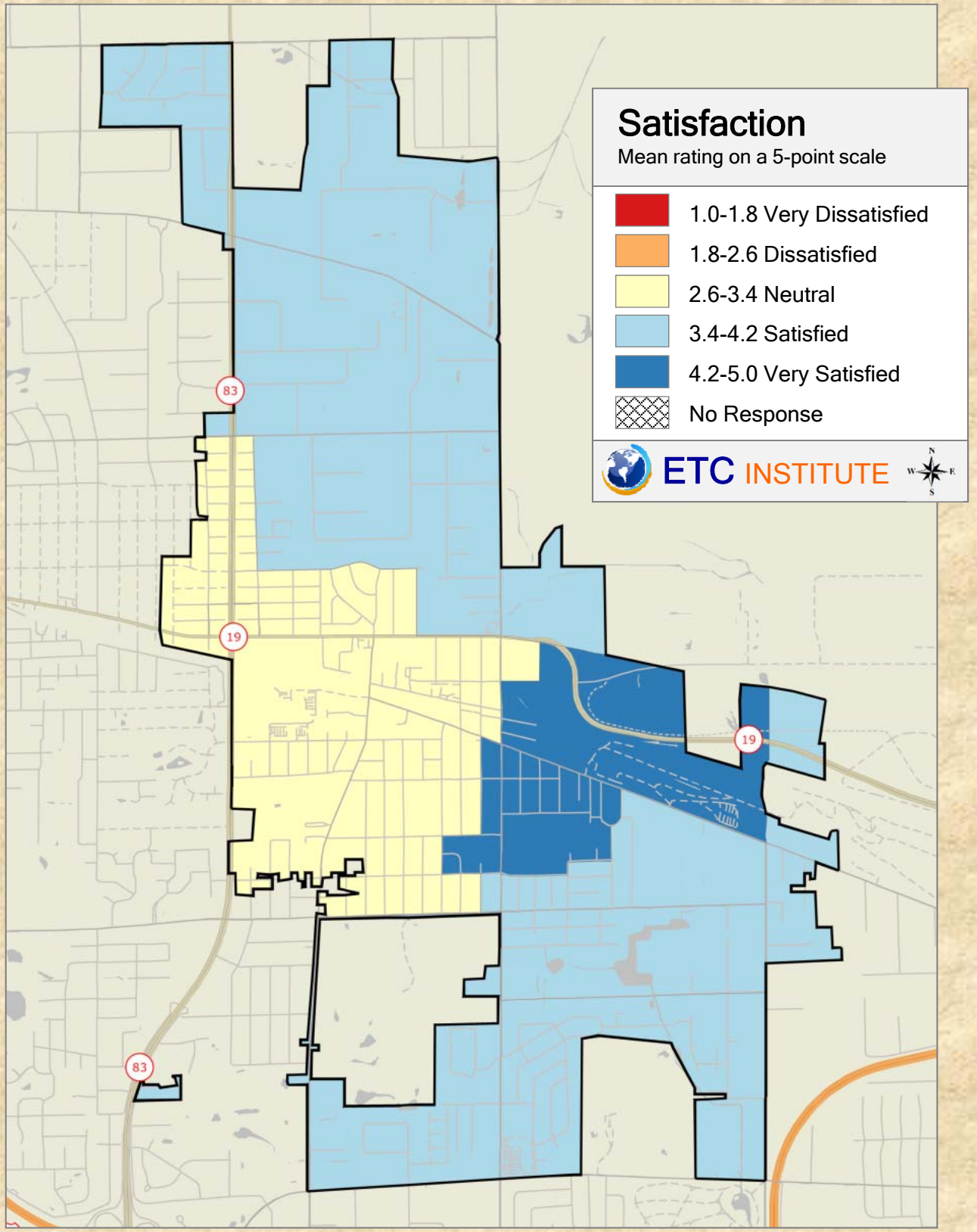
Q1.2 Satisfaction with: Overall quality of customer services you receive from Village employees



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

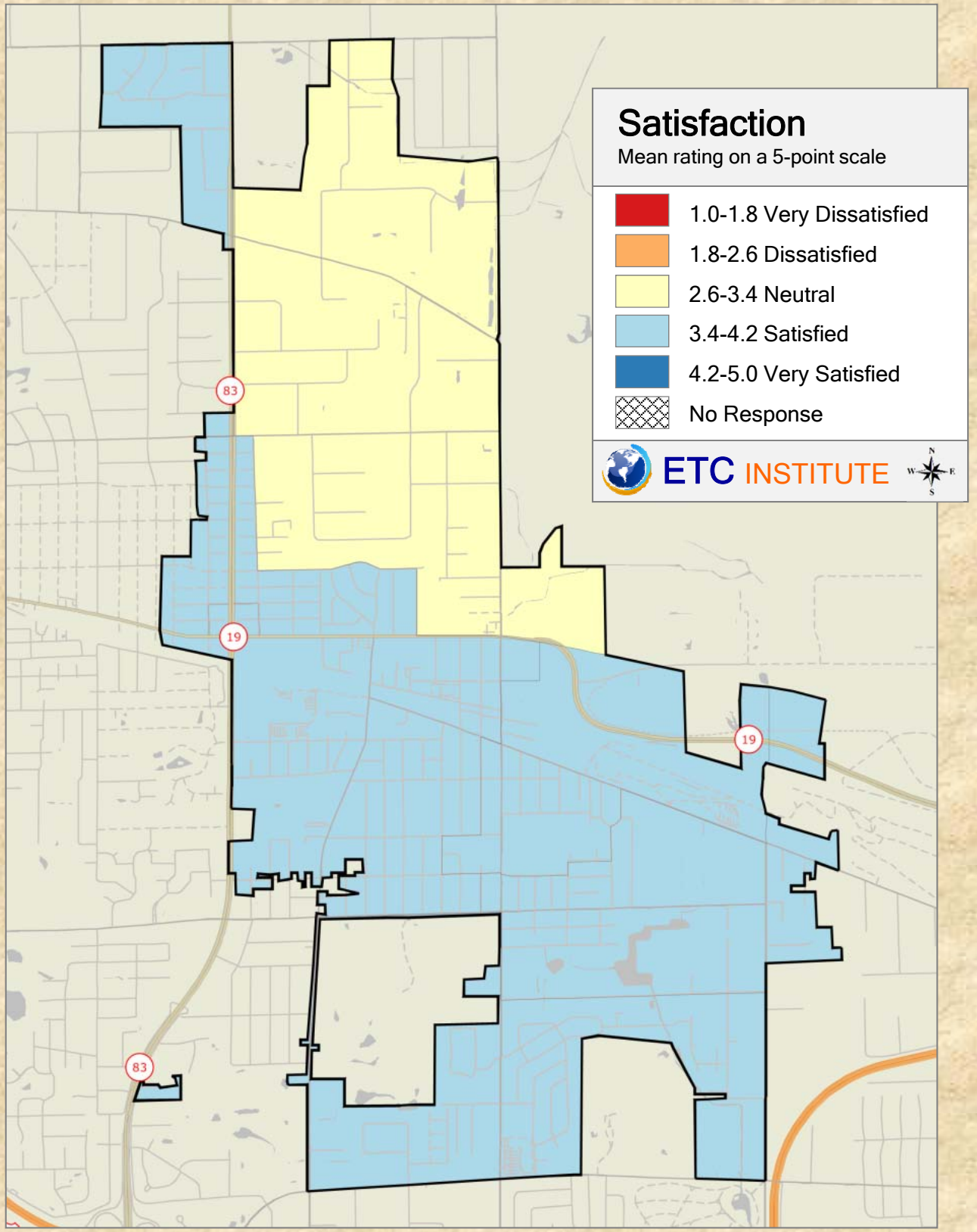
Q1.3 Satisfaction with: Overall maintenance of Village streets



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

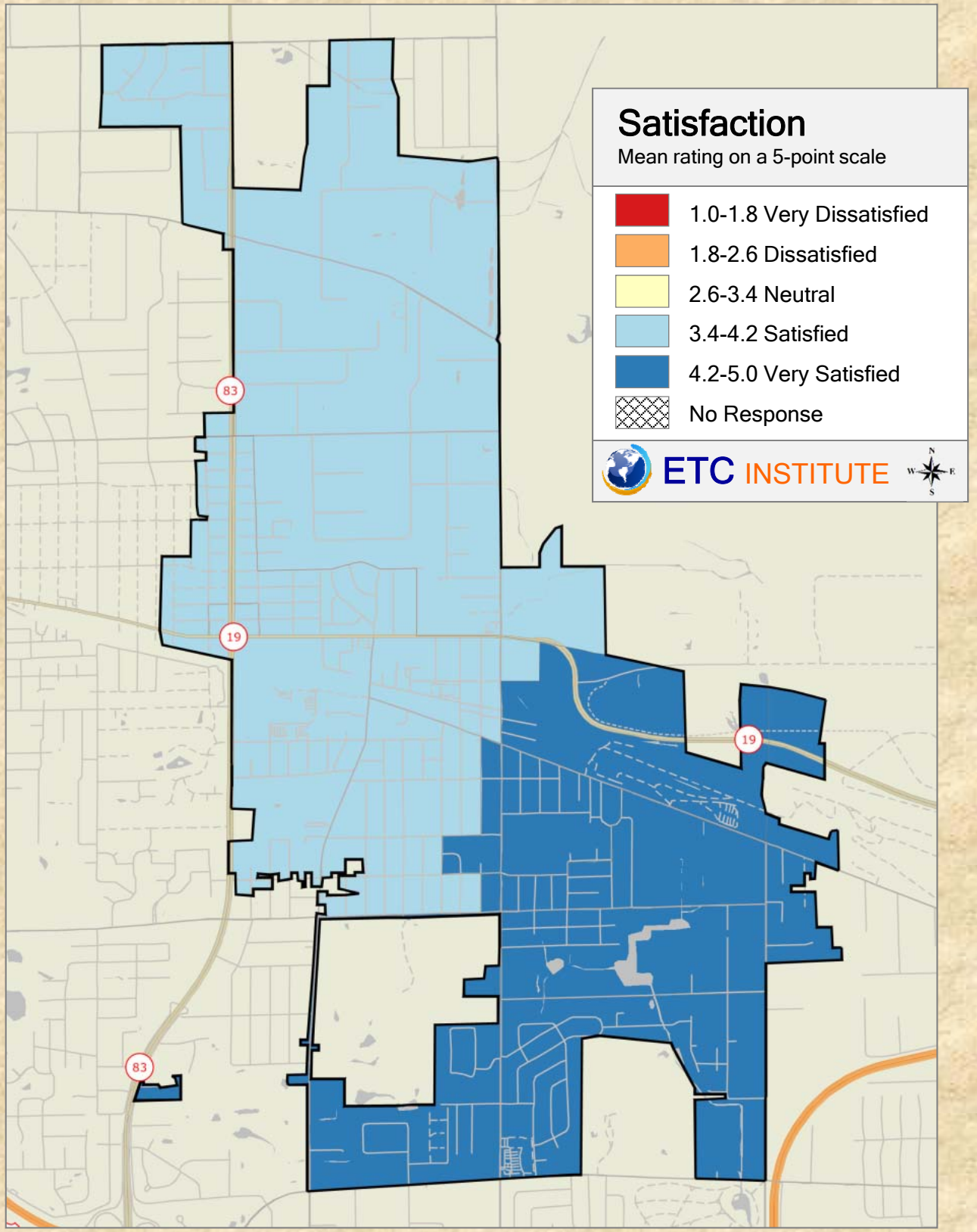
Q1.4 Satisfaction with: Overall flow of traffic and traffic management in the Village



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

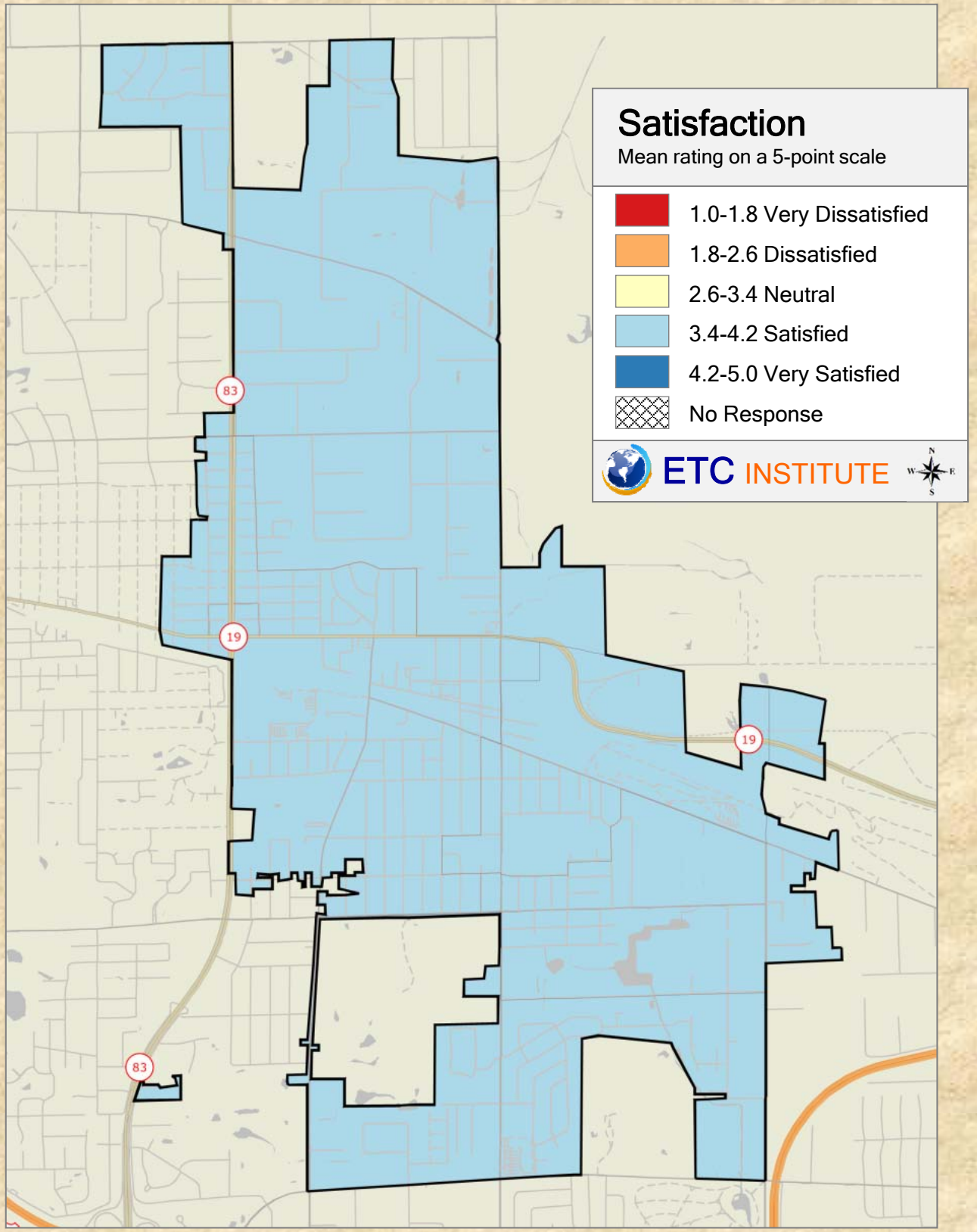
Q1.5 Satisfaction with: Overall effectiveness of Village communication with the public



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

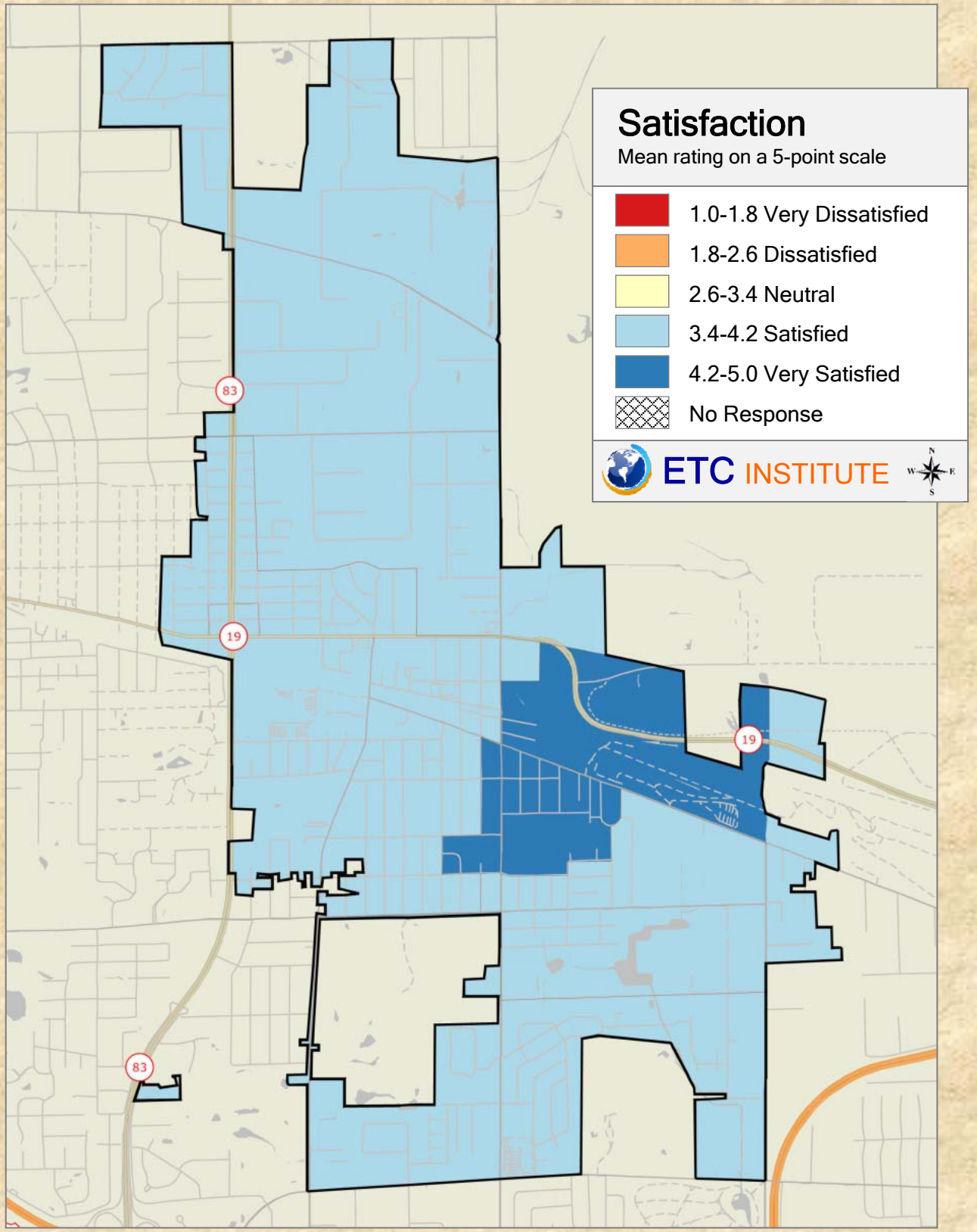
Q1.6 Satisfaction with: Overall value that you receive for your Village tax dollars and fees



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

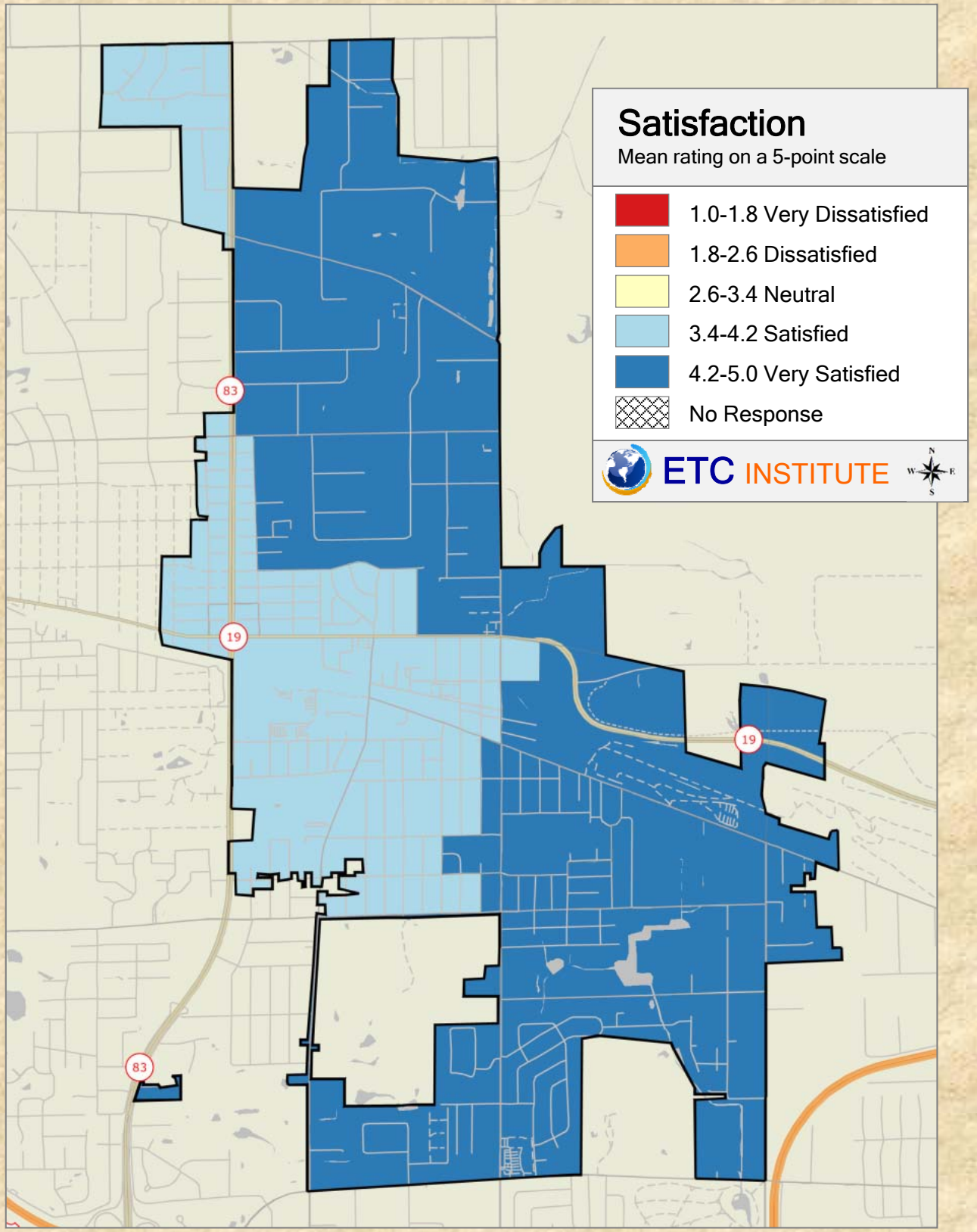
Q1.7 Satisfaction with: Overall management of Village finances



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

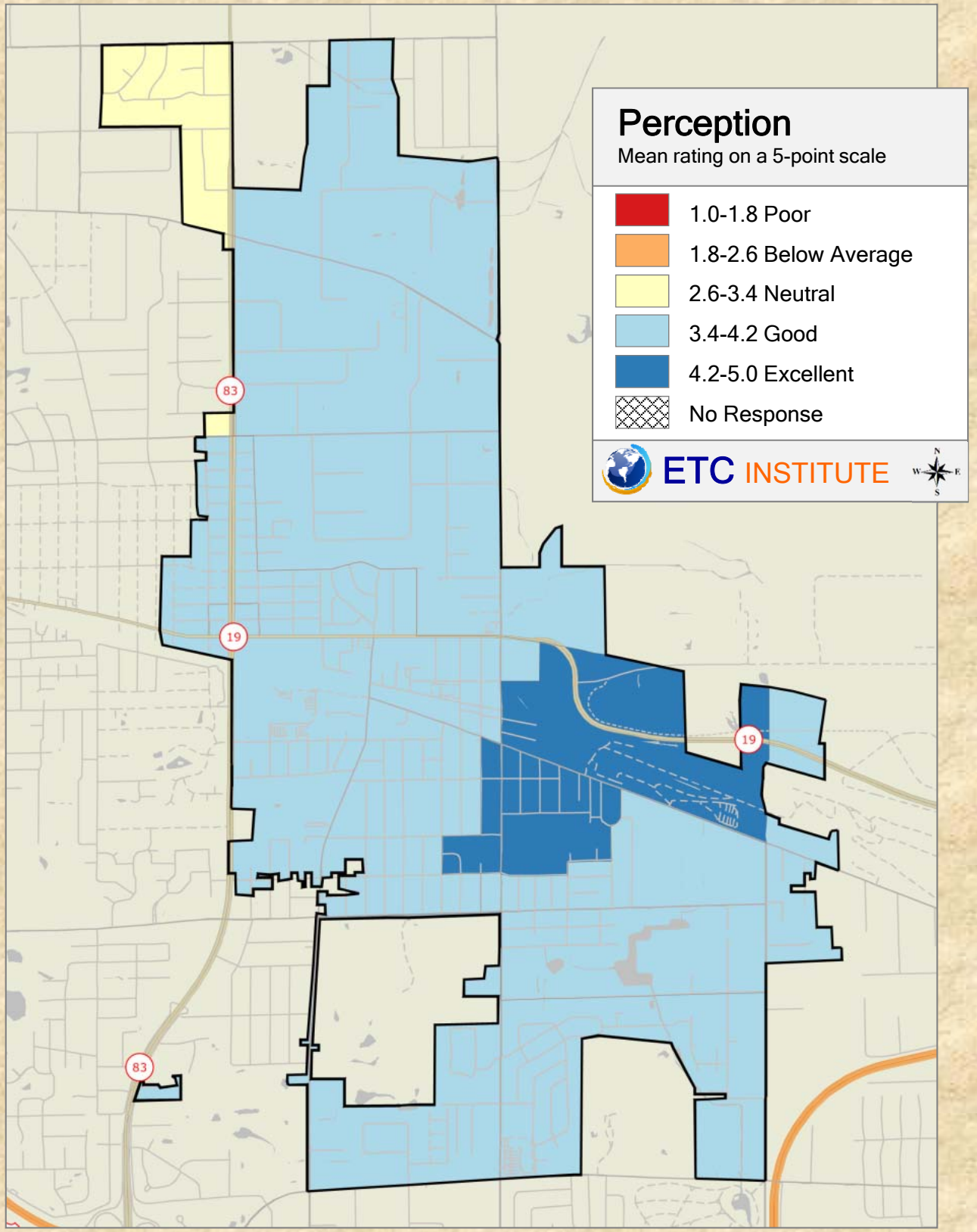
Q1.8 Satisfaction with: Overall efforts of the Village for emergency preparedness



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

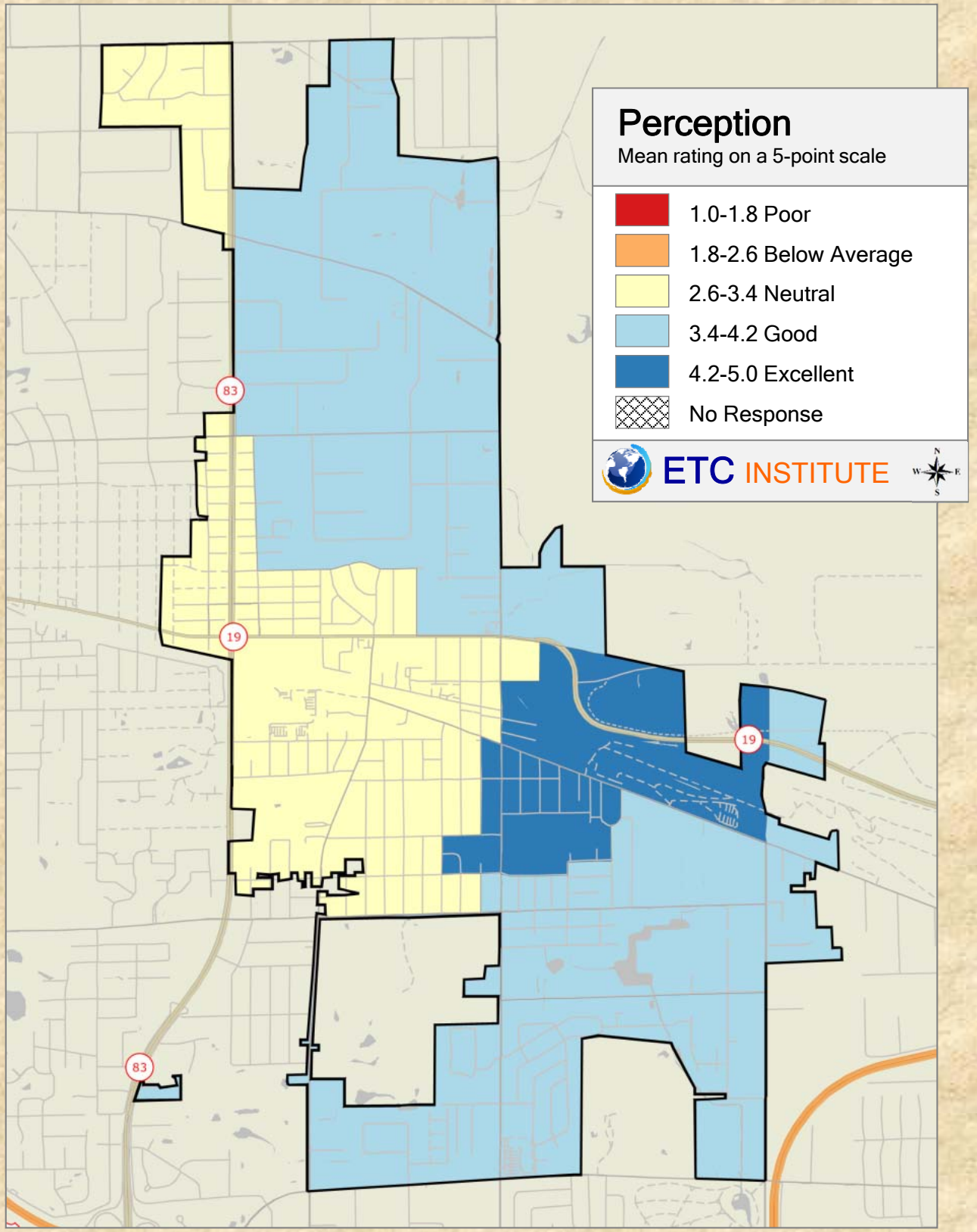
Q3.1 Rating: Quality of labor



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

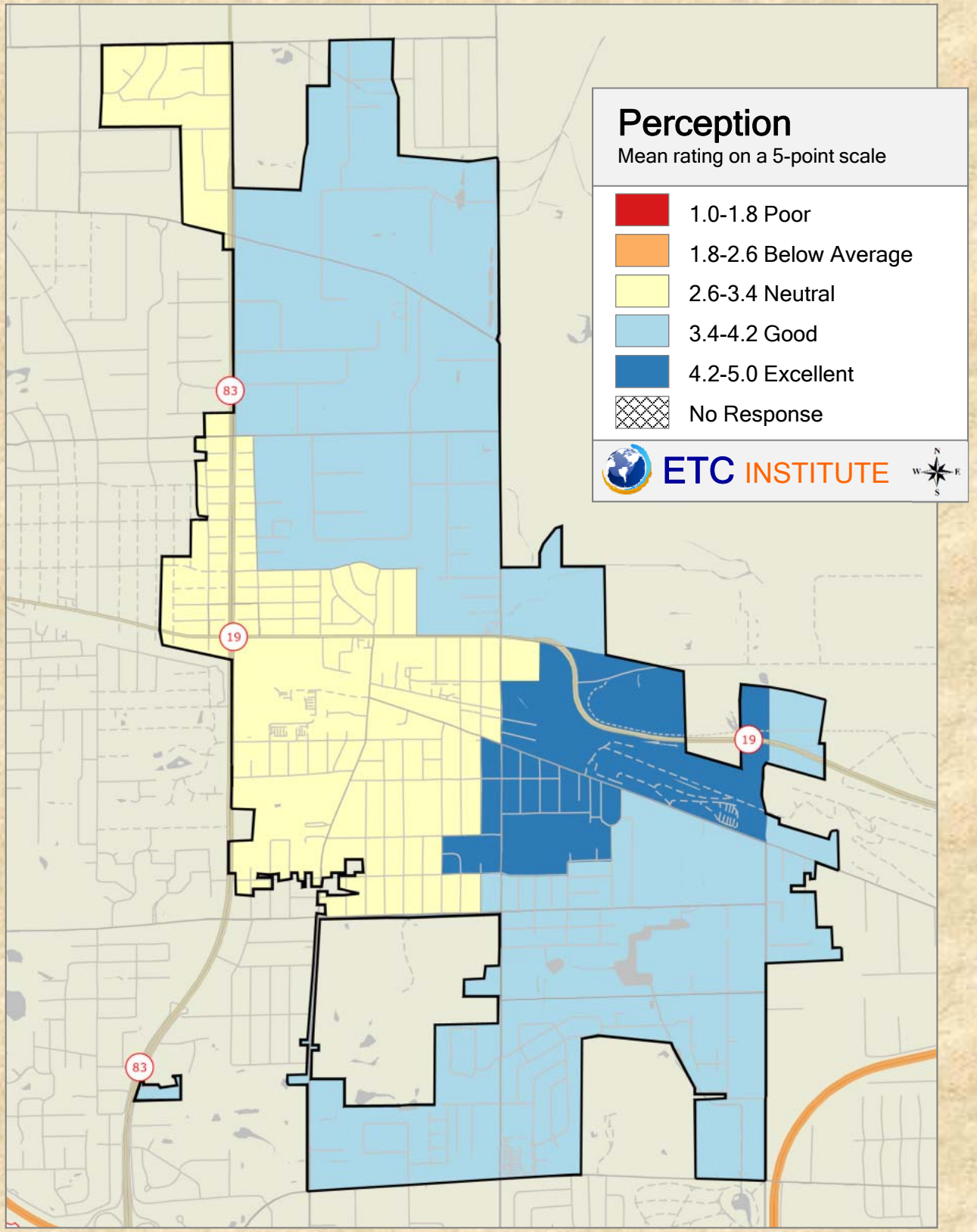
Q3.2 Rating: Availability of labor



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

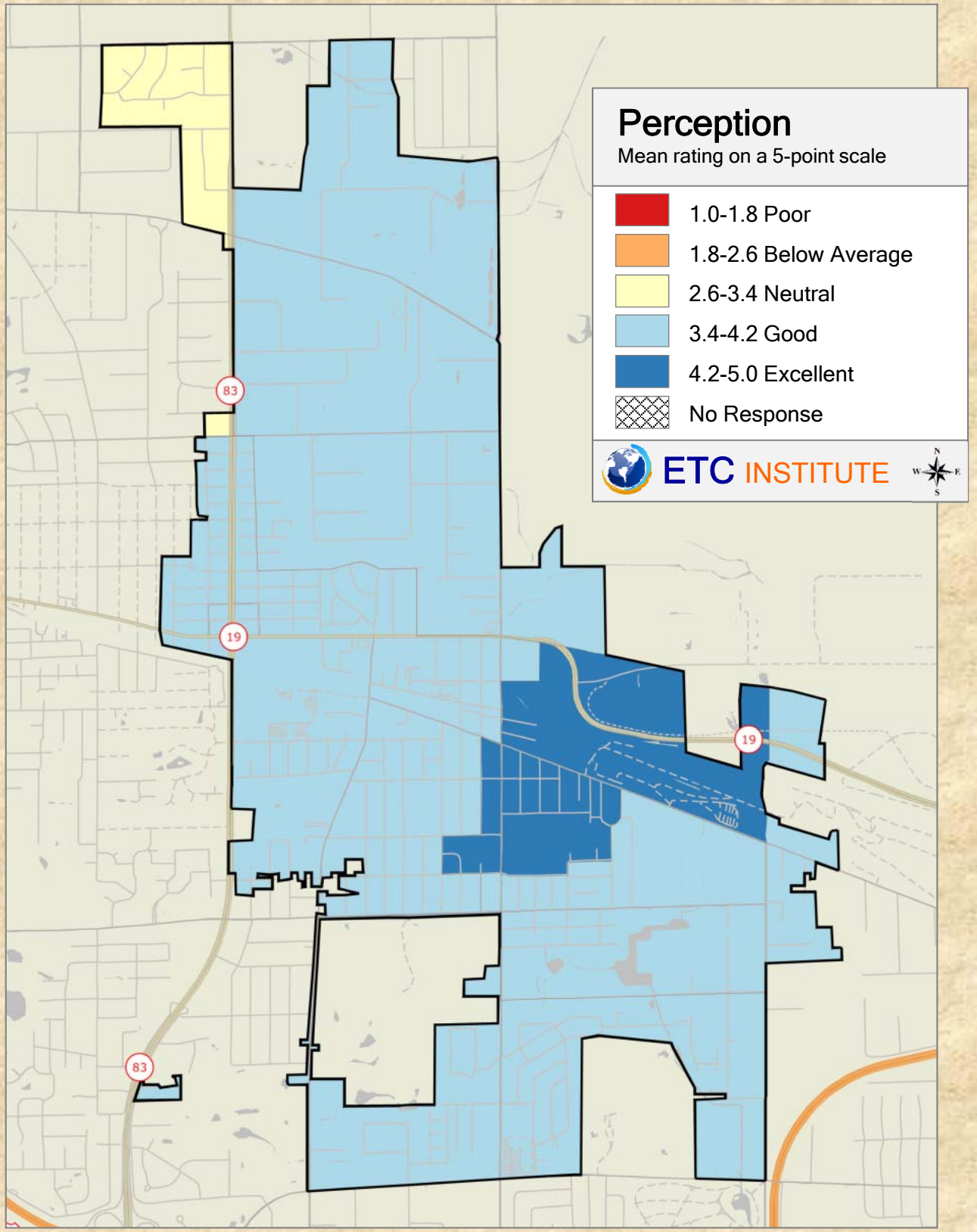
Q3.3 Rating: Stability of the Village's labor force



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

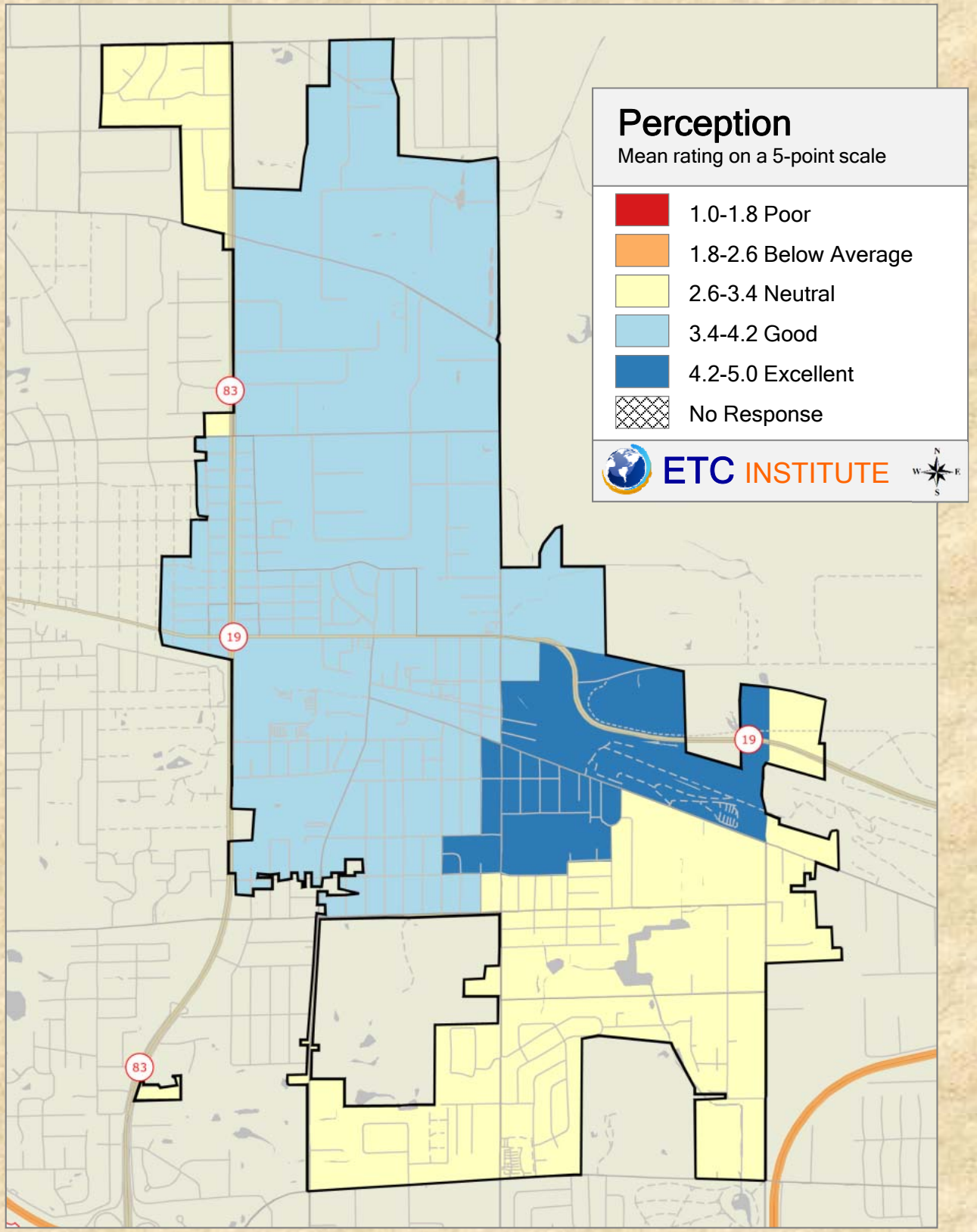
Q3.4 Rating: Productivity of the workforce



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

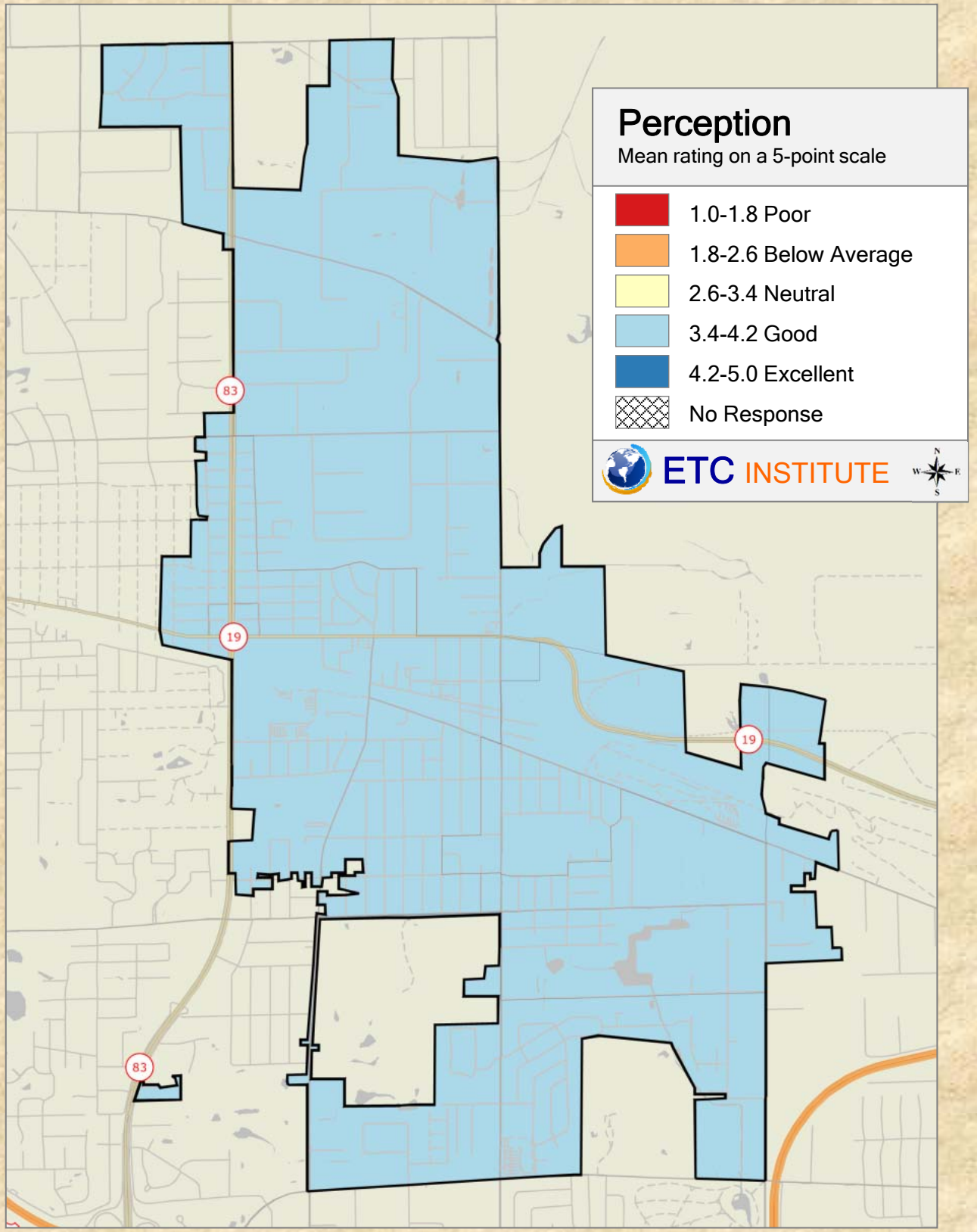
Q3.5 Rating: Quality of technical skills



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

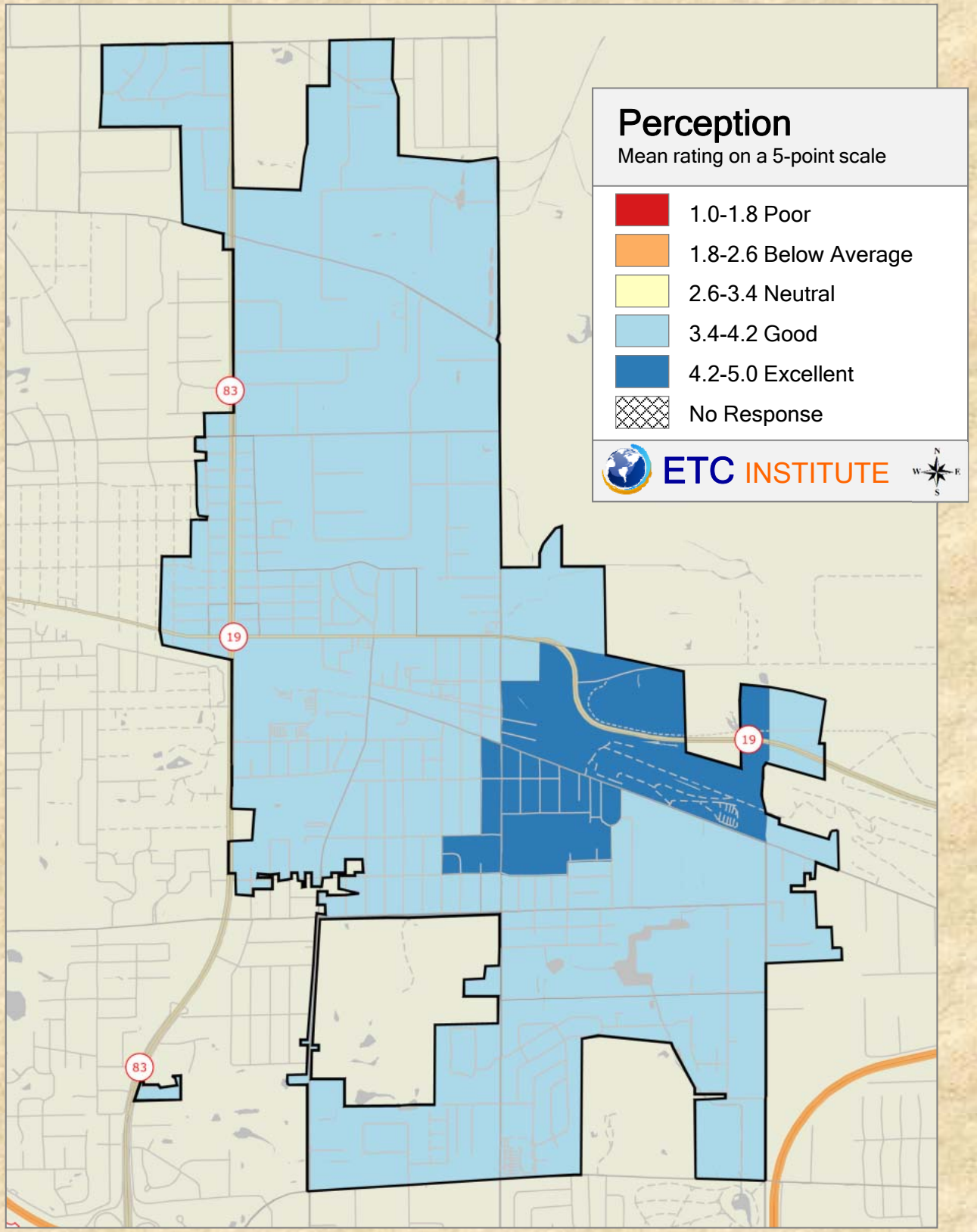
Q8.1 Rating: Overall image of the Village



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

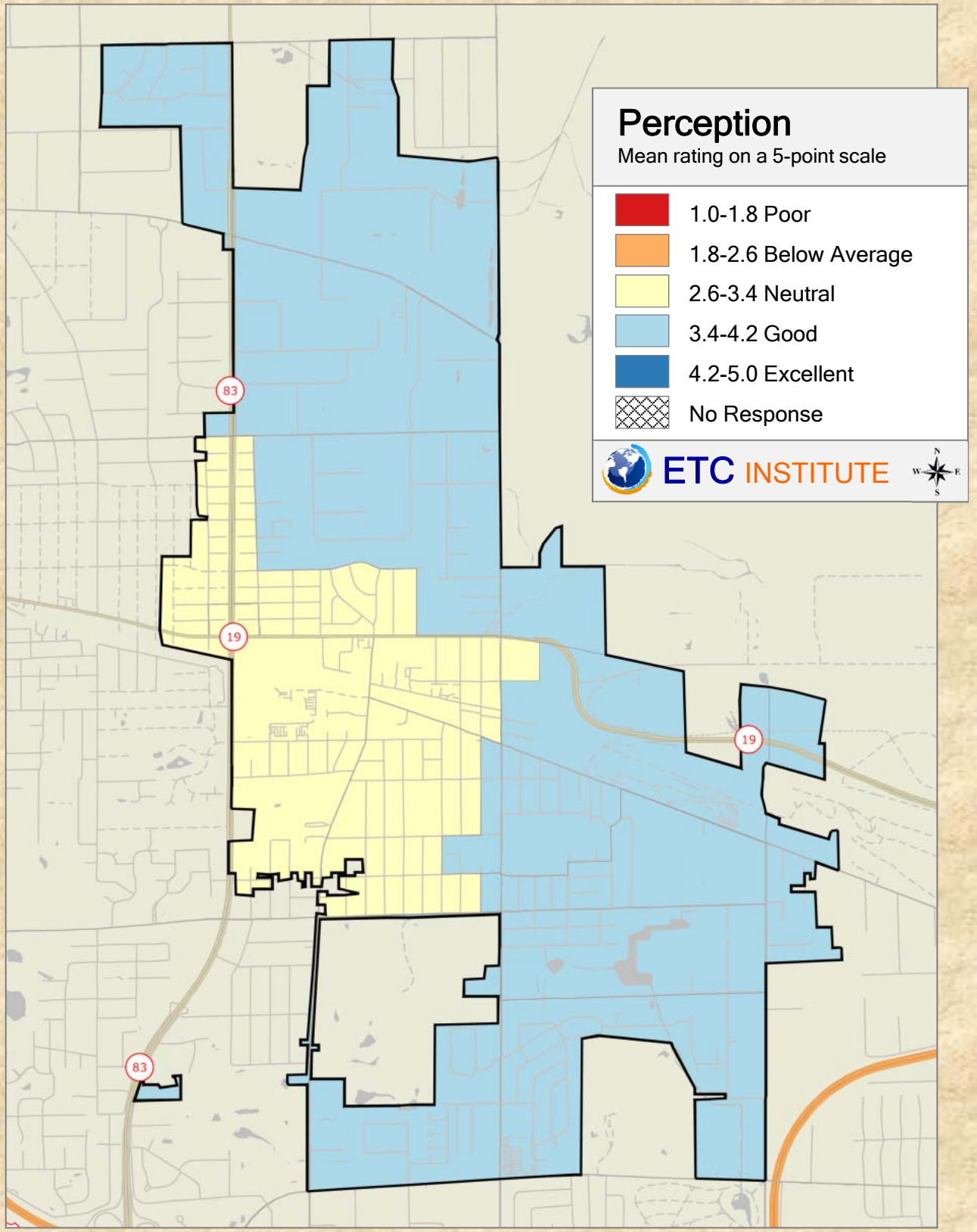
Q8.2 Rating: How well the Village is planning growth



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

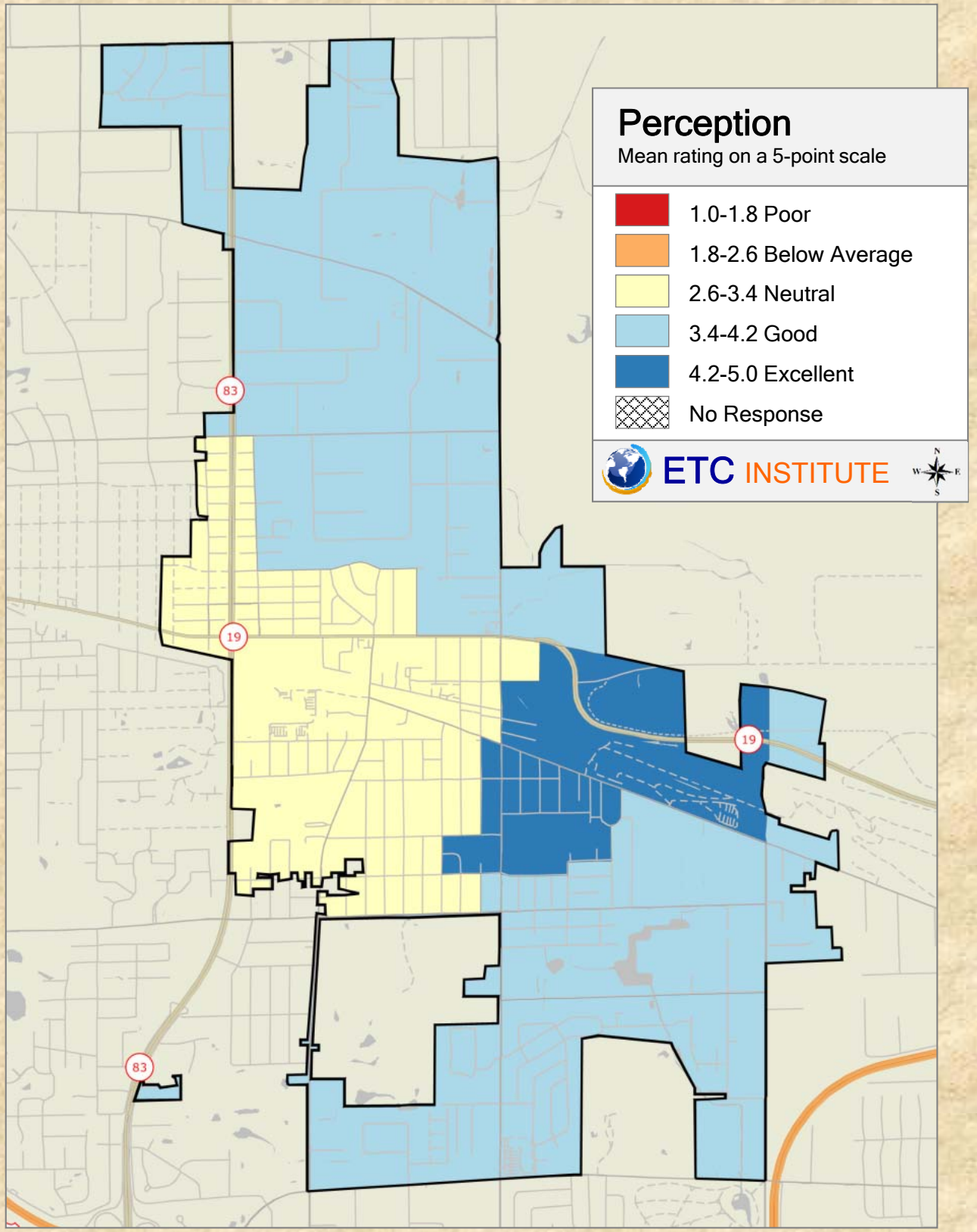
Q8.3 Rating: Quality of new development in the Village



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

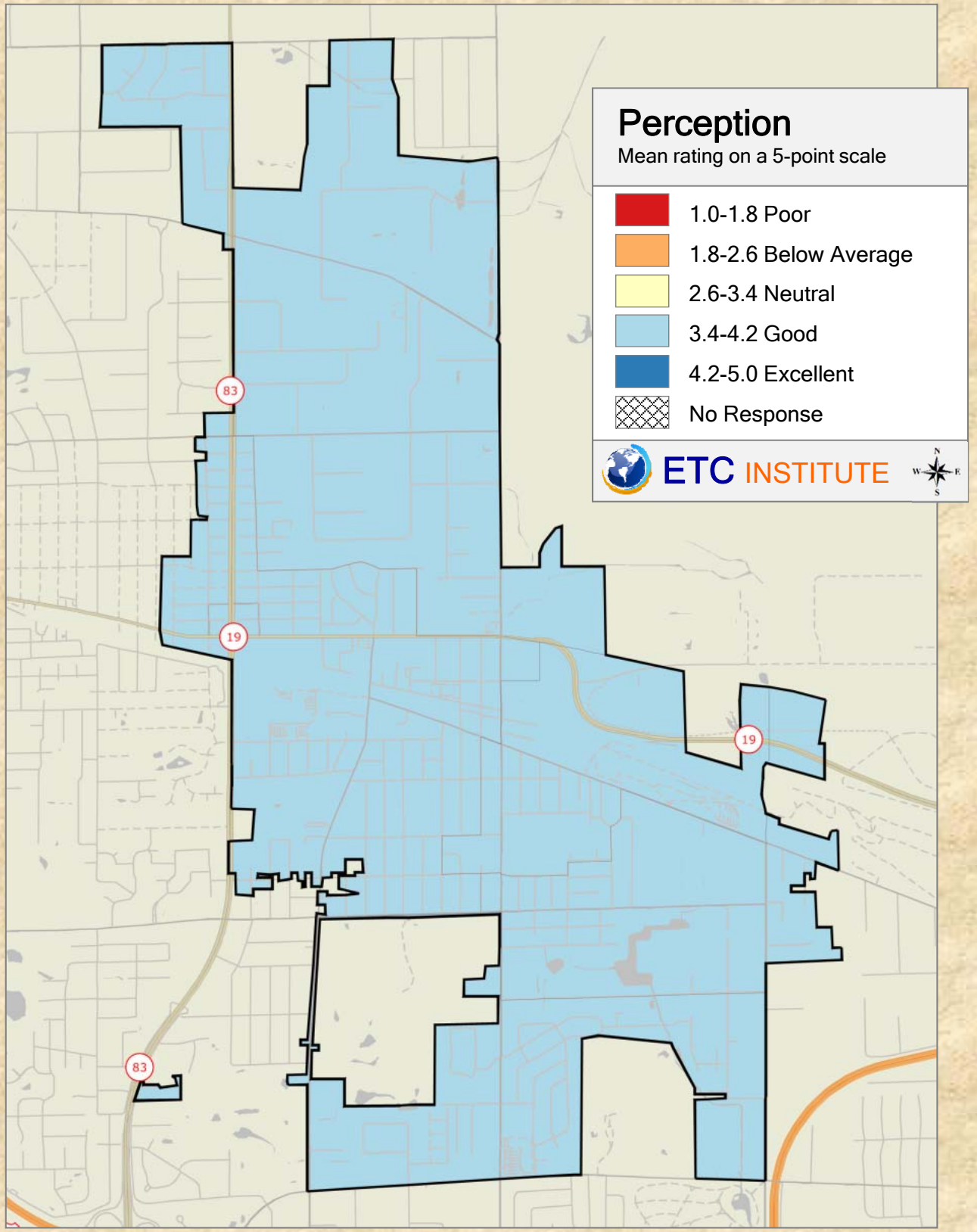
Q8.4 Rating: Village marketing initiatives



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

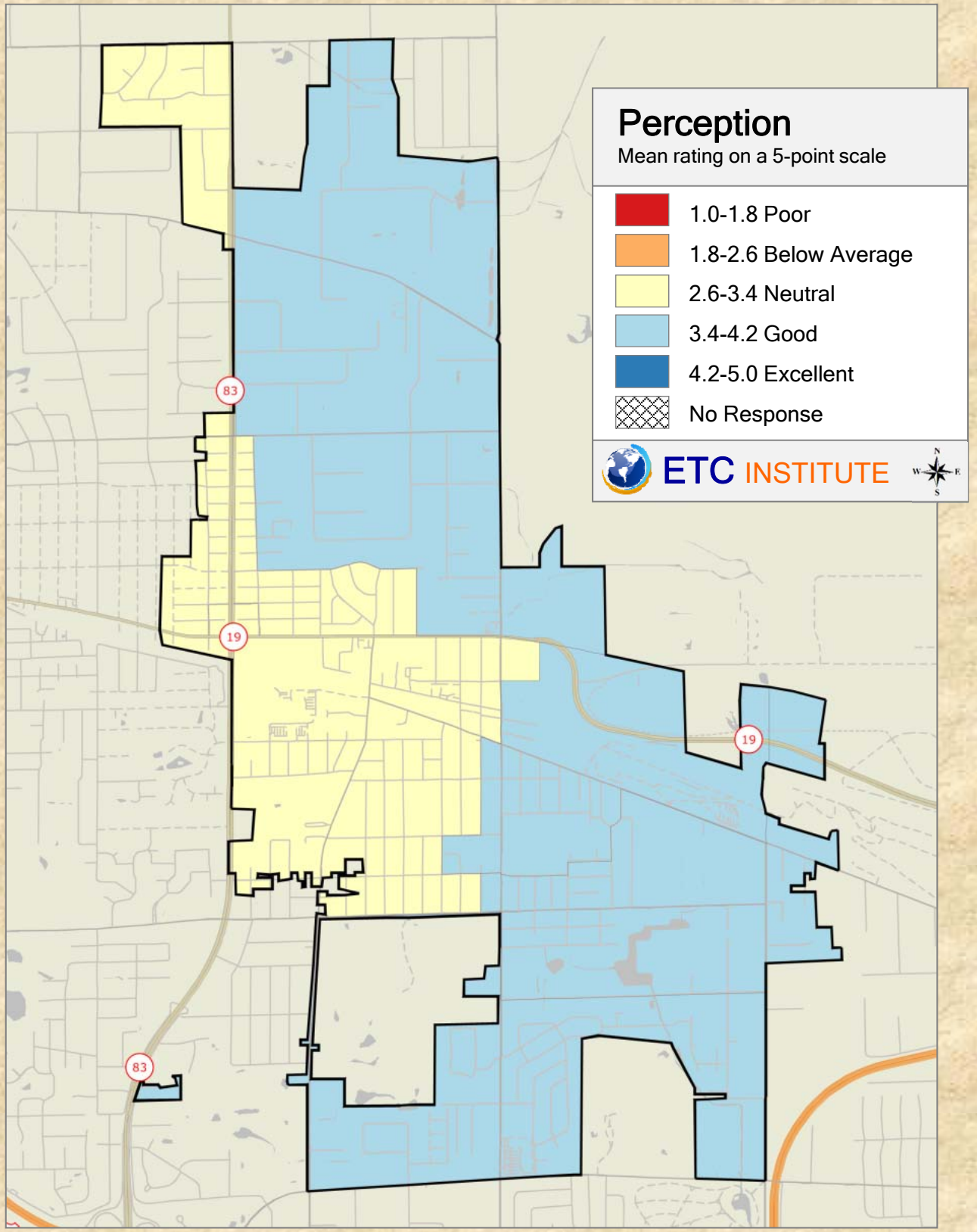
Q8.5 Rating: Village wayfinding signage



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

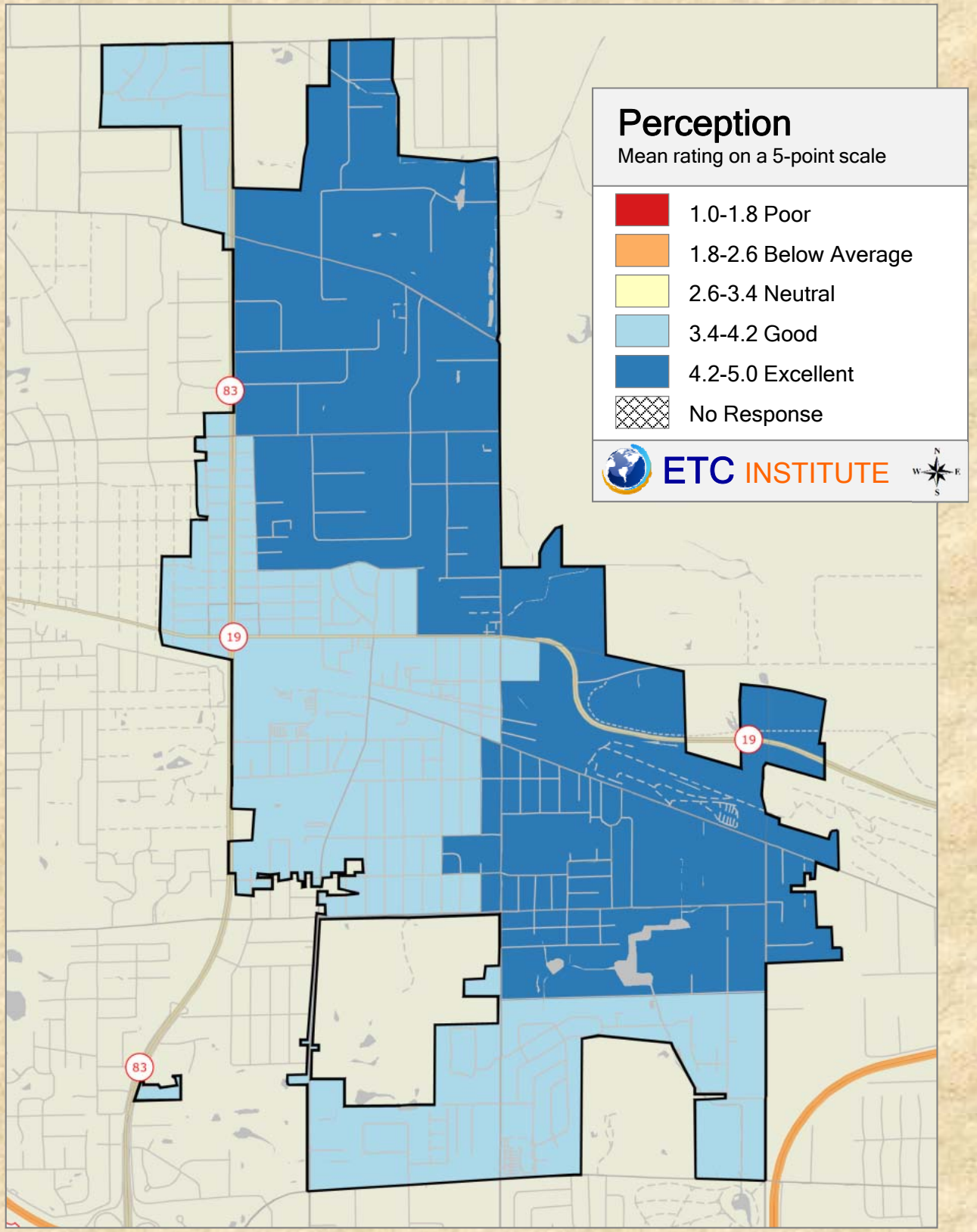
Q8.6 Rating: Village support for local businesses



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

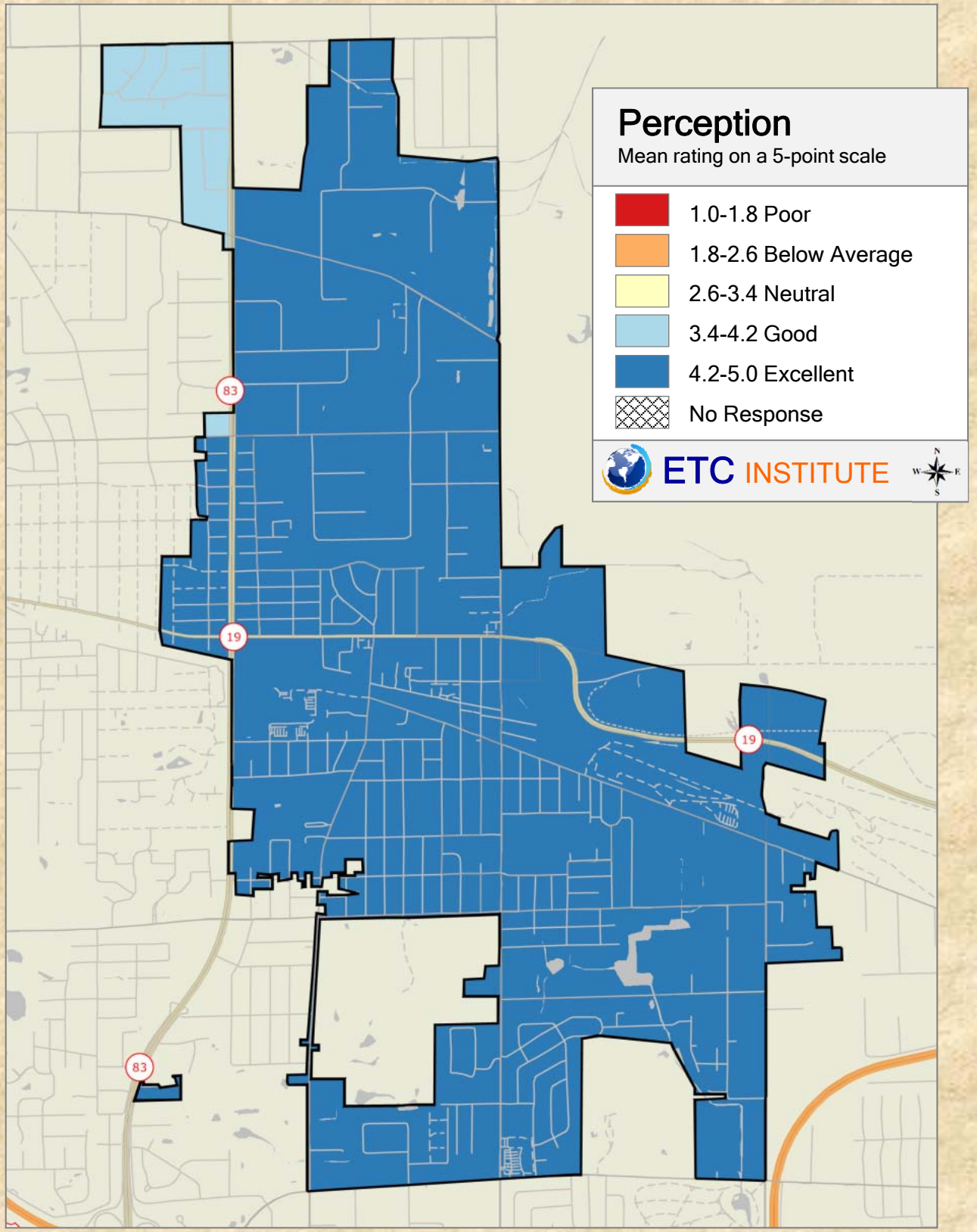
Q8.7 Rating: Overall quality of local police protection



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

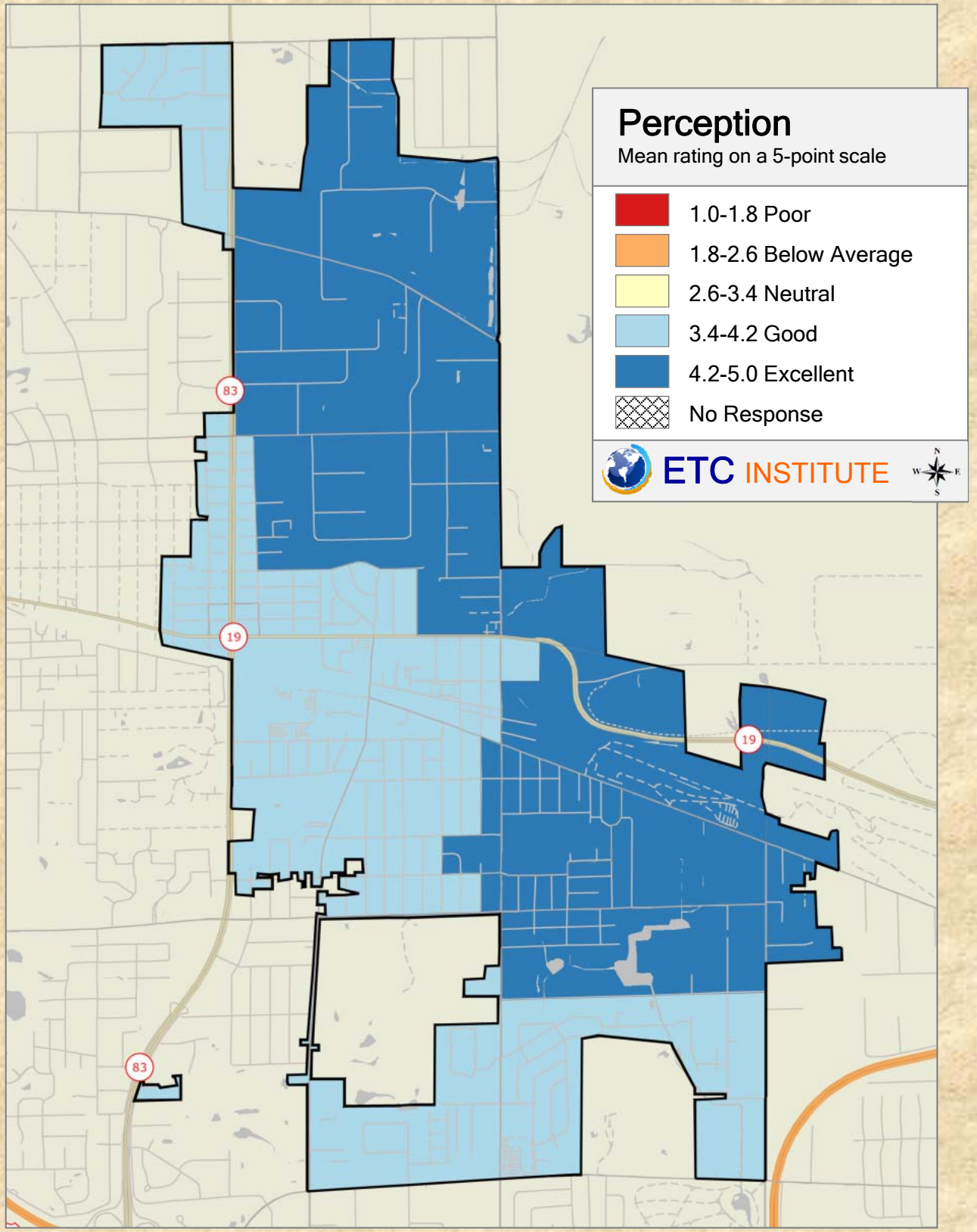
Q8.8 Rating: Overall quality of local fire protection



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

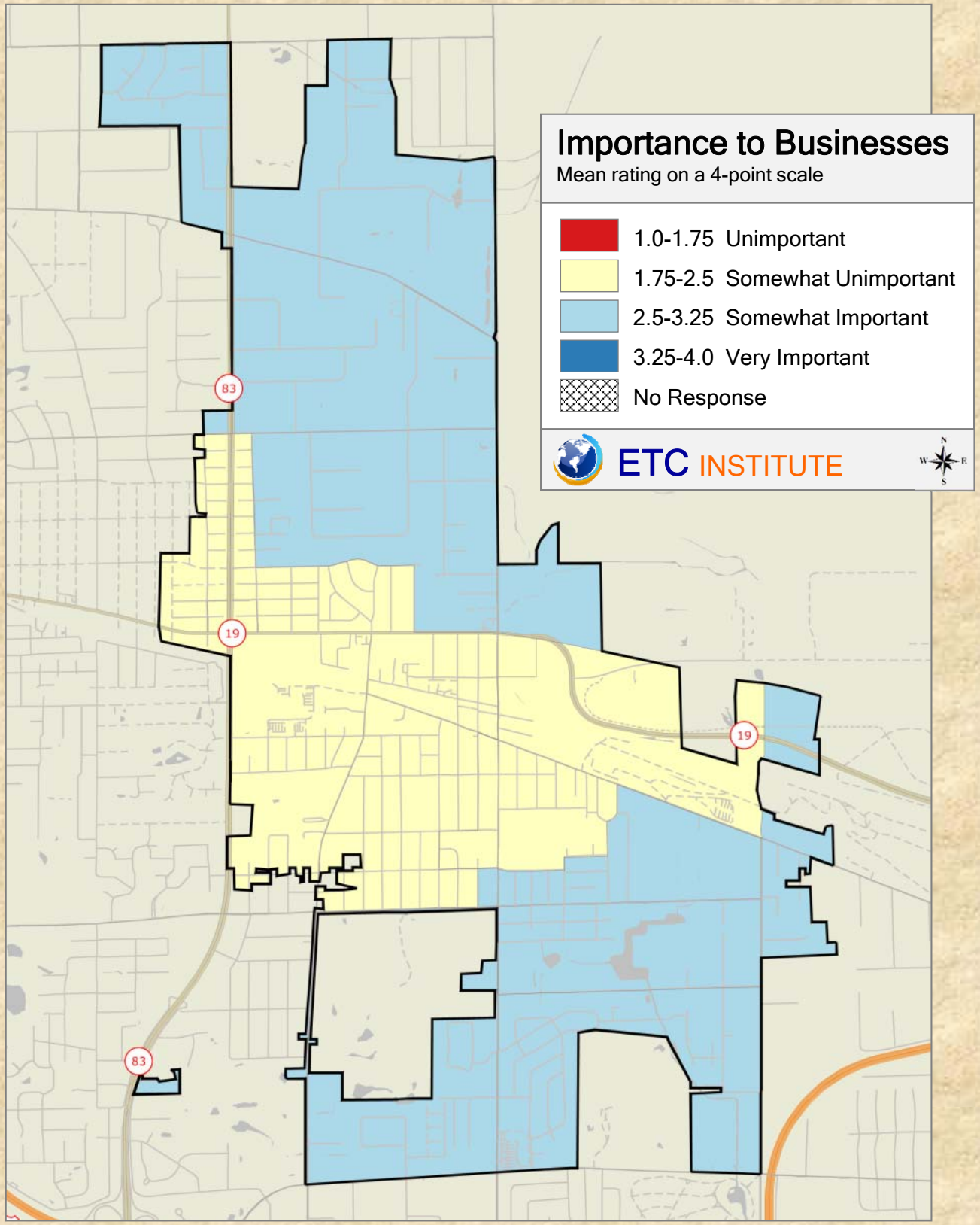
Q8.9 Rating: Overall feeling of safety in the Village



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

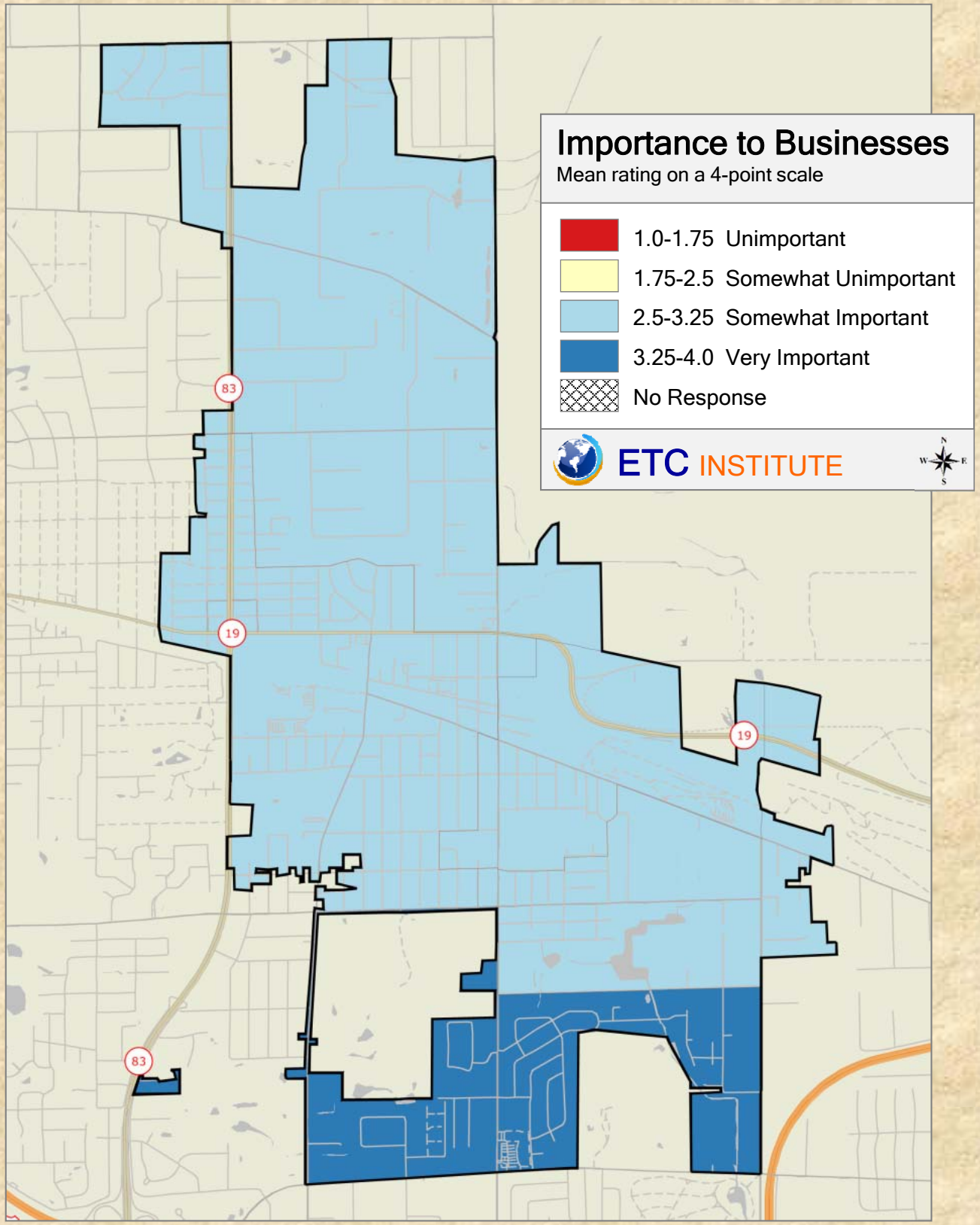
Q14.1 Importance of: Proximity to O'Hare



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

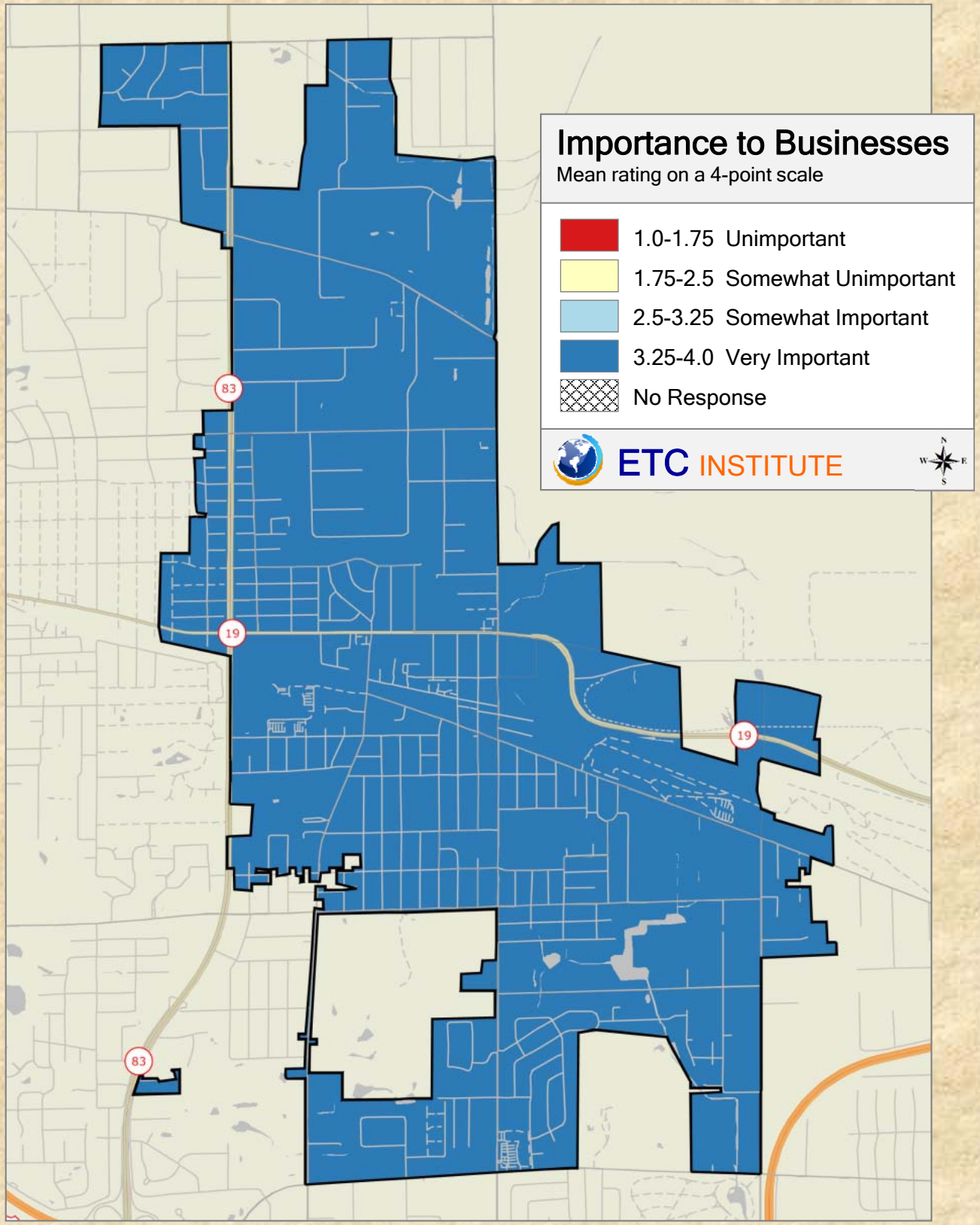
Q14.2 Importance of: Proximity to home



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

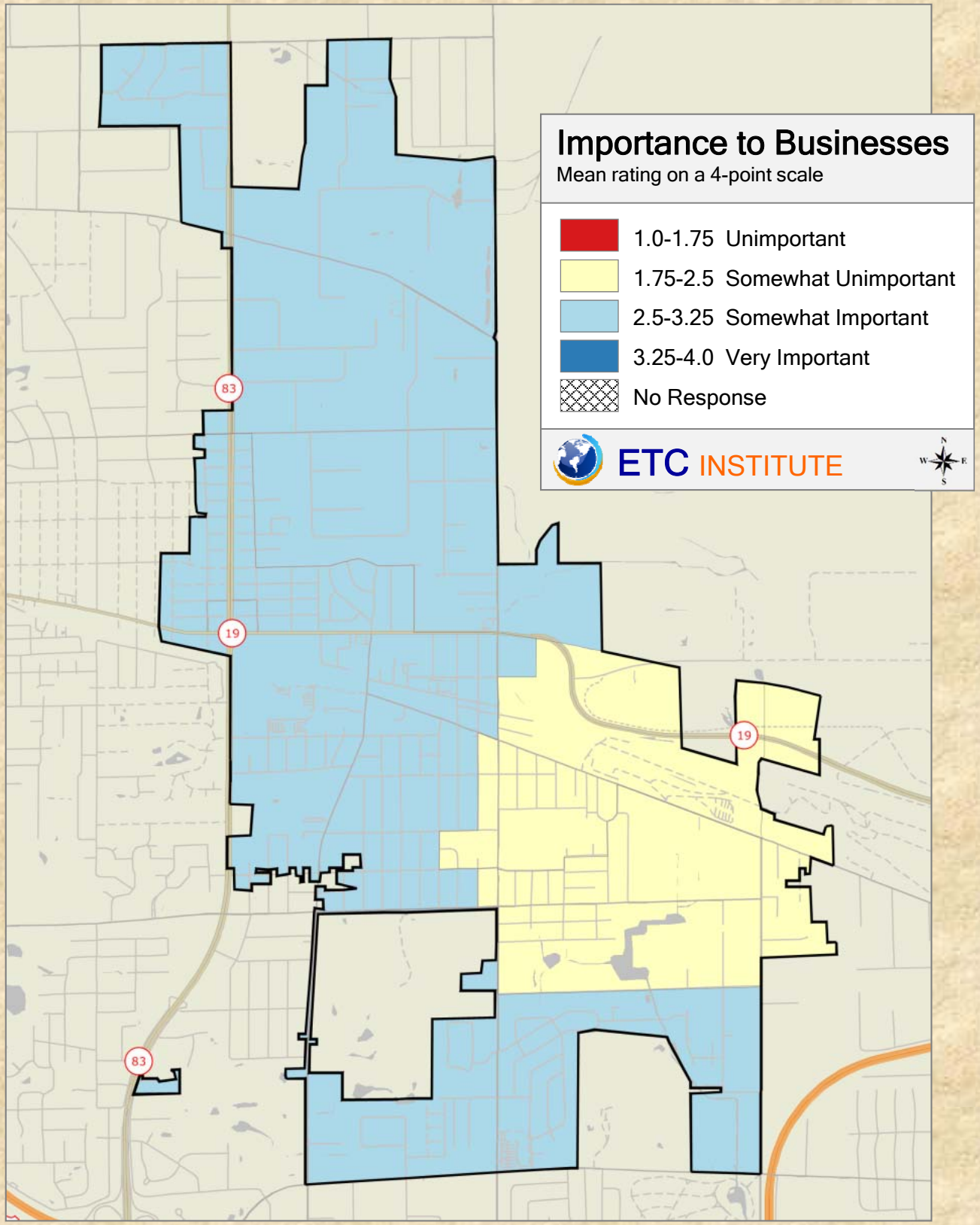
Q14.3 Importance of: Access to highways



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

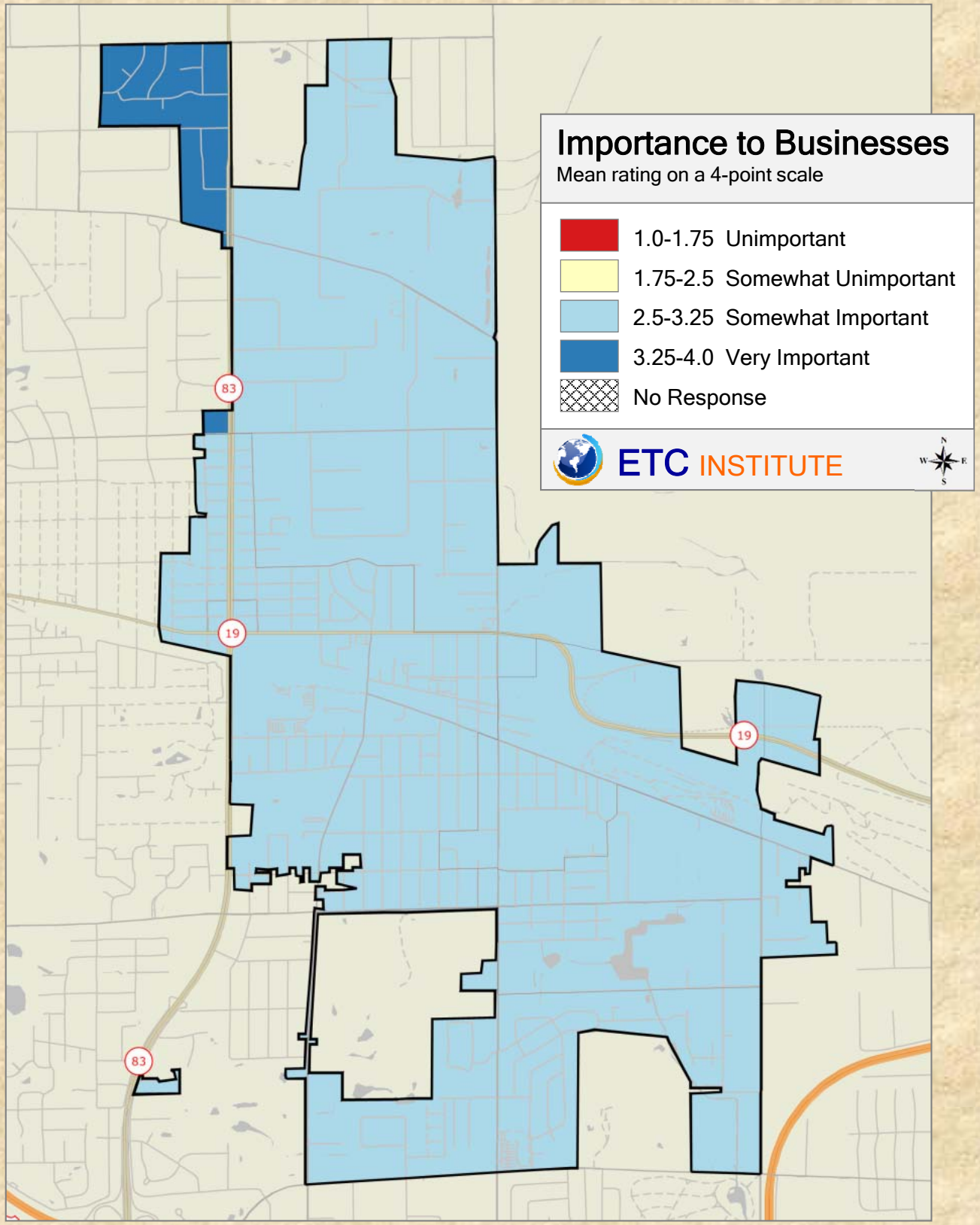
Q14.4 Importance of: Location within the nation



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

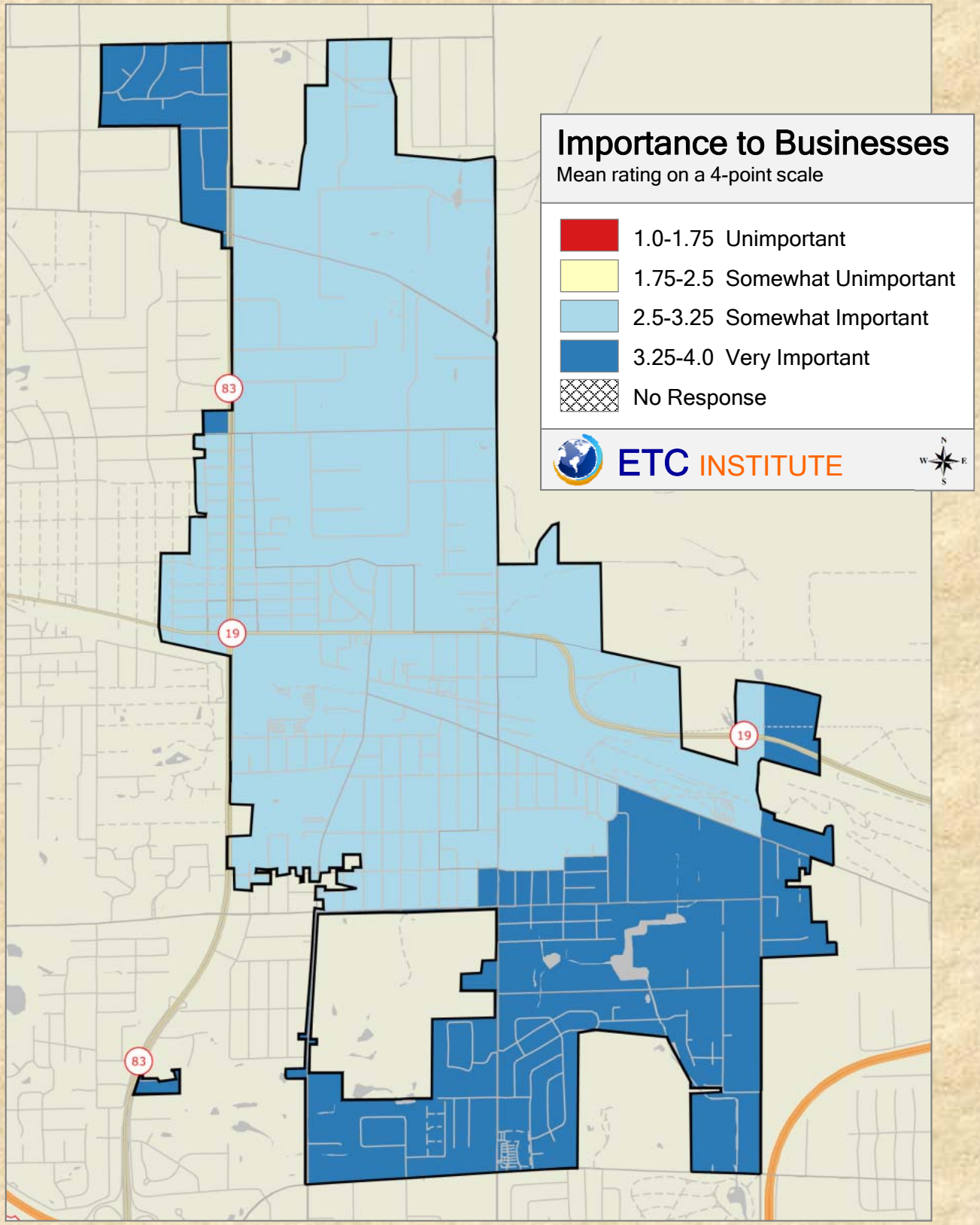
Q14.5 Importance of: Overall perception of area



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

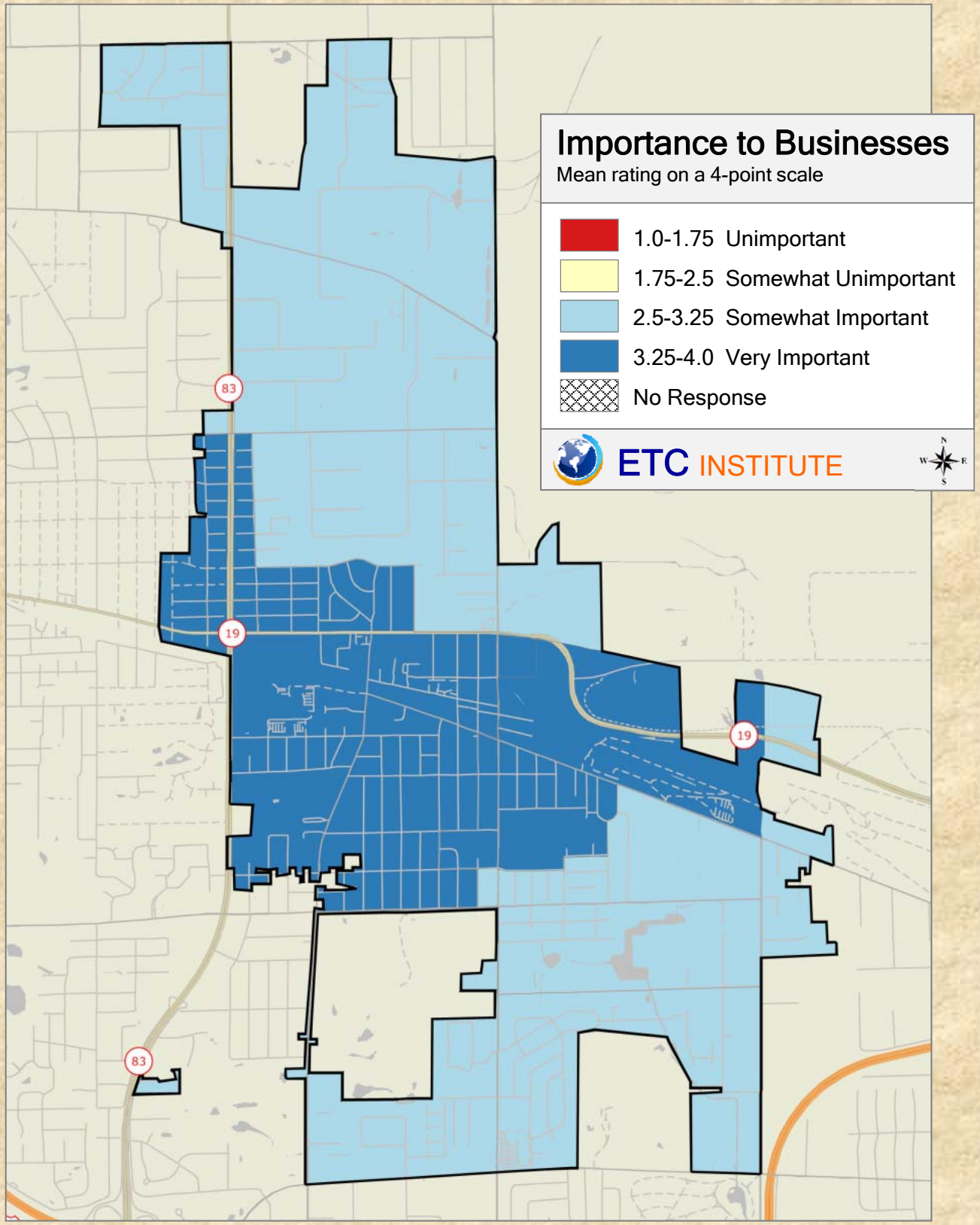
Q14.6 Importance of: Physical appearance of area



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

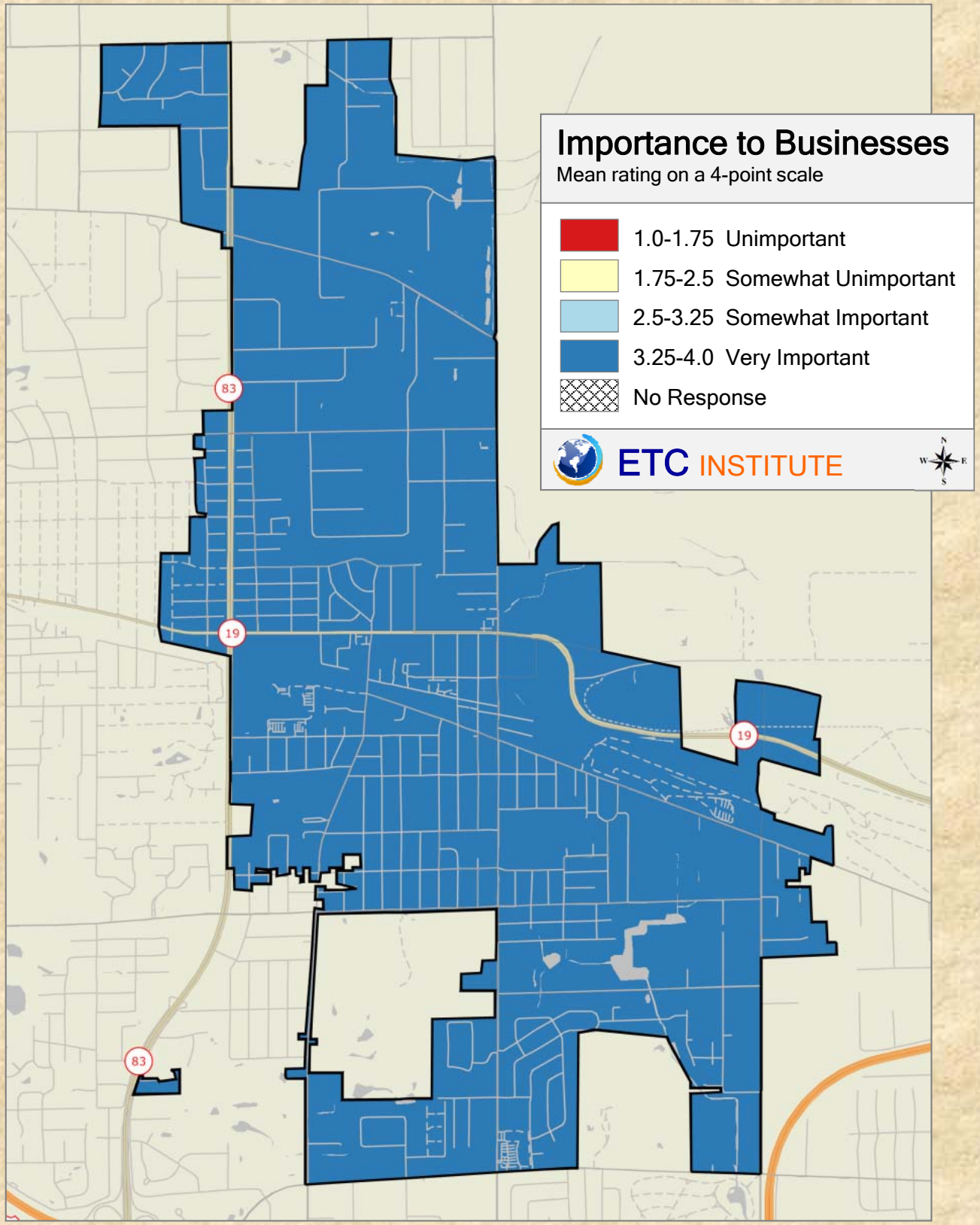
Q14.7 Importance of: Proximity to customers



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

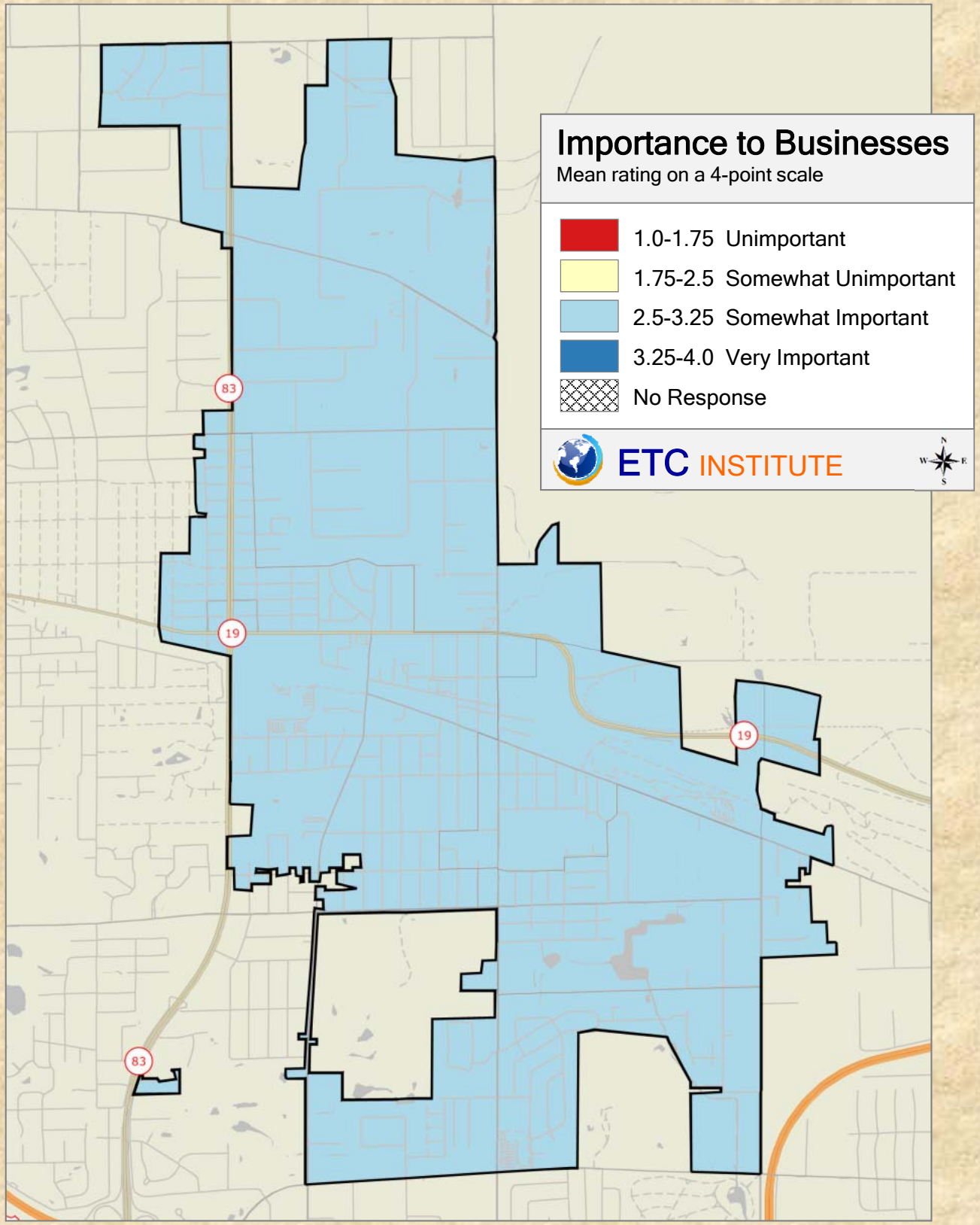
Q14.8 Importance of: Overall feeling of safety in the Village



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

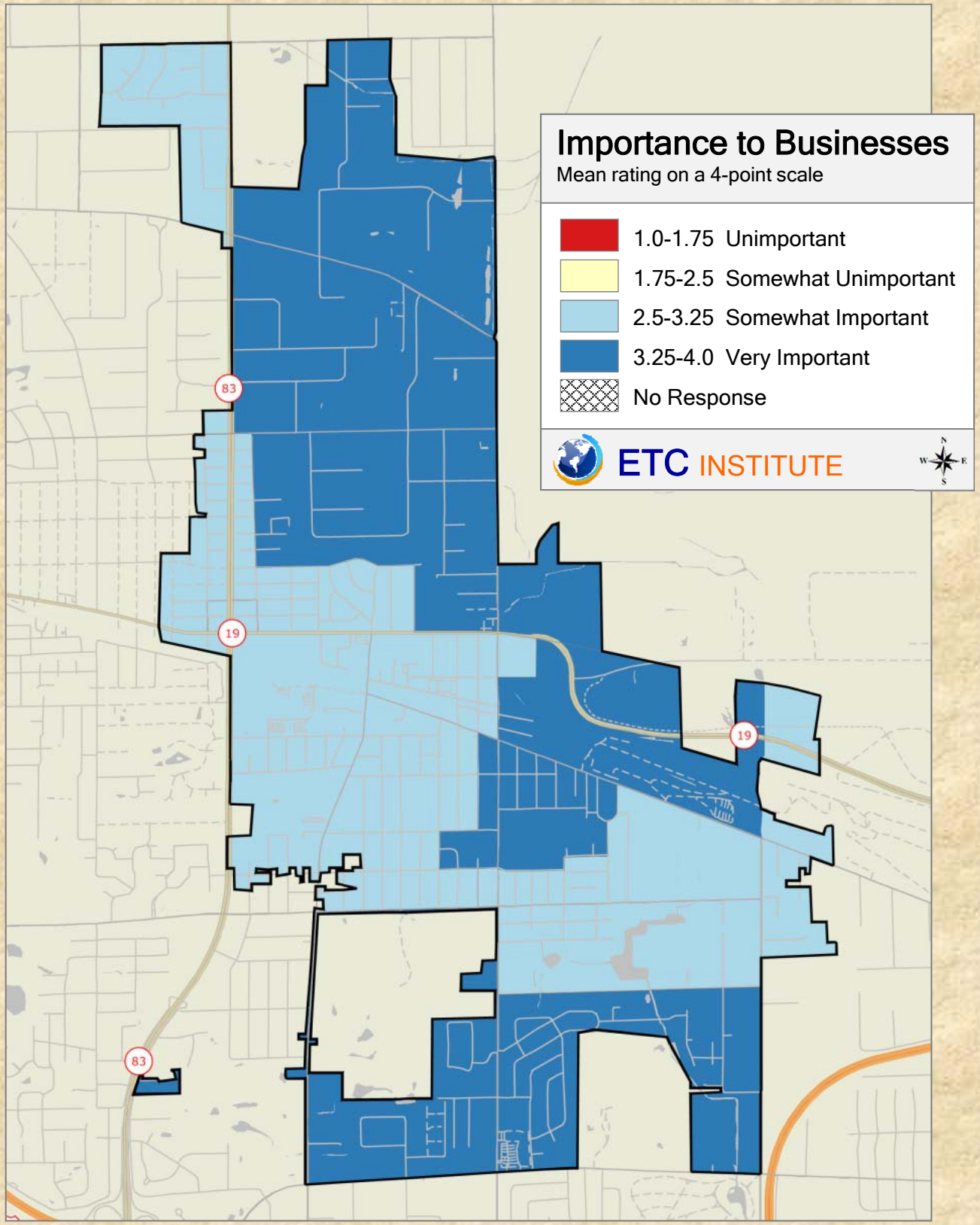
Q14.9 Importance of: Proximity to businesses that are important to your business



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

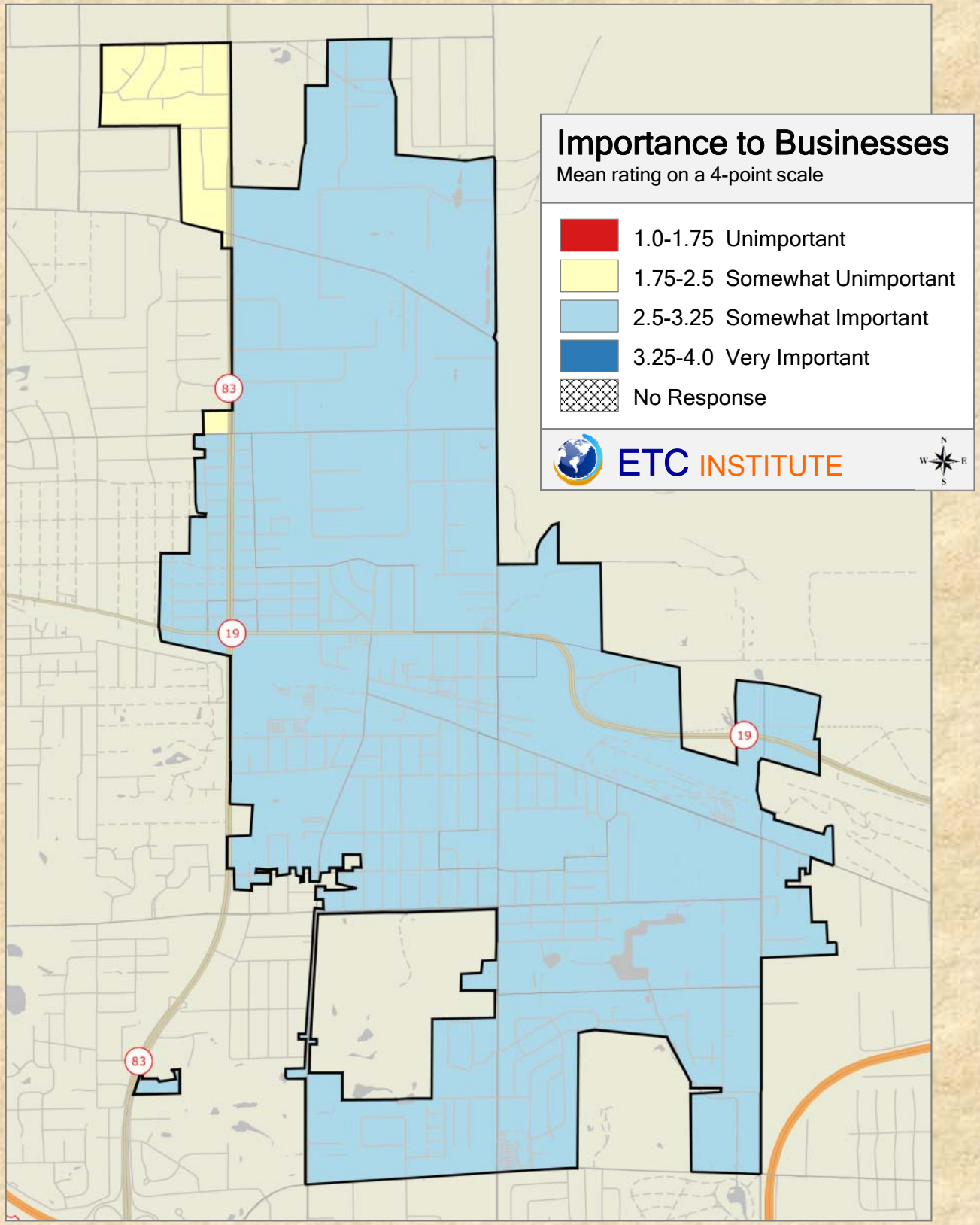
Q14.10 Importance of: Competitive lease rates



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

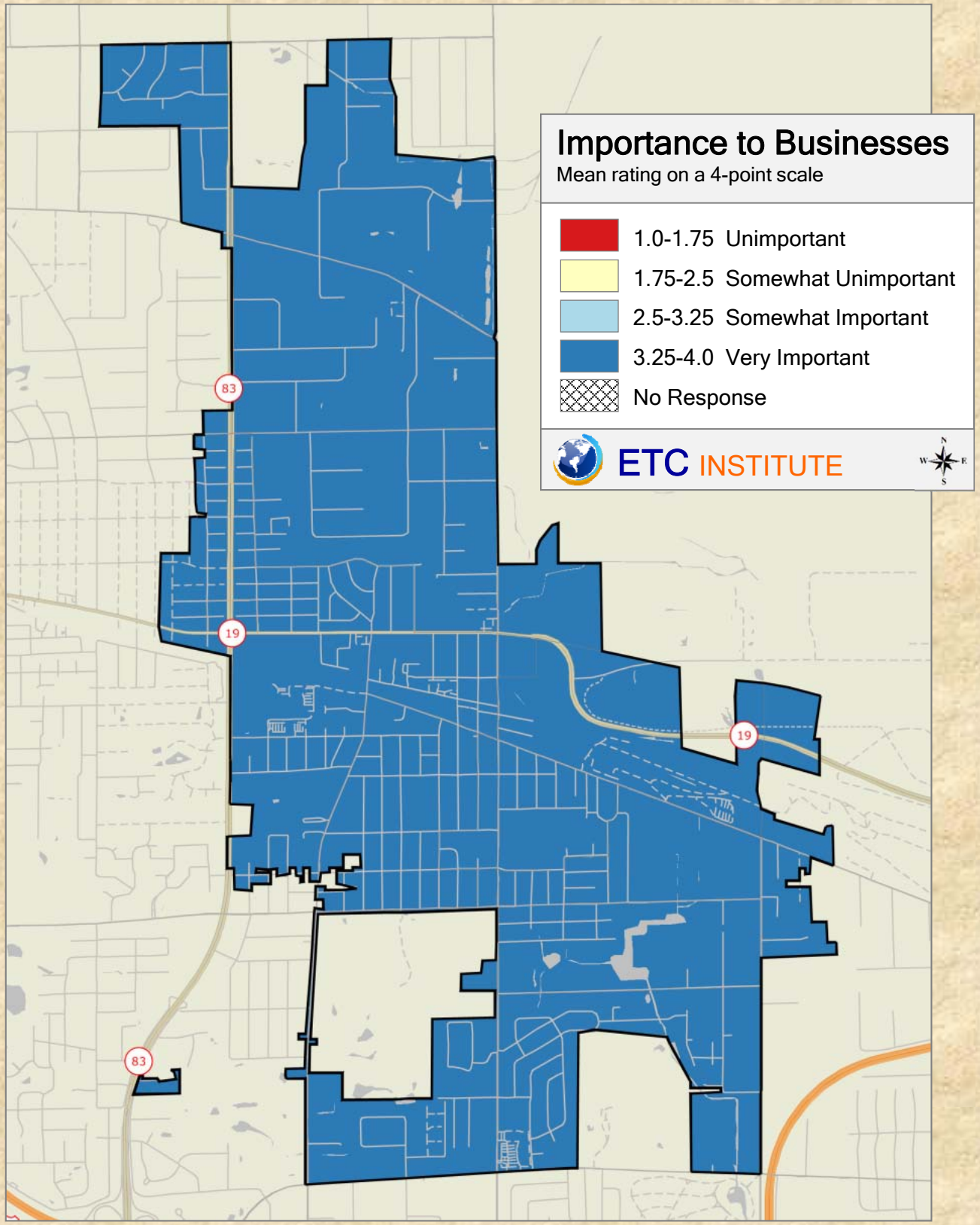
Q14.11 Importance of: Availability of land/buildings for expansion



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

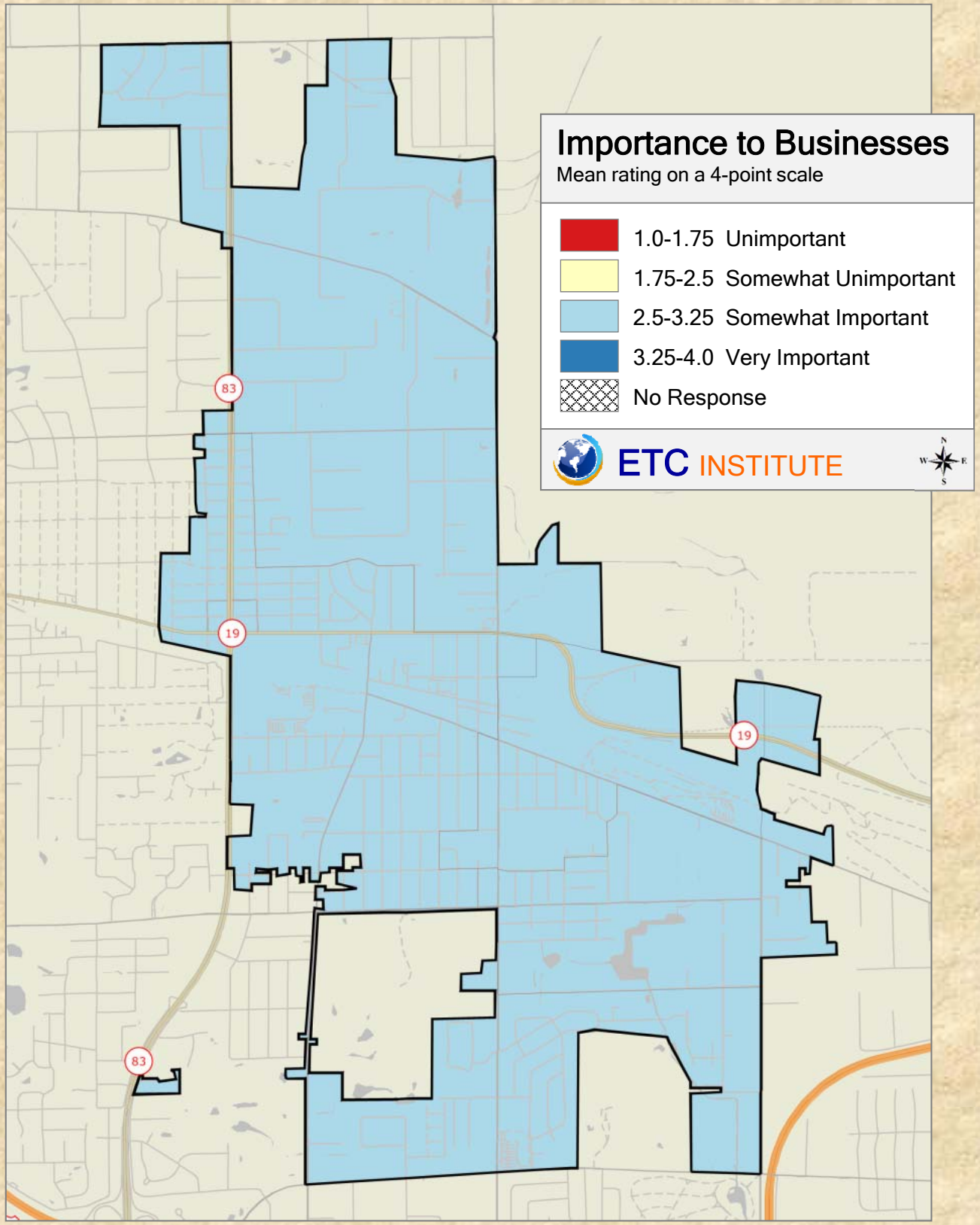
Q14.12 Importance of: Safety/security



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

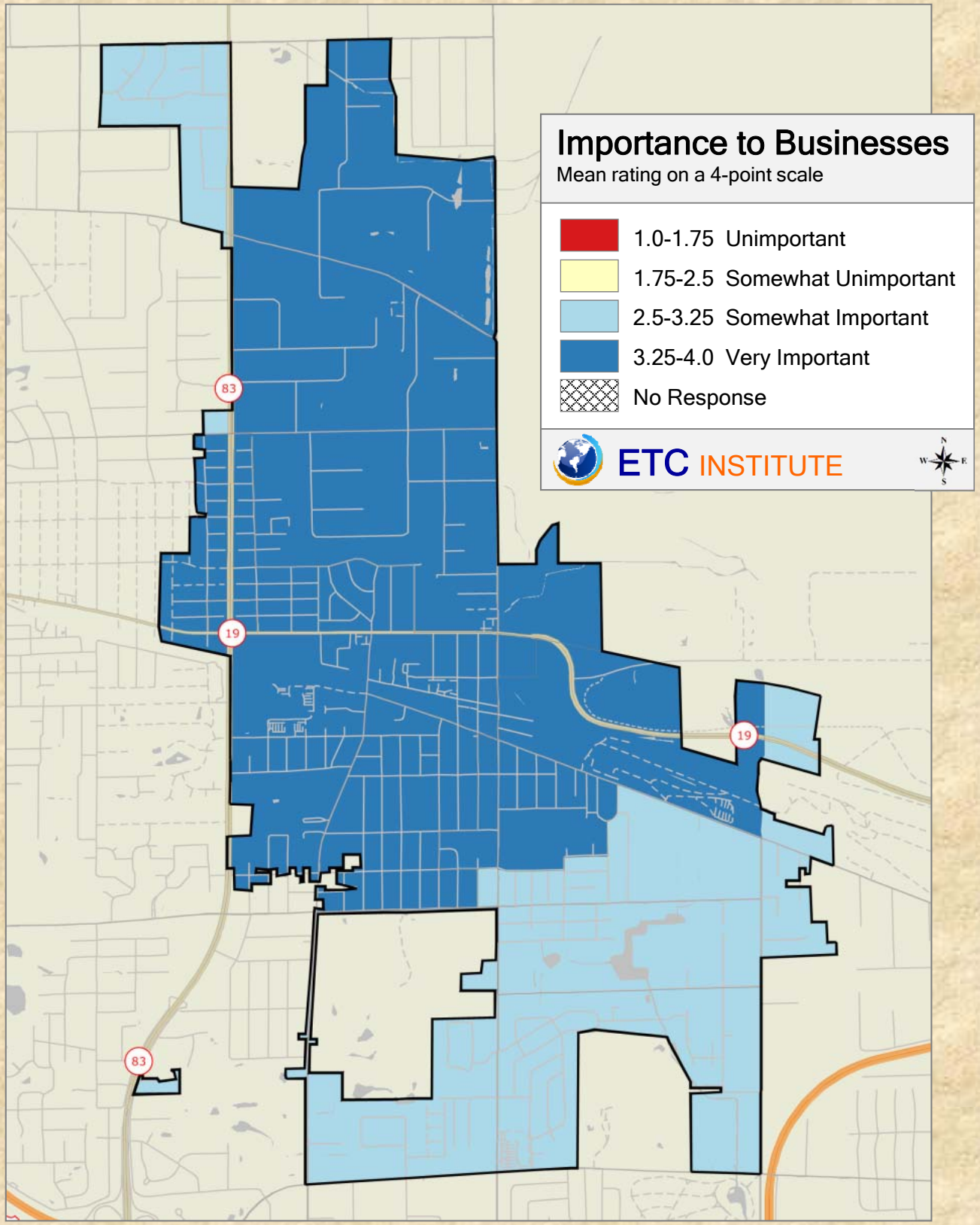
Q14.13 Importance of: Zoning and building permits process



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

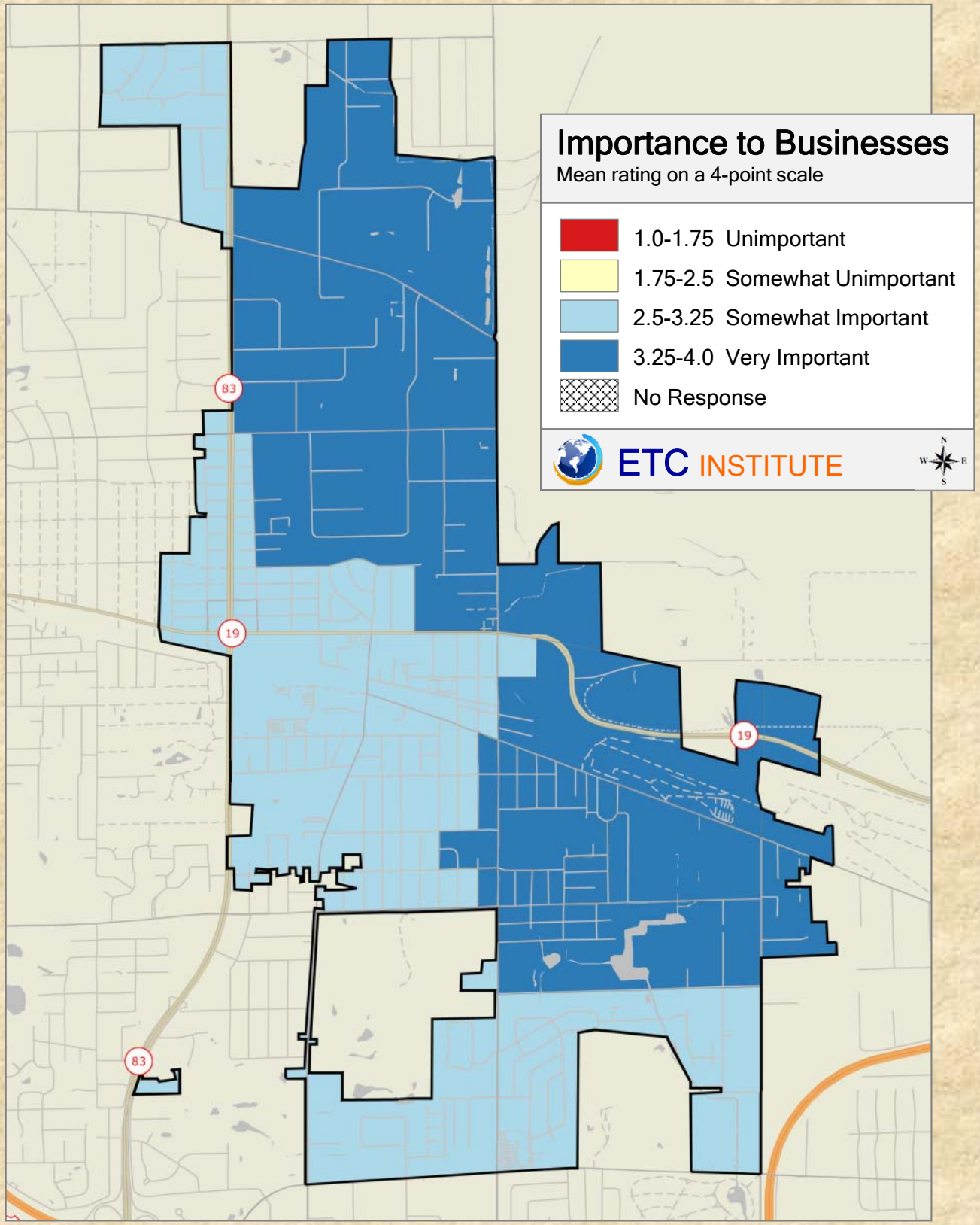
Q14.14 Importance of: Overall customer service from local government



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

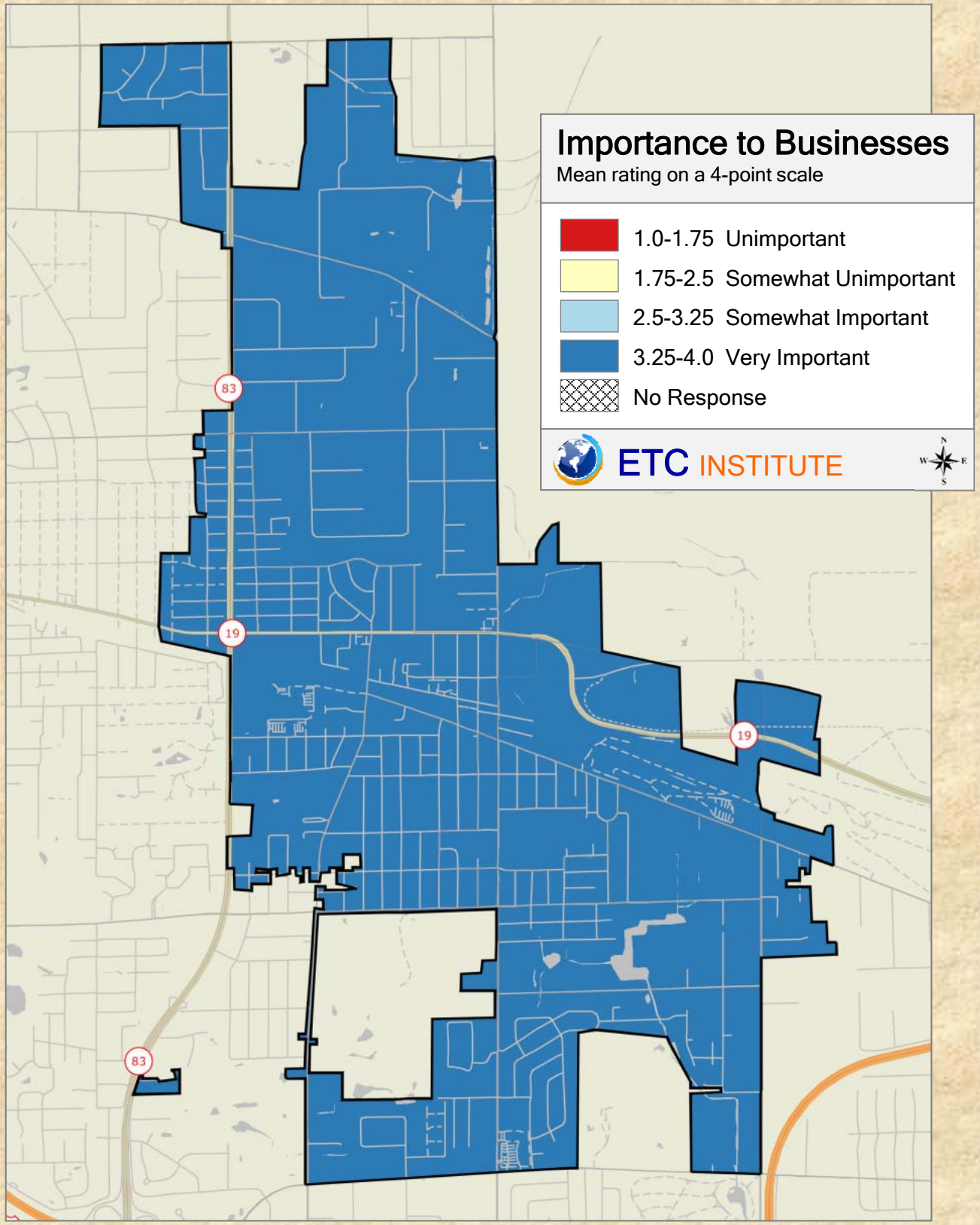
Q14.15 Importance of: Value received from local taxation



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

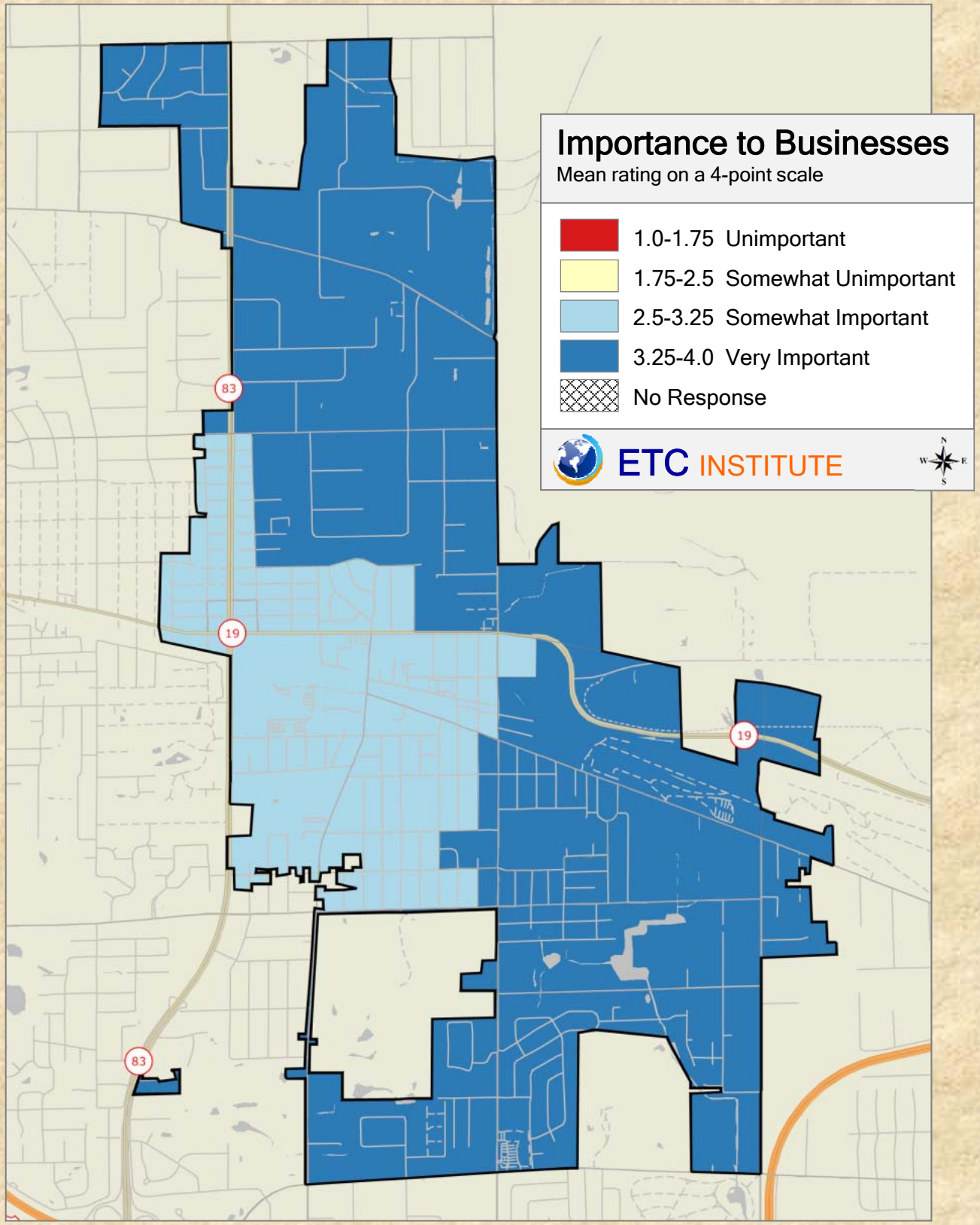
Q14.16 Importance of: Attitude of local government to business



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

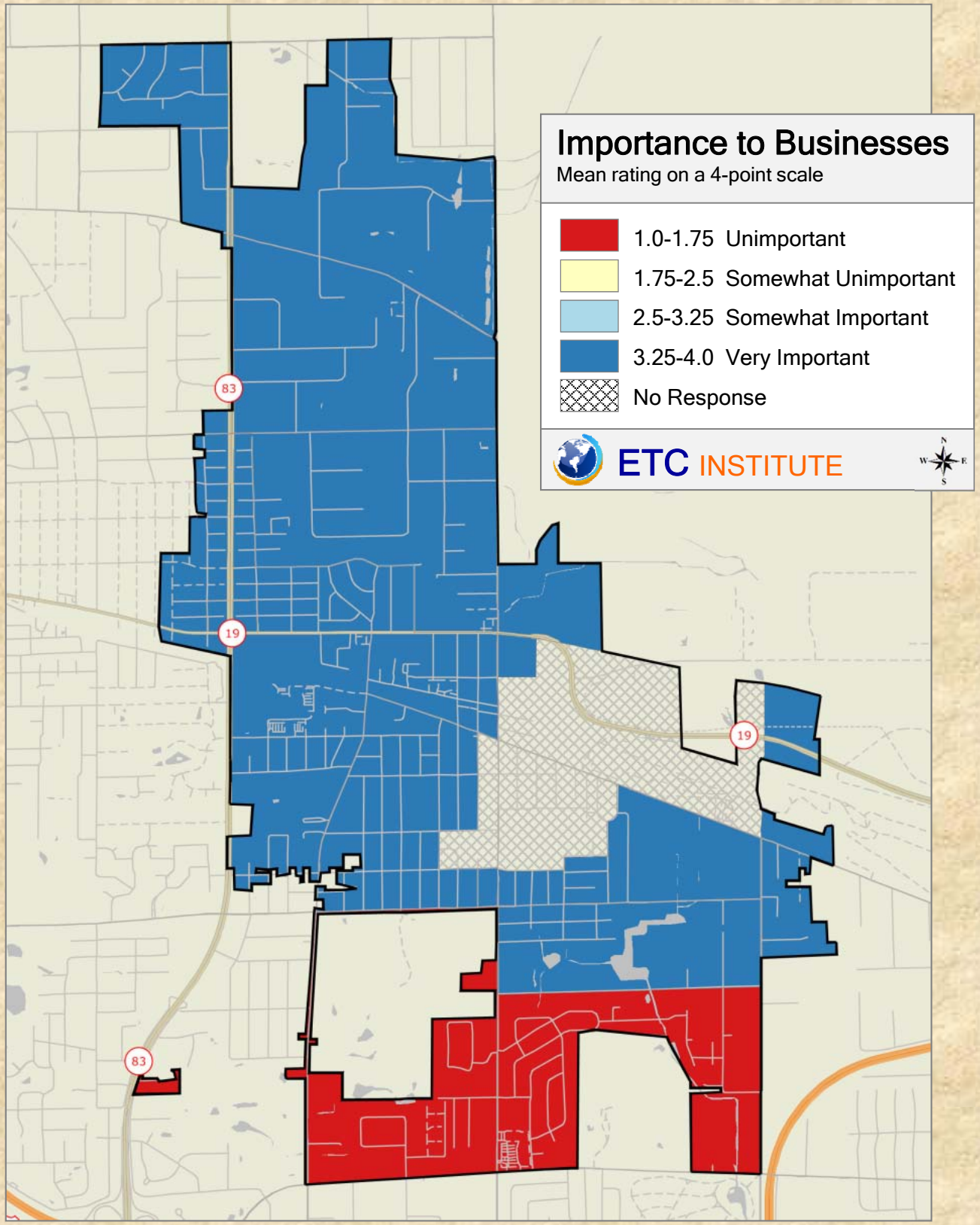
Q14.17 Importance of: Availability of telecommunication, utilities and other infrastructure



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

Q14.18 Importance of: Other



2016 Village of Bensenville Business Survey

Shading reflects the mean rating for all respondents by CBG (merged as needed)

TYPE:	SUBMITTED BY:	DEPARTMENT:	DATE:
Ordinance	K. Pozsgay	CED	08.15.17

DESCRIPTION:

Consideration of a Ordinance Granting a Variance for the Construction of a Shed (size) for the Applicant Holy Trinity Ukrainian Orthodox Church, Located at 1009 South Church Road, Bensenville, Illinois

SUPPORTS THE FOLLOWING APPLICABLE VILLAGE GOALS:

SUPPORTS THE FOLLOWING APPLICABLE VILLAGE GOALS:

	Financially Sound Village	X	*Enrich the lives of Residents*
	Quality Customer Oriented Services		*Major Business/Corporate Center*
	Safe and Beautiful Village		*Vibrant Major Corridors*

COMMITTEE ACTION: **DATE:** 08.15.17

BACKGROUND:

The applicant has constructed a 20'L x 12'W x 8'H shed with a 4-foot roof in the rear of their church property for storage. The shed is in the southeast corner of the approximately two acre property. The shed is a total of 240 square feet, which is above the allowed maximum size of 160 square feet for this size lot.

KEY ISSUES:

1) The shed is needed for additional storage for the church.
2) The shed is located on the back corner of the lot and will utilize two parking spots. This will not affect required minimum required spaces.
3) Although there are concerns with allowing these large sheds in the residential districts, this property is institutional in nature and on a large lot. Staff is less concerned with precedent set.
4) CDC members would like to see a "no parking" sign and space directly in front of the shed door for safety.

ALTERNATIVES:

Discretion of the Committee of the Whole.

RECOMMENDATION:

1) The staff respectfully recommends that the Variance be approved.
2) At the Public Hearing on August 1, 2017, the Community Development Commission voted unanimously (5-0) to recommend approval of the requests with the conditions recommended (attached). Motion passed.

BUDGET IMPACT:

n/a

ACTION REQUIRED:

Approval of an Ordinance approving variances for the applicant Holy Trinity Ukrainian Orthodox Church, located at 1009 South Church Road.

ATTACHMENTS:

Description	Upload Date	Type
Aerial & Zoning Maps	6/13/2017	Backup Material

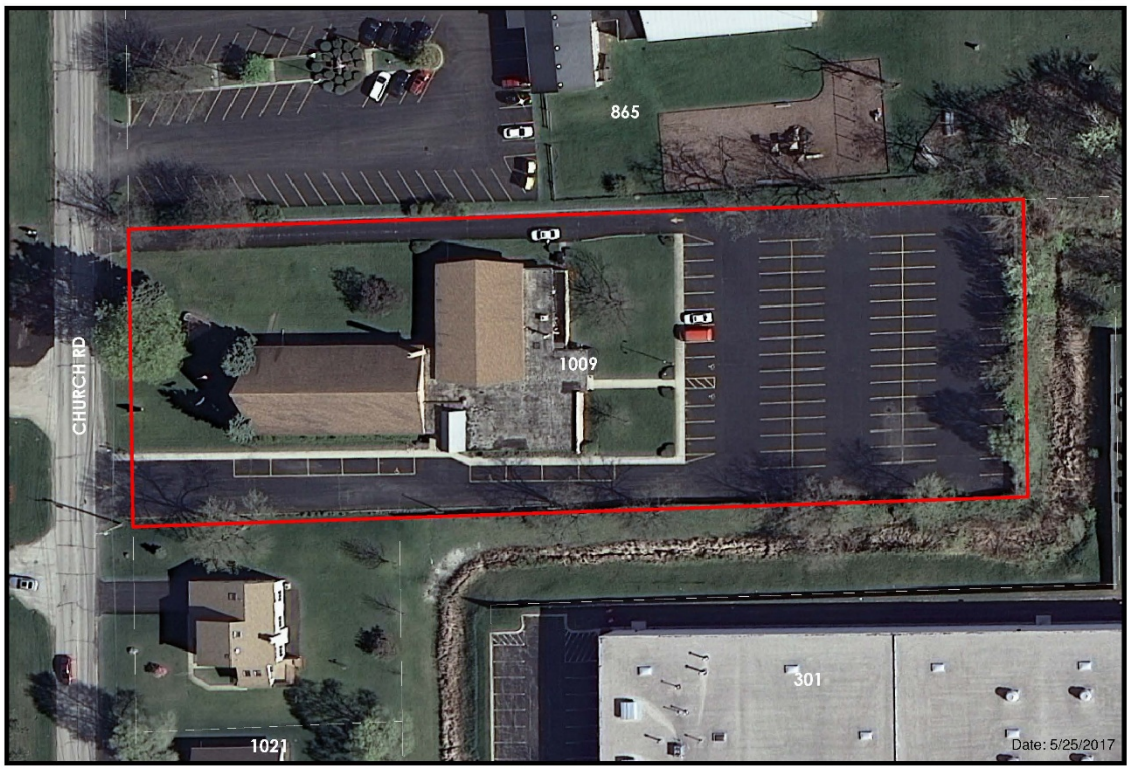
Staff Report	8/7/2017	Executive Summary
Plans	6/13/2017	Backup Material
Built Shed	6/13/2017	Backup Material
Draft Ordinance	8/9/2017	Ordinance

CDC#2017 - 17

1009 S Church Rd
Variance; shed

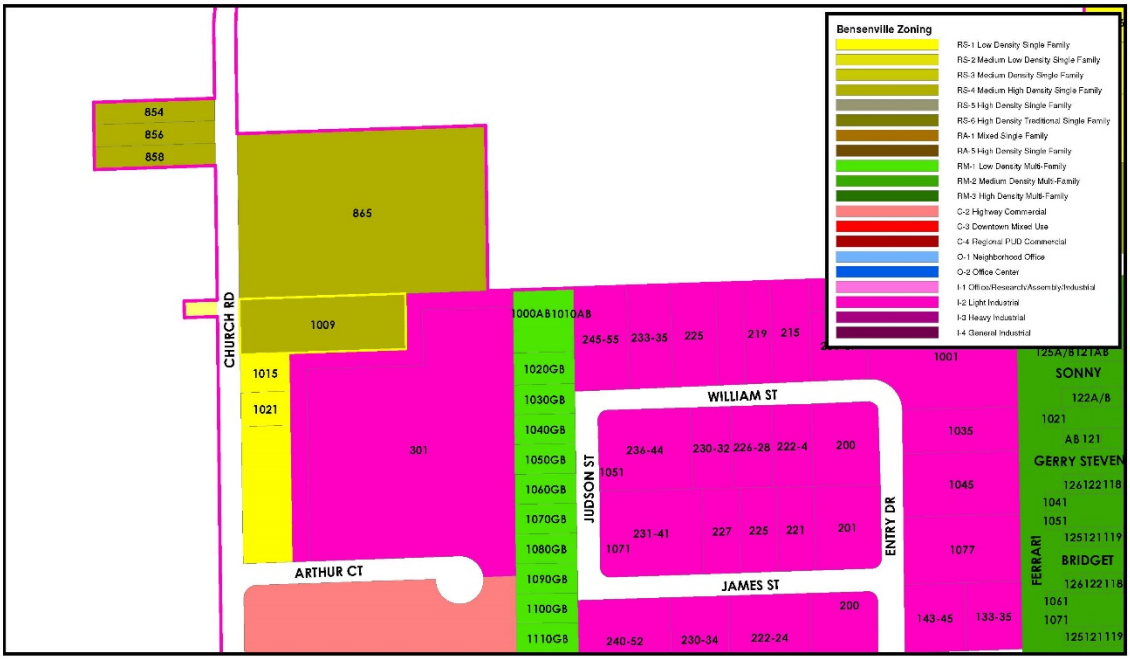
Village of Bensenville

1009 S Church



Village of Bensenville

Zoning Map



BENSENVILLE
COMMUNITY DEVELOPMENT COMMISION

STAFF REPORT

HEARING DATE: June 19, 2017
CASE #: 2017 – 17
PROPERTY: 1009 South Church Road
PROPERTY OWNER: Holy Trinity Ukrainian Orthodox Church
APPLICANT Same
SITE SIZE: 1.87 ACRES
BUILDING SIZE: 12,650 SF
PIN NUMBERS: 03-26-102-001
ZONING: RS – 4 Medium High Density Single Family
REQUEST: Variance for construction of a shed (size)
- Municipal Code Section 10 – 14 – 12

PUBLIC NOTICE:

1. A Legal Notice was published in the Bensenville Independent on Thursday June 1, 2017. A Certified copy of the Legal Notice is maintained in the CDC file and is available for viewing and inspection at the Community & Economic Development Department during regular business hours.
2. Village personnel posted two Notice of Public Hearing signs on the property, visible from the public way on Thursday June 1, 2017.
3. On Friday June 2, 2017, Village personnel mailed from the Bensenville Post Office via First Class Mail a Notice of Public Hearing to taxpayers of record within 250' of the property in question. An Affidavit of Mailing executed by C & ED personnel and the list of recipients are maintained in the CDC file and are available for viewing and inspection at the Community & Economic Development department during regular business hours.

SUMMARY:

The applicant has constructed a 20'L x 12'W x 8'H shed with a 4-foot roof in the rear of their church property for storage. The shed is in the southeast corner of the property. The shed is a total of 240 square feet, which is above the allowed maximum size of 160 square feet for this size lot.

SURROUNDING LAND USES:

	Zoning	Land Use	Comprehensive Plan	Jurisdiction
Site	RS – 4	Church	Institutional	Village of Bensenville
North	RS – 4	Church	Institutional	Village of Bensenville
South	RS – 1/I – 2	Residential	Industrial	Village of Bensenville
East	I – 2	Industrial	Industrial	Village of Bensenville
West	R -4	Residential		DuPage County

DEPARTMENT COMMENTS:
S*UPPORTS THE FOLLOWING APPLICABLE VILLAGE GOALS:*

	Financially Sound Village
	Quality Customer Oriented Services
	Safe and Beautiful Village
X	Enrich the lives of Residents
	Major Business/Corporate Center
	Vibrant Major Corridors

Finance: Utilities balance – all is currently past due as of 06.05.17.

Police: No Comments.

Engineering and Public Works:

Engineering: No Comments.

Public Works: No Comments.

Community & Economic Development**:**
Economic Development: No Comments.

Fire Safety: No Comments.

Building: No Comments.

Planning:
1) The 2015 Comprehensive Plan indicates "Institutional" for this property.
2) The shed is a total of 240 square feet, which is above the allowed max size of 160 square feet for this size lot.
3) The shed will be used for storage for the church.
4) The shed will be located in the rear of the lot.
5) The applicant started construction without a permit. A "Stop Work Order" was issued on 06.02.17, after they had submitted this application for variance.
6) Although there are concerns with allowing these large sheds in the residential districts, this property is institutional in nature and on a large lot. Staff is less concerned with precedent set.

APPROVAL CRITERIA FOR VARIANCES:
The Community Development Commission shall not recommend nor shall the Village Board grant a variance unless it shall make findings based upon the evidence presented to it in each specific case that:

1. **Special Circumstances:** Special circumstances exist that are peculiar to the property for which the variances are sought and that do not apply generally to other properties in the same zoning district. Also, these circumstances are not of so general or recurrent a nature

as to make it reasonable and practical to provide a general amendment to this Title to cover them.

Response: The special circumstances arise from the need to build a storage building (shed) on the Holy Trinity church property's parking lot behind the main building on the southeast corner of the property. The proposed storage building (shed) will be used to store school materials, landscaping and church equipment. The building is designed per construction budget and is measured 12'x20'.

2. **Hardship or Practical Difficulties:** For reasons set forth in the findings, the literal application of the provisions of this Title would result in unnecessary and undue hardship or practical difficulties for the applicant as distinguished from mere inconvenience.

   Response: Without the storage building (shed) the mentioned above articles (school materials, landscaping and church equipment) will be piled up in the main church building and could be a potential fire hazard. In addition, removing the mentioned articles from the main building will enable church to use the space for children's play area.

3. **Circumstances Relate to Property**: The special circumstances and hardship relate only to the physical character of the land or buildings, such as dimensions, topography or soil conditions. They do not concern any business or activity of present or prospective owner or occupant carries on, or seeks to carry on, therein, nor to the personal, business or financial circumstances of any party with interest in the property.

   Response: The special circumstances only relate to physical characteristics, specifically, the size and location of the church property in relation to the proposed development.

4. **Not Resulting from Applicant Action:** The special circumstances and practical difficulties or hardship that are the basis for the variance have not resulted from any act, undertaken subsequent to the adoption of this Title or any applicable amendment thereto, of the applicant or of any other party with a present interest in the property. Knowingly authorizing or proceeding with construction, or development requiring any variance, permit, certificate, or approval hereunder prior to its approval shall be considered such an act.

   Response: The requested variance is not the result of any action undertaken by the Petitioner. It is due to the need to free up space in the main church building.

5. **Preserve Rights Conferred by District:** A variance is necessary for the applicant to enjoy a substantial property right possessed by other properties in the same zoning district and does not confer a special privilege ordinarily denied to such other properties.

   Response: The variance is essential to make use of the available property space and to allow for the improvement of the church property with the proposed storage building (shed).

6. **Necessary for Use of Property:** The grant of a variance is necessary not because it will increase the applicant's economic return, although it may have this effect, but because without a variance the applicant will be deprived of reasonable use or enjoyment of, or reasonable economic return from, the property.

   Response: The granting of the variance is necessary to allow for the building to be built. Without the variance the Petitioner will be deprived of reasonable necessity and use of the proposed construction of the church storage building (shed).

7. **Not Alter Local Character:** The granting of the variance will not alter the essential character of the locality nor substantially impair environmental quality, property values or public safety or welfare in the vicinity.

   Response: Granting the variance will not alter the character of the surrounding properties. In addition, the storage building (shed) should improve the property value.

8. **Consistent with Title and Plan:** The granting of a variance will be in harmony with the general purpose and intent of this Title and of the general development plan and other applicable adopted plans of the Village, as viewed in light of any changed conditions since their adoption, and will not serve in effect to substantially invalidate or nullify any part thereof.

   Response: The granting of the variance is in harmony with the general purpose and intent.

9. **Minimum Variance Needed:** The variance approved is the minimum required to provide the applicant with relief from undue hardship or practical difficulties and with reasonable use and enjoyment of the property.

   Response: The variance approved is the minimum required to provide the Petitioner with the necessary use and purpose for the building storage (shed).

	Meets Criteria	
Variances Approval Criteria	*Yes*	*No*
1. Special Circumstances	X	
2. Hardship	X	
3. Circumstances relate to the Property	X	
4. Not Resulting from Applicant Actions	X	
5. Preserve Rights Conferred By District	X	
6. Necessary for the Use of the Property	X	
7. Not Alter Local Character	X	
8. Consistent with Title and Plan	X	
9. Minimum Variance Needed	X	

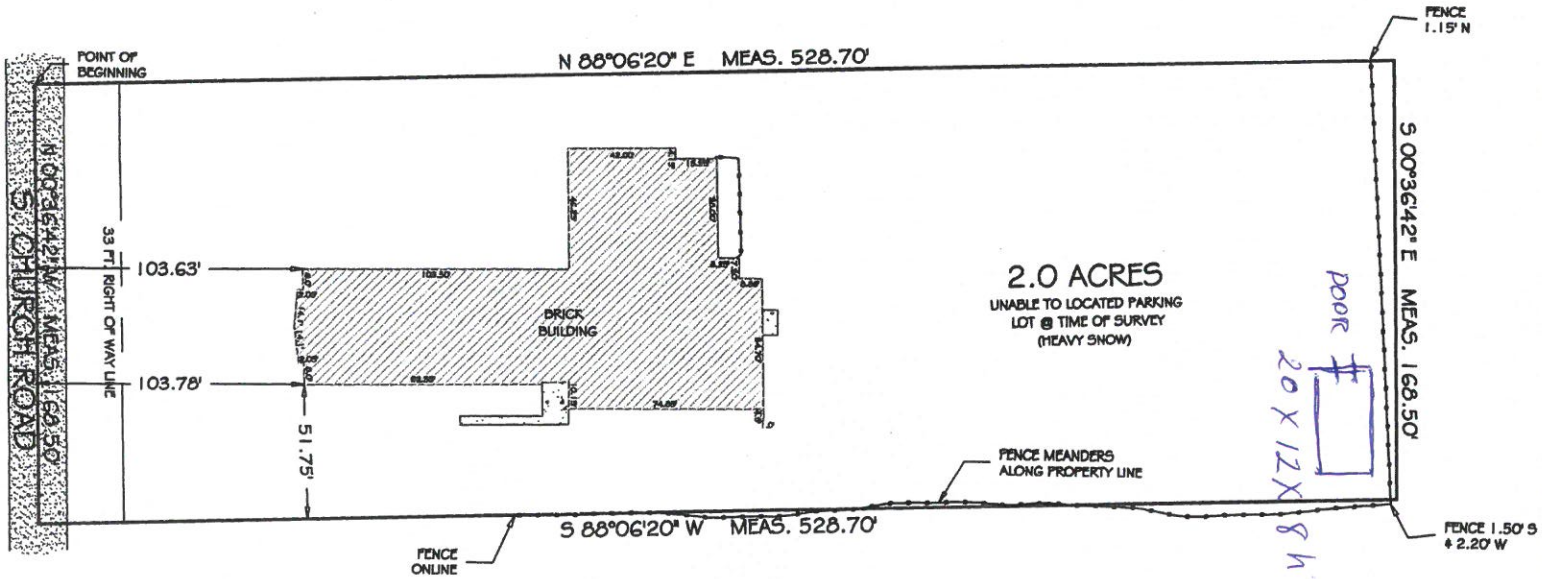
RECOMMENDATIONS:
Staff recommends the Approval of the above Findings of Fact and therefore the Approval of the Variances for the Village of Bensenville with the following conditions:

1. The plans and aesthetics of the development to be in substantial compliance with the plans submitted 05.08.17 by the applicant and with this application.
2. Applicant will become current with all outstanding bills due to Village prior to receiving permit.
3. Applicant will the space directly in front of the shed as “no parking” and put a “no parking” sign on shed door.

Respectfully Submitted,
Department of Community
& Economic Development

RECEIVED
MAY 08 2017
By

BEARINGS ARE ASSUMED



4 foot Roof

SURVEYOR'S NOTE:
IRON PIPES AT ALL PROPERTY CORNERS UNLESS NOTED OTHERWISE
DUE TO SNOW COVER AT TIME OF SURVEY SOME IMPROVEMENTS MAY NOT BE SHOWN

PLAT OF SURVEY

LEGAL DESCRIPTION

THAT PART OF SECTION 26, TOWNSHIP 40 NORTH, RANGE 11, EAST OF THE THIRD PRINCIPAL MERIDIAN, DESCRIBED BY BEGINNING AT THE INTERSECTION OF THE CENTERLINE OF CHURCH ROAD WITH THE NORTH LINE OF SAID SECTION 26, THENCE NORTH 88 DEGREES 06 MINUTES 20 SECONDS EAST ON SAID NORTH LINE 528.7 FEET; THENCE SOUTH 00 DEGREES 36 MINUTES 42 SECONDS EAST, 168.5 FEET; THENCE SOUTH 88 DEGREES 06 MINUTES 20 SECONDS WEST 528.7 FEET TO THE CENTERLINE OF CHURCH ROAD; THENCE NORTH 168.5 FEET TO THE POINT OF BEGINNING, IN DUPAGE COUNTY, ILLINOIS.

Commonly Known as: 1009 S. CHURCH ROAD
BENSENVILLE, ILLINOIS 60106

STATE OF ILLINOIS)
S.S.)
COUNTY OF DU PAGE)

I GREGORY L. POWELL, DO HEREBY CERTIFY THAT THE PLAT SHOWN HEREON IS A CORRECT REPRESENTATION OF A SURVEY OF THE LAND PURSUANT TO THE "MINIMUM STANDARDS OF PRACTICE," 68 IL.ADMIN.CODE, SECTION 1270.56(b)(6)(F) PERFORMED AT AND UNDER MY DIRECTION. THIS PROFESSIONAL SERVICE CONFORMS TO THE CURRENT ILLINOIS MINIMUM STANDARDS FOR A BOUNDARY SURVEY.

ALL DIMENSIONS SHOWN ARE IN FEET AND DECIMAL PARTS THEREOF.

GIVEN UNDER MY HAND AND SEAL THIS 26TH DAY OF FEBRUARY, A.D. 2013. MY LICENSE EXPIRES NOV. 30, 2014.

GREGORY L. POWELL
PROFESSIONAL LAND SURVEYOR STATE OF ILLINOIS
HANOVER PARK, IL

GREGORY L. POWELL
ILLINOIS PROFESSIONAL LAND SURVEYOR NO.3187

Work No.	13-426
Drawn by	NDV
Checked	NDV
Approved	GLP
Scale	1" - 50'

Prepared for
HUNT, KAISER, ARANDA & SUBACH, LTD.
1035 S. YORK ROAD
BENSENVILLE, ILLINOIS 60106

G. Powell
Professional Land Surveyor
5892 Chatsworth Court
Hanover Park, Illinois 60133
Phone (630) 540-2557
Fax (630) 540-2558

On asphalt

WINDOW TO BE ADDED

RECEIVED
MAY 08 2017
By

CDC#2017 – 17 1009 South Church Road

Holy Trinity Ukrainian Orthodox Church

View looking to the southeast

View looking due east

ORDINANCE # _____

AN ORDINANCE GRANTING APPROVAL OF A VARIANCE TO ALLOW FOR CONSTRUCTION OF A SHED AT THE PROPERTY COMMONLY KNOWN AS 1009 SOUTH CHURCH ROAD, BENSENVILLE, ILLINOIS

WHEREAS, Holy Trinity Ukrainian Orthodox Church ("Owner") and ("Applicant"), filed an application (CDC Case #2017-17) for approval of a variance to allow an increase in size allowed for construction of a shed, Municipal Code Sections 10 – 14 – 12 of the Village of Bensenville Zoning Ordinance ("Zoning Ordinance") for the property located at 1009 South Church Road, Bensenville, as legally described in Exhibit "A," attached hereto and incorporated herein by reference (the "Subject Property"), a copy of said application being contained on file in the Community and Economic Development Department; and

WHEREAS, Notice of Public Hearing with respect to the variances sought by the Applicant was published in the Bensenville Independent on July 13, 2017 by the Village of Bensenville, and notice was also given via posting of a Public Hearing Sign on the Subject Property and via First Class mail to taxpayers of record within 250 feet of the Subject Property, all as required by the statutes of the State of Illinois and the ordinances of the Village; and

WHEREAS, pursuant to said Notice, the Community Development Commission of the Village of Bensenville conducted a Public Hearing on August 1, 2017 as required by the statutes of the State of Illinois and the ordinances of the Village; and

WHEREAS, after hearing the application, the Community Development Commission approved the findings of fact submitted by the Applicant recommending approval of the variance and, thereafter, voted (5-0) recommending approval of the variance, and

WHEREAS, the Community Development Commission then forwarded its recommendations, including the Staff Report and findings relative to the variation as are attached hereto and incorporated herein by reference as Exhibit "B" to the President and Village Board of Trustees, and

WHEREAS, the Committee Of the Whole voted _____ to _____ for the variance to allow for construction of a porch in the required front yard; and

WHEREAS, on August 15, 2017 the Committee Of the Whole then forwarded its recommendation, along with that of the Community Development Commission, to the President and Board of Trustees; and

WHEREAS, the President and Board of Village Trustees have reviewed the matter herein and have determined that approval of the requested variances as recommended by the Committee Of the Whole to allow for construction of a shed is consistent with the Zoning Ordinance.

NOW, THEREFORE, BE IT ORDAINED by the President and Board of Trustees of the Village of Bensenville, Counties of DuPage and Cook, Illinois, duly assembled at a regular meeting, as follows:

SECTION ONE: That the forgoing recitals are hereby incorporated by reference as if fully set forth herein.

SECTION TWO: That the Subject Property is currently zoned under the Zoning Ordinance as RS – 4 Medium High Density Single Family District, which zoning classification shall remain in effect subject to the variance approved herein.

SECTION THREE: That the Staff Report and Recommendation to approve the variances sought, being reviewed, is adopted by the Village Board of Trustees, which has found that the variances should be approved as requested on the facts submitted by the Applicant.

SECTION FOUR: That the variance sought by the Owner/Applicant to allow the front porch on the Subject Property is hereby approved with the following conditions:

1. The plans and aesthetics of the development to be in substantial compliance with the plans submitted 05.08.17 by the applicant and with this application.
2. Applicant will become current with all outstanding bills due to Village prior to receiving permit.
3. The parking lot be striped to allow no parking in front of the doors.

PASSED AND APPROVED by the President and Board of Trustees of the Village of Bensenville, this 22th day of August 2017.

_____
Frank DeSimone, Village President

ATTEST:

_____,
Nancy Quinn, Village Clerk

AYES: _____

NAYES: _____

ABSENT: _____

Ordinance # _____
Exhibit "A"
Legal Description

The Legal Description is as follows:

THAT PART OF SECTION 26, TOWNSHIP 40 NORTH, RANGE 11, EAST OF THE THIRD PRINCIPAL MERIDIAN, DESCRIBED BY BEGINNING AT THE INTERSECTION OF THE CENTERLINE OF CHURCH ROAD WITH THE NORTH LINE OF SAID SECTION 26, THENCE NORTH 88 DEGREES 06 MINUTES 20 SECONDS EAST ON SAID NORTH LINE 528.7 FEE; THENCE SOUTH 00 DEGREES 06 MINUTES 20 SECONDS WEST 528.7 FEET TO THE POINT OF BEGINNING, IN DUPAGE COUNTY, ILLINOIS.

Commonly known as 1009 South Church Road, Bensenville, IL 60106.

Ordinance # _____
Exhibit "B"
Community Development Commission Findings of Fact / Recommendation

1. **Special Circumstances:** Special circumstances exist that are peculiar to the property for which the variances are sought and that do not apply generally to other properties in the same zoning district. Also, these circumstances are not of so general or recurrent a nature as to make it reasonable and practical to provide a general amendment to this Title to cover them.

   Response: The special circumstances arise from the need to build a storage building (shed) on the Holy Trinity church property's parking lot behind the main building on the southeast corner of the property. The proposed storage building (shed) will be used to store school materials, landscaping and church equipment. The building is designed per construction budget and is measured 12'x20'.

2. **Hardship or Practical Difficulties:** For reasons set forth in the findings, the literal application of the provisions of this Title would result in unnecessary and undue hardship or practical difficulties for the applicant as distinguished from mere inconvenience.

   Response: Without the storage building (shed) the mentioned above articles (school materials, landscaping and church equipment) will be piled up in the main church building and could be a potential fire hazard. In addition, removing the mentioned articles from the main building will enable church to use the space for children's play area.

3. **Circumstances Relate to Property**: The special circumstances and hardship relate only to the physical character of the land or buildings, such as dimensions, topography or soil conditions. They do not concern any business or activity of present or prospective owner or occupant carries on, or seeks to carry on, therein, nor to the personal, business or financial circumstances of any party with interest in the property.

   Response: The special circumstances only relate to physical characteristics, specifically, the size and location of the church property in relation to the proposed development.

4. **Not Resulting from Applicant Action:** The special circumstances and practical difficulties or hardship that are the basis for the variance have not resulted from any act, undertaken subsequent to the adoption of this Title or any applicable amendment thereto, of the applicant or of any other party with a present interest in the property. Knowingly authorizing or proceeding with construction, or development requiring any variance, permit, certificate, or approval hereunder prior to its approval shall be considered such an act.

   Response: The requested variance is not the result of any action undertaken by the Petitioner. It is due to the need to free up space in the main church building.

5. **Preserve Rights Conferred by District:** A variance is necessary for the applicant to enjoy a substantial property right possessed by other properties in the same zoning district and does not confer a special privilege ordinarily denied to such other properties.

   Response: The variance is essential to make use of the available property space and to allow for the improvement of the church property with the proposed storage building (shed).

6. **Necessary for Use of Property:** The grant of a variance is necessary not because it will increase the applicant's economic return, although it may have this effect, but because without a variance the applicant will be deprived of reasonable use or enjoyment of, or reasonable economic return from, the property.

   Response: The granting of the variance is necessary to allow for the building to be built. Without the variance the Petitioner will be deprived of reasonable necessity and use of the proposed construction of the church storage building (shed).

7. **Not Alter Local Character:** The granting of the variance will not alter the essential character of the locality nor substantially impair environmental quality, property values or public safety or welfare in the vicinity.

   Response: Granting the variance will not alter the character of the surrounding properties. In addition, the storage building (shed) should improve the property value.

8. **Consistent with Title and Plan:** The granting of a variance will be in harmony with the general purpose and intent of this Title and of the general development plan and other applicable adopted plans of the Village, as viewed in light of any changed conditions since their adoption, and will not serve in effect to substantially invalidate or nullify any part thereof.

   Response: The granting of the variance is in harmony with the general purpose and intent.

9. **Minimum Variance Needed:** The variance approved is the minimum required to provide the applicant with relief from undue hardship or practical difficulties and with reasonable use and enjoyment of the property.

   Response: The variance approved is the minimum required to provide the Petitioner with the necessary use and purpose for the building storage (shed).

   Mr. Pozsgay stated Staff recommends the approval of the above Findings of Fact and therefore the approval of the variance with Staff's recommends consisting of:

   4. The plans and aesthetics of the development to be in substantial compliance with the plans submitted 05.08.17 by the applicant and with this application.

5. Applicant will become current with all outstanding bills due to Village prior to receiving permit.

   And the added condition:

6. The shed be striped to allow no parking in front of the doors.

Commissioner Rodriguez asked if there was enough parking on site with the removal of the spots for the shed. Mr. Pozsgay stated there was plenty of parking.

Motion: Commissioner Moruzzi made a motion to close CDC Case No. 2017-17. Commissioner Marcotte seconded the motion.

ROLL CALL: Ayes: Rowe, Moruzzi, Marcotte, Rodriguez, Ciula

Nays: None

All were in favor. Motion carried.

Chairman Moruzzi closed the Public Hearing at 6:55 p.m.

Motion: Commissioner Ciula made a combined motion to approve the Findings of Fact listed above and to approve the proposed variance. Commissioner Marcotte seconded the motion.

ROLL CALL: Ayes: Rowe, Moruzzi, Marcotte, Rodriguez, Ciula

Nays: None

All were in favor. Motion carried.

TYPE:	SUBMITTED BY:	DEPARTMENT:	DATE:
Ordinance	Kurtis Pozsgay	CED	08.15.17

DESCRIPTION:

Consideration of an Ordinance Approving Variances for the Construction of a Front Porch for the Applicant Pawel Gieraltowski, Located at 44 Jacquelyn Drive, Bensenville, Illinois

SUPPORTS THE FOLLOWING APPLICABLE VILLAGE GOALS:

SUPPORTS THE FOLLOWING APPLICABLE VILLAGE GOALS:

- [ ] *Financially Sound Village*
- [ ] *Quality Customer Oriented Services*
- [ ] *Safe and Beautiful Village*
- [x] *Enrich the lives of Residents*
- [ ] *Major Business/Corporate Center*
- [ ] *Vibrant Major Corridors*

COMMITTEE ACTION:	DATE:
Committee of the Whole	08.15.17

BACKGROUND:

The applicant is proposing to construct a 114 square foot open front porch. The porch extends 6 feet from the home, encroaching entirely into the 30-foot front yard setback. The property is zoned RS-4 Medium High Density Single Family.

KEY ISSUES:

1) The proposed porch is replacing stairs and a landing which had become unsafe.
2) The proposed porch is almost entirely within the front yard setback, encroaching roughly 6 feet.
3) Staff, generally, has no problem with front porches/decks. They increase “eyes on the street”, which leads to increased safety. They encourage interaction with neighbors.

ALTERNATIVES:

Discretion of the Committee of the Whole.

RECOMMENDATION:

1) The staff respectfully recommends that the Variances be approved.
2) At the Public Hearing on June 19, 2017, the Community Development Commission voted unanimously (5-0) to recommend approval of the Requests with the conditions recommended by staff (attached). Motion passed.

BUDGET IMPACT:

n/a

ACTION REQUIRED:

Approval of an Ordinance approving Variances for the applicant Pawel Gieraltowski, located at 44 Jacquelyn Drive.

ATTACHMENTS:

Description	Upload Date	Type
Aerial & Zoning Maps	7/25/2017	Backup Material
Staff Report	7/25/2017	Executive Summary

Plans	7/25/2017	Backup Material
Draft Ordinance	8/9/2017	Ordinance

CDC#2017 - 20

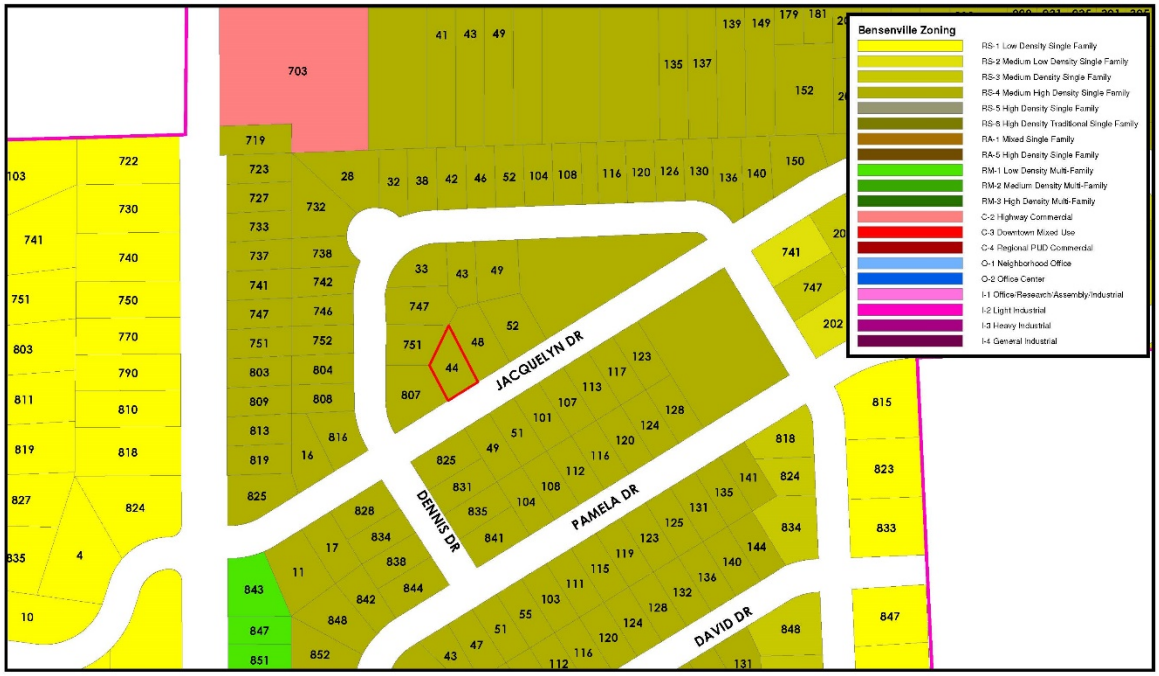
44 Jacquelyn Drive
Pawel Gieraltowski
Variances; Porch

Village of Bensenville

44 E Jacquelyn Dr

Village of Bensenville

Zoning Map



BENSENVILLE
COMMUNITY DEVELOPMENT COMMISION

STAFF REPORT

HEARING DATE: August 1, 2017
CASE #: 2017 – 20
PROPERTY: 44 Jacquelyn Drive
PROPERTY OWNER: Pawel Gieraltowski
APPLICANT Same
SITE SIZE: 7,780 SF
BUILDING SIZE: 1,500 SF
PIN NUMBERS: 03-24-302-007
ZONING: RS – 5 High Density Single Family District
REQUEST: Required front yard setback, Municipal Code Sections 10 – 5D – 4B and 10 – 14 – 13 – 2

PUBLIC NOTICE:

1. A Legal Notice was published in the Bensenville Independent on Thursday July 13, 2017. A Certified copy of the Legal Notice is maintained in the CDC file and is available for viewing and inspection at the Community & Economic Development Department during regular business hours.
2. Village personnel posted two Notice of Public Hearing signs on the property, visible from the public way on Friday July 14, 2017.
3. On Friday July 14, 2017, Village personnel mailed from the Bensenville Post Office via First Class Mail a Notice of Public Hearing to taxpayers of record within 250' of the property in question. An Affidavit of Mailing executed by C & ED personnel and the list of recipients are maintained in the CDC file and are available for viewing and inspection at the Community & Economic Development department during regular business hours.

SUMMARY:

The applicant is proposing to construct a 114 square foot open front porch. The porch extends 6 feet from the home, encroaching entirely into the 30-foot front yard setback. The property is zoned RS-4 Medium High Density Single Family.

SURROUNDING LAND USES:

	Zoning	Land Use	Comprehensive Plan	Jurisdiction
Site	RS – 4	Residential	Single Family Residential	Village of Bensenville
North	RS – 4	Residential	Single Family Residential	Village of Bensenville
South	RS – 4	Residential	Single Family Residential	Village of Bensenville
East	RS – 4	Residential	Single Family Residential	Village of Bensenville
West	RS – 4	Residential	Single Family Residential	Village of Bensenville

DEPARTMENT COMMENTS:

S*UPPORTS THE FOLLOWING APPLICABLE VILLAGE GOALS:*

	Financially Sound Village
	Quality Customer Oriented Services
	Safe and Beautiful Village
X	Enrich the lives of Residents
	Major Business/Corporate Center
	Vibrant Major Corridors

Finance:
No issues.

Police:
No police issues.

Engineering and Public Works:
No comments.

Community & Economic Development**:**
Economic Development:
No comments

Fire Safety:
No comments.

Building:
Building has no comments at this time.

Planning:

1) The 2015 Comprehensive Plan indicates "Single Family Residential" for this property.
2) The proposed porch is 114 SF, replacing stairs and a landing.
3) The total building area will be roughly 7,150 square feet. The property is below the 50% threshold for lot coverage.
4) The proposed porch is almost entirely within the front yard setback, encroaching roughly 6 feet.
5) The proposed front porch is out of character for the neighborhood.
6) From Bensenville Appearance Code:
    a. 2-15 G.1:
        i. Decks are usually open-air wood structures.
        ii. Decks are not allowed in front yards.
7) Staff, generally, has no problem with front porches/decks.
    a. They increase "eyes on the street", which leads to increased safety.
    b. They encourage interaction with neighbors.

APPROVAL CRITERIA FOR VARIANCES:

The Community Development Commission shall not recommend nor shall the Village Board grant a variance unless it shall make findings based upon the evidence presented to it in each specific case that:

1. **Special Circumstances:** Special circumstances exist that are peculiar to the property for which the variances are sought and that do not apply generally to other properties in the same zoning district. Also, these circumstances are not of so general or recurrent a nature as to make it reasonable and practical to provide a general amendment to this Title to cover them.

   Response: As far as it was explained to us, property is few inches from property line and variance is needed for front porch. Due to damage to front concrete stairs (first step falling apart, stairs collapsed in the middle), we would like to build wooden stairs with area for couple chairs and table to enjoy front view of the house and watch our children while they play.

2. **Hardship or Practical Difficulties:** For reasons set forth in the findings, the literal application of the provisions of this Title would result in unnecessary and undue hardship or practical difficulties for the applicant as distinguished from mere inconvenience.

   Response: Concrete patio in front of the house would not be on the same level and would require constant walking up and down the stairs. It would be convenient to have porch on the same level as house.

3. **Circumstances Relate to Property**: The special circumstances and hardship relate only to the physical character of the land or buildings, such as dimensions, topography or soil conditions. They do not concern any business or activity of present or prospective owner or occupant carries on, or seeks to carry on, therein, nor to the personal, business or financial circumstances of any party with interest in the property.

   Response: Only reason we are applying for variance is because porch will encroaches more than maximum 6" into the required front yard 30 feet that is allowed be the Village Ordinance.

4. **Not Resulting from Applicant Action:** The special circumstances and practical difficulties or hardship that are the basis for the variance have not resulted from any act, undertaken subsequent to the adoption of this Title or any applicable amendment thereto, of the applicant or of any other party with a present interest in the property. Knowingly authorizing or proceeding with construction, or development requiring any variance, permit, certificate, or approval hereunder prior to its approval shall be considered such an act.

   Response: No new construction actions were takes. Variance is needed in order to proceed with obtaining permit to begin construction.

5. **Preserve Rights Conferred by District:** A variance is necessary for the applicant to enjoy a substantial property right possessed by other properties in the same zoning district and does not confer a special privilege ordinarily denied to such other properties.

Response: There are other properties in Bensenville with front porch and we would like reserve the same right to improve our living while residing in Bensenville.

6. **Necessary for Use of Property:** The grant of a variance is necessary not because it will increase the applicant's economic return, although it may have this effect, but because without a variance the applicant will be deprived of reasonable use or enjoyment of, or reasonable economic return from, the property.

   Response: Without the variance, we have no place to sit, put couple of chairs and a table to enjoy front views of our house as well as watch children while they play.

7. **Not Alter Local Character:** The granting of the variance will not alter the essential character of the locality nor substantially impair environmental quality, property values or public safety or welfare in the vicinity.

   Response: Front porch will not impair the environmental quality or welfare of the vicinity in which we live.

8. **Consistent with Title and Plan:** The granting of a variance will be in harmony with the general purpose and intent of this Title and of the general development plan and other applicable adopted plans of the Village, as viewed in light of any changed conditions since their adoption, and will not serve in effect to substantially invalidate or nullify any part thereof.

   Response: If this Variance is granted, it will, in no way, interfere with the General Development Plan adopted by the Village of Bensenville.

9. **Minimum Variance Needed:** The variance approved is the minimum required to provide the applicant with relief from undue hardship or practical difficulties and with reasonable use and enjoyment of the property.

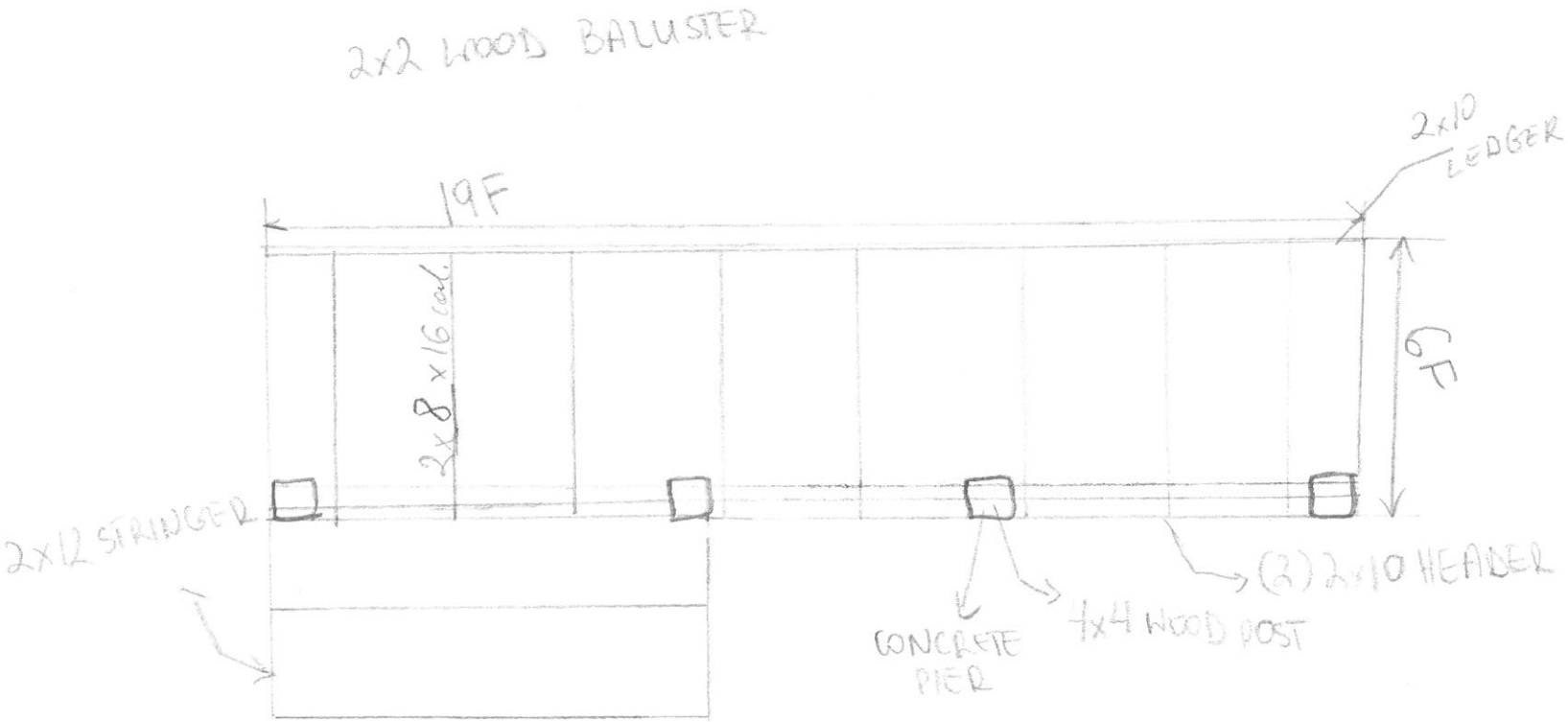
   Response: If the Variance is approved, we will proceed with obtaining a permit and begin construction.

	Meets Criteria	
Variances Approval Criteria	*Yes*	*No*
1. Special Circumstances	X	
2. Hardship	X	
3. Circumstances relate to the Property	X	
4. Not Resulting from Applicant Actions	X	
5. Preserve Rights Conferred By District	X	
6. Necessary for the Use of the Property	X	
7. Not Alter Local Character	X	
8. Consistent with Title and Plan	X	
9. Minimum Variance Needed	X	

RECOMMENDATIONS:
Staff recommends the Approval of the above Findings of Fact and therefore the Approval of the Variance for Pawel Gieraltowski, with the following conditions:

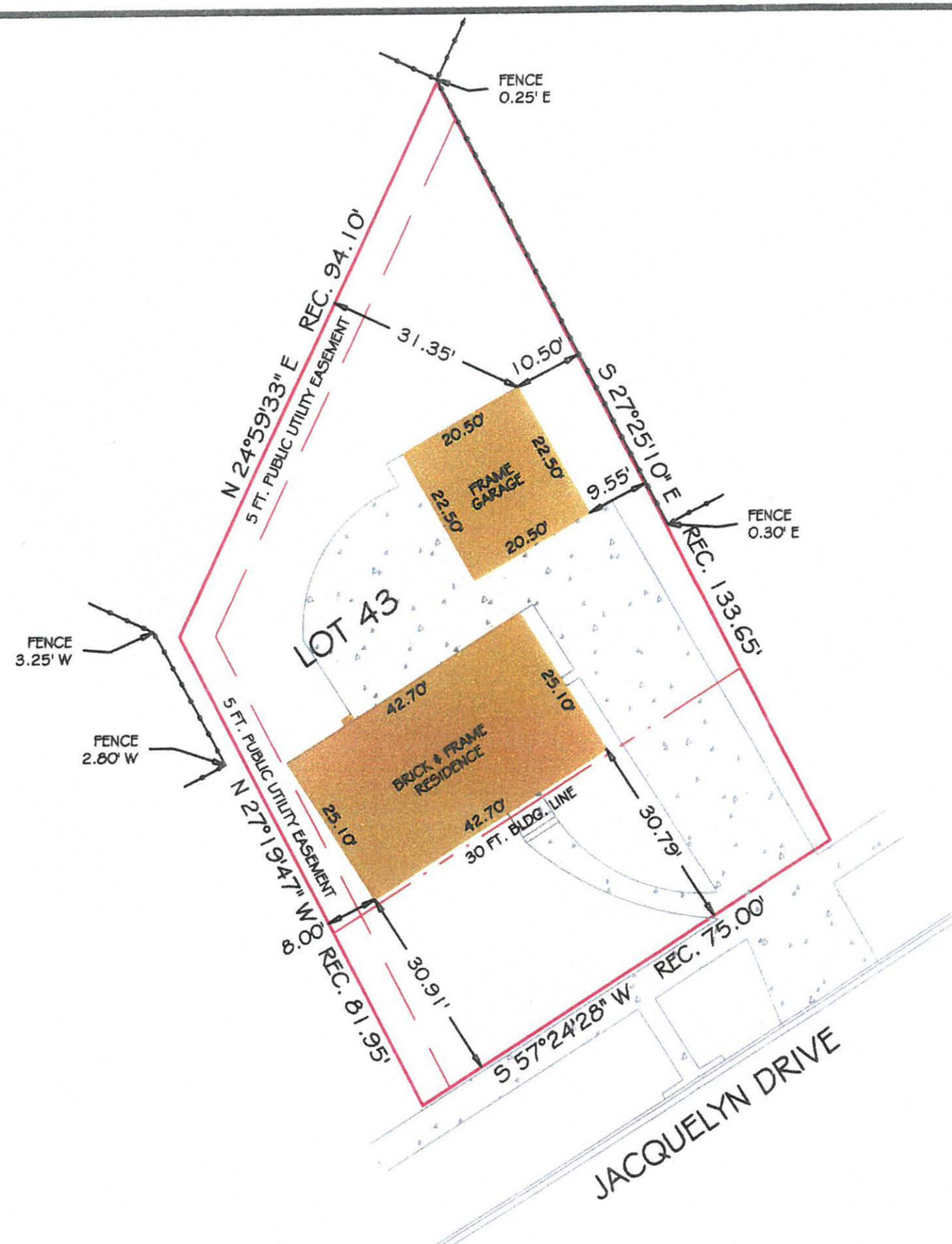
1. The plans and aesthetics of the porch to be in substantial compliance with the plans submitted with this application.
2. Building material should be compatible with the main residential structure.

Respectfully Submitted,
Department of Community
& Economic Development


2x2 WOOD BALUSTER
2x10 LEDGER
19F
2x8 x 16 cal.
6F
2x12 STRINGER
(2) 2x10 HEADER
CONCRETE PIER
4x4 WOOD POST

42.70'
25.10'
BRICK & FRAME
RESIDENCE
2x10 LEDGER
2x10 WOOD GIRDER
19F
2x10 HEADER
4x4 WOOD POST
CONCRETE PIER
42.70'
30 FT. BLDG. LINE
25.10'
30.79'
2x12 STRINGER
EASEMENT
PROPOSED
30.91'
REC. 75.00'
REC. 81.95'
S 57°24'28" W
N DRIVE

BEARINGS ARE ASSUMED



PLAT OF SURVEY

LEGAL DESCRIPTION

LOT FORTY-THREE (43) IN BRENTWOOD TERRACE, A SUBDIVISION OF PART OF THE SOUTH HALF OF SECTION 24 AND PART OF THE NORTHWEST QUARTER OF SECTION 25, TOWNSHIP 40 NORTH, RANGE 11, EAST OF THE THIRD PRINCIPAL MERIDIAN, ACCORDING TO THE PLAT THEREOF RECORDED NOVEMBER 10, 1956 AS DOCUMENT 823155 AND CERTIFICATE OF CORRECTION RECORDED DECEMBER 14, 1956 AS DOCUMENT 826909, AND CERTIFICATE OF CORRECTION RECORDED SEPTEMBER 12, 1957 AS DOCUMENT 856155, IN DUPAGE COUNTY, ILLINOIS.

Commonly Known as: 44 JACQUELYN DRIVE
BENSENVILLE, ILLINOIS 60106
PIN NO. 03-24-302-007

STATE OF ILLINOIS)
S.S.)
COUNTY OF DU PAGE)

I GREGORY L. POWELL, DO HEREBY CERTIFY THAT THE PLAT SHOWN HEREON IS A CORRECT REPRESENTATION OF A SURVEY OF THE LAND PURSUANT TO THE "MINIMUM STANDARDS OF PRACTICE," 68 ILADMIN.CODE, SECTION 1270.56(b)(6)(P) PERFORMED AT AND UNDER MY DIRECTION. THIS PROFESSIONAL SERVICE CONFORMS TO THE CURRENT ILLINOIS MINIMUM STANDARDS FOR A BOUNDARY SURVEY.

ALL DIMENSIONS SHOWN ARE IN FEET AND DECIMAL PARTS THEREOF.

GIVEN UNDER MY HAND AND SEAL THIS 16TH DAY OF OCTOBER, A.D. 2013. MY LICENSE EXPIRES 11/30/2014.

GREGORY L. POWELL
ILLINOIS PROFESSIONAL LAND SURVEYOR NO.3187

Order No.	13-682
Drawn by	NDV
Checked	NDV
Approved	GLP
Scale	1" - 20'

Prepared for:
HUNT, KAISER, ARANDA & SUBACH, LTD.
1035 S. YORK ROAD
BENSENVILLE, ILLINOIS 60106

G. Powell
Professional Land Surveyor
5892 Chatsworth Court
Hanover Park, Illinois 60133
Phone (630) 540-2557
Fax (630) 540-2558

SURVEYOR'S NOTE:
IRON PIPE'S AT ALL PROPERTY CORNERS UNLESS NOTED OTHERWISE

ORDINANCE # _____

AN ORDINANCE GRANTING APPROVAL OF A VARIANCE TO ALLOW FOR CONSTRUCTION OF A PORCH IN THE REQUIRED FRONT YARD AT THE PROPERTY COMMONLY KNOWN AS 44 JACQUELYN DRIVE, BENSENVILLE, ILLINOIS

WHEREAS, Pawel Gieraltowski ("Owner") and ("Applicant"), filed an application (CDC Case #2017-20) for approval of a variance to allow for construction of a porch in the required front yard, Municipal Code Sections 10 – 5D – 4B and 10 – 14 – 13 – 2 of the Village of Bensenville Zoning Ordinance ("Zoning Ordinance") for the property located at 44 Jacquelyn Drive, Bensenville, as legally described in Exhibit "A," attached hereto and incorporated herein by reference (the "Subject Property"), a copy of said application being contained on file in the Community and Economic Development Department; and

WHEREAS, Notice of Public Hearing with respect to the variances sought by the Applicant was published in the Bensenville Independent on July 13, 2017 by the Village of Bensenville, and notice was also given via posting of a Public Hearing Sign on the Subject Property and via First Class mail to taxpayers of record within 250 feet of the Subject Property, all as required by the statutes of the State of Illinois and the ordinances of the Village; and

WHEREAS, pursuant to said Notice, the Community Development Commission of the Village of Bensenville conducted a Public Hearing on August 1, 2017 as required by the statutes of the State of Illinois and the ordinances of the Village; and

WHEREAS, after hearing the application, the Community Development Commission approved the findings of fact submitted by the Applicant recommending approval of the variances and, thereafter, voted (5-0) recommending approval of the variances, and

WHEREAS, the Community Development Commission then forwarded its recommendations, including the Staff Report and findings relative to the variation as are attached hereto and incorporated herein by reference as Exhibit "B" to the President and Village Board of Trustees, and

WHEREAS, the Committee Of the Whole voted _____ to _____ for the variances to allow for construction of a porch in the required front yard; and

WHEREAS, on August 15, 2017 the Committee Of the Whole then forwarded its recommendation, along with that of the Community Development Commission, to the President and Board of Trustees; and

WHEREAS, the President and Board of Village Trustees have reviewed the matter herein and have determined that approval of the requested variances as recommended by the Committee Of the Whole to allow for construction of a porch in the required front yard is consistent with the Zoning Ordinance.

NOW, THEREFORE, BE IT ORDAINED by the President and Board of Trustees of the Village of Bensenville, Counties of DuPage and Cook, Illinois, duly assembled at a regular meeting, as follows:

SECTION ONE: That the forgoing recitals are hereby incorporated by reference as if fully set forth herein.

SECTION TWO: That the Subject Property is currently zoned under the Zoning Ordinance as RS – 5 High Density Single Family District, which zoning classification shall remain in effect subject to the variance approved herein.

SECTION THREE: That the Staff Report and Recommendation to approve the variances sought, being reviewed, is adopted by the Village Board of Trustees, which has found that the variances should be approved as requested on the facts submitted by the Applicant.

SECTION FOUR: That the variances sought by the Owner/Applicant to allow the front porch on the Subject Property is hereby approved with the following conditions:

1. The plans and aesthetics of the porch to be in substantial compliance with the plans submitted with this application.

2. Building material should be compatible with the main residential structure.

PASSED AND APPROVED by the President and Board of Trustees of the Village of Bensenville, this 22th day of August 2017.

_____
Frank DeSimone, Village President

ATTEST:

_____,
Nancy Quinn, Village Clerk

AYES: _____

NAYES: _____

ABSENT: _____

Ordinance # _____
Exhibit "A"
Legal Description

The Legal Description is as follows:

LOT FORTY-THREE (43) IN BRENTWOOD TERRACE, A SUBDIVISION OF PART OF THE SOUTH HALF OF SECTION 24 AND PART OF THE NORTHWEST QUARTER OF SECTION 25, TOWNSHIP 40 NORTH, RANGE 11, EAST OF THE THIRD PRINCIPAL MERIDIAN, ACCORDING TO THE PLAT THEREOF RECORDED NOVEMBER 10, 1956 AS DOCUMENT 823155 AND CERTIFICATE OF CORRECTION RECORDED DECEMBER 14, 1956 AS DOCUMENT 826909, AND CERTIFICATE OF CORRECTION RECORDED SEPTEMBER 12, 1957 AS DOCUMENT 856155, IN DUPAGE COUNTY, ILLINOIS.

Commonly known as 44 Jacquelyn Drive, Bensenville, IL 60106.

Ordinance # _____
Exhibit "B"
Community Development Commission Findings of Fact / Recommendation

1. **Special Circumstances:** Special circumstances exist that are peculiar to the property for which the variances are sought and that do not apply generally to other properties in the same zoning district. Also, these circumstances are not of so general or recurrent a nature as to make it reasonable and practical to provide a general amendment to this Title to cover them.

   Response: As far as it was explained to us, property is few inches from property line and variance is needed for front porch. Due to damage to front concrete stairs (first step falling apart, stairs collapsed in the middle), we would like to build wooden stairs with area for couple chairs and table to enjoy front view of the house and watch our children while they play.

2. **Hardship or Practical Difficulties:** For reasons set forth in the findings, the literal application of the provisions of this Title would result in unnecessary and undue hardship or practical difficulties for the applicant as distinguished from mere inconvenience.

   Response: Concrete patio in front of the house would not be on the same level and would require constant walking up and down the stairs. It would be convenient to have porch on the same level as house.

3. **Circumstances Relate to Property**: The special circumstances and hardship relate only to the physical character of the land or buildings, such as dimensions, topography or soil conditions. They do not concern any business or activity of present or prospective owner or occupant carries on, or seeks to carry on, therein, nor to the personal, business or financial circumstances of any party with interest in the property.

   Response: Only reason we are applying for variance is because porch will encroaches more than maximum 6" into the required front yard 30 feet that is allowed be the Village Ordinance.

4. **Not Resulting from Applicant Action:** The special circumstances and practical difficulties or hardship that are the basis for the variance have not resulted from any act, undertaken subsequent to the adoption of this Title or any applicable amendment thereto, of the applicant or of any other party with a present interest in the property. Knowingly authorizing or proceeding with construction, or development requiring any variance, permit, certificate, or approval hereunder prior to its approval shall be considered such an act.

Response: No new construction actions were takes. Variance is needed in order to proceed with obtaining permit to begin construction.

5. **Preserve Rights Conferred by District:** A variance is necessary for the applicant to enjoy a substantial property right possessed by other properties in the same zoning district and does not confer a special privilege ordinarily denied to such other properties.

   Response: There are other properties in Bensenville with front porch and we would like reserve the same right to improve our living while residing in Bensenville.

6. **Necessary for Use of Property:** The grant of a variance is necessary not because it will increase the applicant's economic return, although it may have this effect, but because without a variance the applicant will be deprived of reasonable use or enjoyment of, or reasonable economic return from, the property.

   Response: Without the variance, we have no place to sit, put couple of chairs and a table to enjoy front views of our house as well as watch children while they play.

7. **Not Alter Local Character:** The granting of the variance will not alter the essential character of the locality nor substantially impair environmental quality, property values or public safety or welfare in the vicinity.

   Response: Front porch will not impair the environmental quality or welfare of the vicinity in which we live.

8. **Consistent with Title and Plan:** The granting of a variance will be in harmony with the general purpose and intent of this Title and of the general development plan and other applicable adopted plans of the Village, as viewed in light of any changed conditions since their adoption, and will not serve in effect to substantially invalidate or nullify any part thereof.

   Response: If this Variance is granted, it will, in no way, interfere with the General Development Plan adopted by the Village of Bensenville.

9. **Minimum Variance Needed:** The variance approved is the minimum required to provide the applicant with relief from undue hardship or practical difficulties and with reasonable use and enjoyment of the property.

   Response: If the Variance is approved, we will proceed with obtaining a permit and begin construction.

Mr. Pozsgay stated Staff recommends the Approval of the above Findings of Fact and therefore the Approval of the proposed variance with the following conditions:

1. The plans and aesthetics of the porch to be in substantial compliance with the plans submitted with this application.
2. Building material should be compatible with the main residential structure.

Commissioner Rodriguez asked for clarification for the applicant's response to finding of fact No. 2. Mr. Pozsgay stated the code requires a landing pad for staircases and the property owner has the right to construct a concrete pad.

Commissioner Rodriguez raised concern with the possible way the porch would look and how consistent it will be in the area. Mr. Pozsgay stated Staff sees many benefits with having porches in the front of homes and that this was a suggestive factor within the Village's recently adopted Comprehensive Plan.

Commissioner Moruzzi asked what type of landscaping would be done in front of the porch. Mr. Gieraltowski stated he intends to plant flowers around the property. Mr. Pozsgay stated Staff will work with the applicant on landscaping.

Motion: Commissioner Moruzzi made a motion to close CDC Case No. 2017-20. Commissioner Marcotte seconded the motion.

ROLL CALL: Ayes: Rowe, Moruzzi, Marcotte, Rodriguez, Ciula

Nays: None

All were in favor. Motion carried.

Chairman Rowe closed the Public Hearing at 7:16 p.m.

Motion: Commissioner Moruzzi made a combined motion to approve the Findings of Fact listed above and to approve Variance for the Required front yard setback, Municipal Code Sections 10 – 5D – 4B and 10 – 14 – 13 – 2. Commissioner Marcotte seconded the motion.

ROLL CALL: Ayes: Rowe, Moruzzi, Marcotte, Rodriguez, Ciula

Nays: None

All were in favor. Motion carried.

TYPE:	SUBMITTED BY:	DEPARTMENT:	DATE:
Informational	S. Viger	Community & Economic Development	08.15.17

DESCRIPTION:
Second Quarter 2017 Development Report Review.

SUPPORTS THE FOLLOWING APPLICABLE VILLAGE GOALS:

X	Financially Sound Village	X	Enrich the lives of Residents
X	Quality Customer Oriented Services	X	Major Business/Corporate Center
X	Safe and Beautiful Village	X	Vibrant Major Corridors

COMMITTEE ACTION: **DATE:** 08.15.17

BACKGROUND:
Brief review of approved development activities and the policy actions facilitating and supporting these community enhancements.

KEY ISSUES:
1. Non - residential development increases the Equalized Assess Value (EAV) and in some cases generates Sales Tax revenue for the Village, as well as, supports the quality of life we enjoy in Bensenville.
2. Residential development is a sign of investment and confidence in the Village's future.
3. Policy actions that leverage private investment are a wise and prudent use of limited municipal funds.

ALTERNATIVES:

RECOMMENDATION:
Report is given for informational purposes.

BUDGET IMPACT:
N/A

ACTION REQUIRED:
N/A

ATTACHMENTS:

Description	Upload Date	Type
2Q2017 Development Report	8/8/2017	Backup Material

Development Report

COMMUNITY & ECONOMIC DEVELOPMENT

BENSENVILLE
GATEWAY TO OPPORTUNITY

2nd Quarter

2017

2Q2017

BENSENVILLE
COMMUNITY & ECONOMIC DEVELOPMENT

I. Non – Residential Developments Approved / In Progress
II. Bensenville Invests in Business / Business Invests in Bensenville
III. Residential Developments Approved / In Progress
IV. Facts & Figures

2Q2017

Non – Residential Opportunities Approved / In Progress

300 South Evergreen Street (formerly 544 East Pine Avenue)
Brunner & Lay

- Long vacant small industrial property
- Brunner & Lay acquired the site and will relocate from Elmhurst to Bensenville
- 10,000 SQFT warehouse with small office component
- Village approved a few zoning variations so the odd site could accommodate the building and parking
- Permits have been issued construction to begin soon

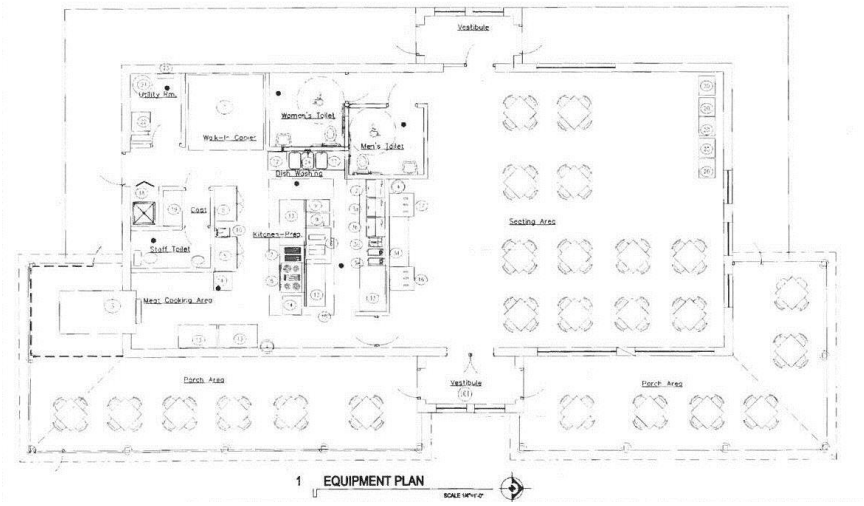
350 North York Road, Northern Business District & TIF 12
Liberty Property Trust

- Industrial Redevelopment
- Outdated building razed
- State of the art 90,000 SQFT facility approved
- Under construction

460 West Irving Park Road, MidTown Business District & TIF 12
Jim's Plaza

- Important property on Irving Park Road
- Across from Walnut Park Plaza
- Redevelopment began with the new McDonald's
- Phase One, 6,000 SQFT to house IS Liquors under construction
- Phase Two, 9,000 SQFT will begin after demolition of existing IS Liquor store
- Leasing Agents actively working to secure tenant(s) for Phase Two

596 North York Road, Northern Business District & TIF 12
Wood Smokin' BBQ



- Redevelopment of the former Aviation World building
- Village permits ready for issuance
- Awaiting plan approval from DuPage County Health Department
- Addresses Village's strategic goal of creating additional restaurants

600 West Devon Avenue, Northern Business District &TIF 12
Gullo

- Once approved for a Liquefied Natural Gas (LNG) fuel center
- Approximately 50,000 SQFT Office/Showroom/Warehouse facility
- Site Engineering in Plan review
- Staff is awaiting the architectural submittal for Building Permit review

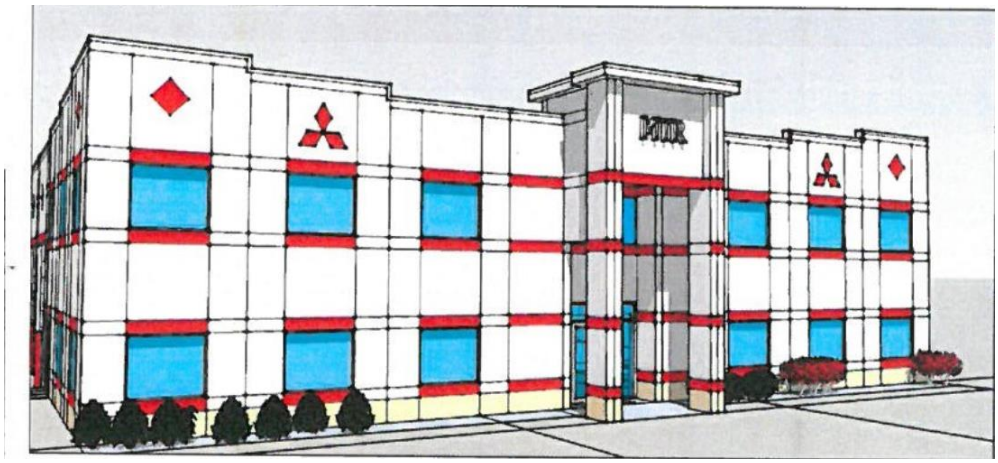
801 North Illinois Route 83, Northern Business District & TIF 12
Perk's /Citgo

- Site of the former Perk's Restaurant
- Longtime local businessman developing the Convenience Store and Fuel center
- Should generate Sale Tax for the Village
- Under construction

811 East Grand Avenue, Eastern Business District & TIF 4
Holiday Inn Express & Suites

- Our second hotel in town
- First new development in TIF 4
- Village conveyed the property to the hotelier under a Redevelopment Agreement (RDA)
- Opening expected in 3rd Quarter 2017

900 – 930 South County Line Road, Eastern Business District
MTR



- Local resident and businessman
- MTR will expand to include truck sales
- Will set the tone for future development along the important County Line Road
- Village approved a Planned Unit Development to accommodate this new business

1050 North Illinois 83, Northern Business District & TIF 6
Pilot

- Four acre site is currently occupied by an outdated 61,000 SQFT office building
- Redevelopment as a Convenience store and fuel center
- New use should generate Sales Tax for the Village

Business Visitation Program

- Met with 10 businesses in Quarter 2:
  - MRK Sales, Inc.
  - Thompson Rental
  - O'Hare Auto Body
  - ABC Bank
  - Sackett Systems
  - International Golden Foods
  - A&E Luxury Homes
  - GAIM Engineering
  - Expeditors International
  - Victor Envelope
- Very happy with business climate and recent improvements to business park infrastructure
- Expressed concerns include:
  - Tollway expansion timeline
  - Irving Park Road completion date
  - Enforcement for long term truck parking in business parks
- Questions on topics such as:
  - Improved public transit access to business parks
  - Promotional opportunities with the Village
  - Incentive programs for expanding business

Business Survey

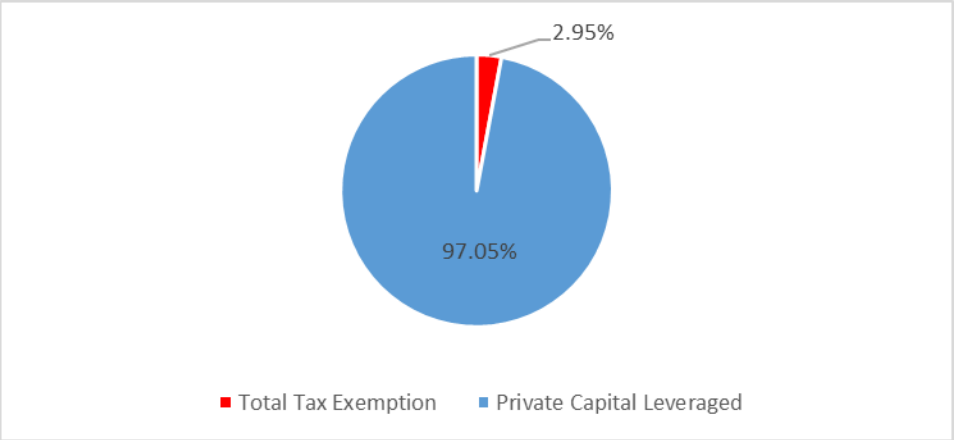
In February 2017, the ETC Institute submitted its Findings Report of the Village's most recent Business Survey. The prior Business Survey was conducted in 2013.

- 94% of respondents say the Village's attitude toward business was a factor in the locational decision. Interestingly, this is higher than access to highways at 93%.
- 90% of respondents think the Village is business friendly community.
- Overall opinion of the village rose by 19%.
- Other areas that received higher ratings than in 2013 include:
  - Quality of fire protection
  - Quality of police protection
  - Feeling of safety
  - How well the village is planning for growth
  - Village support of local business
  - Village wayfinding signage
  - Quality of new development
  - Village marketing initiatives

Enterprise Zone

- 2016, Bensenville designated an Enterprise Zone
- Nine Projects
- More than $21 million in private capital investment
- Increased tax base
- Opportunity for 234 new jobs

Project	Invested	Total Tax Exemption	Private Capital Leveraged	Jobs Created or Retained (Propsective)
Mama Maria's	**$350,000**	**($6,235)**	**$343,765**	**4**
YorkWood Townhomes	**$1,300,000**	**($46,875)**	**$1,253,125**	**0**
A&E Luxury Apartments	**$3,600,000**	**($156,240)**	**$3,443,760**	**(4)**
Holiday Inn Express & Suites	**$8,000,000**	**($281,250)**	**$7,718,750**	**(55)**
Royal Grove Apartments	**$200,000**	**($6,250)**	**$193,750**	**(2)**
350 N. York (Spec Building)	**$5,647,100**	**($101,275)**	**$5,545,825**	**(112)**
Speedway Store	**$648,218**	**($19,633)**	**$628,585**	**45**
Green Street Grille	**$393,077**	**($4,598)**	**$388,479**	**15**
Jim's Plaza	**$1,617,833**	**($18,746)**	**$1,599,086**	**(11)**
Totals	**$21,756,228**	**($641,101)**	**$21,115,127**	**248***



Tax exemption revenue accounts for less than 3% of total project costs.

Economic Incentive Agreements

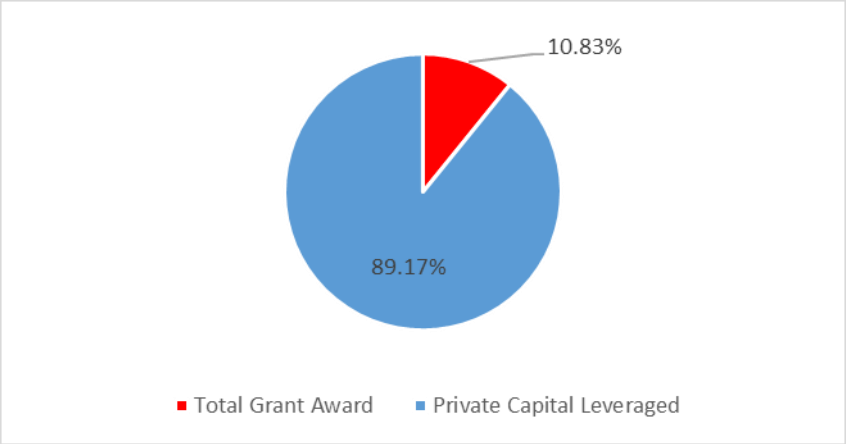
- Take the form of Sales Tax Sharing Agreement or other TIF financial assistance
- TIF financial assistance dependent on size of project and economic impact
- Sales Tax Sharing agreement derived from 2% that goes to General Fund
- Paid out over 10-15 years
- Sales Tax Sharing is a "pay-as-you-go" reimbursement, and depends on business performance
- Includes an annual and overall maximum tax rebate amount
- All incentives are based on a "but for" test (i.e. the project would not move forward but for assistance from the Village)

Business	Agreement Type	Period	Maximum Tax Rebate
Roesch Ford	Sales Tax Rebate	15 Years	$2,350,000
Thorntons	Sales Tax Rebate, Land Acquisition	10 Years	$1,550,000
The Law Auto Group	Sales Tax Rebate	10 Years	$500,000
Chiquita Food Market	Sales Tax Rebate	15 Years	$675,000
Two Chefs	TIF Micro-Grant	N/A	$18,500
Grand Subaru	Sales Tax Rebate	15 Years	$4,000,000
Jewel Osco	Sales Tax Rebate	15 Years	$3,000,000
120 West Green LLC	TIF Tenant Improvement Costs	4 Years	$650,000
Totals			**$12,743,500**

Façade Rebate Program

- 2016 Program Created
- Village overhauled the Program in 2017
- Provide grants to improve façade and overall aesthetic of commercial properties in Bensenville
- Eligible awards up to $10,000
- 6 projects
- $58,289 total awarded
- Nearly $500,000 in private capital leveraged

Project	Invested	Façade Grant	Private Capital Leveraged
Village Flower Shop	$8,289	($8,289)	$0
Two Chefs	$10,000	($10,000)	$0
Hair Shapers	$10,000	($10,000)	$0
Popeye's Chicken	$186,056	($10,000)	$176,056
Garcia Tax Service	$85,675	($10,000)	$75,675
Mama Maria's	$238,050	($10,000)	$228,050
Totals	**$538,070**	**($58,289)**	**$479,781**



Total grant awards make up less than 11% of total project costs.

Businesses Investing in Bensenville

16 South Addison Street, Downtown
La Michoacana Ice Cream

- Former Village Coffee space
- Local resident and entrepreneur

120 West Green Street, Downtown & TIF 12
Green Street Grille

- Addresses Village goal of attracting more restaurants
- Village owned property
- Redevelopment Agreement (RDA) facilitated the reconstruction of the vacant building to a stunning modern eatery
- Important addition to downtown, should prove to be a catalyst for future new businesses

219 West Main Street Downtown & TIF 12
La Chiquita Restaurant

- The retirement of the Edmar Foods ownership allowed Chiquita to expand their growing grocery chain to Bensenville
- An Economic Incentive Agreement (EIA) allows for Sales Tax sharing to offset some of the costs of the needed interior and exterior upgrades
- This building addition will house a restaurant featuring "American Breakfast," a long sought-after addition to downtown

224 West Green Street Downtown & TIF 12
La Huerta Restaurant

- Along with the interior and exterior upgrades to La Huerta, a building addition to the south side of the structure will become yet another new restaurant in downtown.
- Open-air dining terrace planned
- The expansion was facilitated by the abutting parking lot constructed by the Village

438 South York Road
Mamma Maria's Ristorante

- Exterior remodeling is completed
- Interior expansion completed
- Interior remodeling of original space
- Permits issued for asphalt removal and re-greening of front yard
- Open air dining terrace planned

473 West Irving Park Road, MidTown Corridor & TIF 12
Bella's Bistro

- 4,000 SQFT retail space former Jimenez Express space
- Bella's is an upscale wine and food store
- Special license created to allow wine sampling and sales
- Under Construction

Residential Opportunities / Neighborhood Stabilization

New Residential Development

213 N Walnut Street

- 29 unit rental building
- Indoor parking
- Under Construction
- Completion estimated 3Q2017

177 North Illinois Route 83

- Habitat For Humanity Home
- Recently completed
- Habitat "Partner Family" has moved in

201 South York Road / YorkWood Townhomes

- Vacant site
- Five Townhomes
- Two car detached garage for each home

236 South Walnut Street

- Habitat For Humanity Home
- Under construction

273 East Crest Avenue

- Vacant homesite
- Spec home
- Under Construction

401 South Barron Street

- Before

- Tear down site
- Spec home
- Under Construction

540 East Jefferson Street

- Custom home
- Nearing completion

770 – 830 South John Street

- 37 single family homes
- Planned Unit Development Approved

767 Legends Lane

- Spec home
- Recently completed

932 South John Street

- Spec home
- Under construction

Enhancements to Existing Homes

630 East George Street

- Post fire total rebuild and enhancement
- Owners are now looking to make similar enhancements to the other buildings in the complex.

675 South John Street

- Existing Home

- Foreclosed property acquired
- Extensive renovation and expansion
- Nearing completion

835 Dennis Drive

- Front view

- Rear View
- Longtime resident investing into existing home
- Under construction
- Master bedroom, Kitchen and Family room addition

923 South John Street

- Before

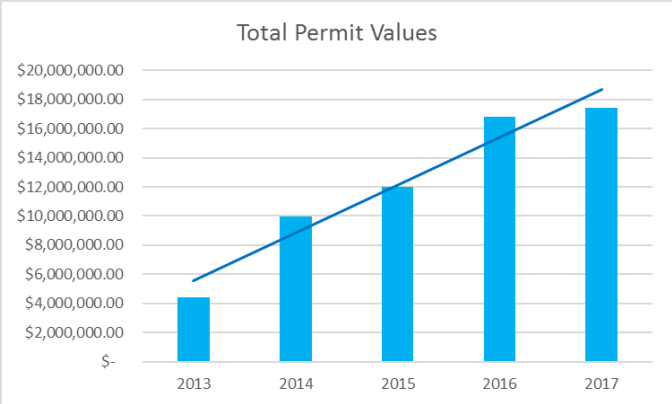
- Under construction
- Smaller Cape Cod home
- Second floor expansion, updating and redesign

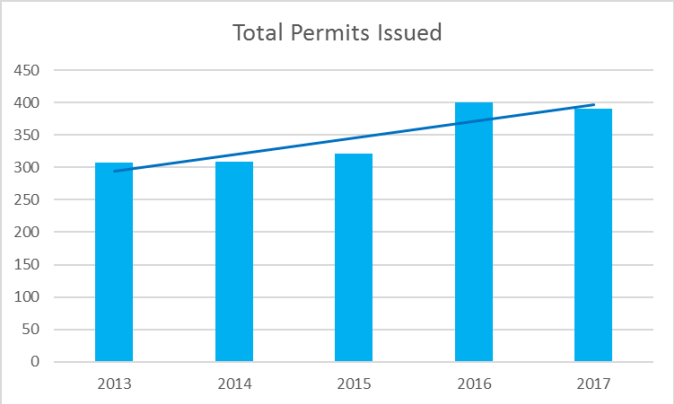
FACTS AND FIGURES

Permit Valuations

Total Permits Over Period 2013-2017:

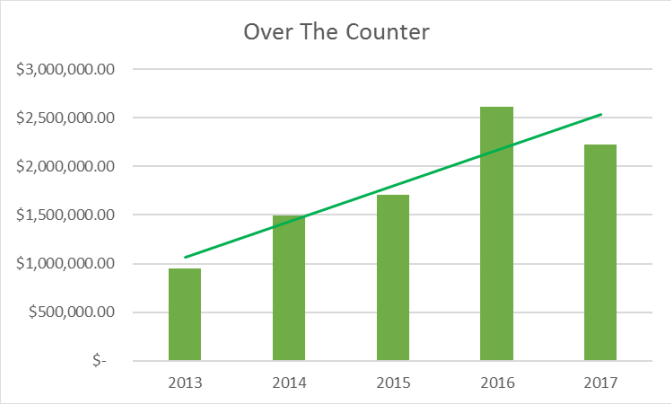
- Increase in total value and number of permits
- Driven by strong investment in commercial and industrial projects
- Supported by increased investment in single family homes

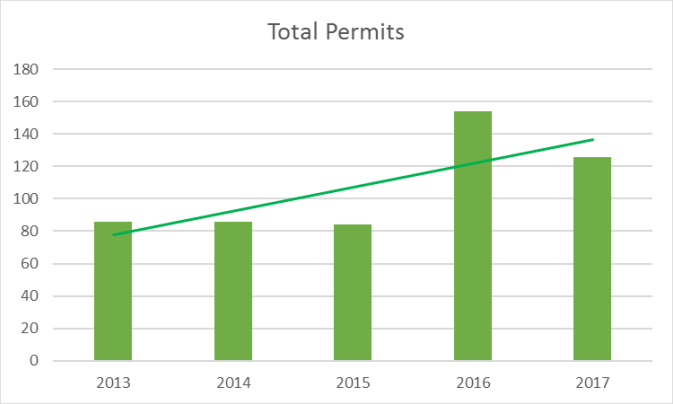




Over The Counter:

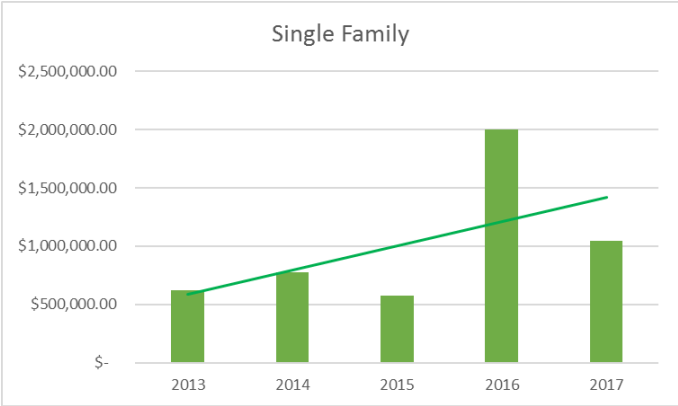
- Increase in total value
- Increase in total number of permits

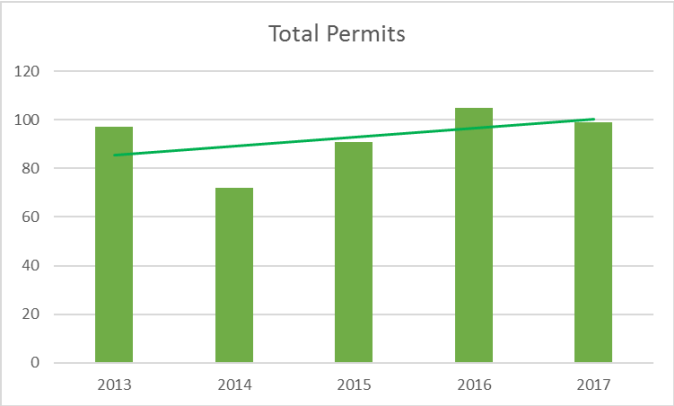




Single Family:

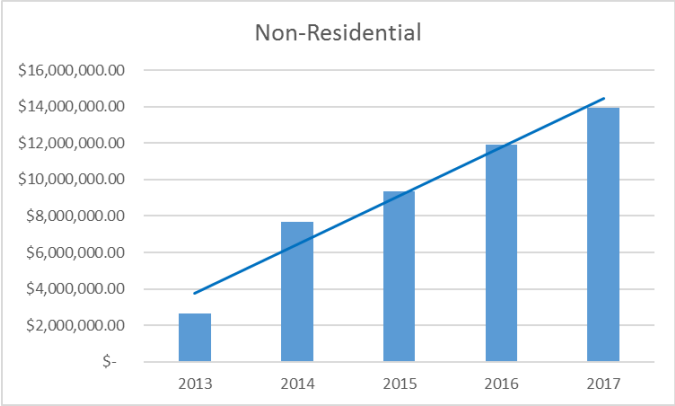
- Increase in total value
- Increase in total number of permits
- Indicates that residents are coming in to complete projects possibly put off during recession

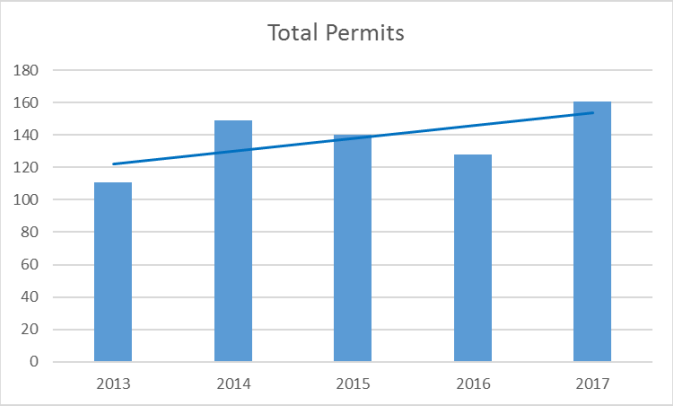




Non-Residential:

- Significant increase in total value
- Increase in total number of permits
- Indicates significant financial investment in commercial and industrial projects





Home Values

- Home values track fairly close to neighboring communities
- When compared to median household income, Bensenville is one of the most affordable local home markets
- Bensenville (green) home values increasing

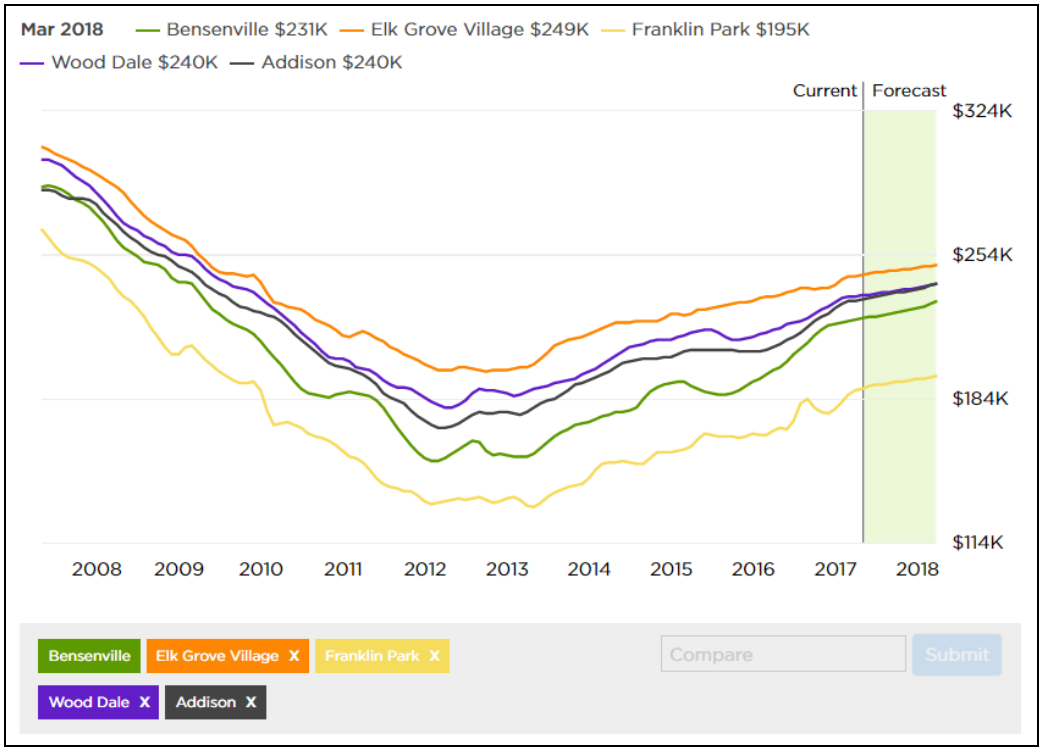


*Chart credit to Zillow.com

Household Income

- Rapid growth from 2010 to 2015
- 17.18% increase in median household income
- Some increase attributed to "catch-up" from O'Hare Airport expansion
- Change from 5.8% *below* State averages to 6.85% *above* State averages
    - Points to other positive economic trends for Village

Median Household Income	2010	2015	% Change
Bensenville	**$52,500**	**$61,520**	**17.18%**
Elk Grove Village	$69,235	$68,527	-1.02%
Franklin Park	$54,437	$55,926	2.74%
Wood Dale	$63,012	$62,964	-0.08%
Addison	$61,287	$54,928	-10.38%
Illinois	$55,735	$57,574	3.30%
United States	$51,914	$53,889	3.80%

Customer Comment Cards

The ETC Institute Business Survey indicates that our business community appreciates the services provided by the Village and its staff. Our procedure of seeking feedback from all customers, both residential and business, also confirms that the women and men of the CED team provide exemplary customer service for the betterment of the entire community.

	Year To Date
# Returned	**51**
Service?	
Very Pleased	**46**
Somewhat Pleased	2
Satisfied	2
Somewhat Displeased	0
Very Displeased	**0**
Left Blank	1
Cards with Responses	**51**
Prompt?	
Yes	**51**
No	0
Left Blank	0
Cards with Responses	51
Courteous	
Yes	**50**
No	1
Left Blank	0
Cards with Responses	51
Met Expectations	
Yes	**51**
No	0
Left Blank	0
Cards with Responses	51

Community Development Commission Recap

Residential

21 E Pine Avenue

The applicant proposed to replace a 120 square foot enclosed front porch with a new 240 square foot enclosed front porch. The building is currently nonconforming, built within the required side yard on the May Street side. Any addition to a nonconforming residential property requires a variance. The larger enclosed front porch will be used as a sunroom and art space for his wife.
Approved

333 Diana Court

The applicant proposed to construct a 364 square foot shed, replacing a 116.62 square foot shed. The maximum allowed shed size for his lot size (14,917.5 SF) is 120 square feet. The purpose of the shed is to store outdoor furniture, tools and lawn equipment, which is currently being stored in his attached garage.
Approved

457 S Church Road

The applicant, Lois Phelan, sought to install a fenced in area in her corner side yard to provide safety on a busy intersection of two collector roads. The area will also be a space to be able to let her dog out. The fence is spaced wood white picketed. There are three sections forming a square section around her front door and porch (the entrance is in the corner side yard).
Approved

770-830 S John Street

The applicant proposed to subdivide and develop an approximately 7.3-acre site on the west side of John, north of Brentwood Court and South of George St. The development consists of 37 single-family homes and associated public improvements, including green space and detention area. The lot is currently zoned RS-4 Medium High Density Single Family District.
Approved

Commercial/Industrial

120 W Green Street

Green Street Grille

The applicant proposed to add signage to their renovated restaurant. The restaurant is on Village property south of the Village Hall parking lot. They wanted to add three round, internally lit wall signs to the tower on the corner of the building, one wall sign above the patio and one new monument sign. The bulk of the variance requests come from the proposed monument sign at the corner of Addison and Main.
Approved

544 Pine Avenue/300 Evergreen Street
Brunner & Lay
Brunner & Lay, the owner / applicant proposed to construct a 10,000 SF building, 1,376 SF of office and 8,796 SF of warehouse. Brunner & Lay manufactures mining and construction tools. They will use this new space for distributing products to the area. They will resupply the warehouse with product from the manufacturing plant in Arkansas. They estimate about one supply truck per month making deliveries. The hours of operation will be from 7:30am to 4:00pm five days a week.
Approved

1050 N IL Route 83
Pilot Travel Center
The petition sought to rezone the 4.13-acre O -2 Office Center District property in question to I-2 Light Industrial District and to demolish the office building upon approval of a Conditional Use Permit to allow the construction of a 6,022 square foot convenience store with restaurant and fuel center. Multiple variations were required for the plan as submitted. The completed development will include six commercial fueling lanes and twelve automobile fueling lanes. The new approximately 6,000 square foot convenience center will offer a variety of freshly prepared foods and convenience goods.
Approved

1230 Mark Street
MB Financial Bank
The applicant, South Water Signs, sought to install signage at the new MB Financial site. MB Financial moved into a multi-tenant space that already had a professional directory monument sign on site. The site is allowed one monument sign per code. The existing monument sign is on the middle portion of the site, while the new sign is on the eastern portion.
Approved

1280 N IL Route 83
On Time Messenger Service
The applicant proposed to install one awning above the building's entrance and four awnings above windows on the front elevation. Each awning has the business name, which is not permitted by the Municipal Code of one sign per business. The logo on the awning above the entrance is roughly 75% of the overall awning size, which is greater than the allowed 66% maximum allowed in the Municipal Code. The awning above the entrance is also less than the required 8 feet clearance.
Approved

Other

Zoning Map Amendment

Staff presented the yearly update of the zoning map based on the previous year's cases and staff input.

Approved

C – 2 Moratorium

The staff asked the Commission to consider a three-month moratorium on the allowance of dry cleaners, laundry drop off stations and laundromats, and liquor stores (package goods only) in the C-2 Highway Commercial Zoning District.

Approved

C – 2 Text Amendment

The Village of Bensenville has embarked on a rewrite of our Zoning Ordinance. As we reviewed the existing Ordinance in became apparent that several uses permitted by right in the C – 2 Highway Commercial District may need a closer look. Staff has identified Dry cleaner and laundry drop off stations & laundromats, and Liquor stores (package goods only). The proposal is to reclassify these uses a Conditional Uses.

Approved

Zoning Ordinance Comprehensive Amendment

The Village recently created and adopted the Bensenville Comprehensive Plan and has already undertaken initiatives towards implementation by adopting a *Home for a Changing Region* Plan in 2015. Now – in order to better align the Village's zoning ordinance with the comprehensive plan, other recent planning documents, and current land use practices – Bensenville is updating its zoning ordinance regulations.

With support from CMAP's Local Technical Assistance (LTA) program, this zoning ordinance update will be built around a community-based process that reflects the interests and needs of both residential and commercial property owners, as well as other community stakeholders. Key themes of this ordinance update will include removing barriers to green practices, promoting sustainable development, and creating favorable conditions for the implementation of the Village's current planning documents. In particular, regulatory revisions will focus on updating the Village's zoning districts; permitted uses; parking and loading; landscaping and buffering; signage; and administrative provisions.

Early in 2017, CMAP completed and released to the public the Recommendations Memo. This document will guide the creation of the new zoning ordinance. CMAP immediately moved into the draft phase, which consists of three modules. The first module was delivered in late May and is currently under review.

BENSENVILLE
COMMUNITY & ECONOMIC DEVELOPMENT

2Q2017

BENSENVILLE

GATEWAY TO OPPORTUNITY

TYPE:	SUBMITTED BY:	DEPARTMENT:	DATE:
Resolution	Joe Caracci	Public Works	August 15, 2017

DESCRIPTION:

Consideration of a Resolution Rejecting All Bids for the Village of Bensenville 2017 Stamped Concrete Sealing Project

SUPPORTS THE FOLLOWING APPLICABLE VILLAGE GOALS:

- X *Financially Sound Village*
- *Quality Customer Oriented Services*
- X *Safe and Beautiful Village*
- X *Enrich the lives of Residents*
- *Major Business/Corporate Center*
- X *Vibrant Major Corridors*

COMMITTEE ACTION:	DATE:
Committee of the Whole	August 15, 2017

BACKGROUND:

The Village of Bensenville installed stamped concrete in the median as part of the Rt. 83 upgrade in 2013. Proper maintenance of the material requires that it be sealed every few years.

The IL-19 (Irving Park Road) stamped concrete has also been in place long enough to benefit from sealing. The distance is just west of York Road due to IDOT intersection improvements and west to the Village limits. The sidewalk will also have a non-slip additive applied for pedestrian safety.

The Village opened formal bids on August 3, 2017 for both IL-19 and IL-83 with proper traffic control and signage.

KEY ISSUES:

Three bids were received ranging in price from $78,880.58 to $134,530.70.

Company	Bid
Terrazas LLC	$ 78,880.58
Landmark Contractors, Inc.	$ 95,241.55
Alliance Contractors, Inc.	$134,530.70

The 2017 budget allocates $10,000 for the Route 83 project. Staff cannot in good faith recommend an award at the submitted bid pricing. Therefore, staff recommends rejection of all bids at this time.
We now have an estimate sf price of $ 1.35 plus traffic control
Staff will consider adding this work to the Capital Projects Program and to do the sealing in waves, i.e. Rt 83 one year; IL 19 the second year; Village downtown north (52,600 sf); Village downtown south.

ALTERNATIVES:

Discretion of the Committee.

RECOMMENDATION:

Staff recommends rejection of all bids due to inadequate funding to perform the work as bid.

BUDGET IMPACT:

$10,000 has been approved in the FY17 budget for this program.

ACTION REQUIRED:

Approval of a Resolution Rejecting All Bids for the Village of Bensenville 2017 Stamped Concrete Sealing Project.

ATTACHMENTS:

Description	Upload Date	Type
Bid Posting Notice	7/27/2017	Backup Material
Independent Bid Notice	7/27/2017	Backup Material
Sealing Stamped Concrete Bid	8/3/2017	Backup Material
Resolution Rejection of Concrete Sealing Bids	8/3/2017	Resolution Letter

LEGAL NOTICE
PLEASE TAKE NOTICE that Sealed Bids will be received in the Office of the Village Clerk, Village of Bensenville, 12 S. Center, Bensenville IL 60106 until 11:00 am local time on Thursday, August 3, 2017 and, thereafter, immediately publicly opened and read for:

Sealing Stamped Concrete

The Village of Bensenville is seeking a contractor to apply sealant, in accordance with the specification included to 70,297 square feet of total stamped concrete located in the Rt. 83 median and sidewalks along Rt. 19. Specifications and bid forms can be found at **www.bensenville.il.us** under "Business". They can also be picked up at the Public Works Department, 717 E. Jefferson, Bensenville IL 60106, or by e-mailing **kkatz@bensenville.il.us**, or by calling **630-350-3435**.

All bids require a Bid Bond, or Certified or Cashier's Check made payable to the Village of Bensenville for not less than ten percent (10%) of the total bid amount.

Nancy Quinn
Village Clerk

Published in Daily Herald
July 17, 2017 (4477540)

CERTIFICATE OF PUBLICATION

Paddock Publications, Inc.

Daily Herald

Corporation organized and existing under and by virtue of the laws of the State of Illinois, DOES HEREBY CERTIFY that it is the publisher of the **DAILY HERALD**. That said **DAILY HERALD** is a secular newspaper and has been circulated daily in the Village(s) of Addison, Bensenville, Bloomingdale, Carol Stream, Glendale Heights, Glen Ellyn, Itasca, Keeneyville, Lisle, Lombard, Medinah, Naperville, Oak Brook, Oakbrook Terrace, Roselle, Villa Park, Warrenville, West Chicago, Wheaton, Winfield, Wood Dale, Aurora, Elmhurst, Woodridge

County(ies) of DuPage
and State of Illinois, continuously for more than one year prior to the date of the first publication of the notice hereinafter referred to and is of general circulation throughout said Village(s), County(ies) and State.

I further certify that the DAILY HERALD is a newspaper as defined in "an Act to revise the law in relation to notices" as amended in 1992 Illinois Compiled Statutes, Chapter 715, Act 5, Section 1 and 5. That a notice of which the annexed printed slip is a true copy, was published July 17, 2017 in said DAILY HERALD.

IN WITNESS WHEREOF, the undersigned, the said PADDOCK PUBLICATIONS, Inc., has caused this certificate to be signed by, this authorized agent, at Arlington Heights, Illinois.

PADDOCK PUBLICATIONS, INC.
DAILY HERALD NEWSPAPERS

BY Paula Baltzer
Authorized Agent

Control # 4477540

Affidavit of Printing
State of Illinois

County of DuPage

City of Addison

Rock Valley Publishing, LLC, certifies that it is the publisher of the Addison/ Villa Park/ Bensenville Independent; that such paper is a secular newspaper of general circulation in said county; that it is printed and published in the village/city, county and state aforesaid. It hereby further certifies that a notice, of which the attached notice is a true copy, has been legally published in said newspaper 1 time(s) for 1 consecutive weeks(s); That the first publication was on the 20th day of July, 2017; The last publication was on the 20th day of July, 2017.

Signed _____

By Denelle Janssen, for Rock Valley Publishing, LLC

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Nancy Quinn
Village Clerk

(Published in the Addison Independent, Bensenville Independent & Villa Park Independent July 20, 2017)

288502

Village of Bensenville

Invitation to Bid with Specifications

Sealing Stamped Concrete

Bensenville Public Works
717 E. Jefferson St. Bensenville, IL 60106
Phone: 630-350-3435 Fax: 630-594-1148
www.Bensenville.il.us

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Nancy Quinn
Village Clerk

GENERAL TERMS AND CONDITIONS

1. **CONDITIONS** – Bidders should become familiar with all conditions, instructions and specifications governing their proposal. Once the contract is awarded, failure to have read all the conditions, instructions and specifications of their contract is not a reason to alter the original contract or to request additional compensation. The term "Village" in these bid documents means the Village of Bensenville, Cook and DuPage Counties, Illinois.

2. **BID SECURITY**

   2.1 Each Bid must be accompanied by Bid security made payable to the Village in an amount of ten percent (10%) of the Bidder's maximum Bid price and in the form of a certified or bank check or a Bid Bond.

   2.2 Bid Bonds shall be duly executed by the Bidder as principal and having as surety thereon a surety company approved by the Village, having the minimum equivalent of a Best and Co. 5A Rating.

   2.3 Upon start of the project, the Bid deposit will be returned to the successful contractor. Failure of the bidder to execute a contract after notice of contract award will result in forfeiture of the Bid deposit. Bid deposit shall be retained by the Village as liquidated damages, not a penalty.

   2.4 Village will return Bid deposits from unsuccessful Bidders if requested after contract is awarded by the Village Board and all documents are executed.

3. **PREVAILING WAGES** - Bidder shall pay not less than the prevailing rate of wages as found by the Department of Labor or determined by the court to all laborers, workmen and mechanics performing work under this contract. Bidder must adhere at all times to Federal Wage Determination #Il89-11, Rev.Stat.Section 39 S-2 (Modification #3).

4. **REFERENCES** - Provide a list of four current user contacts with names and telephone numbers in bid submittal.

5. **ADJUSTMENTS TO CONTRACT** - Village reserves the right to adjust the quantities of work, either up or down, dependent upon the current budget or until budgeted funds are depleted without prejudice to the Contract. Payment is based on accepted unit prices.

6. **COMPLETION TIME, PENALTY AND LIQUIDATED DAMAGES**

   6.1 The final project completion date is October 31, 2017.

6.2 If the CONTRACTOR does not complete the work within the specified Contract time or within allowed extended time, the CONTRACTOR is liable to the Village in the amount of One hundred dollars ($100.00), as liquidated damages, for each calendar overrun day from the contract time or allowed extended time.

6.3 Penalty or liquidated damages owed to the Village may be deducted from payments to the CONTRACTOR**.** If the deduction does not fully equal the CONTRACTOR'S penalty obligation, the CONTRACTOR shall pay the difference to the Village within ten business days after demand for payment. The parties further agree that the liquidated damages represent the minimum damage the Village will sustain for each calendar day of the delay in final completion of the work.

7. **TAX EXEMPT STATUS** – By law, the Village is exempt from paying State or Local Retailer's Occupation Tax, State Service Occupation and Use Tax, and Federal Excise Tax. The Illinois State Exemption Number will be provided after Contract is awarded.

8. **PRICING** – Bid pricing for goods and services are valid through September 30, 2017.

SCOPE OF WORK

Bidding requirements, general terms and conditions, scope of work and other special requirements are all part of the bidding document and contract specifications. Standard specifications of technical or professional societies and federal, state or local agencies referred to shall include all amendments as of the date of advertisement for bids.

PROJECT – Apply sealant to the stamped concrete as outlined in scope of work to Rt. 83 median and Rt. 19 sidewalks prior to September 30, 2017.

1.0 LOCATIONS

A. **Route 83 Median Surface: Thorndale to Massel Court--**See plans for Reference.

B. **Route 19 (Irving Park Road) Sidewalk: 250 feet East of Mason Street West to Village limits–** See Plans for Reference.

2.0 CONTRACTOR PROVIDED PRODUCT

A. All stamped concrete shall be sealed with Clear Guard PRO 350 Cure and Seal manufactured by Butterfield Color of Aurora, Illinois. The sealant shall be applied according to the manufacturer's recommendations or as directed by the owner.

B. H&C SharkGrip Slip Resistant Additive shall be used with the sealer product to make a slip-resistant surface for the 49,922 square feet of sidewalk on Rt.19.

C. Contractor shall bring their own water truck for power washing addressed in Scope of Work Section 3.0. Non-potable water is available free of charge at the Public Works facility. Fire hydrant tapping to obtain water is strictly prohibited.

3.0 APPLICATION METHODS

A. **Removal Construction Joints Material:** For previously sealed joints, removed old material by mechanical means or wire brushing. It is essential that joints be clean, dry, structurally sound, and free of all loose aggregates or contaminants.

B. **Preparation of Existing Stamped Concrete:** existing stamped concrete surface shall be thoroughly cleaned by power washing, degreasing and all gum and other foreign materials removed. All degreaser and other cleaning agents shall be thoroughly rinsed from the surface before continuing to the antiquing stage.

C. **Re-Caulk Existing Construction Joints:** Re-fill construction joints per manufacturer instructions, allowing joint material to fully dry prior to proceeding to next steps.

D. **Protection of Surrounding Surfaces**: All surrounding surfaces shall be protected to prevent damage to plants, vehicles, streetlight poles and persons. All clean-up shall be the responsibility of the contractor.

4.0 <u>PEDESTRIAN ACCESS</u> – Route 19 (Irving Park Road) - Contractor shall maintain pedestrian access along one side of the Route 19 sidewalk at all times. Work on both the north and south sidewalks simultaneously is not permitted. Appropriate Sidewalk Closed and Detour signage is required. Two devices shall be placed immediately in front of work area to separate pedestrian traffic from work area.

5.0 <u>PERSONNEL, APPEARANCE AND UNIFORMS</u>

A. Contractor shall designate one responsible company agent to act as an overall foreman. Said foreman shall be fluent in English.
B. Contractor's personnel shall present a neat appearance and shall wear matching T-Shirts bearing the name of contractor in large type.
C. All work shall be performed and all complaints handled with due regard to the public relations of the Village of Bensenville. The Village and Contractor will promptly notify each other of complaints.
D. Contractor shall utilize competent employees in performing work specified in agreement. At the request of the Village, Contractor will replace any incompetent, unfaithful, abusive or disorderly person in his or her employ on this contract.

6.0 <u>PUBLIC SAFETY AND CONVENIENCE</u> - Contractor shall exercise precaution for the protection of persons and property. Safety provisions of all applicable laws and ordinances shall be strictly observed. Upon verbal notice from the Director of Public Works, Contractor shall discontinue said hazardous work practice. Contractor must keep the necessary guards and protective devices at locations where work is being performed to prevent injury to the public or damage to public to private property. Lane closures and work shall be performed between 9 am and 3 pm Monday-Friday.

7.0 <u>TRAFFIC CONTROL</u> – 701#01 TRAFFIC CONTROL PLAN Traffic control shall be in accordance with the applicable sections of the Standard Specifications, the Supplemental Specifications, the "Illinois Manual on Uniform Traffic Control Devices for Streets and Highways", any special details and Highway Standards contained in the plans, the Traffic Specifications and the Special Provisions contained herein.

With respect to this project, the Contractor will be required to provide all warning signs, barricades, traffic cones, flagmen and other appurtenances, which are necessary to guarantee the safety of motorists and pedestrians during the construction phase, as directed by the Engineer. Lane control set up and removal is permitted between 9 a.m. and 3 p.m. Monday through Friday.

Complete and submit with bid the IDOT Traffic Control Authorization Request BSE 725.

Special attention is called to Article 107.09 and 107.14 of the Standard Specifications and the following Highway Standards, Details, Recurring Special Provisions and Special Provisions contained herein, relating to traffic control.

STANDARDS: 701101, 701501, 701606, 701701, 701801 and 701901

DETAILS: District One - Traffic Control and Protection for Side Roads, Intersections and Driveways (TC-10)
SPECIAL PROVISIONS: LRS 4 – Flaggers in Work Zone 107.09 Public Convenience and Safety

At the preconstruction meeting, the Contractor shall furnish the name of the individual in his direct employ who is to be responsible for the installation and maintenance of the traffic control for this project. If the actual installation and maintenance are to be accomplished by a subcontractor, consent shall be requested of the Engineer at the time of the preconstruction meeting in accordance with Article 108.01 of the Standard Specifications. This shall not relieve the Contractor of the requirement to have a responsible individual in his direct employ supervise this work.

This work shall be paid for at the contract unit price per Lump Sum for TRAFFIC CONTROL AND PROTECTION, which price shall be payment in full for completing this work as specified.

Before submitting the proposal, bidders should read all the above mentioned documents along with the Special Provisions and familiarize themselves with all requirements of same. Before submitting proposals, bidders should visit the site of the proposed work, verify all site conditions and conditions under which said work must be conducted.

BIDDER INFORMATION SHEET

NAME: (PRINT) _____

SIGNATURE: _____

COMPANY NAME: (PRINT)

_____

ADDRESS: _____

_____

_____

_____

TELEPHONE:_____

FACSIMILE: _____

EMAIL: _____

Please Return to: Corey Williamsen
Deputy Village Clerk
Village of Bensenville
12 South Center St.
Bensenville, IL 60106

Bid must be in a sealed opaque envelope marked: "**Sealing Stamped Concrete– Bid"** received by **11:00 am on Thursday, August 3, 2017 and thereafter immediately** publicly opened and read in the Village Hall Board Room.

It is bidder's responsibility to deliver bid to the designated person at the appointed place, prior to the advertised bid opening time. **Late delivery for any reason, including faulty or late delivery by United States Mail or other carrier disqualifies the bid.**

Bids submitted unsealed, unsigned, via fax or e-mail transmission, or received subsequent to the aforementioned date and time, will be disqualified and returned to the bidder.

BID PRICE FORM

If this Sealing Stamped Concrete bid is accepted, the undersigned, familiar with the specifications and conditions affecting the cost of proposed product agrees to enter into an agreement with the Village in the form of these contract documents for the contract sum, in the time stated and following all terms and conditions.

Bid includes all aspects associated with the Contractor furnishing supervision, labor, material, delivery, tools, and equipment necessary to seal the existing stamped sidewalk as specified herein.

LOCATION	QUANTITY	UNIT	UNIT PRICE	TOTAL PRICE
Rt. 83 Median	20,375	SF	$	$
Rt. 19 Sidewalks	49,922	SF	$	$
Traffic Control & Protection	1	Lump Sum	$	$
TOTALS				$

The Village Board reserves the right to reject any and all Bids or portions thereof

Signed:

_____
Authorized Signature

Where bidder is a corporation, add:

Attest:_____
(Secretary or other authorized officer)

Date: _____

(CORPORATE SEAL)

GENERAL CONDITIONS AND INSTRUCTIONS TO BIDDERS

These conditions apply to all purchases/services and become a part of each bid invitation.

1. NON-DISCRIMINATION IN EMPLOYMENT - Contractor, in performing under this contract, shall not discriminate against any worker, employee or applicant, or any member of the public because of race, creed, color, age, sex or national origin, or otherwise commit an unfair employment practice. The bidder, his sub-contractors, or labor organizations furnishing skilled or unskilled workers, craft union skilled labor, or anyone who may perform any labor or service, shall not commit within the State of Illinois, under this contract, any unfair employment practices as defined in federal and state law.

2. PERMITS AND LICENSES - The successful Bidder shall obtain, at its own expense, all permits and licenses which may be required to complete the Contract, and /or required by municipal, state and federal regulations and law.

3. REMOVAL OR SUSPENSION OF BIDDERS - Village may remove or suspend bidder from the bidder's list for a specified period not to exceed two years. The Bidder will be given notice of such removal or suspension if:

A. Services performed do not comply with contract specifications;
B. Work is not done within the contract's specified timeframe;
C. An offer is not kept firm for the length of time specified in the contract;
D. Contractor fails to provide performance bond when required by invitation to bid;
E. Contractor is found guilty of collusion;
F. Bankruptcy or evidence of insolvency is found;
G. An employee currently serves as a Bensenville Board member or Village employee and is financially involved in proposed work.

4. COMPLIANCE TO LAW

4.1 Bidder shall observe and comply with all laws, ordinances, regulations and codes of federal, state, county, and village governments and/or any other local governing agencies which may in any manner affect the preparation of proposal or the performance of this contract at all times.

4.2 All merchandise, commodities and services must conform to all standards and regulations as set by the Occupation Safety Health Administration (O.S.H.A.).

4.3 Bidder must complete and notarize the Bid Compliance Page with bid.

5. BIDDING CONDITIONS

5.1 BID ATTACHMENTS - Bidders shall attach to the bid form any descriptive material necessary to fully describe the merchandise he/she proposes to furnish.

5.2 BID BINDING - Unless otherwise specified, all bids shall be binding for Ninety days following the bid opening date.

5.3 BID OPENING - At the precise time set for bid opening, bids will legally be made public. Bidders or their representatives are encouraged to attend the bid opening.

5.4 BID PRICE FORM – Submit prices on enclosed Bid Price Form completed properly and signed in ink.

5.5 BIDDER'S COMPETENCE - The Village may require proof of facilities or equipment, insurance coverage and financial resources to perform the work. If required, the bidder shall submit to the Village a properly executed Contractor Qualification statement, AIA Document A305. The Village reserves the right to require specific references of communities or companies that have purchased like materials.

5.6 CHANGES IN CONTRACT DOCUMENTS - Changes or corrections may be made by the Village after they are issued by the Village. Addendum or addenda shall take precedence over that portion of the documents concerned, and become part of the contract documents. Addenda are written or graphic instruments issued prior to the execution of the contract that modify or interpret the bidding documents, including drawings and specifications, by additions, deletions, clarifications, or corrections. It is the bidder's responsibility to regard all **addenda which will be posted on Village website** at least four days prior to date established for receipt of bids.

5.7 EXAMINATION OF BIDDING DOCUMENTS - Bidder shall carefully examine all contract documents and addenda to become thoroughly familiar with the detailed requirements prior to submitting proposal. If a bidder finds discrepancies or ambiguities in, or omissions from documents, or is in doubt as to their meaning, he/she shall notify the Village Clerk not later than ten days prior to bid due date. **All addenda will be posted on the Village website (www.bensenville.il.us) under "Business".** Addenda shall not be made less than four days prior to bid opening. Bid Documents shall be used by each Bidder in preparing its Bid and neither the Village nor the Architect or Engineer assumes any responsibility for errors or misinterpretations resulting from the use of an incomplete set of Bid Documents. The Village is not responsible for oral instructions. Direct inquiries to the Deputy Village Clerk. After the bids are received, no allowance will be made for bidder oversight.

5.8 LATE BIDS – Formal bids received after specified bid opening time will not be considered and will be returned unopened.

5.9 MISTAKE IN BID AND BID CHANGES – Bids cannot be modified after submittal. If an error is made in extending a total price, the unit price will govern. The bidder must initial erasures on the bid form.

5.10 RESPONSE TO INVITATIONS - Contractors unable to bid or not bidding will provide a letter of explanation and return the bid form. Contractors who fail to respond on two successive bids will be removed from the qualified bidder's list.

5.11 WITHDRAWAL OF BIDS - A written withdrawal request must be received by the Deputy Village Clerk before bid opening. After bid opening, bids become a legal document and an integral part of the bid and shall not be withdrawn.

6. <u>AWARD, REJECTION OR DISQUALIFICATION OF BIDS</u> - Contracts are awarded to the lowest responsible bidder. The Village has the right to reject any or all Bids and to waive informality or irregularity in any Bid received and to award each item to different Bidders or all items to a single Bidder (to accept, split, and or reject part(s) of any of all Bids). The Village has the right to reject a Bid if the Bidder failed to submit data required by the Bidding documents, or if the Bid is incomplete or irregular as determined by the Village.

6.1 Responsibility of a bidder is determined by the consideration of:

A. Bidder's character, integrity, reputation, judgment, experience and efficiency;
B. Bidder's ability, capability, and skill to perform the service required;
C. Whether the Bidder can perform the contract or provide the service promptly, or within the service specified, without delay or interference;
D. Bidder's performance quality in previous contracts of services;
E. Bidder's previous and existing compliance with laws and ordinances relating to the contract or service;
F. Bidder's ability to provide future maintenance and service for Contract subject;
G. Number and scope of conditions attached to the Bid;
H. Responsiveness to the exact requirements of the invitation to Bid;
I. Current, uncompleted work in which Contractor is involved, which might hinder or prevent prompt delivery of the Merchandise;
J. Bidder's financial resources;
K. Cash discounts offered;
L. Quality, utility, suitability of work or material: the quality of the commodity to be furnished, as well as the price is to be taken into consideration, and a bid which is low in price may be rejected if the furnished material is not the best;
M. Direct, indirect and incidental costs to the Village;
N. Ability to work cooperatively with the Village and its administration;
O. Past Village records of the Bidder's transaction or with other entities as evidence of the Bidder's responsibility, character, integrity, reputation, judgment, experience, efficiency and cooperativeness; and,
P. Any other evidence of bidder's responsibility as determined by the Village.

6.2 The Village may reject any and all Bids, and may re-advertise for new bids.

6.3 The following may be cause for disqualification of a submitted Bid:

A. Prices excessively high and/or exceed monies available for the Contract;
B. Failure to submit Bid deposit or surety;
C. Failure to offer to meet specified delivery or performance schedules;
D. Failure to price out the Bid in the required format; or qualification of price to protect the Bidder from unknown future market conditions;
E. Rights of the purchasing agency limited under any contract clause;
F. Bidder currently on "debarred" bidders list. "Debarred" bidders list are vendors who have not complied with the rules and regulations of Village contracts. If you have any questions, please contact Village Finance Director;
G. Reasonable basis to suspect either conflict of interest or collusion among Bidders;
H. Bidder does not provide requested data, literature, samples, or affidavits with Bid;
I. Late Bids;

J. Failure of any authorized person to sign the Bid; and
K. Bidder is prohibited by local, state or federal law from entering into public contracts.

6.4 Village staff is authorized to independently investigate matters of bidder's responsibility and verify any statement made to the Village by the bidder.

6.5 NOTICE OF AWARD – After the acceptance and award of the bid, and upon receipt of a purchase order executed by proper Village officials, this instruction to bidders, including specifications, and bid price form constitutes part of the legal contract between the Village of Bensenville and the Contractor.

7. CONTRACT PROVISIONS

7.1 CATALOGS – If requested, Bidder will submit catalogs, descriptive literature, detailed feature drawings, designs, construction, finishes, operational manuals and the like not listed in the Specifications to fully illustrate and describe the material or Work proposed.

7.2 MATERIAL, EQUIPMENT, AND WORKMANSHIP - Unless otherwise specified, materials and equipment incorporated in Contract will be new and good quality. All workmanship will be good quality and free from defects. If asked, Contractor shall furnish satisfactory evidence as to source, kind and quality of materials and equipment.

7.3 SHOP DRAWINGS – Bidder will submit detailed shop drawings and layouts showing characteristics of equipment, installation and operation details.

7.4 SPECIAL HANDLING – Before delivering caustic, corrosive, flammable or dangerous to handle product, Contractor will provide written directions for how to handle such products, plus antidote or neutralizing material required in first aid. Contractor will notify Village and provide material safety data sheets for substances used in connection with Contract defined as toxic under the Illinois Toxic Substances Disclosure to Employees Act. Failing or delaying to provide data sheets may cause disqualification.

7.5 TRAINING, DEMONSTRATIONS – If requested Contractors are required to present a demonstration of bid item if Village has insufficient knowledge of the item's operation or performance capability. Such demonstrations and training must be at "no charge" to the Village and must be at a site convenient and agreeable to the affected Village personnel.

8. VILLAGE SUPERVISION - The Village Manager, or designee, has full authority over the contracted work and will interpret specifications in a dispute. He/she may order minor changes in a specification if necessary. Major changes will be "additions".

9. SAFETY/LOSS PREVENTION PROGRAM – The Village may request the contractor provide written confirmation that a safety/loss prevention program was in place at least 90 days prior to approval to work with the Village. Evidence of completed employee safety training shall be provided if requested by the Village.

10. VENUE – For the purposes of a lawsuit(s) between Contractor and Village regarding the Contract, its enforcement, or subject matter, the venue shall be in DuPage County, Illinois and the laws of the State of Illinois shall govern the cause of action.

11. DELIVERY

A. Bid work must be completed prior to September 30, 2017. The Village may cancel the Contract without obligation if Delivery requirements are not met. If Contract is not canceled by the Village, liquidated damages may be due and owing to the Village pursuant to the liquidated damage provision.
B. All deliveries must be made Monday - Friday, excluding Village holidays, between the hours of 7:00 a.m. and 3:30 p.m.
C. Shipments become the property of the Village after delivery and acceptance.
D. Bid price shall include delivery as indicated herein.
E. All prices must be quoted F.O.B. Bensenville, Illinois.
F. CONTRACTOR assumes all risk of loss or damage to the Goods prior to acceptance of delivery by OWNER at point of delivery; and shall purchase and maintain insurance on the Goods during fabrication process and while in transit to insure against the perils of fire and extended coverage including "all risk" insurance for physical loss and damage including theft, vandalism and malicious, mischief, collapse, water damage and other perils, as CONTRACTOR deems appropriate.

12. DAMAGES TO PROPERTY

12.1 CONTRACTOR is responsible for property damage caused by their work performed for this contract and shall replace or restore it to its original condition at no cost to the occupant, owner or Village. The Village shall be held harmless for all liability under the Scope of Work of this contract.

12.2 CONTRACTOR is not authorized to drive equipment on private property without property owner's written authority.

12.3 If damage exists before work begins (i.e. sidewalk, driveway cracks) it is recommended that contractor notify Director of Public Works prior to starting work. Take pictures of preexisting damage before beginning. This is for the CONTRACTOR'S protection.

13. VILLAGE INSURANCE REQUIREMENT – Contractors shall procure and maintain for the contract duration insurance against claims for injuries to persons or property damages which may arise from or in connection with the performance of the Contracted, his agents, representatives, employees, or subcontractors.

13.1 MINIMUM SCOPE OF INSURANCE COVERAGE SHALL BE AT LEAST AS BROAD AS**:**

A. Insurance Services Office Commercial General Liability occurrence form CG 0001 (Ed. 11/85) with Village of Bensenville named as additional insured; and
B. Owners and Contractors Protective Liability (OCP) policy (if required) with the Village of Bensenville as insured; and

C. Insurance Service Office Business Auto Liability coverage form number CA 0001 (ED. 10/90 or newer), Symbol 01 "Any Auto."
D. Workers' Compensation as required by the Labor Code of the State of Illinois and Employers' Liability Insurance.

13.2 MINIMUM LIMITS OF INSURANCE CONTRACTOR SHALL MAINTAIN**:**

A. Commercial General Liability: $1,000,000 combined single limit per occurrence for bodily injury, personal injury, and property damage. Minimum General Aggregate not less than $1,000,000 or a project/contract specific aggregate of $1,000,000.
B. Business Automobile Liability: $1,000,000 combined single limit per accident for bodily injury and property damage.
C. Workers' Compensation: Statutory Limits
D. Employers' Liability limits of $1,000,000 per accident.

13.3 DEDUCTIBLES AND SELF-INSURED RETENTIONS - Any deductibles or self-insured retentions must be declared to and approved by the Village of Bensenville. At the option of the Village of Bensenville, either: the insurer shall reduce or eliminate such deductibles or self-insured retentions as respects the Village of Bensenville, its officials, agents, employees and volunteers; or the Contractor shall procure a bond guaranteeing payment of losses and related investigation, claim administration, and defense expenses.

13.4 OTHER INSURANCE PROVISIONS - Policies are to contain, or be endorsed to contain:

A. **General Liability and Automobile Liability Coverages**
   1. The Village of Bensenville, its officials, agents, employees, and volunteers are to be covered as insured's as respects: liability arising out of activities performed by or on behalf of the Contractor; premises owned, leased or used by the Contractor; or automobiles owned, leased, hired or borrowed by the Contractor. The coverage shall contain no special limitations on the scope of protection afforded to the Village of Bensenville, its officials, agents, employees, and volunteers.
   2. The Contractor's insurance coverage shall be primary as respects to the Village of Bensenville, its officials, agents, employees, and volunteers. Any insurance maintained by the Village of Bensenville, its officials, agents, employees, and volunteers shall be excess of Contractor's insurance and shall not contribute with it.
   3. Any failure to comply with reporting provisions of the policies shall not affect coverage provided to the Village of Bensenville, its officials, agents, employees, and volunteers.
   4. The Contractor's insurance shall contain a Severability of Interests/Cross Liability clause or language stating that Contractor's insurance shall apply separately to each insured against who claim is made or suit is brought, except with respect to the limits of the insurer's liability.

B. **Workers' Compensation and Employers' Liability Coverage -** The insurer agrees to waive all rights of subrogation against the Village of Bensenville, its

officials, agents, employees, and volunteers for losses arising from work performed by Contractor for the municipality.

C. **All Coverages -** Each insurance policy required shall be endorsed to state that coverage shall not be suspended, voided, cancelled, reduced in coverage or in limits except after thirty days prior to written notice by certified mail, return receipt requested, has been given to the Village of Bensenville.

13.5 ACCEPTABILITY OF INSURERS - Insurance is to be placed with insurers with a Best's rating of no less than A-, VII, and licensed to do business in the State of Illinois.

13.6 VERIFICATION OF INSURANCE COVERAGE - Contractor shall give the Village of Bensenville certificates of insurance naming the Village of Bensenville, its officials, agents, employees, and volunteers as additional insured's, and with original endorsements affecting coverage require by this clause. The certificates and endorsements for each insurance policy are to be signed by a person authorized by that insurer to bind coverage on its behalf. The certificates and endorsements may be on forms provided by the Village of Bensenville and are to be received and approved by the Village of Bensenville before any work commences. Village of Bensenville may request full certified copies of policies and endorsements.

13.7 SUBCONTRACTORS: Contractor shall include all subcontractors as insured's under its policies or shall furnish separate certificates and endorsements for each subcontractor. All coverage's for subcontractors shall be subject to all of the requirements stated herein.

13.8 ASSUMPTION OF LIABILITY - Contractor assumes liability for all injury to or death of any person(s) including employees of the Contractor, any sub-contractor, any supplier or other person(s) and assumes liability for all damage to property sustained by any person or persons occasioned by or in any way arising out of any work performed pursuant to this agreement.

14. INDEMNITY/HOLD HARMLESS PROVISION

To the fullest extent permitted by law, the Contractor agrees to defend, indemnify, and hold harmless the Village of Bensenville, its officials, agents, and employees against all injuries, deaths, loss, damages, claims, patent claims, suits, liabilities, judgments, cost and expenses, which may in anyway accrue against the Village of Bensenville, its officials, agents, and employees, arising in whole or in part or in consequence of the Contractor's performance of this work, its employees, or subcontractors, or which may in anywise result, except that arising out of the sole legal cause of the Village of Bensenville, its agents, or employees, the Contractor shall, at its own expense, appear, defend, and pay all charges of attorney and all costs and expenses arising therefore or incurred in connection with, and if any judgment shall be rendered against the Village of Bensenville, its officials, agents, and employees, in any such action, the Contractor shall at its own expense, satisfy and discharge same. Contractor expressly understands and agrees that any performance bond or insurance policies required by this contract, or otherwise provided by the Contractor, shall in no way limit the responsibility to indemnify, keep and save harmless and defend the Village of Bensenville, its officials, agents, and employees.

Contractor agrees that to the extent that money is due the Contractor by virtue of this contract as shall be considered necessary in the judgment of the Village of Bensenville, may be retained by the Village of Bensenville to protect itself against said loss until such claims, suits, or judgments shall have been settled or discharged and/or evidence to that effect shall have been furnished to the satisfaction of the Village of Bensenville.

15. DEFAULT - The Village may, subject to the provisions specified, by written notice of default to the contractor, terminate the whole or any part of this contract if the Contractor/Vendor fails to:

A. make material delivery or perform the services within specified time or any extension hereof; or
B. make progress that endangers contract performance; or
C. provide or maintain in full force and affect the liability and indemnification coverages or performance bond as required.

If the Board terminates this contract in whole or in part as provided above, the Village may procure, upon such terms and manner as the Village may deem appropriate, supplies or services similar to those terminated, and the contractor shall be liable to the Village for any excess costs for such similar supplies for services; PROVIDED that the contractor shall continue the performance of this contract to the extent not terminated under the provisions of this clause.

16. ALTERNATE MATERIALS AND EQUIPMENT - Where specifications read "or approved equal", contractor shall give written description to Public Works Director for approval. Generally, where specifications indicate a particular brand or manufacturer's catalog number, it shall be understood to mean that specification or equal, or item that performs a comparable function and is equal thereto to fill the needs of the Village, unless "No Substitutes" is specified. When offering alternatives identify by brand name and catalog number. Also include manufacturer's literature with the bid. Bidders will be required to furnish samples upon request and without charge to the Village.

17. BIDDER'S ACCESS TO PROCUREMENT INFORMATION - All procurement information shall be public record to extent provided in Illinois Freedom of Information Act and Public Act #85-1295 and shall be available to all bidders as provided by such acts.

18. ACCEPTANCE - Contracted work is accepted when final payment is made.

19. PAYMENT – The Village Board approves payouts to vendors at regular Village Board meetings which typically occur on the second and fourth Tuesdays of the month. Payment is made by check and issued the same week as payout approval. Payouts do not appear on the agenda until the appropriate Village staff has accepted the product to be delivered, or work performed under contract.

20. PAYMENT WITHHELD - The Village may withhold, or due to subsequently discovered evidence, nullify the whole or part of any payment certificate to such extent as may be necessary to protect itself from loss on account of:

A. Defective work not remedied.

B. Claims filed or reasonable evidence indicating probable filing of claims;
C. Contractor's failure to properly pay subcontractors or for material or labor;
D. Damage to other contractors' tools, materials, work or equipment;
E. Damage to public or private property.

When issues are remedied, payment for amounts withheld because of it will be made.

21. DEDUCTIONS FOR UNCORRECTED WORK - If the Village deems it inexpedient to correct work done in accordance with the Contract, an equitable deduction from the Contract price shall be made.

22. LIENS – The Village reserves the right to request waivers of lien whether partial or final if the Contractor utilizes subcontractor(s).

23. REORDERS - Reorders for the same item(s) shall be furnished at the base contract price or shall be furnished pursuant to a schedule of prices attached by the contractor. Reordering shall be within the sole discretion of the Village.

24. GUARANTEES AND WARRANTIES

24.1 All material, workmanship, services, and purchased commodities will be guaranteed from defects for at least one year, or for the period of time specified in the bid documents, based on the date of completion. Upon notice of defect, bidder shall make necessary repairs, without delay, at no extra charge to the Village. Said time period shall be based on date of completion. Upon written notice of defect, contractor shall make all necessary repairs, without delay, at no extra charge to the Village.

24.2 All warranties for materials or equipment must be received with title before payment is recommended.

25. CHANGES/ADDITIONAL SERVICES/DELETIONS - Requests for changes or modifications to this contract must be submitted in writing and approved by the Village Director of Public Works or designee, prior to such changes or modifications being made. Additional service desired from the contractor under this contract will be requested in writing and the additional charges for these services will be in accordance with the rate submitted on the proposal page and will be agreed to with the contractor prior to additional work starting. If charges for additional services cannot be agreed upon, bids will be requested. The Village reserves the right to negotiate additional services based upon the contractor's price and performance, within all legal constraints.

26. CHANGE ORDER AUTHORIZATION - Pursuant to Public Act 85-1295 (720 ILCS 5/33E-1 et seq.) no change order may be made in this contract which authorizes or necessitates an increase or decrease in either the cost of the contract by $10,000.00 or more, or the time of completion by 30 days or more unless one of the following certifications is made by either the Village Board or designee that:

A. Circumstances said to necessitate the change in performance were not reasonably foreseeable at the time the contract was signed; or
B. Circumstances said to necessitate the Change were not within the contemplation of the contract as signed; or

C. The change is in the best interest of the Village.

The party authorized to execute the above certification is the Village of Bensenville.

VENDOR:	**Village of Bensenville:**
_____	_____
Signature	Signature
_____	_____
Title	Title
_____	_____
Date	Date

VILLAGE OF BENSENVILLE
BID COMPLIANCE CERTIFICATION

I, _____, having been first duly sworn, depose and state that:
(*owner/authorized company representative*)

_____("Contractor"), having submitted a proposal for:
(Name of Company)

_____ to the Village of Bensenville, hereby certifies that Contractor:

1. is operating in compliance with the federal Civil Rights Act, 42 USC §2000e, and the Illinois Human Rights Act, 775 ILCS 5/2-105(A).

2. is not delinquent in the payment of any tax administered by the Illinois Department of Revenue, or if it is:

a. it is contesting its liability for the tax or the amount of tax in accordance with procedures established by the Illinois Revenue Act; or
b. it has entered into an agreement with the Department of Revenue for payment of all taxes due and is currently in compliance with that agreement.

3. is in full compliance with the Federal Highway Administration Rules on Controlled Substances and Alcohol Use and Testing, 49 CFR Parts 40 and 382 and that

_____
(*Name of employee/driver or "all employee drivers")*

is/are currently participating in a drug and alcohol testing program pursuant to the aforementioned rules.

4. is in full compliance with the Drug Free Workplace Act, 30 ILCS 580/1 et. seq.

5. is in full compliance with the Criminal Code of 2012, 720 ILCS 5/33-1 et. seq.

6. is in full compliance with the Public Construction Act, 30 ILCS 557/1 (applicable if the contract is in excess of $75,000.00).

By: _____
(*Officer or Owner of Company stated above)*

Title: _____

SUBSCRIBED AND SWORN to before me

this _____ day of _____, 2017.

_____
NOTARY PUBLIC

BENSENVILLE
GATEWAY TO OPPORTUNITY

Village of Bensenville

√	**Submittal Checklist – Bid Packet must be returned in its entirety**
	Bidder Information Sheet
	Bid Price Sheets
	Original Bid
	Addenda Number Acknowledged, if applicable
	IDOT Traffic Control Authorization Request
	References
	Bid Security of 10%
	Signature Page

AWARDED CONTRACTOR REQUIREMENTS	
Performance Bond, if applicable	25% due within 10 days of notice of award
Payment Bond, if applicable	25% due within 10 days of notice of award
Certificate of Insurance	
Certificate of Compliance	
Executed Contract with Authorized Signatures	

Illinois Department of Transportation

Traffic Control Authorization Request

District _____

Project _____

Marked Route _____

County _____

Contract Number _____

Section _____

Location _____

_____

Inclusive Dates of Work _____ to _____ Work Hours _____ ☐ AM ☐ PM to _____ ☐ AM ☐ PM

Work Type ☐ Maintenance ☐ Construction ☐ Traffic ☐ Other

Describe Work _____

_____

_____

Contractor or Agency Performing Work _____

Responsible Engineer: (Construction Foreman/Superintendent, Maintenance/Traffic Field Engineer)

Name _____ Telephone No. ( ) _____ ( ) _____
Office Home

(If traffic control is to be employed between 5:00 p.m. and 8:30 a.m. or on Saturday, Sunday or holidays give additional names and numbers)

Name _____ Telephone No. ( ) _____ ( ) _____

Name _____ Telephone No. ( ) _____ ( ) _____

Name _____ Telephone No. ( ) _____ ( ) _____

Controls: (Describe specific controls to be used, including reference to appropriate Highway Standards or sections of manuals, and set forth any special controls proposed).

_____

_____

_____

_____

Distribution:
District Operations/Traffic Engineer
Project Implementation Engineer
Field Engineer
Resident Engineer
ISP District

Submitted by: _____

Approved by: _____
(District Operations/Traffic Engineer)

RESOLUTION NO.

A RESOLUTION OF THE VILLAGE OF BENSENVILLE REJECTING BIDS FOR THE BENSENVILLE SEALING STAMPED CONCRETE PROJECT

WHEREAS the VILLAGE OF BENSENVILLE (hereinafter "Village") is a municipal corporation established and existing under the laws of the State of Illinois pursuant to the Illinois Municipal Code, 65 ILCS 5/1-1-1 *es seq*, and

WHEREAS the VILLAGE is empowered to make all agreements, contracts, and engagements and to undertake other acts as necessary in the exercise of its statutory powers, and

WHEREAS, the Village Clerk for the Village of Bensenville received bids for the Sealing Stamped Concrete Project on August 3, 2017; and

WHEREAS, the Village received three bids for the Bensenville Sealing Stamped Concrete Project; and

WHEREAS, the three bids exceeded the budgeted amount by more than $65,000; and

WHEREAS, it is the recommendation of the Village Staff that all bids received be rejected, the specifications be revised, and the project be rebid at a later date.

NOW, THEREFORE, BE IT RESOLVED by the President and Board of Trustees of the Village of Bensenville, Counties of DuPage and Cook, Illinois, as follows:

SECTION ONE: The recitals set forth above are incorporated herein and made a part hereof by reference.

SECTION TWO: The bid tabulation attached hereto as Exhibit "A," is hereby received and filed.

SECTION THREE: All bids for the Village ofBensenvi11e Sealing Stamped Concrete Project received on April 3, 2017, as shown on the bid tabulation attached as Exhibit "A," are hereby rejected.

SECTION FOUR: The Village Clerk is hereby directed to mail a copy of this Resolution to the Bid Applicants as listed in Exhibit "A," and to return their respective bid bonds, should same have been received and remain on file with the Village.

SECTION FIVE: This Resolution shall take effect immediately upon its passage and approval as provided by law.

PASSED AND APPROVED by the President and Board of Trustees of the Village of Bensenville, this ____ day of August, 2017.

APPROVED:

_____
Frank DeSimone, Village President

ATTEST:

_____
Nancy Quinn, Village Clerk

AYES: _____

NAYS: _____

ABSENT: _____

Company	**Rt 83**	**IL 19**	**Traffic Control**	**Total**
Terrazas LLC	24,450.00	44,430.58	$10,000	**$78,880.58**
Alliance Contractors, Inc.	36,675.00	$92,355.70	$5,500	**$134,530.70**
Landmark Contractors, Inc.	$23,431.25	$57,410.30	$14,400	**$95,241.55**

TYPE:	SUBMITTED BY:	DEPARTMENT:	DATE:
Resolution	Joe Caracci	Public Works	August 15, 2017

DESCRIPTION:

Consideration to Approve a Resolution Authorizing the 2017 MFT Sidewalk Removal & Replacement Program with Globe Construction, Inc of Addison, IL in the Not-to-Exceed Amount of $50,000.00

SUPPORTS THE FOLLOWING APPLICABLE VILLAGE GOALS:

X	*Financially Sound Village*	X	*Enrich the lives of Residents*
X	*Quality Customer Oriented Services*		*Major Business/Corporate Center*
X	*Safe and Beautiful Village*		*Vibrant Major Corridors*

COMMITTEE ACTION: **DATE:** August 15, 2017

BACKGROUND:

The 2017 MFT Sidewalk R&R Program will be the sixth year of a multi-year project to remove and replace sidewalk squares that have been found to be deficient due to extreme deterioration or a severe trip hazard, defined as deflection of 1.25" or greater. Sidewalk squares in the targeted area that are a trip hazard but do not fall into the severe category are being addressed by Staff using a concrete grinder to remove the hazard. The focus of this year's program is scattered though the Village. Most of the locations were chosen based on field assessment while some are based on resident complaints. This will be the third year the Village is funding this program out of the MFT funds.

KEY ISSUES:

The 2017 MFT Sidewalk R&R was advertised on July 20 with a bid opening on Aug 3, 2017. The project was also advertised on the IDOT Local Roads bulletin on July 20 and Jul 27. The Village staff has identified more locations for sidewalk replacement which will be included in the project. Below are the results of the recent bid opening.

COMPANY	BID RESULTS
Globe Construction Inc	$41,100.00
Strada Construction	$42,300.00
Schroeder and Schroeder	$53,750.00
M&J Asphalt	$55,500.00
Alliance Contractors	$95,850.00

ALTERNATIVES:

Discretion of the Committee.

RECOMMENDATION:

The Village staff had initially identified over 8,000 square feet of sidewalk replacement however; due to fluctuating nature of bid prices, only 6,000 square feet of quantity was placed in the bid. Since the bid prices have come in favorable staff recommends expanding the replacement scope to maximize the budget of $50,000. This will allow us to replace approximately 7,000 Square feet of sidewalk.

Staff recommends approval of the Resolution authorizing the 2017 MFT Sidewalk R&R Program contract with Globe Construction Inc as the lowest responsible bidder.

BUDGET IMPACT:

Funds have been allocated in FY17 ($50,000.00) for sidewalk removal and replacement.

ACTION REQUIRED:

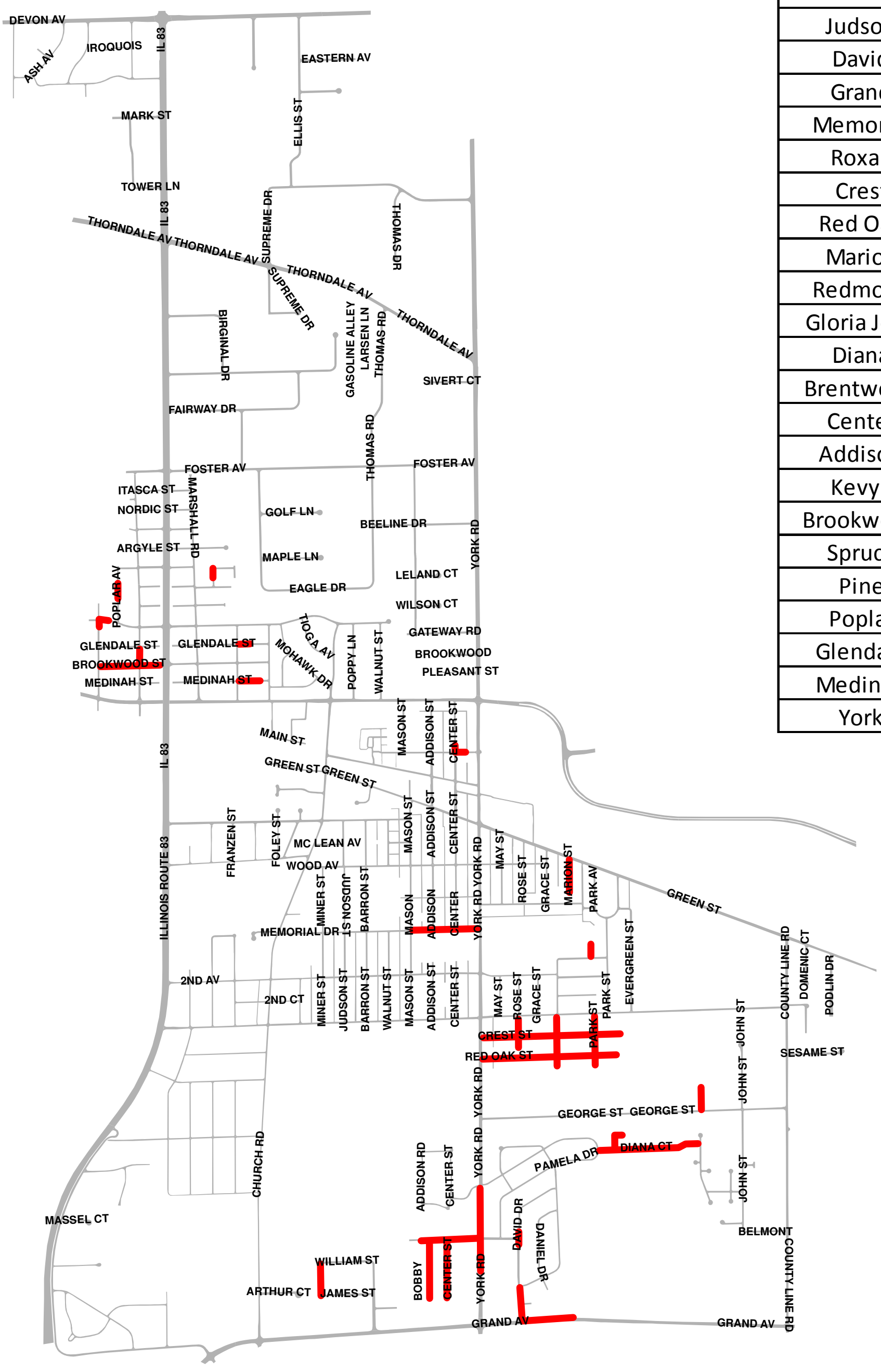
Approval of the Resolution authorizing the execution of a 2017 MFT Sidewalk R&R Program contract with Globe Construction Inc of Addison, IL in the not-to-exceed amount of $50,000.00.

ATTACHMENTS:

Description	Upload Date	Type
Location Map	8/7/2017	Backup Material
Bid Tab	8/7/2017	Backup Material
Resolution	8/7/2017	Resolution Letter

Villlage of Bensenville

2017 Sidewalk Square Replacement



Street List
Judson
David
Grand
Memorial
Roxan
Crest
Red Oak
Marion
Redmond
Gloria Jean
Diana
Brentwood
Center
Addison
Kevyn
Brookwood
Spruce
Pine
Poplar
Glendale
Medinah
York

Illinois Department of Transportation

Tabulation of Bids

Local Public Agency: Bensenville
County: Cook and DuPage
Section: 17-00000-01-GM
Estimate: 37,100.00

Date: 3-Aug-17
Time: 11:00 AM
Appropriation: $ 50,000.00

Attended By:

					Name of Bidder:		Strada Construction		Globe Construction		M&J Asphalt Paving Co.		Schroeder & Schroeder, Inc		Alliance Contractors Inc.			
					Address of Bidder:		1742 W. Armitage Ct.		1781 Armitage Ct.		3124 S 60th Court		7306 Central Park		1166 Lake Ave.			
							Addison IL, 60056		Addison, IL 60056		Cicero, IL 60804		Skokie, IL 60076		Woodstock, IL 60098			
								42,300.00		41,100.00		55,500.00		53,750.00		95,850.00		
					Proposal Guarantee:		5% Bid Bond		5% Bid Bond		5% Bid Bond		5% Bid Bond		5% Bid Bond			
					Terms:													
					Approved Engineer's Estimate													
Item No.	Item	Delivery	Unit	Quantity	Unit Price	Total	Unit Price	Total	Unit Price	Total	Unit Price	Total	Unit Price	Total	Unit Price	Total	Unit Price	Total
1	P.C.C. SIDEWALK, 5-INCH		SF	6,000	4.2500	$ 25,500.00	5.50000	$ 33,000.00	4.5000	$ 27,000.00	5.7500	$ 34,500.00	7.2500	$ 43,500.00	12.9500	$ 77,700.00		$ -
2	SIDEWALK REMOVAL		SF	6,000	1.6000	$ 9,600.00	1.24000	$ 7,440.00	2.0000	$ 12,000.00	2.2500	$ 13,500.00	1.0000	$ 6,000.00	2.5000	$ 15,000.00		$ -
3	RESTORATION		LS	1	2,000.0000	$ 2,000.00	500.00000	$ 500.00	900.0000	$ 900.00	5,500.0000	$ 5,500.00	1,250.0000	$ 1,250.00	750.0000	$ 750.00		$ -
4	DETECTABLE WARNINGS		SF	80		$ -	17.0000	$ 1,360.00	15.0000	$ 1,200.00	25.0000	$ 2,000.00	37.5000	$ 3,000.00	30.0000	$ 2,400.00		$ -
						$ -		$ -		$ -		$ -		$ -		$ -

RESOLUTION NO.

AUTHORIZING THE EXECUTION OF A CONTRACT WITH GLOBE CONSTRUCTION INC. OF ADDISON, IL FOR THE 2017 MFT SIDEWALK R&R PROGRAM IN THE NOT-TO-EXCEED AMOUNT $50,000.00

WHEREAS the Village of Bensenville performs annual sidewalk removal removal and replacement program, in an effort to extend the life of its infrastructure, maximize taxpayer dollars, as well as maintain safe roadways for all those who pass through our Village, and

WHEREAS Globe Construction Inc submitted the lowest responsible and responsive bid in the amount of $41,100.00 on August 3, 2017; and

NOW THEREFORE BE IT RESOLVED by the Village President and Board of Trustees of the Village of Bensenville, Counties of DuPage and Cook, Illinois as follows:

SECTION ONE: The recitals set forth above are incorporated herein and made a part hereof.

SECTION TWO: The Village President and Board of Trustees authorizes and approves the attached Resolution authorizing the execution of a contract with Globe Construction Inc for the 2017 MFT Sidewalk R&R Program in the not-to-exceed amount of $50,000.00

SECTION THREE: The Village Manger is hereby authorized and directed to execute on behalf of the Village of Bensenville, and the Deputy Clerk is hereby authorized to attest thereto, the necessary paperwork.

SECTION FOUR: This Resolution shall take effect immediately upon its passage and approval as provided by law.

APPROVED:

_____
Frank DeSimone, Village President

ATTEST:

_____
Nancy Quinn, Village Clerk

AYES: _____

NAYS: _____

ABSENT: _____

TYPE:	SUBMITTED BY:	DEPARTMENT:	DATE:
Resolution	Joe Caracci	Public Works	August 15, 2017

DESCRIPTION:

Consideration of a Resolution to Approve the Final Balancing Change Order with Hoerr Construction, Inc for the 2017 Sanitary Sewer Lining Program in a Credit of $37,341.85 for a Revised Contract Cost of $145,434.65

SUPPORTS THE FOLLOWING APPLICABLE VILLAGE GOALS:

X	*Financially Sound Village*	X	*Enrich the lives of Residents*
X	*Quality Customer Oriented Services*		*Major Business/Corporate Center*
X	*Safe and Beautiful Village*		*Vibrant Major Corridors*

COMMITTEE ACTION: **DATE:** August 15, 2017

BACKGROUND:

The 2017 Sanitary Sewer Lining Project was substantially completed on June 23, 2017. The final completion was done on June 30, 2017.
The original contract with Hoerr Construction, Inc in the not-to-exceed amount of $182,776.50 was ageing sanitary sewer pipes within various areas of the Village. During construction, some of the pipe were determined to be PVC and did not require sewer lining.
The project is now complete and the final contract value is $145,434.65, which is $37,341.85 below the original approved contract value.

KEY ISSUES:

N/A

ALTERNATIVES:

Discretion of the Committee.

RECOMMENDATION:

Staff recommends approval of Final Balancing Change Order.

BUDGET IMPACT:

The final construction cost of the project is $145,434.65 which is $37,341.85 or 20% under the total awarded amount for this project.

ACTION REQUIRED:

Approval of the Resolution authorizing the approval of Final Balancing Change Order with Hoerr Construction, Inc for the 2017 Sanitary Sewer Lining Program in a credit of $37,341.85 for a revised contract cost of $145,434.65.

ATTACHMENTS:

Description	Upload Date	Type
Resolution	8/7/2017	Resolution Letter
Location Map	8/7/2017	Backup Material
Final Change Order	8/7/2017	Backup Material

RESOLUTION NO. _____

AUTHORIZING THE EXECUTION OF CHANGE ORDER NO. 1 (FINAL) WITH HOERR CONSTRUCTION, INC. FOR THE 2017 SANITARY SEWER LINING PROGRAM FOR A CREDIT OF $37,341.85 FOR A REVISED CONTRACT COST OF $145,434.65

WHEREAS, the construction improvements have been completed on 2017 Sanitary Sewer Lining Program; and

WHEREAS, it has been determined that it would be beneficial to the Village to revise original contract quantities to match actual as-constructed amounts, to compensate the contractor for additional work performed as directed and approved by the project engineer and Village staff, and to receive credit for the items that weren't used on the project; and

WHEREAS, the original contract amount was not-to-exceed $182,776.50; and,

WHEREAS, the final cost of improvements is $145,434.65, which is $37,341.85 under the original contract amount; and

NOW THEREFORE BE IT RESOLVED by the Village President and Board of Trustees of the Village of Bensenville, Counties of DuPage and Cook, Illinois as follows:

SECTION ONE: The Corporate Authorities of the Village make the written determination that the circumstances necessitating the change were not within the contemplation of the contract as signed and that this change order is in the best interest of the Village.

SECTION TWO: The change order which this determination involves relates to the following contract: 2017 Sanitary Sewer Lining Program, Hoerr Construction, Inc. The nature of Change Order Number one and the amount of change is as follows – the contractor and engineer worked together to make necessary field changes which resulted in savings of the plan quantities. The net change in quantities totaled to a savings of $37,341.85 for the Village.

SECTION THREE: The Village Manger is hereby authorized and directed to execute on behalf of the Village of Bensenville, and the Deputy Clerk is hereby authorized to attest thereto, the necessary paperwork.

SECTION FOUR: This Resolution shall take effect immediately upon its passage and approval as provided by law.

PASSED AND APPROVED by the President and Board of Trustees of the Village of Bensenville, Illinois, _____, 2017.

APPROVED:

_____
Frank DeSimone
Village President

ATTEST:

_____
Nancy Quinn
Village Clerk

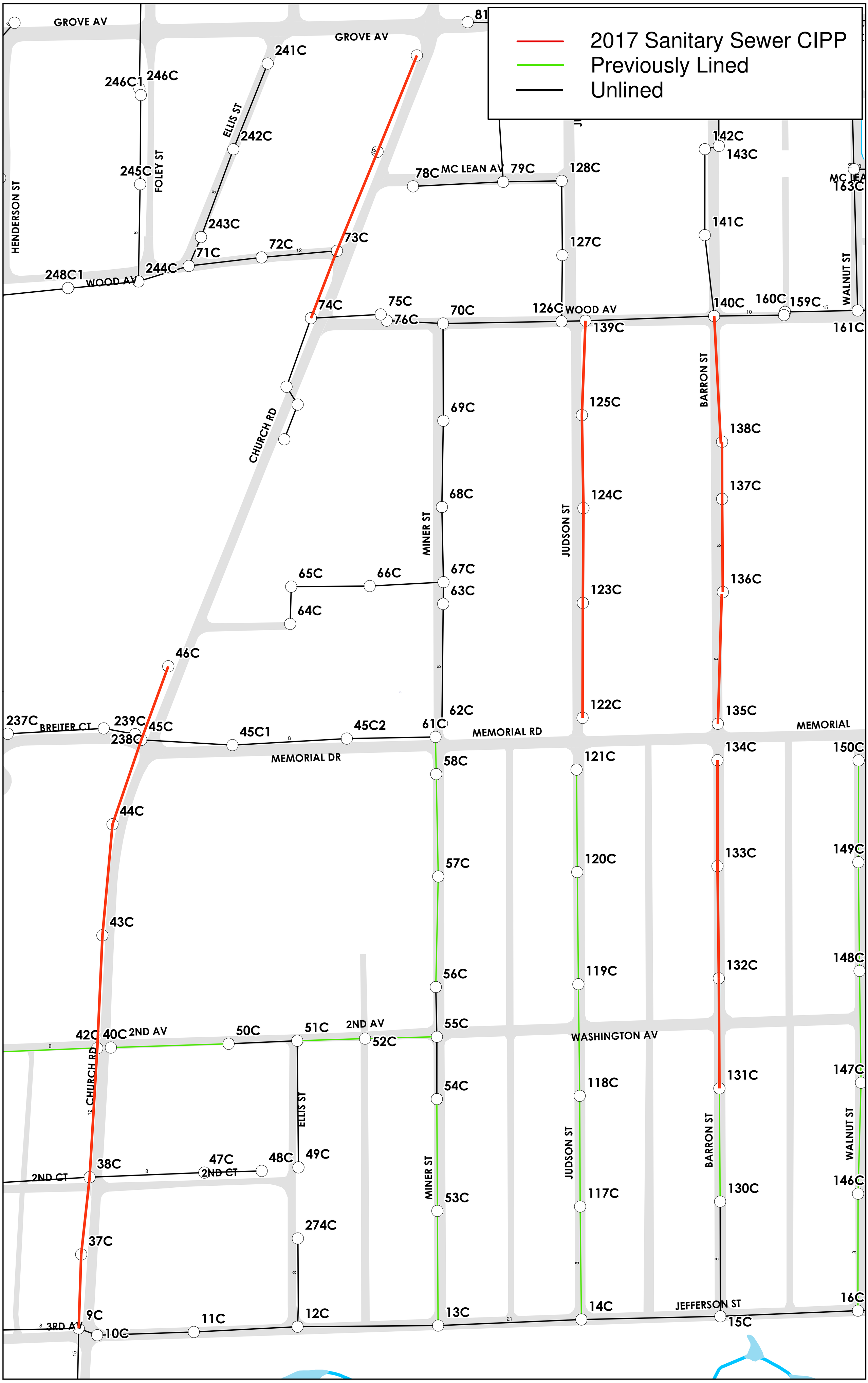
AYES: _____

NAYS: _____

ABSENT: _____

Village of Bensenville

2017 Sanitary Sewer CIPP



REQUEST FOR AUTHORIZATION OF CHANGES
CHANGE ORDER NO. 1 (FINAL)

Project Name: 2017 Annual MPI Sanitary Sewer CIPP Program

To: Village of Bensenville
717 E. Jefferson Street
Bensenville, IL 60106

Contractor: Hoerr Construction, Inc
PO Box 65
Goodfield, IL 61742

Date:

The following change from the Plans in the construction of the above designated project is recommended:

ITEM	DESCRIPTION	ADDITIONS	DEDUCTIONS
1	Final Balancing		$37,341.85

Amount of this Order:	-$37,341.85
Amount of Previous Orders:	$0.00
Original Contract Amount:	$182,776.50
Original Contract Amount and Orders:	$145,434.65

The work covered by this Order shall be performed under the same terms and conditions as that included in the Original Contract.

Requested by:	Mehul Patel,P.E., Assistant Director of Public Works, VOB		8/7/2017
Reviewed by:	Mehul Patel,P.E., Assistant Director of Public Works, VOB		8/7/2017
Recommended by:	Joe Caracci, Director of Public Works, VOB		
Approved by:	Evan Summers, Village Manager, VOB		
Accepted by:	Robert Kilbride ~~Max Hoerr~~, Hoerr Construction		8/7/17

Village Copy Contractor Copy Engineeer Copy File Copy

G:\Public Works\Engineering\Capital Projects\2017\17.8.03 - 2017 MPI Annual Sanitary Sewer CIPP\Paments\Request Form - Change Order (2015 MPI CIPP).xls

TYPE:	SUBMITTED BY:	DEPARTMENT:	DATE:
Resolution	Joe Caracci	Public Works	August 15, 2017

DESCRIPTION:

Consideration of a Resolution Authorizing a Construction Award to Utility Dynamics, Inc of Oswego, IL for 2017 CDBG Annual Residential Streetlight Project in the Not-to-Exceed Amount of $188,241.00

SUPPORTS THE FOLLOWING APPLICABLE VILLAGE GOALS:

X	*Financially Sound Village*	X	*Enrich the lives of Residents*
X	*Quality Customer Oriented Services*		*Major Business/Corporate Center*
X	*Safe and Beautiful Village*		*Vibrant Major Corridors*

COMMITTEE ACTION: **DATE:** August 15,2017

BACKGROUND:

The 2011 Citizen Survey identified Residential Street Lighting a desire of the community. Residential street lights are designed to be decorative and provide ambient lighting to our neighborhoods to provide a sense of safety and aesthetics. These streetlights are intended to provide a dimming effect to our sidewalks. Our goal is to provide residential lighting within all our neighborhoods. Spacing of lights is anticipated to be around 150 feet and alternating sides of the street. The Village has successfully completed Annual Residential Streetlight project in 2015 and 2016. In 2015, the Village installed 27 lights for approximately $237,000 while in 2016, the Village installed 22 lights for approximately $200,000. Both of these projects were kind-of on-site design-build projects.

In an effort to increase the number of lights installed per year, the Village submitted an application for obtaining DuPage County Community Development Block Grant (CDBG) funds for the 2017 Annual Residential Streetlight Project. The CDBG program is generally a 75/25 split with a maximum cap of $400,000 per project. The Village's 50% of the total project costs (or $200,000) has been requested through the CDBG program. The CDBG Program is a reimbursable program in which the Village fronts the initial costs and is reimbursed by DuPage County. The Village applied for and has been recommended for CDBG funding in the amount of $199,135 for this project. The award of this contract is contingent upon receiving the funding from HUD, which is expected in the next couple of weeks.

KEY ISSUES:

The 2017 CDBG Annual Residential Streetlight Project was advertised on July 20 with a bid opening on Aug 3, 2017. Below are the results of the recent bid opening.

COMPANY	BID RESULTS
Utility Dynamics, Inc	$188,241.00
Lyons Electric Company, Inc	$247,600.00
Home Towne Electric, Inc	$335,518.90
Engineer's Estimate	**$293,808.00**

ALTERNATIVES:

Discretion of the Committee.

RECOMMENDATION:

Staff recommends approval the Resolution authorizing the 2017 CDBG Annual Residential Streetlight Project contract with Utility Dynamics, Inc as the lowest responsible bidder.

BUDGET IMPACT:

In 2017, the Village has budgeted $200,000 for the Annual Residential Streetlight Project.

ACTION REQUIRED:

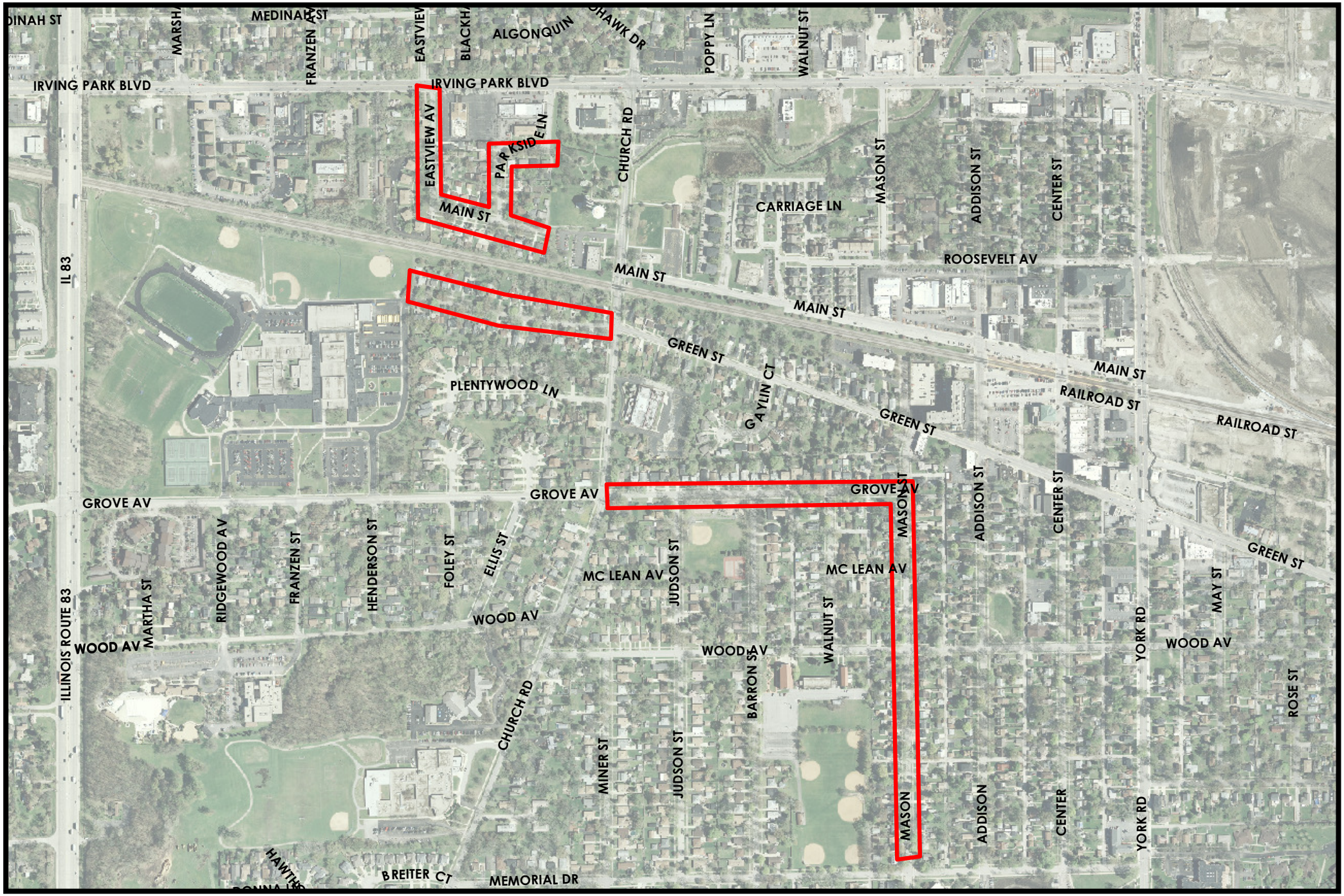
Approval of the Resolution authorizing a construction award to Utility Dynamics, Inc of Oswego, IL for 2017 CDBG Annual Residential Streetlight Project in the not-to-exceed amount of $188,241.00.

ATTACHMENTS:

Description	Upload Date	Type
Location Map	8/8/2017	Backup Material
Bid Tab	8/8/2017	Backup Material
CDBG Funding Recommnedation	8/8/2017	Backup Material
Resolution	8/8/2017	Resolution Letter

Village of Bensenville

2017 Residential Street Light Program



Date: 2/8/2017

JAMES J. BENES AND ASSOCIATES, INC.
CONSULTING ENGINEERS

August 3, 2017

Mr. Joseph Caracci , P.E.
Director of Public Works
Village of Bensenville
717 East Jefferson Street
Bensenville, IL 60106

Re: Village of Bensenville
2017 Residential Street Lighting Project
Recommendation of Award

Dear Mr. Caracci:

On August 3, 2017 at 11:00 A.M., the Village of Bensenville received and opened three (3) proposals submitted for the **2017 Residential Street Lighting Project.** All opened bids contained a proposal bid bond in the required amount of 10% of the total bid. Attached is a Summary of Bids listing each pay item, the unit price bid and the total cost from each bidder. We have examined each proposal and found no calculation errors in any of the bid amounts.

Three (3) bidders submitted proposals for the following amounts:

1)	Utility Dynamics Corporation	$188,241.00
2)	Lyons Electric Company, Inc.	$247,600.00
3)	Home Towne Electric, Inc.	$335,518.90

The lowest bid was submitted by Utility Dynamics Corporation of Oswego, Illinois. Their proposal in the amount of $188,241.00 is 35.9% less than our engineer's estimate of $293,808.00. The largest items contributing to the decrease were:

- Underground Conduit, Coilable Nonmetallic, 1-1/2" Dia (Item #12) $10,905.00
- Electric Cable in Conduit, 600V(XLP-Type Use) 1/C No. 8 (Item #13) $21,172.50
- Light Pole, Aluminum, 12 FT (Install Only) (Item #15) $15,015.00
- Light Pole Foundation, Metal, 10" Bolt Circle, 6 5/8"X6' (Item #20) $51,870.00

In accordance with the Bid Documents, Utility Dynamics Corporation has submitted its IDOT Certificate of Eligibility and Bid Bond. The Certificate of Eligibility indicates that they are qualified to be awarded the project. Utility Dynamics Corporation has also submitted the Affidavit of Availability that verifies that they have the available, uncommitted, resources to complete the work.

Our firm has personal experience working with Utility Dynamics Corporation on projects of similar scope and has found them to be a capable contractor. Based on our review of the bid package and our experience working with them, it is our opinion that Utility Dynamics Corporation is qualified to perform the work.

This review concludes that the low bid of $188,241.00 from Utility Dynamics Corporation is reasonable and responsible. Therefore, it is our recommendation that the contract for the

950 Warrenville Road, Suite 101 **Tel. (630) 719-7570**
Lisle, Illinois 60532 **Fax (630) 719-7589**

construction of the 2017 Residential Street Lighting Project be awarded to Utility Dynamics Corporation of Oswego in the amount of $188,241.00 .

If you should have any questions concerning our review of the proposals, please contact us at (630) 719-7570.

Sincerely,
JAMES J. BENES AND ASSOCIATES, INC.

By: Bradley D. Hargett
PE(WI) • PLS(IL) • CFM
Vice President

Cc: Project File

Attachment

VILLAGE OF BENSENVILLE: 2017 RESIDENTIAL STREET LIGHTING PROJECT
JOB NO. 1544

BID TABULATION SHEET
BIDS OPENED: AUGUST 3, 2017 BID AT 11:00 A.M.

				ENGINEER'S ESTIMATE		UTILITY DYNAMICS CORPORATION		LOW BID COMPARISON		UNIT PRICE COMPARISON			
ITEM NO.	PAY ITEM	UNIT	QUANTITY	UNIT COST	TOTAL COST	UNIT COST	TOTAL COST	UNIT DIFF.	BID DIFF.	LOW UNIT PRICE	HIGH UNIT PRICE	AVE. UNIT PRICE	WEIGHTED AVE. UNIT PRICE
1	REMOVAL AND DISPOSAL OF UNSUITABLE MATERIAL	CU YD	60	$50.00	$3,000.00	$50.00	$3,000.00	$0.00	$0.00	$50.00	$134.50	$85.27	$71.30
2	CONTAMINATED WASTE DISPOSAL	CU YD	20	$120.00	$2,400.00	$150.00	$3,000.00	$30.00	$600.00	$112.60	$229.10	$163.90	$150.00
3	TOPSOIL FURNISH AND PLACE, 4"	SQ YD	1,100	$6.00	$6,600.00	$6.00	$6,600.00	$0.00	$0.00	$0.10	$6.00	$3.87	$5.50
4	SEEDING CLASS 1 (SPECIAL)	SQ YD	1,100	$2.00	$2,200.00	$3.00	$3,300.00	$1.00	$1,100.00	$2.20	$13.20	$6.13	$3.00
5	PROTECTIVE COAT	SQ YD	22	$1.50	$33.00	$11.00	$242.00	$9.50	$209.00	$10.40	$16.50	$12.63	$11.00
6	PORTLAND CEMENT CONCRETE SIDEWALK 5 INCH	SQ FT	200	$6.50	$1,300.00	$11.00	$2,200.00	$4.50	$900.00	$11.00	$22.00	$17.77	$20.30
7	SIDEWALK REMOVAL	SQ FT	200	$3.50	$700.00	$3.00	$600.00	($0.50)	($100.00)	$3.00	$9.75	$6.25	$6.00
8	ELECTRIC SERVICE INSTALLATION	EACH	3	$2,000.00	$6,000.00	$700.00	$2,100.00	($1,300.00)	($3,900.00)	$700.00	$2,855.00	$2,056.00	$2,613.00
9	ELECTRIC UTILITY SERVICE CONNECTION	L SUM	1	$4,000.00	$4,000.00	$4,000.00	$4,000.00	$0.00	$0.00	$4,000.00	$4,000.00	$4,000.00	$4,000.00
10	UNDERGROUND CONDUIT, GALVANIZED STEEL, 2" DIA.	FOOT	225	$20.00	$4,500.00	$14.00	$3,150.00	($6.00)	($1,350.00)	$14.00	$27.50	$22.60	$26.30
11	UNDERGROUND CONDUIT, PVC, 3" DIA.	FOOT	762	$20.00	$15,240.00	$9.00	$6,858.00	($11.00)	($8,382.00)	$9.00	$28.80	$20.77	$24.50
12	UNDERGROUND CONDUIT, COILABLE NONMETALLIC CONDUIT, 1 1/2" DIA.	FOOT	7,270	$10.00	$72,700.00	$8.50	$61,795.00	($1.50)	($10,905.00)	$8.50	$11.40	$9.60	$8.90
13	ELECTRIC CABLE IN CONDUIT, 600V (XLP-TYPE USE) 1/C NO. 8	FOOT	23,525	$1.00	$23,525.00	$0.10	$2,352.50	($0.90)	($21,172.50)	$0.10	$1.00	$0.69	$0.97
14	ELECTRIC CABLE IN CONDUIT, 600V (XLP-TYPE USE) 1/C NO. 2	FOOT	455	$2.00	$910.00	$2.70	$1,228.50	$0.70	$318.50	$2.70	$4.00	$3.30	$3.20
15	LIGHT POLE, ALUMINUM, 12 FT. M.H. WITH 1-60W LED ORNAMENTAL FIXTURE (INSTALL ONLY)	EACH	39	$1,000.00	$39,000.00	$615.00	$23,985.00	($385.00)	($15,015.00)	$538.00	$1,271.00	$808.00	$615.00
16	LIGHTING CONTROLLER, PEDESTAL MOUNTED, 240VOLT, 100AMP	EACH	3	$6,500.00	$19,500.00	$7,400.00	$22,200.00	$900.00	$2,700.00	$7,400.00	$9,590.00	$8,448.33	$8,355.00
17	CONSTRUCTION LAYOUT	L SUM	1	$3,000.00	$3,000.00	$7,100.00	$7,100.00	$4,100.00	$4,100.00	$816.25	$7,100.00	$3,600.42	$2,885.00
18	HANDHOLE, COMPOSITE CONCRETE (SPECIAL)	EACH	20	$500.00	$10,000.00	$450.00	$9,000.00	($50.00)	($1,000.00)	$450.00	$765.00	$619.67	$644.00
19	LIGHTING CONTROLLER FOUNDATION	EACH	3	$1,500.00	$4,500.00	$1,400.00	$4,200.00	($100.00)	($300.00)	$1,400.00	$2,445.00	$1,821.67	$1,620.00
20	LIGHT POLE FOUNDATION, METAL, 10" BOLT CIRCLE, 6 5/8" X 6'	EACH	39	$1,800.00	$70,200.00	$470.00	$18,330.00	($1,330.00)	($51,870.00)	$470.00	$1,258.00	$834.33	$775.00
21	FUNDING SIGN	EACH	3	$1,500.00	$4,500.00	$1,000.00	$3,000.00	($500.00)	($1,500.00)	$625.00	$1,562.00	$1,062.33	$1,000.00
	TOTAL:				**$293,808.00**								
	(1) BIDDER'S HAND ENTERED TOTAL BID					**(1)**	**$188,241.00**						
	(2) SUMMATION OF HAND ENTERED TOTALS EXTENDED:					**(2)**	**$188,241.00**						
	(3) DIFFERENCE IN BID SUMMATIONS:					**(3)**	**$0.00**						
	(4) ACTUAL ENTERED BID:					**(4)**	**$188,241.00**						

VILLAGE OF BENSENVILLE: 2017 RESIDENTIAL STREET LIGHTING PROJECT
JOB NO. 1544

BID TABULATION SHEET
BIDS OPENED: AUGUST 3, 2017 BID AT 11:00 A.M.

				ENGINEER'S ESTIMATE		UTILITY DYNAMICS CORPORATION		LYONS ELECTRIC CO., INC.		HOME TOWNE ELECTRIC, INC.	
ITEM NO.	PAY ITEM	UNIT	QUANTITY	UNIT COST	TOTAL COST	UNIT COST	TOTAL COST	UNIT COST	TOTAL COST	UNIT COST	TOTAL COST
1	REMOVAL AND DISPOSAL OF UNSUITABLE MATERIAL	CU YD	60	$50.00	$3,000.00	$50.00	$3,000.00	$71.30	$4,278.00	$134.50	$8,070.00
2	CONTAMINATED WASTE DISPOSAL	CU YD	20	$120.00	$2,400.00	$150.00	$3,000.00	$112.60	$2,252.00	$229.10	$4,582.00
3	TOPSOIL FURNISH AND PLACE, 4"	SQ YD	1,100	$6.00	$6,600.00	$6.00	$6,600.00	$5.50	$6,050.00	$0.10	$110.00
4	SEEDING CLASS 1 (SPECIAL)	SQ YD	1,100	$2.00	$2,200.00	$3.00	$3,300.00	$2.20	$2,420.00	$13.20	$14,520.00
5	PROTECTIVE COAT	SQ YD	22	$1.50	$33.00	$11.00	$242.00	$16.50	$363.00	$10.40	$228.80
6	PORTLAND CEMENT CONCRETE SIDEWALK 5 INCH	SQ FT	200	$6.50	$1,300.00	$11.00	$2,200.00	$22.00	$4,400.00	$20.30	$4,060.00
7	SIDEWALK REMOVAL	SQ FT	200	$3.50	$700.00	$3.00	$600.00	$9.75	$1,950.00	$6.00	$1,200.00
8	ELECTRIC SERVICE INSTALLATION	EACH	3	$2,000.00	$6,000.00	$700.00	$2,100.00	$2,855.00	$8,565.00	$2,613.00	$7,839.00
9	ELECTRIC UTILITY SERVICE CONNECTION	L SUM	1	$4,000.00	$4,000.00	$4,000.00	$4,000.00	$4,000.00	$4,000.00	$4,000.00	$4,000.00
10	UNDERGROUND CONDUIT, GALVANIZED STEEL, 2" DIA.	FOOT	225	$20.00	$4,500.00	$14.00	$3,150.00	$27.50	$6,187.50	$26.30	$5,917.50
11	UNDERGROUND CONDUIT, PVC, 3" DIA.	FOOT	762	$20.00	$15,240.00	$9.00	$6,858.00	$24.50	$18,669.00	$28.80	$21,945.60
12	UNDERGROUND CONDUIT, COILABLE NONMETALLIC CONDUIT, 1 1/2" DIA.	FOOT	7,270	$10.00	$72,700.00	$8.50	$61,795.00	$8.90	$64,703.00	$11.40	$82,878.00
13	ELECTRIC CABLE IN CONDUIT, 600V (XLP-TYPE USE) 1/C NO. 8	FOOT	23,525	$1.00	$23,525.00	$0.10	$2,352.50	$0.97	$22,819.25	$1.00	$23,525.00
14	ELECTRIC CABLE IN CONDUIT, 600V (XLP-TYPE USE) 1/C NO. 2	FOOT	455	$2.00	$910.00	$2.70	$1,228.50	$4.00	$1,820.00	$3.20	$1,456.00
15	LIGHT POLE, ALUMINUM, 12 FT. M.H. WITH 1-60W LED ORNAMENTAL FIXTURE (INSTALL ONLY)	EACH	39	$1,000.00	$39,000.00	$615.00	$23,985.00	$538.00	$20,982.00	$1,271.00	$49,569.00
16	LIGHTING CONTROLLER, PEDESTAL MOUNTED, 240VOLT, 100AMP	EACH	3	$6,500.00	$19,500.00	$7,400.00	$22,200.00	$8,355.00	$25,065.00	$9,590.00	$28,770.00
17	CONSTRUCTION LAYOUT	L SUM	1	$3,000.00	$3,000.00	$7,100.00	$7,100.00	$816.25	$816.25	$2,885.00	$2,885.00
18	HANDHOLE, COMPOSITE CONCRETE (SPECIAL)	EACH	20	$500.00	$10,000.00	$450.00	$9,000.00	$765.00	$15,300.00	$644.00	$12,880.00
19	LIGHTING CONTROLLER FOUNDATION	EACH	3	$1,500.00	$4,500.00	$1,400.00	$4,200.00	$1,620.00	$4,860.00	$2,445.00	$7,335.00
20	LIGHT POLE FOUNDATION, METAL, 10" BOLT CIRCLE, 6 5/8" X 6'	EACH	39	$1,800.00	$70,200.00	$470.00	$18,330.00	$775.00	$30,225.00	$1,258.00	$49,062.00
21	FUNDING SIGN	EACH	3	$1,500.00	$4,500.00	$1,000.00	$3,000.00	$625.00	$1,875.00	$1,562.00	$4,686.00
	TOTAL:				**$293,808.00**						
	(1) BIDDER'S HAND ENTERED TOTAL BID					**(1)**	**$188,241.00**	**(1)**	**$247,600.00**	**(1)**	**$335,518.90**
	(2) SUMMATION OF HAND ENTERED TOTALS EXTENDED:					**(2)**	**$188,241.00**	**(2)**	**$247,600.00**	**(2)**	**$335,518.90**
	(3) DIFFERENCE IN BID SUMMATIONS:					**(3)**	**$0.00**	**(3)**	**$0.00**	**(3)**	**$0.00**
	(4) ACTUAL ENTERED BID:					**(4)**	**$188,241.00**	**(4)**	**$247,600.00**	**(4)**	**$335,518.90**

DUPAGE COUNTY BOARD

DUPAGE COUNTY

Daniel J. Cronin
Chairman

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District 6
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Kevin Wiley
James Zay

June 20, 2017

RECEIVED 6/26/17

Mr. Evan K. Summers
Village Manager
Village of Bensenville
12 S. Center Street
Bensenville, IL 60106

Project Name: Bensenville Residential Street Light Project
Award Amount: $199,135
Project Number: CD17-03

Dear Manager Summers,

It is my pleasure to inform you that the Village of Bensenville was a successful applicant to the DuPage County Community Development Block Grant Program. The above-cited award was approved by the DuPage County Board as part of the 2017 Annual Action Plan element of the 2015-2019 DuPage County Consolidated Plan, and is contingent upon receipt of funds from the U.S. Department of Housing and Urban Development.

Dorin Fera, Community Development Specialist, is assigned to administer this project. He will be preparing the Agreement in the next few weeks and will send it to you for execution by the Village of Bensenville. Once that document has been returned to the County a signed copy will be returned to you for your records and administration of the grant. The Agreement is not only a legal instrument, but also a working document, so when you receive it, please share the Agreement with all personnel who will be involved in implementation of this project.

Please be reminded that you cannot commit funds (i.e. sign contracts) for any part of this project, including matching funds, until the Agreement is executed and the Environmental Review is complete.

DuPage County is pleased to help the low income areas and citizens that this project will support. We look forward to working with you toward successful completion of this project. Should you have any questions, do not hesitate to contact Dorin Fera at Dorin.Fera@dupageco.org.

Sincerely,

Daniel J. Cronin, Chairman
DuPage County Board

Cc: Dorin Fera

NOTICE OF FINDING OF NO SIGNIFICANT IMPACT
AND NOTICE OF INTENT TO REQUEST RELEASE OF FUNDS

Publication Date: June 28, 2017
DuPage County, Community Development Commission
421 N. County Farm Road, Room 2-800
Wheaton, IL 60187
(630) 407-6600

RECEIVED 6/28/17

These Notices shall satisfy two separate but related procedural requirements for activities to be undertaken by DuPage County Community Development Commission under a grant from the U.S. Department of Housing and Urban Development (HUD).

REQUEST FOR RELEASE OF FUNDS

On or about Monday, July 17, 2017, the DuPage County Community Development Commission, as Responsible Entity, will submit a request to the U.S. Department of Housing and Urban Development (HUD) for the release of Community Development Block Grant funds, under Title I of the Housing and Community Development Act of 1974, as amended, to undertake a project known as: CD17-03 Residential Street Lights, for the purpose of installing new LED street lights, including metal foundations, lighting controllers, and electric cable in conduit along the following streets: S. Mason Street; Grove Avenue; W. Green Street; Eastview Avenue/Main Street; and Parkside Lane in the Village of Bensenville, IL. The total CDBG funding will be $199,135, out of Project Costs totaling $398,270.

FINDING OF NO SIGNIFICANT IMPACT

The Du Page County Community Development Commission has determined that the project will have no significant impact on the human environment. Therefore, an Environmental Impact Statement under the National Environmental Policy Act (NEPA) of 1969 is not required. Additional project information is contained in the Environmental Review Record (ERR) on file at the following location:

Office of the Responsible Entity:
DuPage County Community Development Commission
421 N. County Farm Road, Room 2-800
Wheaton, IL 60187
And may be examined or copied weekdays from 9:00 a.m. to 4:00 p.m.

PUBLIC COMMENTS

Any individual, group, or agency may submit written comments on the ERR to the DuPage County Community Development Commission, 421 N. County Farm Road, Room 2-800, Wheaton, IL 60187, 630-407-6600, or communitydev@dupageco.org. All comments received by Monday, July 17, 2017 at 4:00 p.m. will be considered by the DuPage County Community Development Commission prior to authorizing submission of a request for release of funds. Comments should specify which Notice they are addressing.

ENVIRONMENTAL CERTIFICATION

The DuPage County Community Development Commission certifies to HUD that Mr. Christopher Ragona in his capacity as DuPage County Manager of Community Development consents to accept the jurisdiction of the Federal Courts if an action is brought to enforce responsibilities in relation to the environmental review process and that these responsibilities have been satisfied. HUD's approval of the certification satisfies its responsibilities under NEPA and related laws and authorities and allows the Village of Bensenville to use Program funds.

OBJECTIONS TO RELEASE OF FUNDS

HUD will accept objections to its release of funds and the DuPage County Community Development Commission's certification for a period of fifteen days following the anticipated submission date or its actual receipt of the request (whichever is later) only if they are one of the following bases: (a) the certification was not executed by the Certifying Officer of the DuPage County Community Development Commission (b) the DuPage County Community Development Commission has omitted a step or failed to make a decision or finding required by HUD regulations at 24 CFR Part 58; (c) the grant recipient or other participants in the development process have committed funds, incurred costs, or undertaken activities not authorized by 24 CFR Part 58 before approval of a release of funds by HUD or (d) another Federal agency acting pursuant to 40 CFR Part 1504 has submitted a written finding that the project is unsatisfactory from the standpoint of environmental quality. Objections must be prepared and submitted in accordance with the required procedures (24 CFR Part 58 Section 58.76) and shall be addressed to HUD at:

Mr. Ray E. Willis, Director
Office of Community Planning & Development
U.S. Department of Housing and Urban Development
Chicago Regional Office,
77 W. Jackson Blvd., 24th Floor
Chicago, IL 60604-3507

Potential objectors should contact HUD to verify the actual last day of the objection period.

Mr. Christopher Ragona, Manager of Community Development
DuPage County, by and through its Community Development Commission
Certifying Official

RESOLUTION NO.

AUTHORIZING THE EXECUTION OF A CONTRACT WITH UTILITY DYNAMICS, INC FOR THE 2017 CDBG ANNUAL RESIDENTIAL STREET LIGHT PROGRAM IN THE AMOUNT NOT-TO-EXCEED $188,241.00

WHEREAS the Village of Bensenville performed a Residential Community Survey in 2011, and

WHEREAS the Survey indicated an overwhelming desire for Residential Street Lighting, and

WHEREAS the Village has included an annual Residential Street Light Program in our Strategic Plan; and

WHEREAS the Village completed a Residential Street Light Program in 2015 and 2016; and

WHEREAS in an effort to increase the number of lights being installed under this program the Village submitted an application for Community Development Block Grant (CDBG); and

WHEREAS the Village has received the CDBG funding in the amount of $199,135 for this project; and

WHEREAS this project was advertised on July 20, 2017 with a bid opening on August 3, 2017; and

WHEREAS Utility Dynamics, Inc of Oswego, Illinois submitted the lowest responsible bid for this project in the amount of $188,241.00

NOW THEREFORE BE IT RESOLVED by the Board of Trustees of the Village of Bensenville, Counties of DuPage and Cook, Illinois as follows:

SECTION ONE: The recitals set forth above are incorporated herein and made a part hereof.

SECTION TWO: The Village Board authorizes and approves the attached Resolution authorizing an execution of a contract with Utility Dynamics, Inc for the 2017 CDBG Annual Residential Streetlight Project in the not to exceed amount of $188,241.00.

SECTION THREE: The Village Manger is hereby authorized and directed to execute on behalf of the Village of Bensenville, and the Deputy Clerk is hereby authorized to attest thereto, the necessary paperwork.

SECTION FOUR: This Resolution shall take effect immediately upon its passage and approval as provided by law.

APPROVED:

_____
Frank DeSimone
Village President

ATTEST:

_____
Nancy Quinn, Village Clerk

AYES: _____

NAYS: _____

ABSENT: _____

TYPE:	SUBMITTED BY:	DEPARTMENT:	DATE:
Resolution	Joe Caracci	Public Works	August 15, 2017

DESCRIPTION:

Recommendation to Award a Contract for Engineering Design Services for the 2018 Village Watermain Improvements Project to James J. Benes & Associates, Inc. in the Amount of $44,576.00

SUPPORTS THE FOLLOWING APPLICABLE VILLAGE GOALS:

X	*Financially Sound Village*	X	*Enrich the lives of Residents*
X	*Quality Customer Oriented Services*		*Major Business/Corporate Center*
X	*Safe and Beautiful Village*		*Vibrant Major Corridors*

COMMITTEE ACTION: **DATE:** August 15, 2017

BACKGROUND:

A Request for Qualification (RFQ) was issued to one firm on our short list to provide design engineering services. The Village also solicited qualifications from a firm that is not on current short list but has successfully designed other projects for the Village in recent past. The qualification is for the design and preparation of construction documents for 2018 Village Watermain Improvement Project. The project limits are E Washington St (York to Marion St) and May St, Rose St and Grace St (Jefferson St to E Washington St). The watermain in the proposed project area is original which was installed in 1960s and seen several breaks over the past few years. The watermain is past its useful life. Furthermore, the Pavement Condition Index evaluation study performed in 2017 indicate the following scores for each segment. E Washington St (37); May St (37); Grace St (37) and Rose St (20). In the interest of saving time, the Village also requested fee proposals along with qualifications.

KEY ISSUES:

Two firms were asked to submit an RFQ for design engineering services for all three projects. The evaluation team consisted of two members of staff. Based on the evaluations, James J. Benes & Associates, Inc. (JJB) was considered the Most Qualified Firm (MQF).

Firm	Total	Average
James J. Benes & Associates, Inc. (JJB)	1712.50	856.25
Trotter & Associates, Inc.	1650	825.0

JJB brings forth a very experienced project team that has successfully provided design engineering on all phases of Volk Bros projects, IL-19 Watermain and Culvert as well as both phases of the IL-19 Streetscape Project. The proposed assignment scope includes survey, geotechnical investigation, environmental testing, outside permitting, design, and bidding assistance.

JJB's original proposed work effort and fee total was in the amount of $45,907, which has been negotiated down to $44,576 for a savings of $1,331. These not-to-exceed fees equate to 3.5% of the estimated $1.27 million total costs for these projects. The 3.5% Design engineering costs are below the typical 5-8% range.

ALTERNATIVES:

Discretion of the Committee.

RECOMMENDATION:

Staff recommends award of an engineering services contract with James J. Benes & Associates, Inc.

BUDGET IMPACT:

In FY2017, staff has budgeted $102,000 for the 2018 Village Watermain design.

ACTION REQUIRED:

Approval of a Resolution to award of an engineering design services contract for the 2018 Village Watermain Improvements Project to James J. Benes & Associates, Inc. in the not-to-exceed amount of $44,576.00.

ATTACHMENTS:

Description	Upload Date	Type
Resolution	8/9/2017	Resolution Letter
Location Map	8/9/2017	Backup Material
Revised Proposal - JJB	8/9/2017	Backup Material
Original Proposal - JJB	8/9/2017	Backup Material

RESOLUTION NO. _____

AUTHORIZING THE EXECUTION OF AN ENGINEERING SERVICES AGREEMENT WITH JAMES J. BENES & ASSOCIATES, INC. FOR THE 2018 VILLAGE WATERMAIN IMPROVMENTS PROJECT IN THE NOT-TO-EXCEED AMOUNT OF $44,576

WHEREAS the Village of Bensenville strives to provide quality services to its residents; and

WHEREAS water distribution is one of the core services provided by the Village; and

WHEREAS it is necessary to maintain the underground infrastructure that assists with providing such services; and

WHEREAS based on the deteriorating conditions of the existing watermain the Village staff has identified E Washington St (from York Rd to Marion St); May St, Rose St as well as Grace St (Jefferson St to E Washington St) as candidates for the 2018 Village Watermain Improvement Project; and

WHEREAS the pavement condition index (PCI) ratings are E Washington St (37); May St (37); Grace St (37) and Rose St (20); and

WHEREAS the Village requested statement of qualifications from two firms to perform the necessary design engineering services; and

WHEREAS James J. Benes & Associates, Inc. of Lisle, IL was considered the Most Qualified Firm (MQF) based on result from the Evaluation Team; and

NOW THEREFORE BE IT RESOLVED by the Board of Trustees of the Village of Bensenville, Counties of DuPage and Cook, Illinois as follows:

SECTION ONE: The recitals set forth above are incorporated herein and made a part hereof.

SECTION TWO: The Village Board authorizes and approves the attached Resolution authorizing a design engineering services agreement with James J. Benes and Associates Inc for the 2018 Village Watermain Improvements Project in the not to exceed amount of $44,576.00.

SECTION THREE: The Village Manager is hereby authorized and directed to execute on behalf of the Village of Bensenville, and the Deputy Clerk is hereby authorized to attest thereto, the necessary paperwork.

SECTION FOUR: This Resolution shall take effect immediately upon its passage and approval as provided by law.

APPROVED:

_____
Frank DeSimone
Village President

ATTEST:

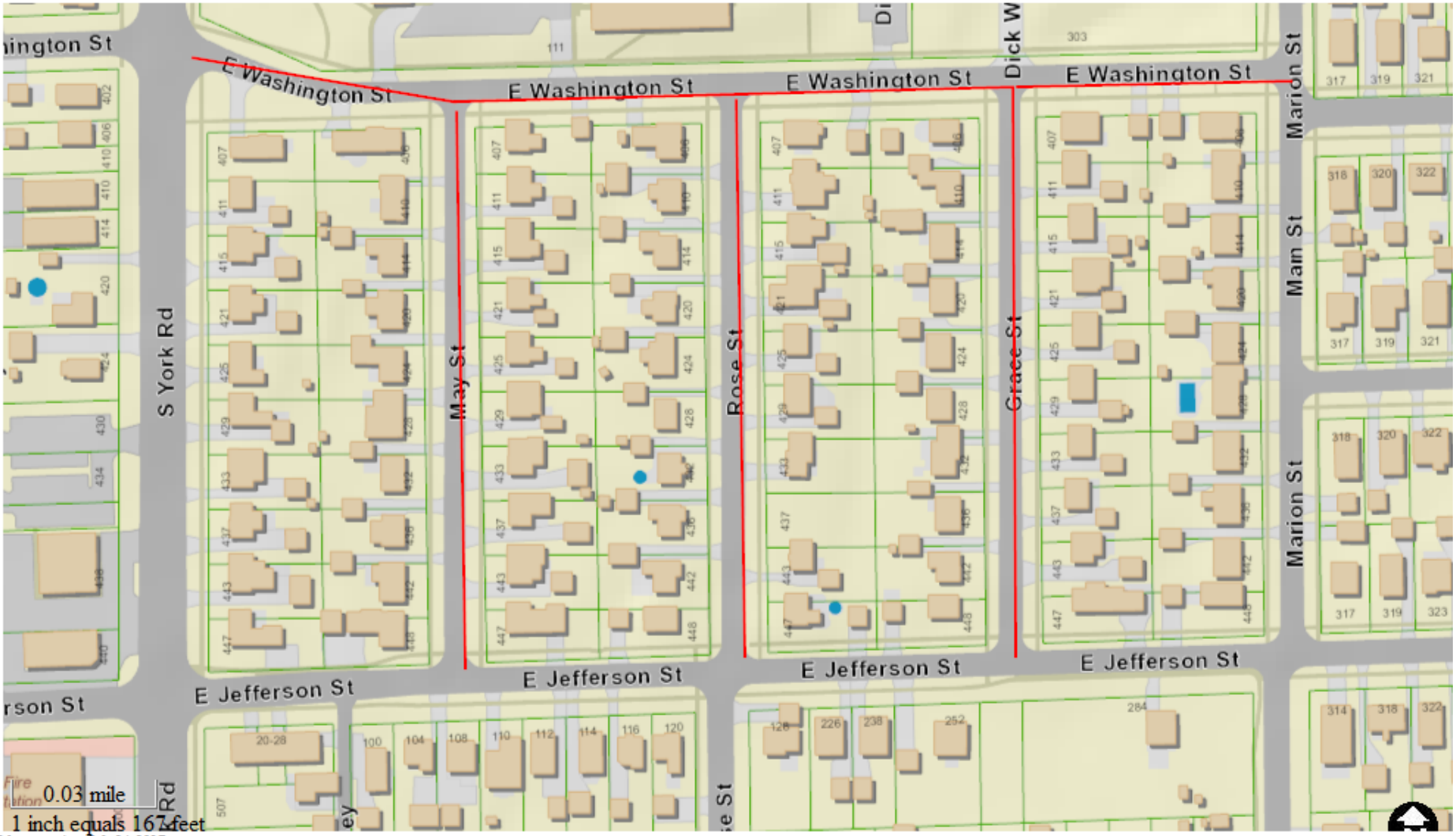
_____
Nancy Quinn, Village Clerk

AYES: _____

NAYS: _____

ABSENT: _____

GIS consortium MapOffice™



Map created on July 24, 2017.

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Disclaimer: This map is for general information purposes only. Although the information is believed to be generally accurate, errors may exist and the user should independently confirm for accuracy. The map does not constitute a regulatory determination and is not a base for engineering design. A Registered Land Surveyor should be consulted to determine precise location boundaries on the ground.

JAMES J. BENES AND ASSOCIATES, INC.
CONSULTING ENGINEERS

August 8, 2017

Mr. Joseph M. Caracci, P.E.
Director of Public Works
Village of Bensenville
717 E. Jefferson Street
Bensenville, IL 60106

Re: Engineering Proposal
2018 Village Water Main Replacement Project

Dear Mr. Caracci,

James J. Benes and Associates, Inc. appreciates the opportunity to submit our Fee Proposal for provide final design engineering services for the 2018 Village Water Main Replacement Project. Our understanding of the project and scope of work to be provided to the Village are presented in the attached Statement of Qualifications. Our not-to-exceed cost to perform the services is presented in the following paragraphs. Please call me at (630) 719-7570 if you have any questions or comments concerning our proposal.

UNDERSTANDING OF PROJECT

The Village of Bensenville proposes roadway resurfacing and existing water mains replacement along the following streets.

- E. Washington Street – S. York Road to Marian Street
- May Street – E. Jefferson Street to E. Washington Street
- Rose Street – E. Jefferson Street to E. Washington Street
- Grace Street – E. Jefferson Street to E. Washington Street

The improvements consist of replacement of approximately 3,500 feet of existing water main with new 8" water main. Following water main installation all streets will be resurfaced to full depth with spot repair of driveway aprons, sidewalks, and curb/gutters. The typical scope of construction includes the following:

- Transferring existing water services from the old main to provide a new service tap on the newly installed water main. The existing water service will be replaced up to and including the buffalo boxes. Far side domestic services are intended to be bored where practical.
- The installation of new water main is expected to be installed using open cut trench method.
- Gate valves and vaults and fire hydrants will be installed on the new water main as required.
- Spot repairs of driveway aprons, curb and gutters, and sidewalks impacted by the water main construction and as necessary due to condition will be performed.
- Full depth pavement grinding and overlay will be performed.
- Landscape restoration will be performed.

Design of the water main and roadway resurfacing will be completed so the project may be let in January 2018. Funding for the design and construction will be soley funded by the Village of Bensenville through water/sewer enterprise and capital funds.

950 Warrenville Road, Suite 101
Lisle, Illinois 60532
Tel. (630) 719-7570
Fax (630) 719-7589

The Village desires professional engineering services to perform design of the work specified in the Request for Qualifications that includes field survey, preparation of plans and specifications, permitting, and bidding services.

SCOPE OF WORK

The following professional engineering services are proposed to be provided to the Village of Bensenville regarding the 2018 Village Water Main Replacement Project. All of the design engineering tasks will be performed in accordance with the Village of Bensenville roadway and water main standards, ISPE Standard Specifications for Water and Sewer Main Construction in Illinois, and IDOT Standard Specifications for Road and Bridge Construction.

I. PRELIMINARY ENGINEERING PHASE:

A. Data Collection and Review:

1. Engineering studies and plans, atlases and other utility information will be obtained from the Village and reviewed.

2. Utility atlases will be obtained from the applicable utility companies to assist in identifying existing underground facilities.

B. Early Coordination:

1. We will attend a coordination meeting with the Village Staff at the onset of the project for the purpose of confirming the scope of the project, anticipated schedule, and to discuss any specific needs of the Village.

2. Coordination will be provided with the Village of Bensenville from the start of the project until the feasibility study has been completed.

C. Field Survey:

A field survey will be performed using total station or GPS equipment along the above roadway sections for approximately 3,700 feet. The locations of all items of planimetry (i.e. drives, trees, fences, signs, utilities, etc.) will be determined to the existing right-of-way. The sizes and inverts of sewers will be established. No cross sections will be taken. English units and the NAVD88 vertical control will be used for all measurements.

D. Base Plan Sheets:

Base plan sheets will be prepared using the data collected in the field survey and information shown on the utility atlases provided by the Village and utility companies. The base sheets will be prepared in AutoCad compatible files and will show all existing pavements, sidewalks, utilities, trees, property lines, and other features for use in preparation of the final plans.

E. Geotechnical Investigation:

Geotechnical investigation including soil borings and pavement cores will be performed to explore soil and water table conditions within the area of the proposed water main construction and thickness of the existing pavement. This work will be subcontracted to the geotechnical engineer consultant Testing Service Corporation or SEECO Consultants.

F. Environmental Investigation:

Environmental investigation including soil sampling and analysis will be performed to certify that the soil is suitable for fill in a Clean Construction or Demolition Debris (CCDD) or uncontaminated fill facility. This work will be subcontracted to the geotechnical engineering consultant Testing Service Corporation or SEECO Consultants. If areas are encounter that

do not meet the CCDD requirements, additional testing may be required. This additional work will be considered additional services.

G. Pavement Evaluation:

A pavement design will be performed using data from the geotechnical investigate and in accordance with IDOT/Village's requirements to develop the thickness of the proposed pavement section.

H. Preliminary Design Studies:

1. Limits for curb and gutter, sidewalk and driveway removals and replacements will be established.
2. A preliminary design that that shows the planned horizontal alignment at critical locations will be developed for the proposed water main improvements.
3. The construction staging to maintain traffic and access to residences will be developed.
4. An estimate of the cost for construction will be developed.

II. DESIGN ENGINEERING PHASE:

A. Final Design:

We will finalize the elements of the proposed improvement based on the recommendations from the Village. Roadway improvements, water main design, and other design elements will be finalized.

B. Plan Preparation:

Engineering plans will be prepared in CADD format using English units. The plans will include the following plan sheets:

- Title Sheet
- General Notes/Index/State Standards
- Summary of Quantity Plan Sheets
- Schedule of Quantity Plan Sheets
- Existing Typical Section Sheets
- Proposed Typical Section Sheets
- Traffic Control Plan
- Resurfacing Plan
- Pavement Marking Plan
- Drainage and Utility Plan
- Water Main Details
- Construction Details
- District Details
- Standard Details

C. Special Provisions and Bidding Documents:

Technical specifications and special provisions, bidding documents and construction contract documents will be prepared using Village standards and policies, ISPE Standard Specifications for Water and Sewer Main Construction in Illinois, and IDOT Standard Specifications for Road and Bridge Construction.

D. Estimates of Cost and Time

1. Estimates of construction cost will be prepared based on the quantities shown on the pre-final and final plans.
2. An estimate of working days to complete the proposed construction will be prepared based on the quantities shown on the final plans.

E. Permitting:

1. Stormwater Permit - It appears no streets are located within a floodplain. If there were, no stormwater permit would be required for the roadway resurfacing work as long as no additional material is being placed or grades are raised along any streets within the floodplain. The project is classified as "Maintenance" per the current version of DuPage County's Stormwater and Flood Plain Ordinance regarding roadway improvements. General Certification "Pertaining to the Construction of Utilities" would apply for water main work within special management areas. However, since no special management area is anticipated to be impacted and the project is classified as "Maintenance", no stormwater permit is needed.
2. IDOT and DPC Highway Permit - No IDOT or DuPage County Highway permit is required since there will be no working within IDOT or Country right-of-way.
3. IEPA Water Main Permit - Water main construction permit application documents will be prepared and submitted with copies of the plans and specifications to the Illinois Environmental Protection Agency.
4. IEPA NOI - A Notice of Intents for General Permit to Discharge Storm Water Associated with Construction Site Activities permit application will be prepared and submitted to the Illinois Environmental Protection Agency.

F. Submittals and Reviews:

1. Preliminary plans will be submitted to the Village at the stage of 60% completion. A meeting will be held with the Village to discuss review comments on the preliminary plans.
2 Pre-final plans, special provisions and cost estimates will be submitted to the Village at the stage of 90% completion. A meeting will be held with the Village to discuss review comments on the pre-final plans.
3. Pre-final plans will be submitted to the utility companies for the purpose of identifying potential conflicts and alerting the utilities of any required relocations. Coordination will be provided with the utility companies, as required, to resolve identified conflicts and to schedule relocations.
4. Submit final plans and specification to necessary agencies for permit review and approval.
5. Final plans, special provisions, and estimates of cost and time will be submitted to the Village for bidding approval. Final design quantities for all construction items will be computed and tabulated. The final plans will be submitted to the applicable utility companies.

G. Bidding:

We will assist the Village as need in receiving bids; advertise for bids; attend the bid opening; prepare bid tabulation; and prepare correspondence for award of contract.

H. Administrative:
   1. We will attend progress meetings with the City staff. One meeting is assumed.
   2. We will attend a pre-construction meeting with Village Staff and Contractors.

While preparing the proposal, the following assumptions about the scope of work were made, and it is understood that a change in the scope of work will affect the final engineering costs. It was assumed that preparation of Plat of Highways and legals will not be required since it is anticipated that there will be no proposed right-of-way or easement takes. Should the Village wish James J. Benes and Associates to perform these services, they shall be considered additional services.

Fees for additional services beyond the scope of this proposal, when approved by the Village, will be compensated for on an hourly basis unless an agreed to proposal for the additional services is executed.

PROJECT SCHEDULE

The following is a general design schedule for 2018 Village Water Main Replacement Project.

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- Submit Preliminary Plans — October 27, 2017
- Submit Pre-Final Plans and Documents — November 24, 2017
- Submit Final Plans for Permit Review — December 22, 2017
- Submit Final Plans and Documents for Bidding — January 10, 2018
- Bid Opening — January 25, 2018

A graphical representation of the anticipated project design schedule is attached for reference.

COMPENSATION

Compensation for all services will be on an hourly rate basis. Invoices will be prepared monthly and will document the direct payroll and direct costs expended. **The not-to-exceed cost including direct payroll, expansion for overhead and payroll burden, professional fee, and direct costs for the 2018 Village Water Main Replacement Project is $44,576.** The not-to-exceed cost is based on the "Estimate of Manhours and Costs" that is attached to and made part of the proposal.

CONDITIONS

A. TERM OF THE AGREEM ENT This Agreement shall commence up execution of this Agreement by the Village and Consultant. However, the Village or the Consultant may without liability terminate this Agreement at any time without cause after 30 days' notice by either party of their desire to terminate. Upon termination of this Agreement, the Consultant shall deliver to the Village all completed work products, all work in process in such form and manner as to enable the Village to determine the amount and nature of work completed, all equipment, keys, records, databases, storage media, reports and all other documents related to work performed under this Agreement. In the event of termination by either party, the Consultant shall be paid for the value of all acceptable work performed prior to the effective date of termination.

B. CHANGES: This Agreement may only be changed by written amendment which specifies the terms being revised and which has been signed by both parties hereto.

C. DISPUTE RESOLUTION All claims, disputes, and other matters in question arising out of, or related to, this Agreement or the breach thereof, shall be decided by arbitration in accordance with the Rules of the American Arbitration Association. This agreement to so arbitrate shall be specifically enforceable under prevailing arbitration law. Notice of the demand for arbitration shall be filed in writing with the other party of this Agreement and with the American Arbitration Association. The demand shall be made within a reasonable time after the claim, dispute, or other matter in question has arisen. In no event shall the demand for arbitration be made after institution of legal or equitable proceedings based upon when such claim, dispute, or other matter in question would be barred by applicable statute of limitations. The award rendered by the Arbitrator(s) shall be final, and judgment may be entered upon it in any court having jurisdiction. In the event of a claim, jurisdiction and venue shall be in DuPage County, Illinois.

D. APPLICABLE LAWS In performing the full scope of work set forth in this Agreement, the Consultant will comply with all applicable laws, regulations and rules promulgated by Federal, State, County, and Municipal units of government, including but not limited to workers' compensation laws, equal employment opportunity, drug-free workplace requirements, and employment of Illinois workers.

E. STANDARD OF CARE: The standard of care for all professional services performed or furnished by the Consultant under this Agreement will be the skill and care used by members of the Consultant's profession practicing under similar circumstances at the same time and in the same locality. The Consultant makes no warranties, express or implied, under this Agreement or otherwise, in connection with the Consultant's services.

F. INDEMNIFICATION To the fullest extent permitted by law, the Village and the Consultant each agree to indemnify the other party and the other party's officers, directors, partners, employees, and representatives, from and against losses, damages, and judgments arising from claims by third parties, including reasonable attorneys' fees and expenses recoverable under applicable law, but only to the extent they are found to be caused by a negligent act, error, or omission of the indemnifying party or any of the indemnifying party's officers, directors, members, partners, agents, employees, or subconsultants in the performance of services under this Agreement. If claims, losses, damages, and judgments are found to be caused by the joint or concurrent negligence of the Village and the Consultant, they shall be borne by each party in proportion to its negligence.

G. FORCE MAJEURE Neither party shall be deemed in default of this Agreement to the extent that any delay or failure in the performance of its obligations results from any cause beyond its reasonable control and without its negligence.

H. GOVERNING LAW This Agreement shall be construed and interpreted in accordance of the laws of the State of Illinois, County of DuPage.

ACCEPTANCE

Please contact us if you have any questions or require additional information regarding this proposal for engineering services. If this proposal is agreeable to the Village of Bensenville, please sign and return one copy for our records.

Respectfully submitted:
JAMES J. BENES AND ASSOCIATES, INC.

By: Bradley D. Hargett
PE(WI) • PLS(IL) • CFM
Vice President

Accepted for: Village of Bensenville

by: _____ Date: _____

ESTIMATE OF MANHOURS AND COSTS
DESIGN ENGINEERING SERVICES
FOR
VILLAGE OF BENSENVILLE
2018 VILLAGE WATER MAIN REPLACEMENT PROJECT

CATEGORY OF SERVICE	PRINC.	SR. ENG.	PROJ. ENG.	TECH	TOTAL HOURS	DIRECT PAYROLL	TOTAL PAYROLL COST	DIRECT COSTS	TOTAL COST
I. PRELIMINARY ENGINEERING									
A. Data Collection & Review	0	0	6	2	8	$259	$758	$0	$758
B. Early Coordination	4	0	4	0	8	$382	$1,118	$0	$1,118
C. Field Survey	0	0	4	58	62	$1,646	$4,818	$0	$4,818
D. Base Plan Sheets	0	0	2	16	18	$485	$1,420	$0	$1,420
E. Geotechnical Investigation	0	0	2	0	2	$69	$202	$5,900	$6,102
F. Environmental Investigation (CCDD)	0	0	2	0	2	$69	$202	$1,300	$1,502
G. Pavement Evaluation	0	0	4	0	4	$138	$404	$0	$404
H. Preliminary Design Studies									
1. Limit of R&R Items Established	0	0	8	8	16	$484	$1,417	$0	$1,417
2. Preliminary Water Main Design	2	0	12	12	26	$848	$2,482	$0	$2,482
3. Construction Staging	0	0	4	0	4	$138	$404	$0	$404
4. Preliminary Cost Estimate	0	0	4	0	4	$138	$404	$0	$404
SUB TOTAL - PRELIMINARY ENGINEERING	**6**	**0**	**52**	**96**	**154**	**$4,656**	**$13,630**	**$7,200**	**$20,830**
II. DESIGN ENGINEERING									
A. Final Design	2	0	6	0	8	$329	$963	$0	$963
B. Plan Preparation	4	0	65	98	167	$5,035	$14,739	$0	$14,739
C. Special Provisions & Bidding Documents	2	0	20	0	22	$812	$2,377	$0	$2,377
D. Estimates of Cost & Time	0	0	6	0	6	$207	$606	$0	$606
E. Permitting	0	0	0	0	0	$0	$0	$0	$0
1. IEPA Water Main Construction Permit	0	0	4	2	6	$190	$556	$0	$556
2. IEPA - NOI Permit	0	0	2	0	2	$69	$202	$0	$202
F. Submittals									
1. Preliminary Plans	0	0	4	2	6	$190	$556	$0	$556
2. Pre-final Plans	0	0	4	2	6	$190	$556	$0	$556
3. Final Plans	0	0	4	2	6	$190	$556	$0	$556
4. Utilities	0	0	4	0	4	$138	$404	$0	$404
G. Bidding	0	0	8	4	12	$380	$1,112	$0	$1,112
H. Administrative	4	0	4	0	8	$382	$1,118	$0	$1,118
SUB TOTAL - DESIGN ENGINEERING	**12**	**0**	**131**	**110**	**253**	**$8,112**	**$23,746**	**$0**	**$23,746**
TOTAL ALL PHASES I & II ITEMS	**18**	**0**	**183**	**206**	**407**	**$12,768**	**$37,376**	**$7,200**	**$44,576**

JAMES J. BENES AND ASSOCIATES, INC.
CONSULTING ENGINEERS

August 1, 2017

Mr. Joseph M. Caracci, P.E.
Director of Public Works
Village of Bensenville
717 E. Jefferson Street
Bensenville, IL 60106

Re: Engineering Proposal
2018 Village Water Main Replacement Project

Dear Mr. Caracci,

James J. Benes and Associates, Inc. appreciates the opportunity to submit our Fee Proposal for provide final design engineering services for the 2018 Village Water Main Replacement Project. Our understanding of the project and scope of work to be provided to the Village are presented in the attached Statement of Qualifications. Our not-to-exceed cost to perform the services is presented in the following paragraphs. Please call me at (630) 719-7570 if you have any questions or comments concerning our proposal.

UNDERSTANDING OF PROJECT

The Village of Bensenville proposes roadway resurfacing and existing water mains replacement along the following streets.

- E. Washington Street – S. York Road to Marian Street
- May Street – E. Jefferson Street to E. Washington Street
- Rose Street – E. Jefferson Street to E. Washington Street
- Grace Street – E. Jefferson Street to E. Washington Street

The improvements consist of replacement of approximately 3,500 feet of existing water main with new 8" water main. Following water main installation all streets will be resurfaced to full depth with spot repair of driveway aprons, sidewalks, and curb/gutters. The typical scope of construction includes the following:

- Transferring existing water services from the old main to provide a new service tap on the newly installed water main. The existing water service will be replaced up to and including the buffalo boxes. Far side domestic services are intended to be bored where practical.
- The installation of new water main is expected to be installed using open cut trench method.
- Gate valves and vaults and fire hydrants will be installed on the new water main as required.
- Spot repairs of driveway aprons, curb and gutters, and sidewalks impacted by the water main construction and as necessary due to condition will be performed.
- Full depth pavement grinding and overlay will be performed.
- Landscape restoration will be performed.

Design of the water main and roadway resurfacing will be completed so the project may be let in January 2018. Funding for the design and construction will be soley funded by the Village of Bensenville through water/sewer enterprise and capital funds.

950 Warrenville Road, Suite 101
Lisle, Illinois 60532
Tel. (630) 719-7570
Fax (630) 719-7589

The Village desires professional engineering services to perform design of the work specified in the Request for Qualifications that includes field survey, preparation of plans and specifications, permitting, and bidding services.

SCOPE OF WORK

The following professional engineering services are proposed to be provided to the Village of Bensenville regarding the 2018 Village Water Main Replacement Project. All of the design engineering tasks will be performed in accordance with the Village of Bensenville roadway and water main standards, ISPE Standard Specifications for Water and Sewer Main Construction in Illinois, and IDOT Standard Specifications for Road and Bridge Construction.

I. PRELIMINARY ENGINEERING PHASE:

A. Data Collection and Review:

1. Engineering studies and plans, atlases and other utility information will be obtained from the Village and reviewed.

2. Utility atlases will be obtained from the applicable utility companies to assist in identifying existing underground facilities.

B. Early Coordination:

1. We will attend a coordination meeting with the Village Staff at the onset of the project for the purpose of confirming the scope of the project, anticipated schedule, and to discuss any specific needs of the Village.

2. Coordination will be provided with the Village of Bensenville from the start of the project until the feasibility study has been completed.

C. Field Survey:

A field survey will be performed using total station or GPS equipment along the above roadway sections for approximately 3,700 feet. The locations of all items of planimetry (i.e. drives, trees, fences, signs, utilities, etc.) will be determined to the existing right-of-way. The sizes and inverts of sewers will be established. No cross sections will be taken. English units and the NAVD88 vertical control will be used for all measurements.

D. Base Plan Sheets:

Base plan sheets will be prepared using the data collected in the field survey and information shown on the utility atlases provided by the Village and utility companies. The base sheets will be prepared in AutoCad compatible files and will show all existing pavements, sidewalks, utilities, trees, property lines, and other features for use in preparation of the final plans.

E. Geotechnical Investigation:

Geotechnical investigation including soil borings and pavement cores will be performed to explore soil and water table conditions within the area of the proposed water main construction and thickness of the existing pavement. This work will be subcontracted to the geotechnical engineer consultant Testing Service Corporation or SEECO Consultants.

F. Environmental Investigation:

Environmental investigation including soil sampling and analysis will be performed to certify that the soil is suitable for fill in a Clean Construction or Demolition Debris (CCDD) or uncontaminated fill facility. This work will be subcontracted to the geotechnical engineering consultant Testing Service Corporation or SEECO Consultants. If areas are encounter that

do not meet the CCDD requirements, additional testing may be required. This additional work will be considered additional services.

G. Pavement Evaluation:

A pavement design will be performed using data from the geotechnical investigate and in accordance with IDOT/Village's requirements to develop the thickness of the proposed pavement section.

H. Preliminary Design Studies:

1. Limits for curb and gutter, sidewalk and driveway removals and replacements will be established.
2. A preliminary design that that shows the planned horizontal alignment at critical locations will be developed for the proposed water main improvements.
3. The construction staging to maintain traffic and access to residences will be developed.
4. An estimate of the cost for construction will be developed.

II. DESIGN ENGINEERING PHASE:

A. Final Design:

We will finalize the elements of the proposed improvement based on the recommendations from the Village. Roadway improvements, water main design, and other design elements will be finalized.

B. Plan Preparation:

Engineering plans will be prepared in CADD format using English units. The plans will include the following plan sheets:

- Title Sheet
- General Notes/Index/State Standards
- Summary of Quantity Plan Sheets
- Schedule of Quantity Plan Sheets
- Existing Typical Section Sheets
- Proposed Typical Section Sheets
- Traffic Control Plan
- Resurfacing Plan
- Pavement Marking Plan
- Drainage and Utility Plan
- Water Main Details
- Construction Details
- District Details
- Standard Details

C. Special Provisions and Bidding Documents:

Technical specifications and special provisions, bidding documents and construction contract documents will be prepared using Village standards and policies, ISPE Standard Specifications for Water and Sewer Main Construction in Illinois, and IDOT Standard Specifications for Road and Bridge Construction.

D. Estimates of Cost and Time

1. Estimates of construction cost will be prepared based on the quantities shown on the pre-final and final plans.
2. An estimate of working days to complete the proposed construction will be prepared based on the quantities shown on the final plans.

E. Permitting:

1. Stormwater Permit - It appears no streets are located within a floodplain. If there were, no stormwater permit would be required for the roadway resurfacing work as long as no additional material is being placed or grades are raised along any streets within the floodplain. The project is classified as "Maintenance" per the current version of DuPage County's Stormwater and Flood Plain Ordinance regarding roadway improvements. General Certification "Pertaining to the Construction of Utilities" would apply for water main work within special management areas. However, since no special management area is anticipated to be impacted and the project is classified as "Maintenance", no stormwater permit is needed.
2. IDOT and DPC Highway Permit - No IDOT or DuPage County Highway permit is required since there will be no working within IDOT or Country right-of-way.
3. IEPA Water Main Permit - Water main construction permit application documents will be prepared and submitted with copies of the plans and specifications to the Illinois Environmental Protection Agency.
4. IEPA NOI - A Notice of Intents for General Permit to Discharge Storm Water Associated with Construction Site Activities permit application will be prepared and submitted to the Illinois Environmental Protection Agency.

F. Submittals and Reviews:

1. Preliminary plans will be submitted to the Village at the stage of 60% completion. A meeting will be held with the Village to discuss review comments on the preliminary plans.
2 Pre-final plans, special provisions and cost estimates will be submitted to the Village at the stage of 90% completion. A meeting will be held with the Village to discuss review comments on the pre-final plans.
3. Pre-final plans will be submitted to the utility companies for the purpose of identifying potential conflicts and alerting the utilities of any required relocations. Coordination will be provided with the utility companies, as required, to resolve identified conflicts and to schedule relocations.
4. Submit final plans and specification to necessary agencies for permit review and approval.
5. Final plans, special provisions, and estimates of cost and time will be submitted to the Village for bidding approval. Final design quantities for all construction items will be computed and tabulated. The final plans will be submitted to the applicable utility companies.

G. Bidding:

We will assist the Village as need in receiving bids; advertise for bids; attend the bid opening; prepare bid tabulation; and prepare correspondence for award of contract.

H. Administrative:
   1. We will attend progress meetings with the City staff. One meeting is assumed.
   2. We will attend a pre-construction meeting with Village Staff and Contractors.

While preparing the proposal, the following assumptions about the scope of work were made, and it is understood that a change in the scope of work will affect the final engineering costs. It was assumed that preparation of Plat of Highways and legals will not be required since it is anticipated that there will be no proposed right-of-way or easement takes. Should the Village wish James J. Benes and Associates to perform these services, they shall be considered additional services.

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A graphical representation of the anticipated project design schedule is attached for reference.

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Compensation for all services will be on an hourly rate basis. Invoices will be prepared monthly and will document the direct payroll and direct costs expended. **The not-to-exceed cost including direct payroll, expansion for overhead and payroll burden, professional fee, and direct costs for the 2018 Village Water Main Replacement Project is $45,097.** The not-to-exceed cost is based on the "Estimate of Manhours and Costs" that is attached to and made part of the proposal.

CONDITIONS

A. TERM OF THE AGREEM ENT This Agreement shall commence up execution of this Agreement by the Village and Consultant. However, the Village or the Consultant may without liability terminate this Agreement at any time without cause after 30 days' notice by either party of their desire to terminate. Upon termination of this Agreement, the Consultant shall deliver to the Village all completed work products, all work in process in such form and manner as to enable the Village to determine the amount and nature of work completed, all equipment, keys, records, databases, storage media, reports and all other documents related to work performed under this Agreement. In the event of termination by either party, the Consultant shall be paid for the value of all acceptable work performed prior to the effective date of termination.

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ACCEPTANCE

Please contact us if you have any questions or require additional information regarding this proposal for engineering services. If this proposal is agreeable to the Village of Bensenville, please sign and return one copy for our records.

Respectfully submitted:
JAMES J. BENES AND ASSOCIATES, INC.

By: Bradley D. Hargett
PE(WI) • PLS(IL) • CFM
Vice President

Accepted for: Village of Bensenville

by: _____ Date: _____

ESTIMATE OF MANHOURS AND COSTS
DESIGN ENGINEERING SERVICES
FOR
VILLAGE OF BENSENVILLE
2018 VILLAGE WATER MAIN REPLACEMENT PROJECT

CATEGORY OF SERVICE	PRINC.	SR. ENG.	PROJ. ENG.	TECH	TOTAL HOURS	DIRECT PAYROLL	TOTAL PAYROLL COST	DIRECT COSTS	TOTAL COST
I. PRELIMINARY ENGINEERING									
A. Data Collection & Review	0	0	6	2	8	$259	$758	$0	$758
B. Early Coordination	4	0	4	0	8	$382	$1,118	$0	$1,118
C. Field Survey	0	0	4	58	62	$1,646	$4,818	$0	$4,818
D. Base Plan Sheets	0	0	2	16	18	$485	$1,420	$0	$1,420
E. Geotechnical Investigation	0	0	2	0	2	$69	$202	$4,700	$4,902
F. Environmental Investigation (CCDD)	0	0	2	0	2	$69	$202	$1,300	$1,502
G. Pavement Evaluation	0	0	4	0	4	$138	$404	$0	$404
H. Preliminary Design Studies									
1. Limit of R&R Items Established	0	0	8	8	16	$484	$1,417	$0	$1,417
2. Preliminary Water Main Design	2	0	12	12	26	$848	$2,482	$0	$2,482
3. Construction Staging	0	0	4	0	4	$138	$404	$0	$404
4. Preliminary Cost Estimate	0	0	4	0	4	$138	$404	$0	$404
SUB TOTAL - PRELIMINARY ENGINEERING	**6**	**0**	**52**	**96**	**154**	**$4,656**	**$13,630**	**$6,000**	**$19,630**
II. DESIGN ENGINEERING									
A. Final Design	2	0	8	0	10	$398	$1,165	$0	$1,165
B. Plan Preparation	4	0	71	110	185	$5,554	$16,258	$0	$16,258
C. Special Provisions & Bidding Documents	2	0	20	0	22	$812	$2,377	$0	$2,377
D. Estimates of Cost & Time	0	0	6	0	6	$207	$606	$0	$606
E. Permitting	0	0	0	0	0	$0	$0	$0	$0
1. IEPA Water Main Construction Permit	0	0	4	2	6	$190	$556	$0	$556
2. IEPA - NOI Permit	0	0	2	0	2	$69	$202	$0	$202
F. Submittals									
1. Preliminary Plans	0	0	4	2	6	$190	$556	$0	$556
2. Pre-final Plans	0	0	4	2	6	$190	$556	$0	$556
3. Final Plans	0	0	4	2	6	$190	$556	$0	$556
4. Utilities	0	0	4	0	4	$138	$404	$0	$404
G. Bidding	0	0	8	4	12	$380	$1,112	$0	$1,112
H. Administrative	4	0	4	0	8	$382	$1,118	$0	$1,118
SUB TOTAL - DESIGN ENGINEERING	**12**	**0**	**139**	**122**	**273**	**$8,700**	**$25,468**	**$0**	**$25,468**
TOTAL ALL PHASES I & II ITEMS	**18**	**0**	**191**	**218**	**427**	**$13,356**	**$39,097**	**$6,000**	**$45,097**

TYPE:	SUBMITTED BY:	DEPARTMENT:	DATE:
Resolution	Todd Finner	Recreation	August 15, 2017

DESCRIPTION:

Consideration of a Resolution Authorizing the Execution of a Services Agreement with Golden Nest Restaurants, Inc. dba Bella Vista Banquets

SUPPORTS THE FOLLOWING APPLICABLE VILLAGE GOALS:

X	*Financially Sound Village*	X	*Enrich the lives of Residents*
X	*Quality Customer Oriented Services*		*Major Business/Corporate Center*
X	*Safe and Beautiful Village*	X	*Vibrant Major Corridors*

COMMITTEE ACTION: **DATE:** August 15, 2017

BACKGROUND:

Golden Nest Restaurants has requested that the Village consider the installation and operation of the RapidShot hockey training system at the Edge Ice Arenas, located on 735 E. Jefferson Street. This would be a revenue sharing agreement that kicks in once Golden Nest has recouped its initial investment. Golden Nest would own and operate the RapidShot system while the Village would be entitled to 10% of gross revenues, on a monthly basis.

The RapidShot system consists of a glassed-in 30 ft. x 10 ft. elevated puck-shooting range that uses a conveyer belt to pass pucks to a player. The player then catches the puck and has to shoot it as quickly as possible at a target located at the far end of the range. Speed and accuracy results are automatically entered into a database that compares and ranks scores from different age classifications from other cities in North America and Europe.

KEY ISSUES:

The ice arena business is incredibly competitive. Facility operators compete for tournaments, events and long term contracts. Listed below are benefits to the facility and to Bensenville as a result of this installation.

- Enhanced customer service experience.
- Additional training aid for Edge participants.
- Positive PR in light of delayed East rink opening.
- Supporting local business in Bensenville.
- Increased facility marketability to draw tournaments and special events.

ALTERNATIVES:

- This Resolution requires approval by the Village Board. Should the Board not approve the Resolution, the RapidShot hockey training system will not be entitled to use the arena under the terms of the proposed Services Agreement with Golden Nest Restaurants.
- Discretion of the Committee of the Whole.

RECOMMENDATION:

Staff recommends approval of the Resolution.

BUDGET IMPACT:

This Agreement will provide the Village revenues in the form of sales commissions. These revenues were not included in the 2017 annual budget.

ACTION REQUIRED:

Approval of a Resolution Authorizing the Execution of a Services Agreement with Golden Nest Restaurants, Inc. dba Bella Vista Banquets.

ATTACHMENTS:

Description	Upload Date	Type
Agreement	8/10/2017	Exhibit
Specifications	8/9/2017	Exhibit
Photo 1	8/9/2017	Backup Material
Photo 2	8/9/2017	Backup Material
Resolution	8/10/2017	Resolution Letter

SERVICES AGREEMENT

This Agreement is made this 22nd day of August, 2017 (the "*Effective Date*") by and between the Village of Bensenville, Illinois, an Illinois municipal corporation, herein called the "*Village*," and Golden Nest Restaurants, Inc., dba Bella Vista Banquets, an Illinois Corporations, herein called "*Servicer*" (collectively referred to as, the "*Parties*"). Pursuant to the terms herein, the Parties agree as follows:

WHEREAS, the Village and Servicer wish to enter into this Agreement pursuant to which Servicer will install at the Village's ice rink facility (the "*Edge Ice Arena*") the RapidShot patented hockey training system, which automatically passes and collects pucks; measures accuracy, shot speed and reaction time; maintains an online database of other members' performance metrics; and allows members to compare their performance against all other RapidShot members (the "*Hockey Training System*");

NOW, THEREFORE, in consideration for the mutual promises set out below, and for other good and valuable consideration acknowledged by the parties, the Village and Servicer agree as follows:

ARTICLE I
Installation and Maintenance of the Hockey Training System

1.1 The Village agrees to allow Servicer to install the Hockey Training System in the Edge Ice Arena.

1.2 The Village and Servicer shall agree upon a designated area in the Edge Ice Arena before Servicer begins installing the Hockey Training System.

1.3 Servicer shall install the Hockey Training System in accordance with the specifications detailed in Exhibit A.

1.4 Servicer shall, at its own expense, install and maintain all material, hardware, software and internet bandwidth required for the operation and maintenance of the Hockey Training System. The initial installation shall be complete within four (4) weeks from the Effective Date of this Agreement; it will be scheduled with the written approval (including email) of the Village, and concurrently with the installation, Servicer will specifically explain to the Village's Director of Recreation and Special Events exactly where any hardware or other components will be installed. Installation will then only proceed with the consent of the Village which consent will be deemed upon Servicer undertaking its installation. The initial installation shall include the specifications outlined in Exhibit A. Any modification to the installation will only be undertaken with the permission of the Village's Director of Recreation and Special Events. The Village shall assume the cost of electricity for the components installed in connection with this Agreement.

1.5 Servicer will use reasonable skill and care to make available and maintain the Hockey Training System throughout the Term.

1.6 The Village agrees to notify Servicer when it becomes aware of any interruption or malfunction with the Hockey Training System service. The Village will not be responsible for damage or malfunction of any equipment and Servicer will repair or replace at its cost any malfunctioning components which is required. Any required service visit by Servicer will be scheduled with the written approval (including email) of the Village. Servicer will specifically explain the repair, replacement or service work to the Village representative onsite and this work will only proceed with the consent of the Village which consent will be deemed upon Servicer undertaking its work.

ARTICLE II
Additional Rights and Obligations

2.1 Servicer shall install the Hockey Training System at no cost to the Village, in exchange for space in the Edge Ice Arena.

2.2 Servicer will charge users of the Hockey Training System via a membership system, and users sign up for such memberships by purchasing membership cards, which will be available for purchase at the Edge Ice Arena.

2.3 Servicer shall receive all revenue generated from the Hockey Training System installed at the Edge Ice Arena until it recoups its cost of materials and installation at the Edge Ice Arena, which shall be no greater than twenty two thousand dollars ($22,000.00). Servicer shall provide the Village with proof of final purchase and installation costs in the form of cancelled checks and a bill of sale no later than one week after installation of the Hockey Training System. Once Servicer has recouped the cost of materials and installation of the Hockey Training System, it shall pay the Village a 10% monthly commission of all gross revenue generated from the Hockey Training System at the Edge Ice Arena. Such monthly commission payments shall be made to the Village by the fifteenth (15th) day of the month following the month for which the commission payment is made, and shall be accompanied by a monthly sales report. The monthly sales report shall include a breakdown of gross revenues generated by the Hockey Training System. Servicer shall provide such monthly sales reports for each month it operates the Hockey Training System.

2.4 Servicer shall provide the Village with monthly sales reports, which shall show the total revenue generated by the Village's Hockey Training System, and the Village's 10% commission.

2.5 Servicer will hold the Village harmless for any injuries to Servicer, and its officers, employees, agents, and independent contractors in connection with their work.

ARTICLE III
Term and Termination

3.1 The term of this Agreement commences on the Effective Date and continues until the two (2) year anniversary of the Effective Date, and automatically renews for successive one (1) year terms, unless either party notifies the other in writing of its intent to

discontinue this Agreement at least thirty (30) days before the expiration of the then current term.

3.2 Either party shall have the right to terminate this Agreement for any reason upon giving forty-five (45) days written notice to the other party.

3.3 A failure by Servicer to perform any of its obligations hereunder that remains uncured for fifteen (15) days after written notice from the Village shall constitute a breach of this Agreement, entitling the Village to immediately terminate this Agreement in its discretion by providing written notice to Servicer.

3.4 Upon termination of this Agreement, Servicer shall, at its own cost and expense, remove the Hockey Training System, and shall be responsible for abating any damage to the Edge Ice Arena related to such removal within thirty (30) days of such termination. If Servicer fails to remove the Hockey Training System, including all material, hardware, software and wiring from the Village's location within such time period, such failure shall be deemed an abandonment of the Hockey Training System by Servicer, and the Village shall have the right to operate, maintain, remove or dispose of the Hockey Training System, including all material, hardware, software and wiring in whatever manner the Village sees fit. If the Village elects to remove or dispose of the Hockey Training System, Servicer shall reimburse the Village for its costs for such removal or disposal within thirty (30) days for receipt of the invoice from the Village. Servicer agrees it shall be personally liable for such cost. If the Village elects to maintain and operate the Hockey Training System, Servicer shall provide all necessary documents required by the Village to perfect the transfer of the Hockey Training System to the Village.

3.5 In the event of termination of this Agreement, any outstanding amount owed by Servicer to the Village shall be remitted no later than thirty (30) days from the date of termination.

ARTICLE IV
General

4.1 Any amendment to this Agreement must be in writing and signed by both parties.

4.2 Although Servicer will remain liable for its obligations hereunder, Servicer shall be permitted to use agents and subcontractors to perform its installation, maintenance and repair obligations hereunder.

4.3 The waiver of a breach of any provision of this Agreement will not operate or be interpreted as a waiver of any other or subsequent breach.

4.4 If any part of this Agreement is held to be invalid or unenforceable, that part will be severed and the rest of the Agreement will remain in force. Headings herein are for reference only.

4.5 Servicer hereby represents that it maintains public liability insurance during the full term of this agreement naming the Village as an additional insured, for limits of liability of not less than:

i. Personal injury/death: one million dollars per occurrence; and
ii. Property damage liability: five hundred thousand dollars per occurrence.

Servicer shall also maintain property damage coverage for all personal property of Licensee stored or otherwise kept at the Arena in an amount sufficient to cover the full replacement cost thereof.

4.6 All notices required under this Agreement must be given in writing and via certified mail to Servicer at 207 W. Main Street, Bensenville, IL 60106 and to the Village at 12 S. Center Street, Bensenville, IL 60106. Such notice shall be deemed served upon the other party on the date of mailing. Either party may change its address from time to time by providing notice of such change to the other party.

4.7 This Agreement describes the entire understanding and agreement of the Parties, and supersedes all oral and written agreements or understandings between them related to its subject matter.

4.8 This Agreement may be executed in one or more counterparts, each of which will be deemed an original, and all of which taken together will be deemed to be one instrument.

4.9 This Agreement is governed by and will be interpreted under the laws of the State of Illinois. Any disputes shall be heard in the courts of DuPage County, Illinois.

4.10 Servicer covenants and agrees to pay and discharge all reasonable costs, attorneys' fees and expenses that may be incurred by the Village in enforcing the covenants, agreements, conditions and terms hereof.

4.11 The Village will not be liable to Servicer by reason of inconvenience or annoyance for any damages or lost revenue due to power loss or shortage, mechanical breakdown, structural damage, roof collapse, fire, flood, renovations, improvements, alterations, or closure of the facility by it or any regulatory agency.

4.12 Servicer consents to the Village promoting in its marketing materials that the Hockey Training System is installed at the Edge Ice Arena.

4.13 Servicer agrees to indemnify, defend, and hold harmless the Village, its officers, directors, employees, agents, affiliates, successors, and permitted assigns, from and against all damages, claims, or liabilities without limiting the generality of the foregoing arising out of, in connection with, or incident to this Agreement and the performance of any work thereunder, and against any and all losses, damages, diminutions in value, liabilities, deficiencies, claims, actions, judgments, settlements, interest, awards, penalties, fines, costs, or expenses of whatever kind, and all claims and suits for damages to persons, including the Village's employees not specifically exempt herein. Servicer, with respect to

this Indemnification, agrees to defend and will defend on behalf of the Village any suits brought jointly against the Village and Servicer or against the Village alone, for or arising out of any or all of the aforesaid causes, and will reimburse the Village for attorney's fees and other expenses incurred by the Village in defending any such suits.

IN WITNESS WHEREOF, the Parties have executed this Agreement on the date above mentioned.

THE VILLAGE OF BENSENVILLE

Evan Summers
Village Manager

Cory Williamsen
Deputy Village Clerk

GOLDEN NEST RESTAURANTS, INC., DBA BELLA VISTA BANQUETS

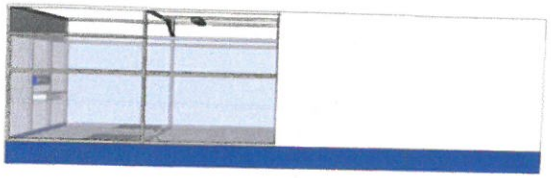
Ray Samlow
Owner

RapidShot®
HOCKEY TRAINING SYSTEM

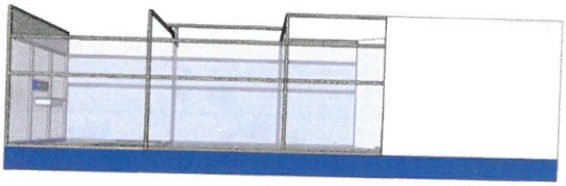
EXTERIOR TARP OPTIONS: ____ Standard White ____ Custom Tarp Color & Logo (+$1,500)

FLOORING OPTIONS: ____ Standard Sport Court ____ Synthetic Ice (+$4,500)

POLYCARBONATE GLASS OPTIONS:

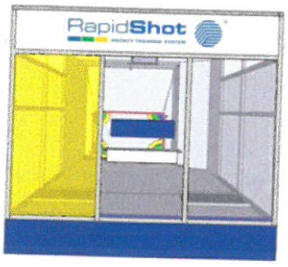


____ Standard Option

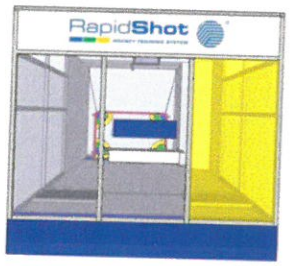


____ 3rd Glass Panel (+$1,200)

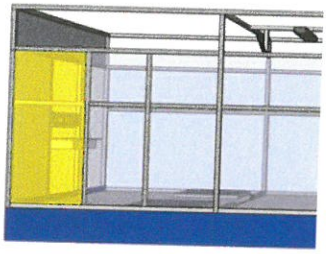
DOOR LOCATION:



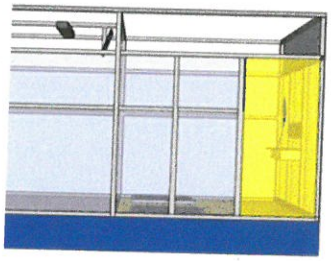
____ Left Rear



____ Right Rear



____ Right Side



____ Left Side

Customer Name: _____

Installation Address: _____

_____

Contact Phone Number: _____

Contact E-mail Address: _____

Customer Signature & Date: _____ / / _____

Pages 2-5 must either be faxed to (440) 286-2114 or emailed to info@rapidshot.com

RapidShot North America, Inc.
8495 Mulberry Road, Unit 2 • Chesterland, Ohio 44023
Phone: 440-285-7913 • Fax: 440-286-2114 • www.rapidshot.com

RapidShot HOCKEY TRAINING SYSTEM

Delivery & Installation Requirements

Distance from Loading Dock to Area of Installation: _____ feet

Will installation occur on a floor other than ground level? ☐ Yes ☐ No
If yes, please specify floor level: _____

Minimum unobstructed door width at installation location: _____ feet _____ inches

Available Elevator? ☐ Yes ☐ No

Please be advised that we transport several large pieces measuring up to 8′ x 4′ x 2′ that must be able to fit through doorways, stairwells, and corners depending on the area of installation.

Available Dates for Installation:_____

Will location be open to the public during installation? ☐ Yes ☐ No
If yes, will there be any events with high traffic volume? ☐ Yes ☐ No

Please sketch a general layout of the room and/or area of installation:

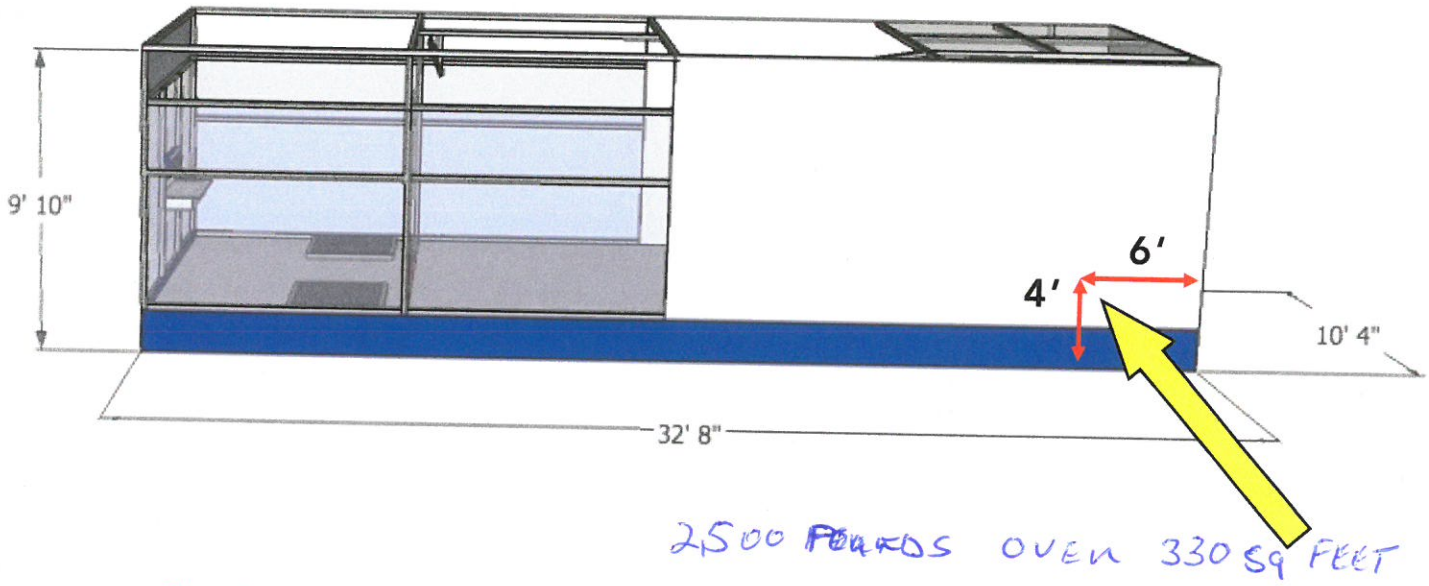
RapidShot North America, Inc.
8495 Mulberry Road, Unit 2 • Chesterland, Ohio 44023
Phone: 440-285-7913 • Fax: 440-286-2114 • www.rapidshot.com

RapidShot HOCKEY TRAINING SYSTEM

Electrical Requirements:

220 Volt Single Phase @ 20 Amps	☐ Yes	☐ No
120 Volt Single Phase @ 20 Amps	☐ Yes	☐ No
NEMA 6-20 Receptacle	☐ Yes	☐ No
NEMA 5-20 Receptacle	☐ Yes	☐ No
Internet Connection	☐ Wi-Fi	☐ Hard Line

Lane Dimensions:



Electrician must install 220V 20A circuit with NEMA 6-20 receptacle and standard 120V 20A circuit with NEMA 5-20 receptacle 6' from the back frame and 4' from the floor on the right side of the RapidShot lane.

RapidShot North America, Inc.
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Phone: 440-285-7913 • Fax: 440-286-2114 • www.rapidshot.com

RapidShot®
HOCKEY TRAINING SYSTEM

Recommended Site Requirements: 1' Clearance
Area Length: 33'8"
Area Width: 11'4"
Ceiling Height: 10'10"
**Some adjustments in height and width can be accommodated

Electrical Requirements:
220V 20A circuit with NEMA 6-20 receptacle
120V 20A circuit with NEMA 5-20 receptacle
Internet Connection

Site Specifications:

Height of Installation Area: _____ feet _____ inches

Width of Installation Area: _____ feet _____ inches

Overall Uninhibited Height: _____ feet _____ inches

Height of Lowest Impingement: _____ feet _____ inches

Overhead Light Type: _____ Protected? ☐ Yes ☐ No

Gas Lines? ☐ Yes ☐ No

Sprinkler System? ☐ Yes ☐ No

Electrical Conduit/Panels? ☐ Yes ☐ No

HVAC Ductwork? ☐ Yes ☐ No

Please List any additional obstructions in the installation area:

1) _____

2) _____

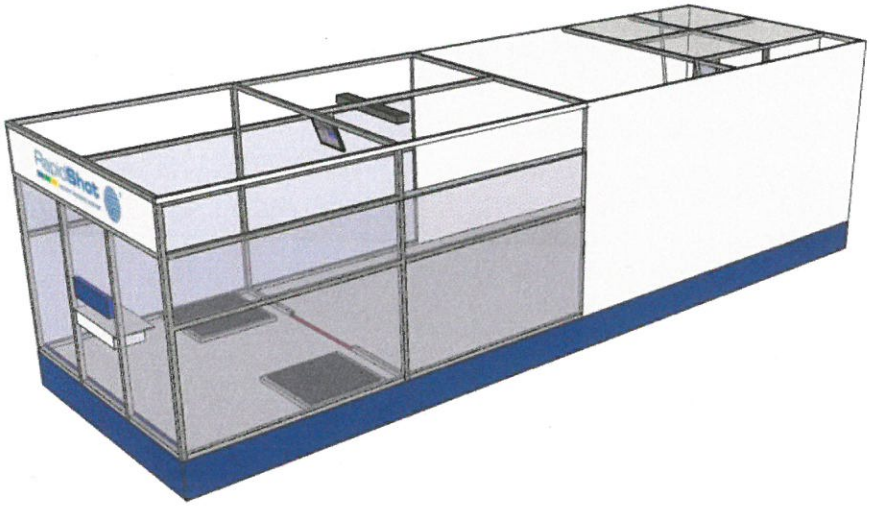
3) _____

4) _____

RapidShot North America, Inc.
8495 Mulberry Road, Unit 2 • Chesterland, Ohio 44023
Phone: 440-285-7913 • Fax: 440-286-2114 • www.rapidshot.com

RapidShot®
HOCKEY TRAINING SYSTEM

Thank you for purchasing the RapidShot Commercial Model. We look forward to working with you on your upcoming installation. This packet will provide you with a description of the RapidShot Commercial lane as well as site requirements for installation. Please take a few moments to complete pages 2-5 with specific details about the installation site as well as available upgrade options.



Please be advised that delivery is 4-6 weeks from the time of deposit submission. Upon completion, please return pages 2-5 by fax to 440-286-2114 or by e-mail to info@rapidshot.com

If you have any questions about installation requirements please call 440-285-7913

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Phone: 440-285-7913 • Fax: 440-286-2114 • www.rapidshot.com

RapidShot
HOCKEY TRAINING SYSTEM

ONE GOAL
RapidShot
HOCKEY TRAINING SYSTEM
DO NOT ENTER
RapidShot
DO NOT ENTER

RESOLUTION NO._____

A RESOLUTION APPROVING A SERVICES AGREEMENT WITH GOLDEN NEST RESTAURANTS, INC., DBA BELLA VISTA BANQUETS

WHEREAS, the VILLAGE OF BENSENVILLE (hereinafter the "VILLAGE") is a municipal corporation established and existing under the laws of the State of Illinois pursuant to the Illinois Municipal Code, 65 ILCS 5/1-1-1 *et seq*.; and

WHEREAS, the VILLAGE is empowered to make all contracts and to undertake other acts as necessary in the exercise of its statutory powers pursuant to 65 ILCS 5/2-2-12; and

WHEREAS, the VILLAGE owns and operates ice rink facilities commonly known as The Edge on Jefferson Street and The Edge on John Street (collectively the "ARENA"); and

WHEREAS, the VILLAGE has determined that it is necessary and desirable to offer value-added services at the ARENA for the purposes of enhancing the customer service experience and generating revenue to fund the costs of maintenance, operation and management of the ARENA; and

WHEREAS, the RapidShot Hockey Training System would provide an opportunity for customers at the ARENA to enjoy the benefits associated with using the RapidShot Hockey Training System; and

WHEREAS, an organization known as Golden Nest Restaurants, Inc., dba Bella Vista Banquest, has expressed a desire to enter into a Services Agreement that would allow it to install and operate the RapidShot Hockey Training System in accordance with the terms and conditions as expressed in the subsequent Services Agreement (hereinafter the "AGREEMENT") attached hereto and incorporated by reference herein as Exhibit "A"; and

WHEREAS, President and Board of Trustees have determined that it is in the best interests of the VILLAGE and its residents to approve the AGREEMENT with Golden Nest Restaurants, Inc., dba Bella Vista Banquets.

NOW, THEREFORE, BE IT RESOLVED by the President and Board of Trustees of the Village of Bensenville, DuPage and Cook Counties, Illinois, as follows:

SECTION ONE: The recitals set forth above are incorporated herein and made a part hereof.

SECTION TWO: The Village Manager is hereby authorized and directed to execute on behalf of the Village of Bensenville, and the Village Deputy Clerk is hereby authorized to attest thereto, the Ice Arena and Facility Use Agreement attached hereto and incorporated herein by reference as Exhibit "A."

SECTION THREE: This Resolution shall take effect immediately upon its passage and approval as provided by law.

PASSED AND APPROVED by the President and Board of Trustees of the Village of Bensenville, Illinois this 22nd day of August 2017.

APPROVED:

_____
Frank DeSimone, Village President

ATTEST:

_____
Nancy Quinn, Village Clerk

Ayes: _____

Nays: _____

Absent:_____